

## **Incident Report**

### **Incident Report: INC0000028**

This document provides a detailed report of the incident including the problem description and the resolution provided.

#### **Incident Details**

Incident Number: INC0000028

Date: 2023-06-29 23:58:00

Description: Hard drive is still making grinding and clicking noises and now I can't delete a file. I've tried to

Short\_Description: My disk is still having issues. Can't delete a file

Category: inquiry

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller