User Story

Subject: Software Engineering

Project name: E-Shop

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1. As a seller, I want to better display my products on the application, so that they can be sold easily.
2. As an administrator, I want to be able manage product inventory, including adding new products, updating product information, and tracking stock levels, so that the app always reflects accurate availability.
3. As an administrator, I want to be able to generate reports and analytics on sales, customer behavior, and product performance, so that I can make date driven decisions to improve the app and optimize business operations.
4. As an administrator, I want to be able to integrate with shipping companies, so that the order fulfillment process is simplified.
5. As a customer, I want to be able to browse through different product categories, so that I can easily find the items I'm interested in.
6. As a customer, I want to be able to search for specific products by their name or description, so that I can quickly find what I'm looking for.
7. As a customer, I want to be able to view detailed product information, including images, descriptions, prices, and customer reviews, so that I can make an informed purchasing decision.
8. As a customer, I want to be able to add products to my shopping cart and update the quantity as needed, so that I can easily keep track of the items I want to purchase.

9. As a customer, I want to be able to securely checkout and make payments for my purchases, using various payment methods, so that I can purchase without the slightest problem.
10. As a customer, I want to receive notification about the status of my order, including order confirmation, shipment updates, and delivery notification, so that I can stay informed about my purchases.
11. As a customer, I want to be able to easily return or exchange products that I'm not satisfied with, and receive refunds or store credits, so that I have a hassle-free shopping experience.
12. As a customer, I want to be able to save my favorite products or create a wish list, so that I can easily find and purchase them later.