

Incident Report

Incident Report: INC0000038

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000038

Date: 2023-07-14 00:36:44

Description: Unable to edit any PDFs in Acrobat. All my PDFs are read only now. How do I unlock them?

Short_Description: my PDF docs are all locked from editing

Category: software

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller