

Incident Report

Incident Report: INC0000012

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000012

Date: 2023-06-21 23:07:00

Description: I tried sending a fax to a customer through the eFax online portal and also via email. My custo

Short_Description: Customer didn't receive eFax

Category: software

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller