Ideation Phase Define the Problem Statements

Date	3 JUNE 2025
Team ID	LTVIP2025TMID33800
Project Name	TrafficTelligence: Advanced Traffic Volume
	Estimation with Machine Learning
Maximum Marks	2 Marks

Customer Problem Statement Template:

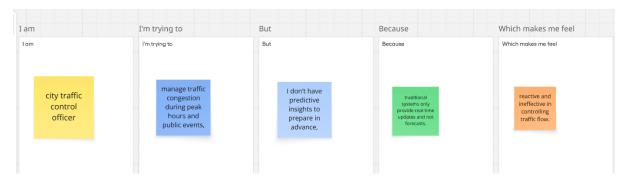
Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.



Reference: https://miro.com/templates/customer-problem-statement/

Example:



Problem	l am	I'm trying to	But	Because	Which makes me feel
Statement (PS)	(Customer)				
PS-1	I am a city traffic control officer,	I'm trying to manage traffic congestion during peak hours and public events,	But I don't have predictive insights to prepare in advance,	Because traditional systems only provide real- time updates and not forecasts,	Which makes me feel reactive and ineffective in controlling traffic flow.
PS-2	I am a daily commuter in a busy metropolita n city,	I'm trying to plan my route to avoid heavy traffic,	But I often get stuck in unpredict able traffic jams,	Because navigation apps don't always consider weather or event-based traffic spikes,	Which makes me feel frustrated, delayed, and stressed.