Wanna Help System Architecture

System Architecture Documentation July 9, 2025

1 Overall System Architecture

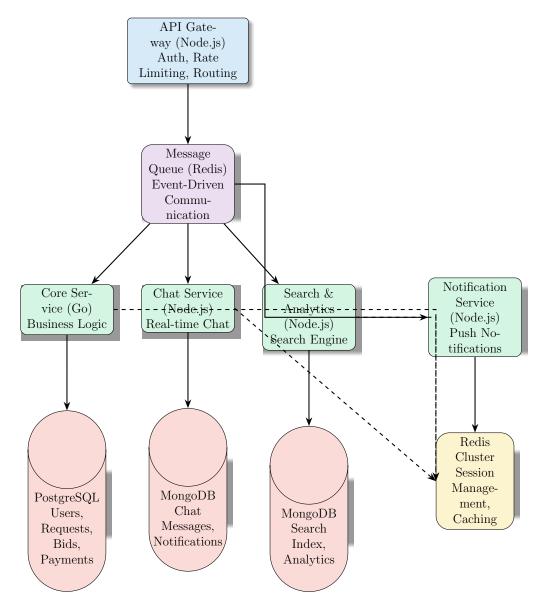


Figure 1: Overall System Architecture

2 Database Architecture

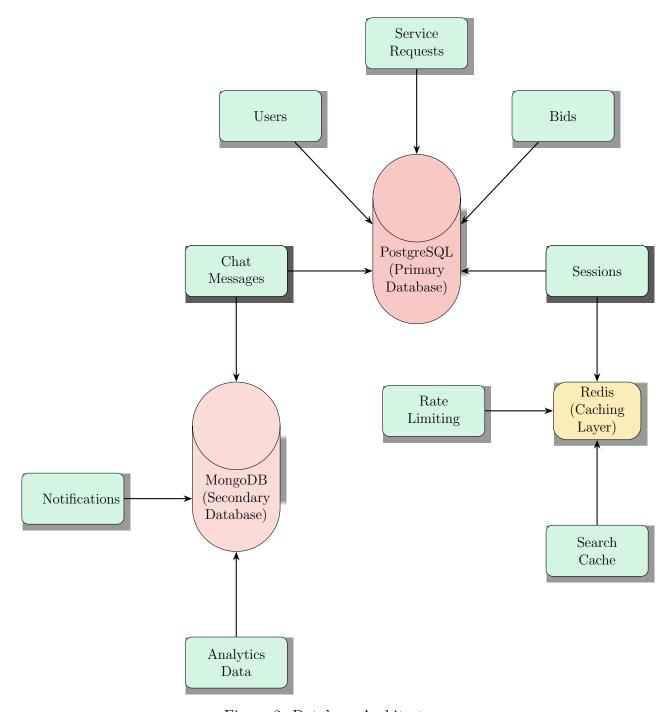


Figure 2: Database Architecture

3 Service Request Flow

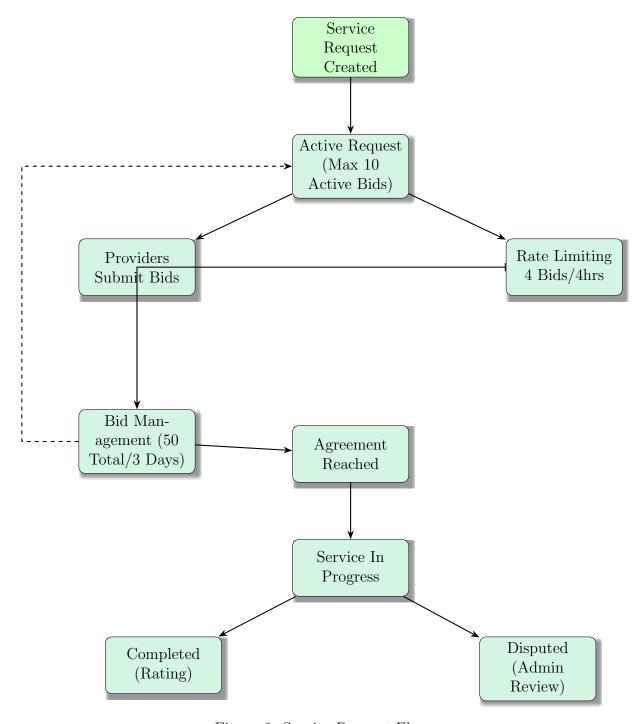


Figure 3: Service Request Flow

4 User Authentication & Authorization Flow

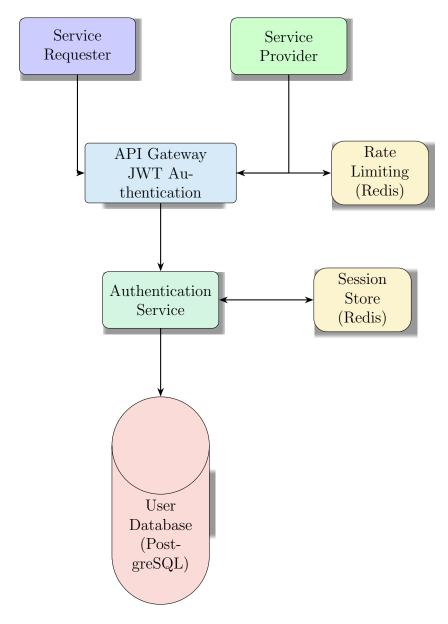


Figure 4: User Authentication & Authorization Flow

5 Real-time Chat System

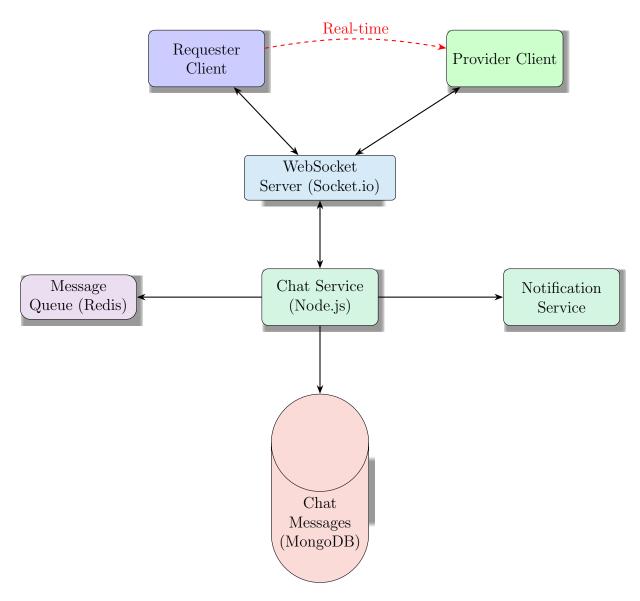


Figure 5: Real-time Chat System

6 Scaling Architecture

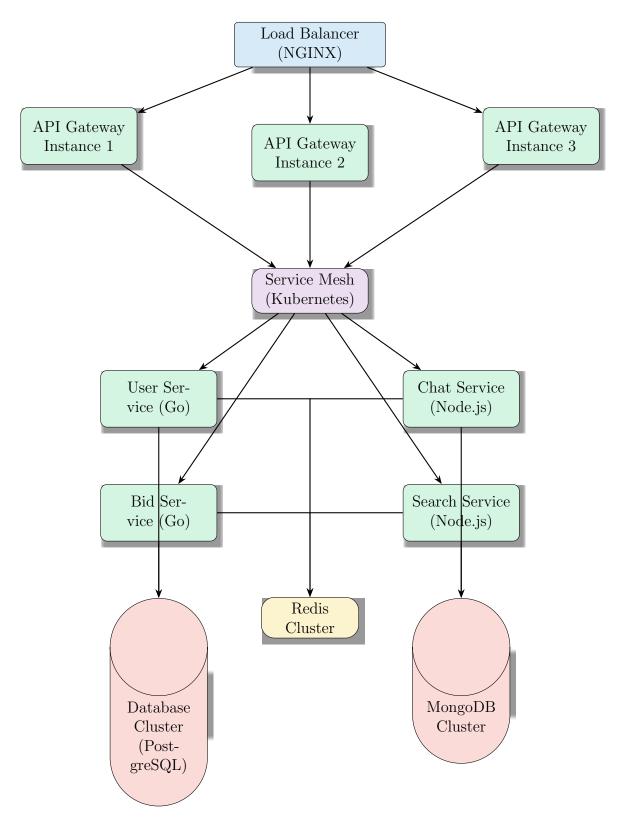


Figure 6: Scaling Architecture

7 Data Flow Diagram

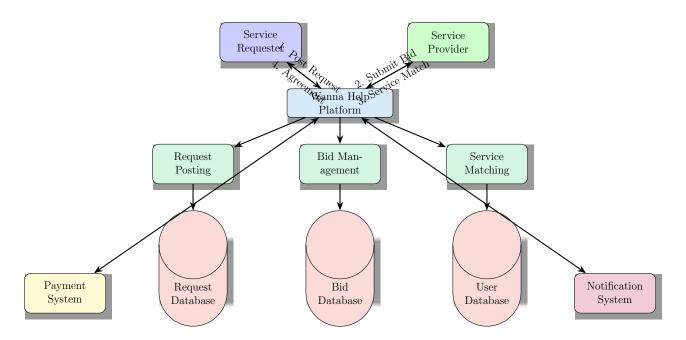


Figure 7: Data Flow Diagram