

Incident Report

Incident Report: INC0000032

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0000032

Date: 2023-06-29 00:19:36

Description: Multiple employees have reported that they are unable to send/receive email.

Short_Description: EMAIL Server Down Again

Category: inquiry

Resolution: Closed before close notes were made mandatory

Status: Closed/Resolved by Caller