

Incident Report

Incident Report: INC0000001

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000001

Date: 2023-07-06 23:09:51

Description: User can't access email on mail.company.com.

Short_Description: Can't read email

Category: network

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller