

Incident Report

Incident Report: INC0000011

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000011

Date: 2023-07-14 23:01:12

Description: I'm replacing my old phone with a Blackberry and require assistance to get it set up. I'd like to

Short_Description: Need new Blackberry set up

Category: inquiry

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller