

# Statement of work (SoW)

**Project Name** : KAVS relay product upgrade  
**Group code** : NEXT81\_ONL1\_ERP8\_M1d  
**Revision** : 00  
**Project Manager** : Amr Said Elhusseiny Abohatab  
**ID in DEPI** : 21034109  
**E-Mail** : [eng.8726@gmail.com](mailto:eng.8726@gmail.com)

## KAVS product upgrade Project Statement of Work

**Project lead:** Project Manager

**Project sponsor:** Director of Product

**Revision History:** 00

Revision date	Revised by	Approved by	Description of change
20-10-2024	Amr Said		

**Purpose:** The goal of this Statement of Work (SoW) is the successful installation and configuration of new network security software for METZ equipment and devices to secure integrating IoT technology with the KAVS product and webpage.

### Scope / major project activities:

- The vendor will deliver the IoT network security software, along with any necessary license keys or access credentials.
- The vendor will provide the most recent version of the software, and outline upgrade/update procedures
- The vendor will install the required software to all the related devices.
- The vendor will configure the software to match the company's network architecture, security policies, and industry standards.
- The vendor will integrate the network security software with existing systems (e.g., firewalls, network devices, AWS cloud) and ensure proper communication between components.
- The vendor will deploy tools for continuous vulnerability scanning of IoT devices, identifying outdated firmware, insecure protocols, or unpatched devices.
- The vendor will perform testing to ensure that the software functions properly within the company's network and can detect threats.
- The vendor will provide comprehensive training sessions for the IT and security teams on how to use and manage the network security software, including incident response, monitoring, and reporting.

- The vendor will deliver detailed user guides, operational manuals, and documentation to ensure proper usage and maintenance of the software.
- The vendor will offer support during and after installation, providing assistance for troubleshooting, bug fixes, and answering technical queries.
- The vendor will provide a detailed timeline for key milestones (e.g., software installation, configuration, testing, and training).

### Out-of-scope activities:

- The vendor will not provide or set up any physical hardware (e.g., servers, firewalls, routers) required to run the network security software.
- The vendor will not provide ongoing maintenance of the software (beyond the contract dates)

### Deliverables:

- Software License and Access
- Installation and Configuration of the Security Software
- Training for IT Teams
- User Manuals ,Training manuals and maintenance guide
- Testing and Validation of Security Setup

### Major Milestones:

- Milestone 1: IoT security software configuration and installation
- Milestone 2: Integrating the new software with the existing system
- Milestone 3: Training manuals and maintenance guide

**Estimated hours for completion:** 24 hours

**Estimated date for completion:** Monday, April 26

### Payment Terms

The vendor will be paid the following

- 70% upon the delivery, installation, configuration, testing of the software
- 30% after finalizing the IT employee training.