

Incident Report

Incident Report: INC0009002

This document provides a detailed report of the incident including the problem description and the resolution provided.

Incident Details

Incident Number: INC0009002

Date: 2018-09-16 12:49:23

Description: My computer is not detecting the headphone device. It could be an issue with the USB port.

Short_Description: My computer is not detecting the headphone device

Category: Hardware

Resolution: This is not an issue with the USB port. Replaced the headset to resolve the issue.

Status: Solved (Permanently)