

# Amritpal K Sandhu

**Customer Service - IT Support**

# About me

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I'm passionate about ICT technical support and customer services. I have over 1 year experience of customer service representative and I gained experience in retailing, helping clients and managing a variety of tasks.

I grew up in India and arrived in Australia in 2017. I completed my Master of Information Technology in flinders University and Today I'm so excited to partner with you!

# I will do great job here as;

- I am self-motivated and proactive team member.
- I always offer suggestions and work as problem solver.
- I am an employee who turns up on time, listen and does what is expected from me.
- I always show respect to others and am a productive and valuable employee.

# My Strengths:

- Excellent verbal and written communication skills.
- Honesty, ambition and a strong work ethic
- Leadership skills
- Trustworthy and enthusiastic

# Skills & expertise

Telecommu  
nication  
Skills

A diagram illustrating the skills and expertise required for customer support. It features a central purple circle labeled 'Customer support' connected by a horizontal line to four smaller purple circles on either side. From left to right, the smaller circles are labeled: 'Telecommu nication Skills', 'Physical Computing', and 'Familiar with Excel, ADSL & SIP'. The background is a light gray with a faint, abstract pattern of overlapping lines.

Customer  
support

Physical  
Computing

Familiar  
with  
Excel,  
ADSL &  
SIP

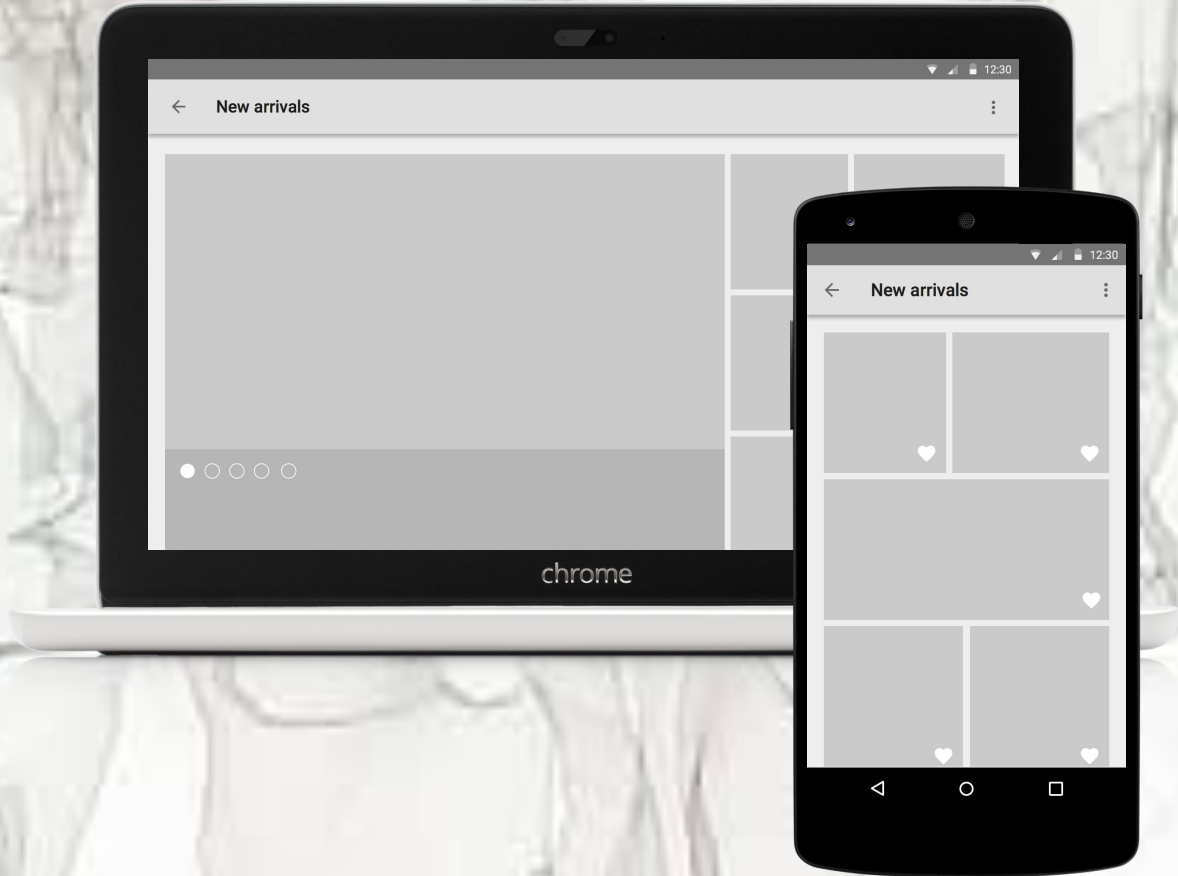


# Portfolio samples

# Online Magazine Management System

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In 2019, as a team we have developed the functionalities of Online Magazine Management System include Publication Management online file library and advertising, subscription management and support forums



# Parking Helper

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## Parking helper system

- An application, database and network of devices working together.
- An almost entirely automatic system.
- A booking system for parking locations.
- Growing support for new locations.





# Career highlights

## **Customer Service Representative**

Marcellina, Adelaide, SA

December 2018 - Present



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# Contact

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**Amritpal K Sandhu**

[sandhuamrit599@gmail.com](mailto:sandhuamrit599@gmail.com)

