

## **Incident Report**

### **Incident Report: INC0000006**

This document provides a detailed report of the incident including the problem description and the resolution provided.

#### **Incident Details**

Incident Number: INC0000006

Date: 2023-07-06 23:08:05

Description: When I try to print VISIO, my whole computer just freezes and stops working.

Short\_Description: Hangs when trying to print VISIO document

Category: software

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller