# AMRUTHA IYYAPU
## FRONT END DEVELOPER

## CareerObjective

Passionate about building beautiful, intuitive, responsive websites that fit desktop, tablet and mobile devices. I am experienced Technical support Engineer looking to transition into Front End Development.

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📍 Boston,MA

🌐 https://amruthaiyyapu-portfolio.netlify.app/

## EXPERIENCE

### TECHNICAL SUPPORT ENGINEER
Seismic Software
**2020-2021**

- Researching, diagnosing, troubleshooting, and identifying solutions to resolve system issues
- Taking ownership of customer issues reported and seeing problems through to resolution
- Refer to internal database and design, execute SQL queries to troubleshoot and provide accurate tech solutions. Extract data from multiple tenant databases using their associated library dB details and Microsoft SQL Server connection strings
- As a Seismic tool administrator, troubleshoot multiple issues surrounding Single Sign On (SSO), security and permissions, office 365 setup, browser exceptions, SMTP settings etc.,

### TECHNICAL SUPPORT ENGINEER
WuxiNextcode
**2018-2019**

- Primary role as first point of contact to customers/clients. Handling tickets in the JIRA system and triaging them to the concerned teams.
- Major role in creating the knowledge base for future reference. Tested and verified the Wuxinextcode Customer Portal and created the Customer Portal guide for the users.

### SYSTEMS ENGINEER
TATA Consultancy Services
2014-2017

- Expertise in scripting for automation, and monitoring using Shell.
- Involved in Requirements Analysis, Design, Reviews, Implementation, Unit Test, System Integration Test, User Acceptance Test.

## PROJECTS

### REACT WEATHER PROJECT
Created a Weather app using React. Applied functional features of react such as JSX , Components, Conditional rendering , React hooks(useState , useEffect).

### TRAVEL WEBSITE
Created a Responsive website that showcases the information of the city of Boston. The website is created using HTML/CSS/JS/Bootstrap. Used concept of media queries to achieve responsiveness.

## CERTIFICATION

### FRONT END DEVELOPMENT
SheCodes

### CODE IN PLACE
Stanford university

## EDUCATION

### BACHELOR OF TECHNOLOGY
Godavari Institute of Engineering and Technology
**2010-2014**

## SKILLS

- HTML5/CSS3
- Javascript
- Boostrap
- React.js
- AJAX / API
- Python(Basics)
- SQL
- Github (https://github.com/AmruthaIyyapu)
- VS Code & CodeSandbox
- Website Hosting & SEO