

## **Incident Report**

### **Incident Report: INC0009003**

This document provides a detailed report of the incident including the problem description and the resolution provided.

#### **Incident Details**

Incident Number: INC0009003

Date: 2018-08-30 09:17:32

Description: Having an issue with users trying to access the company portal app

Short\_Description: Cannot sign into the company portal app

Category: inquiry

Resolution: Reinstalled the app

Status: Solved (Work Around)