

## **Incident Report**

### **Incident Report: INC0009004**

This document provides a detailed report of the incident including the problem description and the resolution provided.

#### **Incident Details**

Incident Number: INC0009004

Date: 2018-09-01 13:13:30

Description: While launching the defect tracking base URL, it is redirecting to an error page.

Short\_Description: Defect tracking tool is down.

Category: software

Resolution: Reverted to a previous version.

Status: Solved (Work Around)