

Incident Report

Incident Report: INC0000041

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000041

Date: 2023-07-09 00:44:53

Description: Unable to dial out or receive calls. Phone is plugged in but there's no dial tone.

Short_Description: My desk phone does not work

Category: hardware

Resolution:

Status: