**Agent Institution Consent form (On Agent Institution’s letter head)**

***Consent of the Agent Institution for authorisation***

To

The SBU Head,

Bharat Bill Payment System (BBPS),

National Payments Corporation of India,

Unit 302, 3rd Floor, Raheja Titanium

Off Western Express Highway

Goregaon-East, Mumbai-400 063

Dear Sir,

We, --------------------------------------------------------------------- with Registered Office at ------------------------------------------------------------------------------------------ have agreed to participate as Agent Institution in the Bharat Bill Payment System (BBPS) under Bharat Bill Payment Central Unit (BBPCU) under National Payments Corporation of India (NPCI), with registered office at The Capital,1001 A, B-Wing,10th floor, Bandra Kurla Complex, Bandra East, Mumbai 400051,

1. We hereby advise you that IndiaIdeas.com Limited (BillDesk) will be our **only** **Principal** Bharat Bill Payment Operating Unit (BBPOU) in compliance with BBPS Procedural Guidelines and Standards for alltransactions that the aforesaid BBPOU can handle through us. We undertake to comply with the BBPS Procedural Guidelines, Standards and extant instructions applicable to Agent Institutions.
2. We undertake to comply with the BBPS Procedural Guidelines, Standards and extant instructions applicable to Agent Institutions. We agree that NPCI will notify both the aforesaid BBPOUs of the revised proposed arrangement.
3. All complaints relating to transactions initiated by the customers at our outlets under the existing as well as the proposed agency arrangements would be attended to expeditiously by us and all possible help will be provided to the BBPOUs in this regard.

**Endorsed and approved to be on-boarded as Agent-Institution on BBPS system**

Yours faithfully, Yours faithfully,

Authorized signatory Authorized signatory **(BBPOU)**

(Name: ) (Name: )

(Designation: ) (Designation: )

(Contact no. and email: ) (Contact no. and email: )

Date: Date: