| PBS | | | | | | |
|------------------|-------------------------------|-------------------------|---------------------------|-------------------------------|--|--|
| Hardware | Software | Process | Mobile Application | Training | | |
| PCs / Laptops | Antivirus | Partner/shop process | Partner/shop interface | Tools Training | | |
| Servers | notepad++ | User process | User interface | Development Training | | |
| Routers | Programming IDE | Maintenance process | Maintenance Interface | Process Training for Shops | | |
| UPS | Testing Platform | | | Maintenance Training | | |
| Testing Hardware | Configuration management tool | | | | | |

| WBS | | | | | | | |
|--|---|-------------------------------------|---|---|--|--|--|
| Hardware | Software | Process | Mobile Application | Training | | | |
| > Secure PCs/Laptops >Maintain Devices | > Contract with Antivirus supplier > Install & update A.V | > Design Partner/shop process | > Develop & test app functions and logic | > Prepare training material & Software | | | |
| > Secure Servers >Maintain Servers | > Install / update notepad++ | > Design user process | > Develop & test Partner/shop interface | > Provide Tools Training | | | |
| > Secure Routers > Maintain Routers > Update Routing S.W | > Install / update programming IDE | > Design Maintenance process | > Develop & test User interface | > Provide Development Training | | | |
| > Select suitable UPS >Secure UPS units | > Install / update Testing platform | | > Develop & test Maintenance Interface | > Provide Process Training for Shops | | | |
| > Secure Testing Hardware | > install & setup Configuration management tool | | | > Provide Maintenance Training | | | |

| OBS | | | | | | | | |
|-------------------------|--------------------------------|--------------------------|------------------------------------|---------------------|--|--|--|--|
| Project Manager | | | | | | | | |
| Hardware Technical team | Software Technical team | Process Design Team | Mobile Application Team | Training team | | | | |
| System Engineer 1 | System Engineer 2 | System Architect | Development & Testing team leaders | Training manager | | | | |
| System Technician 1 | Software Technician 1 | Development Team Lead | S.W Developer 1 | Tool Trainer | | | | |
| System Technician 2 | Software Technician 2 | Testing Team Lead | S.W Developer 2 | Development trainer | | | | |
| Server Technician | Software Technician 3 | UX Design engineer | S.W Tester 1 | Testing trainer | | | | |
| UPS Technician | S.W verification Technician | | S.W Tester 2 | Maintenance Trainer | | | | |