Incident Report: INC0000004

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000004

Date: 2023-07-13 22:49:22

Description: User forgot their email password.

Short_Description: Forgot email password

Category: inquiry

Resolution: Walked him through settng his password, again.

Status: Solved (Work Around)