ANDREA BERROCAL

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Experience

American Express   *Phoenix, Arizona*
Software Engineer III   **Aug 2023 – Present**
Junior Software Engineer   **May 2022 – Aug 2023**

- Developed and maintained UI application functionalities on custom-built, customer-service chat application (Ask Amex), resulting in continued improvement in user experience and increased customer satisfaction.
- Collaborated on a team of 7 engineers in an Agile team environment, effectively contributing to the successful completion of sprints and project milestones - maintained 100% ticket and success criteria completion.
- Led updating and maintenance of Ask Amex static assets on CMS by ensuring assets across all environments were in sync and by adding new keys and images to CMS.
- Generated comprehensive technical documentation on Confluence, ensuring clear understanding and knowledge sharing among team members.
- Primary technologies: ReactJS, Redux, Splunk, Sass, CMS, Jira, XLR, Jenkins, and Github

Infosys   **Mar 2022 – May 2022**
Senior Tech Support Associate   *Remote*

- Successfully completed a rigorous training program encompassing self-directed learning and daily 4-hour classes.
- Benefited from personalized mentorship and guidance during the training pe riod.
- Attained proficiency in Python, SQL, .NET, and C# programming languages through the comprehensive training program.

WOZ-U   **Nov 2021 – Jan 2022**
.NET Developer Apprenticeship   *Remote*

- Successfully completed a structured ASP.NET Core, HTML, CSS, and JavaScript learning program.
- Acquired proficiency in software development using .NET technologies through completion of comprehensive modules.
- Demonstrated understanding of concepts by developing three final projects.

Projects

Caro Hive | *React, Redux Toolkit, Tailwindcss, DaisyUI, SASS, Stripe, Strapi* *Git*

- Frontend for Ecommerce site using React and Redux Toolkit

Astronomy Picture Of Day | *React, Docker, Github Actions, Vercel, Railway* *Git*

- Project to showcase usage of CI/CD with github actions and docker with a docker file and docker-compose file

Chattr | *React, Tailwindcss, DaisyUI, socket.io, NodeJS, Express, Redux Toolkit* *Git*

- Chat App using socket.io.

Technical Skills

Languages: JavaScript, C#, SQL, Python
Web Technologies: React, HTML/CSS, SASS, Jquery, NodeJS, Express, TailWindCSS, DaisyUI, Redux/Redux-toolkit, Jest, React Testing Library
Software & Tools: Git, Github, NPM, Yarn, Postman, Splunk, CMS, XLR, Jenkins, Docker, Github Actions

Education

Wilbur Wright College, Chicago IL
Associates In Arts

Nucamp, Online
Mobile and Web Development Bootcamp