



A light form of conversation between people when they meet to fills ackward silence.

It is difficult to talk to unknown people because you don't know what an individual will like and what mood he is in.

To overcome this, we can follow these:

- Start a positive and confident approach.
- Appropriate use of words and comments.
- Engage a spot of small talk to build a relationship.
- Ask getting-to-know questions.
- As you ask questions, be prepared to share about yourself.

