Description:

1-Product perspective
- Saving time.
- Working in a comfortable environment.
- Ability in working in any kind available environment.
- Accelerate doing the job.

2-Product functions
- Receive a list of required files for his specific request.
- Pay online for the request if needed.
- Know when his document will be ready through a mail notification.
- Know information he needs through FAQs.

3-User classes and characteristics
- Identifying the Student Affair site.
- Explaining how to use and practice different activities.
- How to access key persons case of difficulties.
- Establishing periodic forums to receive recommendations and suggests.

4-Operating Environment
- **Software:** HTML, CSS, JavaScript, query, Bootstrap, PHP, MySQL.
- **Hardware:** Mobile, Computer.

5-Design and implementation constraints
- Every student has his ID user .
- Establishing maintenance team for expecting technical problems.
- Specify documents to be done by the students and others to be done by admins.
- Organizing the maximum number of students using the system co-incedently.

6-User documentation
- User manuals.
- Online help .
- Tutorials.

7-Assumptions and dependencies
- The user must be a student.
- The student shouldn't have more than one account.
- Annual update for student data.
- Student tuition must be paid first to use the system.