

Incident Report

Incident Report: INC0000026

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000026

Date: 2023-06-20 23:54:59

Description: Hard drive has been making a loud grinding noise for the last two days.

Short_Description: Seem to have an issue with my hard drive...

Category: hardware

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller