

ANGEL SAMANO HAMUD

Website Link Coming Soon



CONTACT

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📍 Berlin, Germany

LANGUAGES

Spanish / Native Speaker

English / Advanced

German / B1

SKILLS

UX Design

- Wireframe
- Prototype
- Research
- Tests

Web Development

- JavaScript
- HTML
- CSS
- React
- MySQL

TOOLS

- Sketch
- Invision
- Optimal Workshop
- Usability Hub
- Github

Web developer and UX designer with a background in sales, logistics and customer service.

My objective is to solve problems simply and clearly with the optimum use of technologies and methods, putting the users' needs first.

EXPERIENCE

Customer Service Agent / Unitedprint.com SE

08.2018 / 10.2019 unitedprint-se.com

- Advised Spanish and English-speaking customers about product range, production-related processes and order placement
- Resolved product and service problems

Sales Representative / Hang Out México

08.2016 / 05.2017 hangoutmexico.com

- Identified the needs of travelers in Mexico
- Increased the number of customers by effectively promoting the business through social media

Trade Execution / Cargill de México

04.2015 / 07.2016 cargill.com.mx

- Provided one-on-one customer care to key accounts
- Enforced the correct execution of commercial agreements
- Arbitrated disputes about shortages in deliveries

Purchasing Assistant / Comercial Roshfrans

11.2014 / 03.2015 roshfrans.com

(Maternity leave replacement)

- Coordinated suppliers; monitored and evaluated their performance
- Secured minimum stock in production centers by placing purchase orders

Logistics and Sales Support / Intégrate México

01.2013 / 05.2014 integratemexico.com

- Negotiated with suppliers for transport and accommodation
- Decreased costs to fit customers' budget
- Planned and organized social, cultural and touristic events & trips

EDUCATION

Certificate Web Developer Full Stack / Wild Code School

03.2021 / 08.2021 wildcodeschool.com/berlin

Certificate User Experience Design / CareerFoundry

05.2020 / 02.2021 careerfoundry.com

Bachelor Degree in International Relations

Tecnológico de Monterrey, Mexico City

08.2008 / 05.2014 tec.mx/en