**Description:**

1-Product perspective

* Saving time.
* Working in a comfortable environment.
* Ability in working in any kind available environment.
* Accelerate doing the job.

2-Product functions

* Receive a list of required files for his specific request.
* Pay online for the request if needed.
* Know when his document will be ready through a mail notification.
* Know information he needs through FAQs.

3-User classes and characteristics

* Identifying the Student Affair site.
* Explaining how to use and practice different activities.
* How to access key persons case of difficulties.
* Establishing periodic forums to receive recommendations and suggests.

4-Operating Environment

* **Software:** HTML, CSS, JavaScript, query, Bootstrap, PHP, MySQL.
* **Hardware:** Mobile, Computer.

5-Design and implementation constraints

* Every student has his ID user .
* Establishing maintenance team for expecting technical problems.
* Specify documents to be done by the students and others to be done by admins.
* Organizing the maximum number of students using the system co-incedently.

6-User documentation

* User manuals.
* Online help .
* Tutorials.

7-Assumptions and dependencies

* The user must be a student.
* The student shouldn’t have more than one account.
* Annual update for student data.
* Student tuition must be paid first to use the system.