

BRENDA AMUNGA

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SUMMARY

Dynamic Junior Software Developer with a strong foundation in Python, HTML, and JavaScript, currently enhancing skills through freelance projects. Previously excelled as a Relationship Manager at Track and Trace Limited, leveraging exceptional communication and data analysis skills to foster client relationships and drive revenue growth. Passionate about delivering innovative software solutions.

WORK EXPERIENCE

Junior Software Developer, Freelance

February 2025 - Present

- Currently building foundational software engineering skills through practical projects and coursework
- Applying Python, HTML, CSS, and JavaScript to develop web applications
- Utilizing MySQL and PostgreSQL for database management and data analysis
- Developing data visualization skills using Tableau for business analytics
- Developing and implementing software solutions for clients utilizing Java, JavaScript, HTML and CSS.
- Building RESTful APIs for communication between web services.
- Troubleshooting, debugging and resolving technical issues with existing software applications.
- Leveraging version control systems like Git for code management, collaboration, and efficient project history tracking.

Relationship Manager, Track and Trace Limited

July 2021-November 2023

- Managed client relationships and ensured seamless onboarding processes across multiple departments
- Exceeded quarterly sales goals through strategic networking and relationship building
- Maintained and optimized CRM data accuracy, ensuring real-time sales metrics on dashboards
- Streamlined administrative processes for documentation, agreements, and certificates
- Analyzed customer data to identify improvement opportunities and enhance satisfaction
- Developed targeted client presentations that effectively showcased service value
- Conducted market research to identify new business opportunities, contributing to revenue growth
- Collaborated cross-functionally with sales and delivery teams to ensure cohesive client management

EDUCATION

Certification in Software Development	February 2025-Current
Power Learn Project Academy	
Certification in Virtual Assistant	2024
ALX AFRICA	
Diploma In Tax Administration	2023-2024
Kenya School Of Revenue Administration	
Bachelor of Science in Hospitality and Tourism Management	2014-2018
Kenyatta University	

SKILLS AND EXPERTISE

- Microsoft Excel
- Data Visualization
- Tableau
- MySQL
- PostgreSQL
- Python
- HTML
- CSS
- JavaScript
- CRM Tracking
- Sales Data Analysis
- Customer Relationship Management
- Project Management
- Communication
- Growth Mindset
- Accuracy
- Organization

REFERENCE

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