

# **Detect Potential Loan Default Customers**

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**Home Credit Indonesia**  
Data Scientist Virtual Internship Program  
Andi Eka Nugraha





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01

## BUSINESS UNDERSTANDING

# PROFIL



**Created by:**  
**Andi Eka Nugraha**  
[an.ekanugraha@gmail.com](mailto:an.ekanugraha@gmail.com)  
[linkedin.com/in/andi-eka-nugraha](https://linkedin.com/in/andi-eka-nugraha)

Bachelor in Physics with major expertise in Instrumentation & Robotics and has attended a Datascience bootcamp for 4 months. Experienced in programming microcontrollers and machine learning to process data or images, as well as creating robotic systems that can support human work. Able to understand business, especially for data analysis, studying statistics and machine learning, as well as the ability to create regression models, classification, and clustering. Skills in identifying and analyzing patterns in data and presenting analytical results well.



**Dataset :**

<https://www.kaggle.com/competitions/home-credit-default-risk>

**Code :**

<https://github.com/AnCodingML/Home-Credit-Default-Risk>

**Click :**



## Current Issue

**Home Credit is currently using various statistical methods and Machine Learning to make credit score predictions from customers who apply for loans.**

**As a data scientist, you are tasked with creating a model that can detect customers who are able to make payments and not be rejected when applying for a loan**



# What is the Problems?

## Goals

Early identification of credit risk and taking appropriate action to reduce possible losses.

## Objectives

- Create machine learning that can detect defaulting customers
- Reducing company losses due to customer credit defaults

## Business Metrics

Credit Loss Ratio





02

## EXPLORATORY DATA ANALYSIS



## Dataset

### **installments\_payments.csv**

Repayment history for the previously disbursed credits in Home Credit related to the loans.

### **credit\_card\_balance.csv**

Monthly balance snapshots of previous credit cards that the applicant has with Home Credit.

### **POS\_CASH\_balance.csv**

Monthly balance snapshots of previous POS (point of sales) and cash loans that the applicant had with Home Credit.

### **previous\_application.csv**

All previous applications for Home Credit loans of clients who have loans





## Dataset

### **bureau.csv**

All client's previous credits provided by other financial institutions that were reported to Credit Bureau

### **application\_{train|test}.csv**

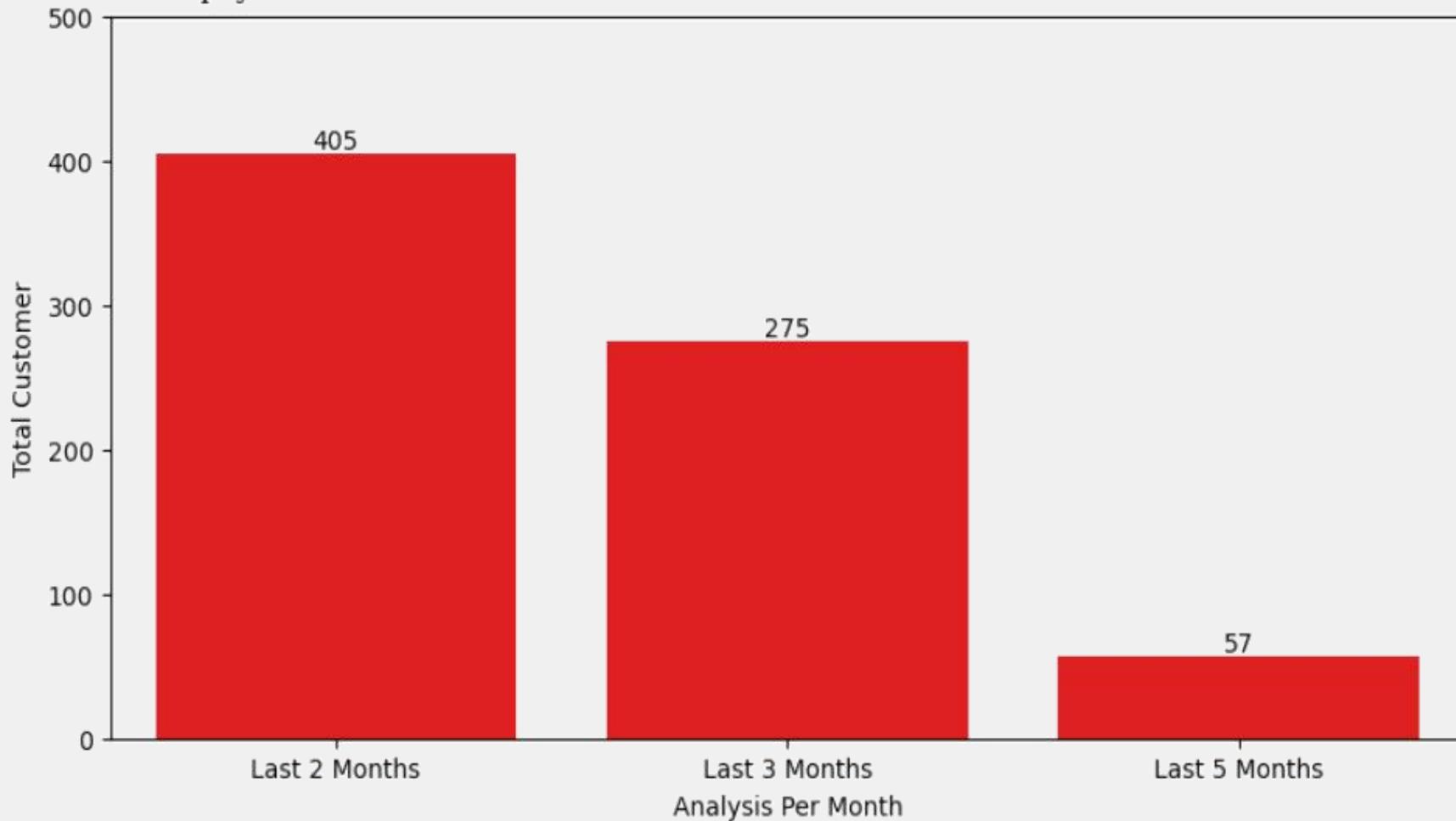
Static data for all applications





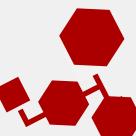
### Analysis of total customers who have not made payment transactions in the last few months

Of the 339,587 total customers who made loans, there were several customers who had not made payments in the last few months



**Total losses** due to customers making loan payments amounted to **\$47322631.35**, and losses in the last month amounted were **\$11504.25**.

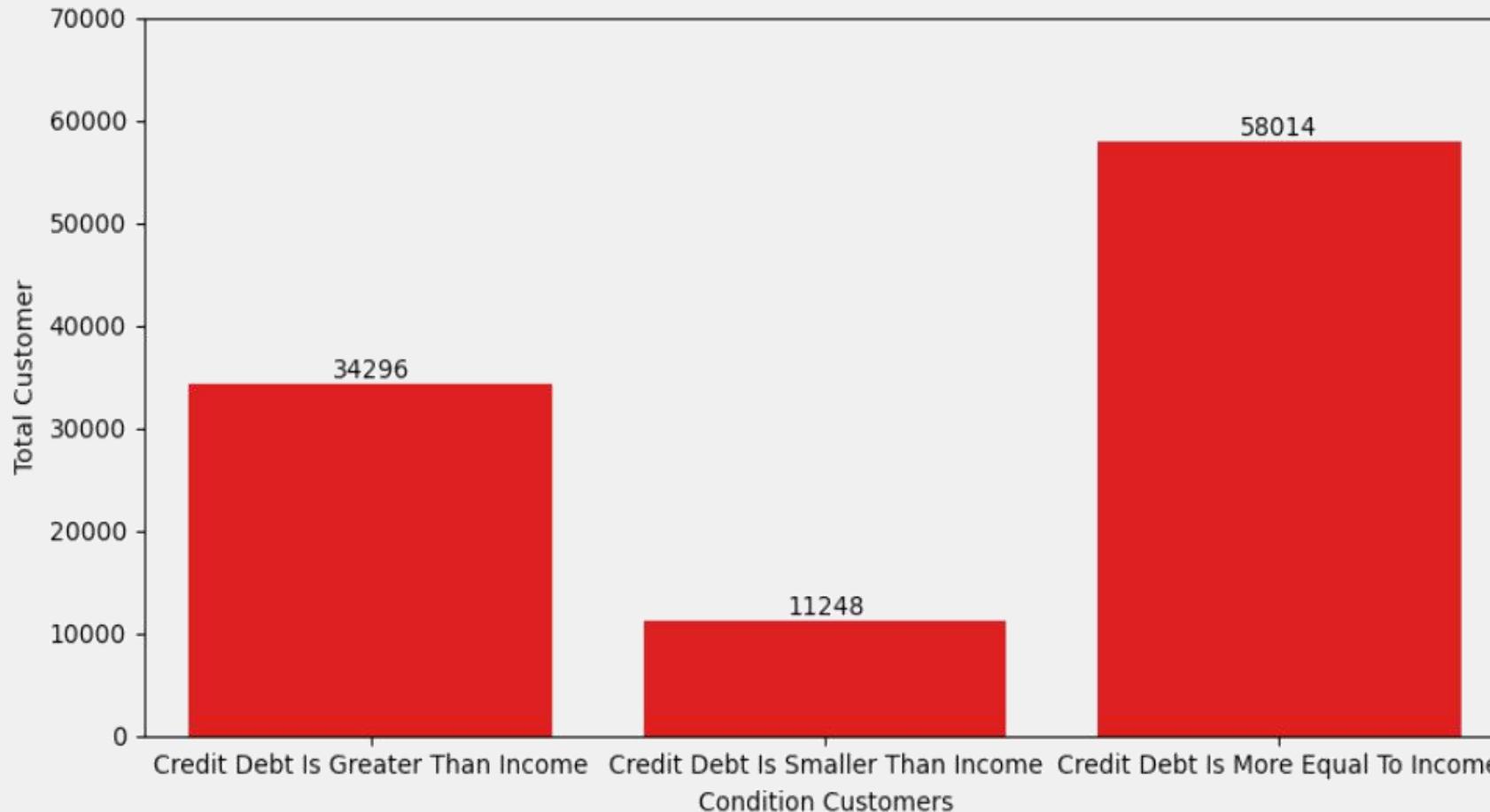
There were a total of **1149574** late payments from all customers and there were **26450** late payments in the last month.





### Analysis of the condition of the customer income on credit debt

From a total of 103558 customers, groups were divided based on the financial condition of each customer



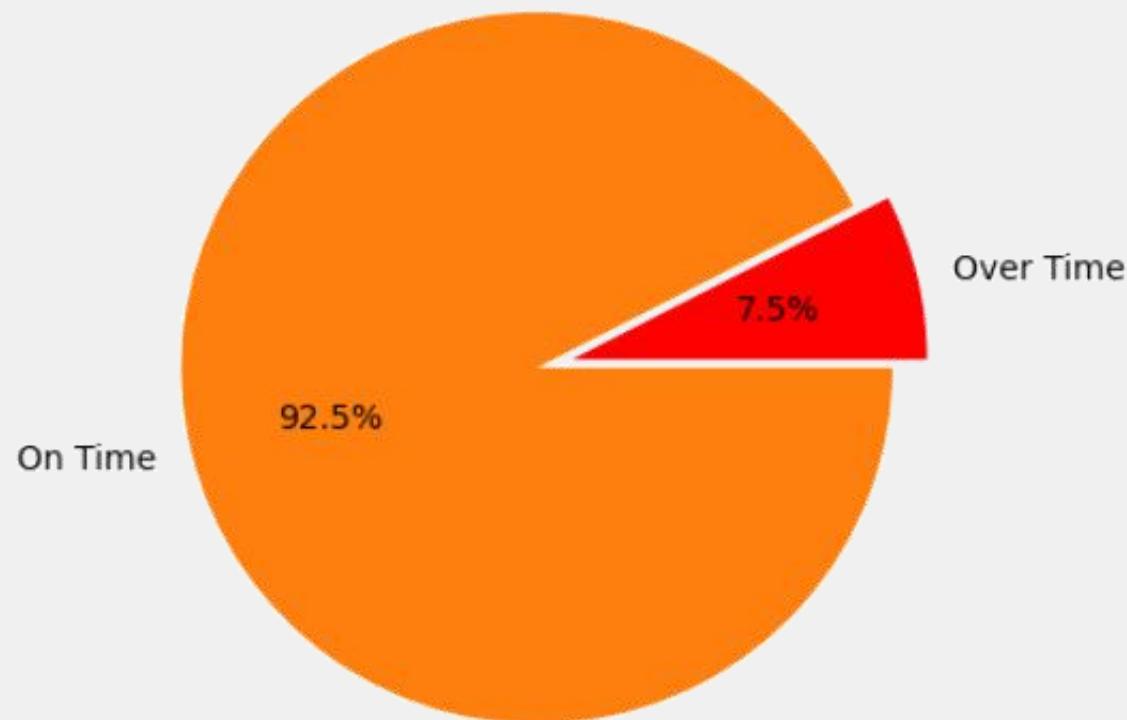
There are **11248** customers who must receive special attention because of their financial condition whose income is lower than credit debt





**Analysis of customers making credit bill payments beyond the time limit/tolerance limit**

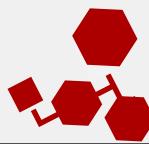
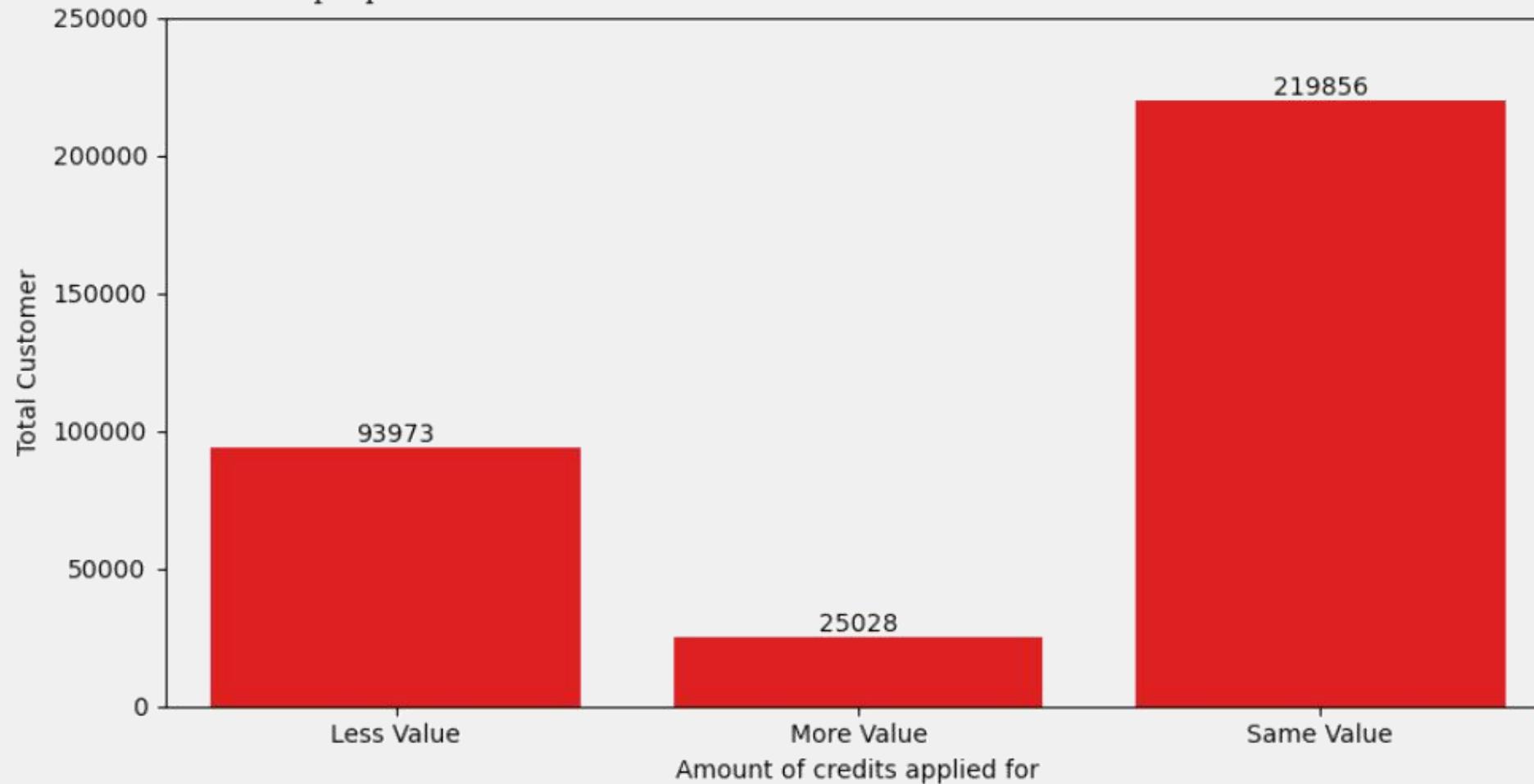
out of a total of 337252 customer payments, there were 7% of transactions that exceeded the time limit or tolerance period





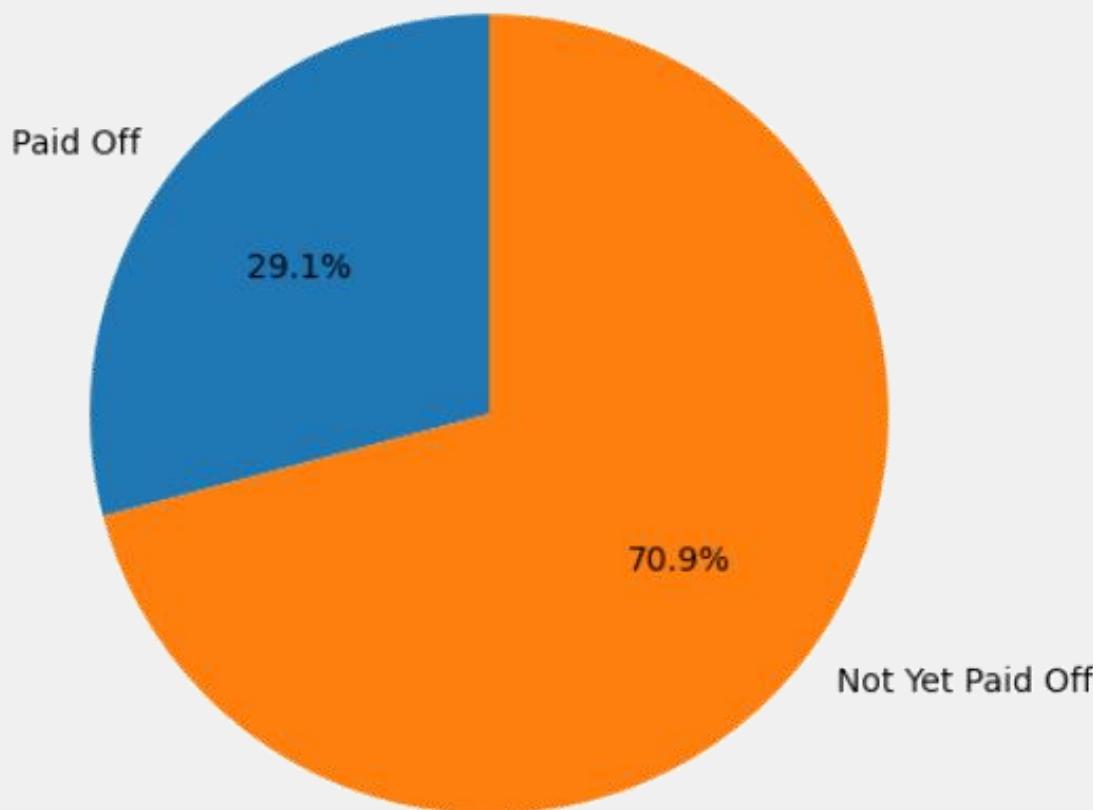
### Analysis of the amount of credit given to customers

From the credit score given, there are several conditions based on the credit score given to the value proposed



**Analysis of customer payment installment conditions**

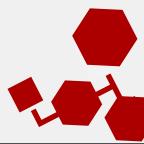
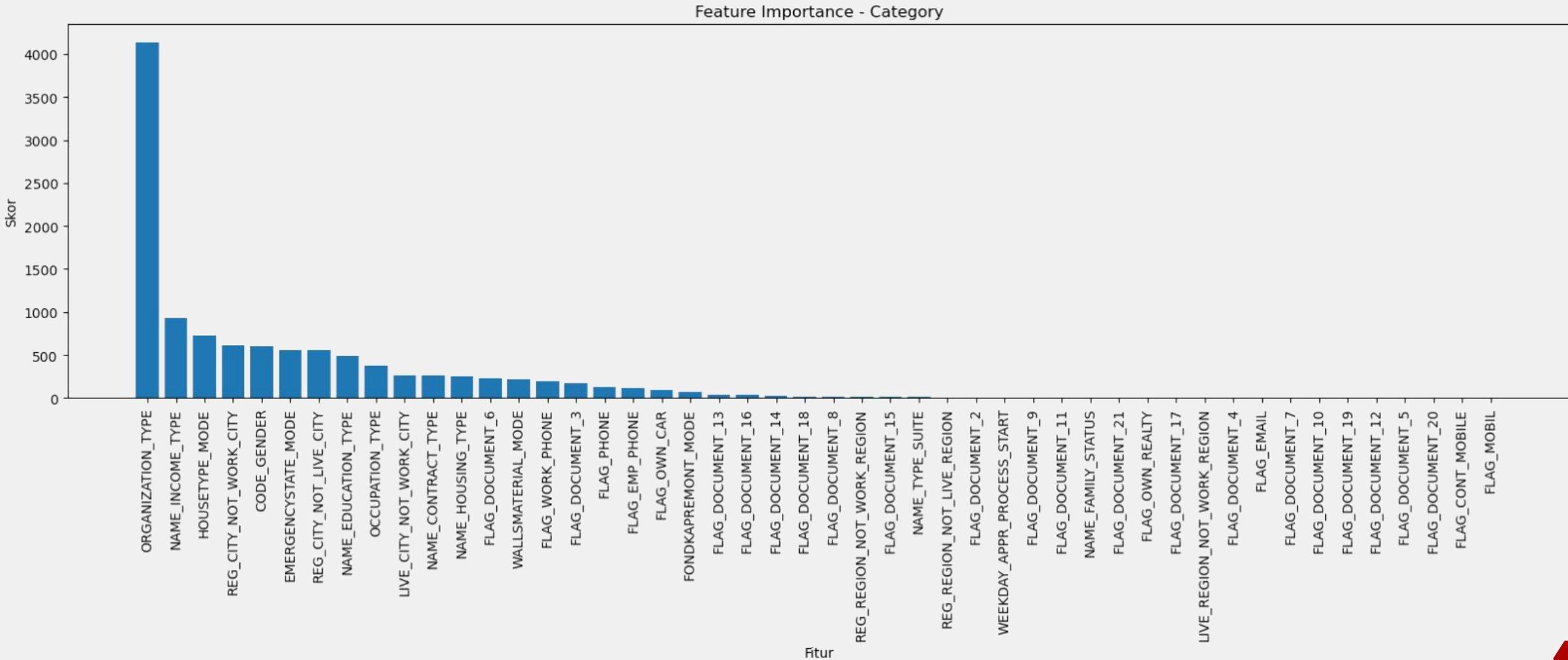
out of a total of 305811 customers, 29.1% of them have completed their installment payments





## EXPLORATORY DATA ANALYSIS : application\_train.csv

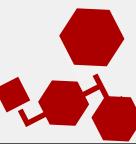
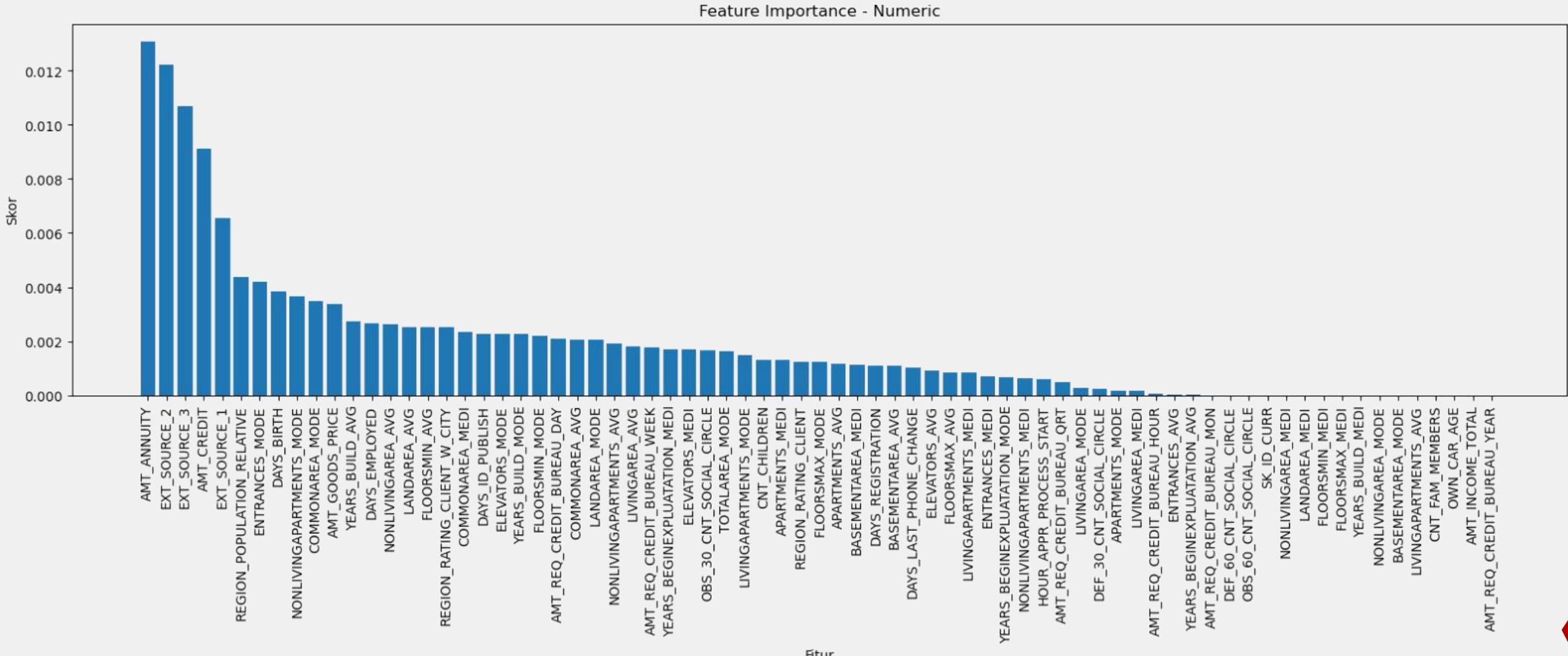
Measure the feature importance of the category column using chi-square





## EXPLORATORY DATA ANALYSIS : application\_train.csv

Measure the feature importance of the numeric column using regression

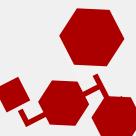
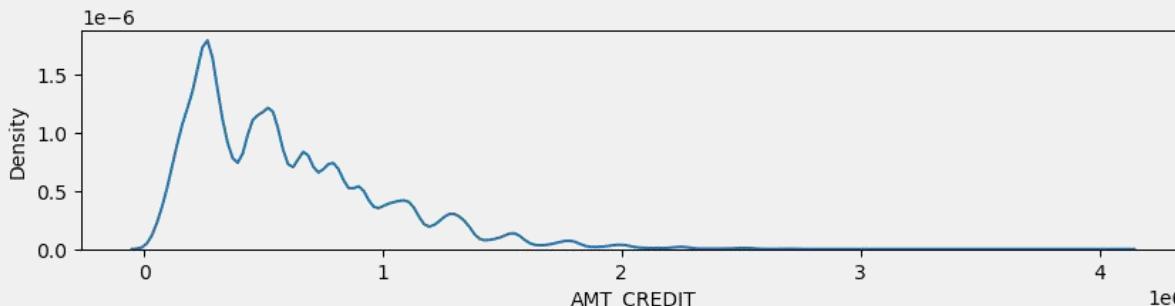
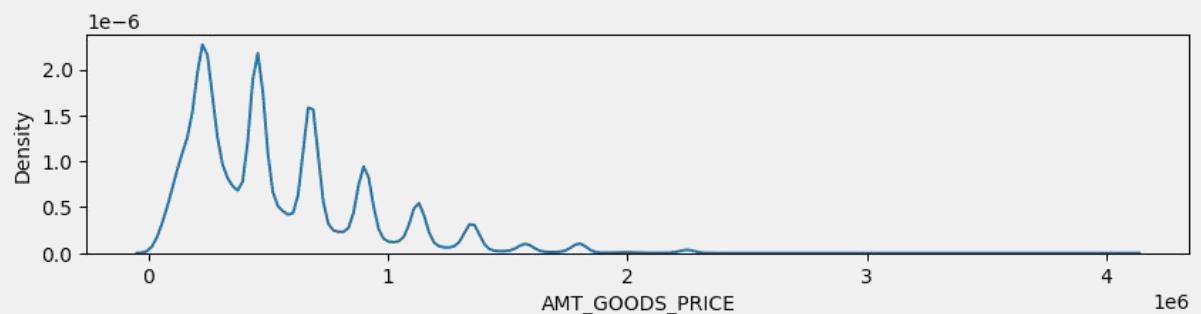
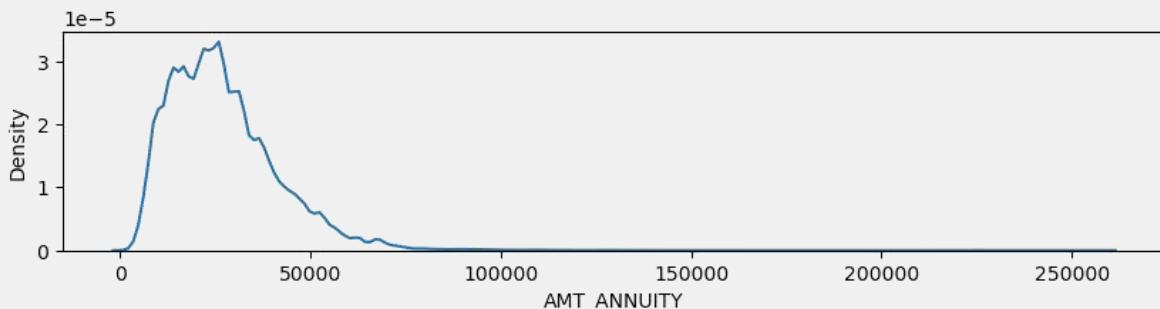


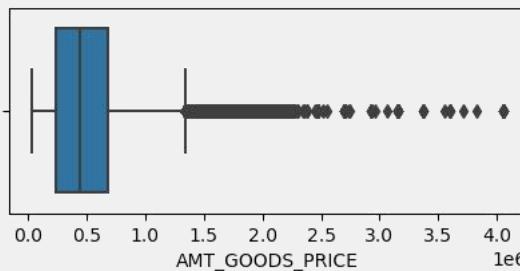
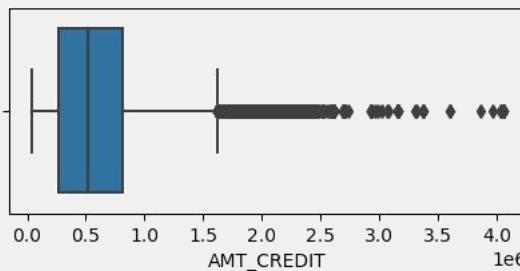
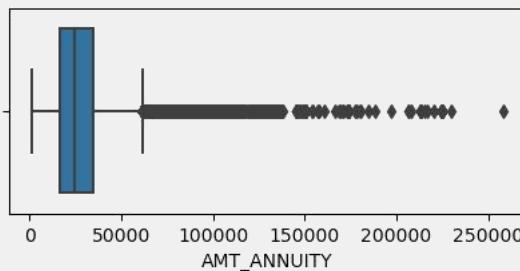


Features that are selected and considered influential based on select k-best and dataset analysis :

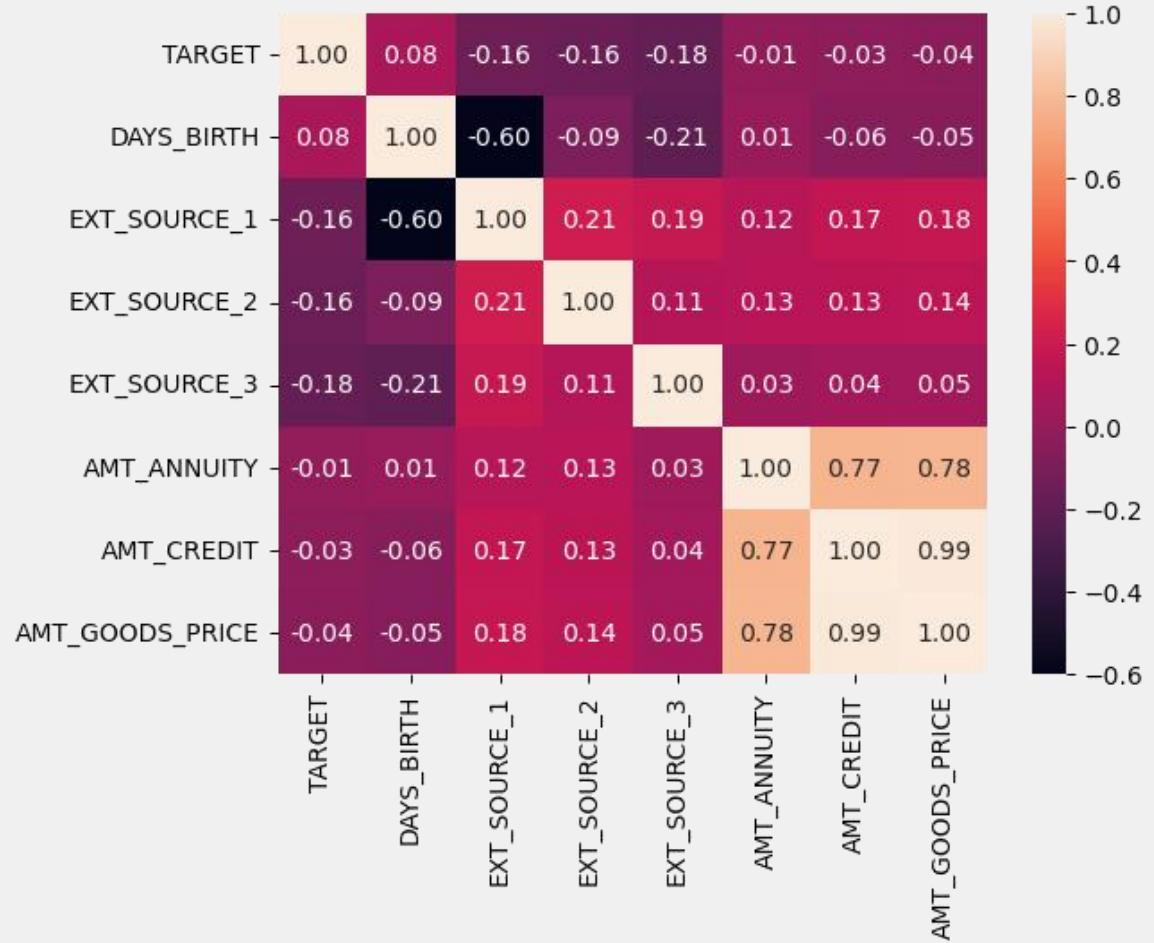
```
data = pd.DataFrame()
feature_importance = ['SK_ID_CURR', 'TARGET',
                      'ORGANIZATION_TYPE', 'NAME_INCOME_TYPE', 'HOUSETYPE_MODE', 'CODE_GENDER', 'NAME_EDUCATION_TYPE', 'REG_CITY_NOT_WORK_CITY',
                      'DAYS_BIRTH', 'EXT_SOURCE_1', 'EXT_SOURCE_2', 'EXT_SOURCE_3', 'AMT_ANNUITY', 'AMT_CREDIT', 'AMT_GOODS_PRICE']
data = application_train[feature_importance]
```

The AMT\_ANNUITY, AMT\_CREDIT, AMT\_GOODS\_PRICE features have a **left skew data distribution** indicating that there is data accumulation in a low class. This type of data has the potential to contain outliers.

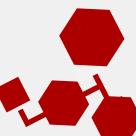




The AMT\_ANNUITY, AMT\_CREDIT, AMT\_GOODS\_PRICE features have outlier values so they need further processing



Features AMT\_ANNUITY, AMT\_CREDIT, AMT\_GOODS\_PRICE have a high correlation so they are potentially redundant





03

## DATA PREPROCESSING

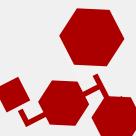


## Feature Engineering installments\_payments.csv

```
installment_agg_last5 = installment_payments.groupby('SK_ID_CURR').tail(5).groupby('SK_ID_CURR').agg({'NUM_INSTALMENT_VERSION': 'mean',
    'DAYS_INSTALMENT': 'max', 'DAYS_ENTRY_PAYMENT': 'max', 'AMT_INSTALMENT': 'sum',
    'AMT_PAYMENT': 'sum'}).reset_index()
```

	SK_ID_CURR	NUM_INSTALMENT_VERSION	DAYS_INSTALMENT	DAYS_ENTRY_PAYMENT	AMT_INSTALMENT	AMT_PAYMENT
0	100001	1.200000	2886.0	2875.0	33262.875	33262.875
1	100002	1.000000	475.0	498.0	46258.875	46258.875
2	100003	1.000000	2310.0	2324.0	216925.920	216925.920
3	100004	1.333333	784.0	795.0	21288.465	21288.465
4	100005	1.000000	676.0	711.0	24066.000	24066.000

Aggregate based on the last 5 data on each customer to get data distribution and insight in a wider timeframe but still efficient





## Feature Engineering credit\_card\_balance.csv

```
credit_card_balance.fillna(0)

credit_card_balance['max_current'] = credit_card_balance['AMT_BALANCE'] + credit_card_balance['AMT_CREDIT_LIMIT_ACTUAL']
credit_card_balance

pd.set_option('display.max_columns', None)
x = ['SK_ID_PREV','SK_ID_CURR','MONTHS_BALANCE','CNT_INSTALMENT_MATURE_CUM','AMT_BALANCE',
     'AMT_CREDIT_LIMIT_ACTUAL','max_current','AMT_INST_MIN_REGULARITY','AMT_PAYMENT_TOTAL_CURRENT',
     'AMT_TOTAL_RECEIVABLE','CNT_DRAWINGS_CURRENT','SK_DPD','SK_DPD_DEF']
credit_card_balance = credit_card_balance[x]

credit_card_balance_agg = credit_card_balance.groupby('SK_ID_CURR').tail(1).groupby('SK_ID_CURR').agg({'MONTHS_BALANCE': 'min','CNT_INSTALMENT_MATURE_CUM':'max',})

sorted_data = credit_card_balance.sort_values('MONTHS_BALANCE')

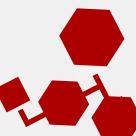
# Group by 'SK_ID_CURR' and calculate minimum 'MONTHS_BALANCE' and maximum 'CNT_INSTALMENT_MATURE_CUM'
grouped_data = sorted_data.groupby('SK_ID_CURR').agg({
    'MONTHS_BALANCE': 'min',
    'CNT_INSTALMENT_MATURE_CUM': 'max'
})

# Get the last row for each group based on the sorted order
last_row_indices = sorted_data.groupby('SK_ID_CURR').tail(1).index
# Get the last values for other columns based on the last row indices
last_values = sorted_data.loc[last_row_indices]
# Merge the grouped data and last values
credit_card_balance_agg = pd.merge(grouped_data, last_values, on='SK_ID_CURR').abs()

drop = ['MONTHS_BALANCE_y', 'CNT_INSTALMENT_MATURE_CUM_y']
credit_card_balance_agg = credit_card_balance_agg.drop(drop, axis=1)

credit_card_balance_agg['unpaid_invoice_amount'] = credit_card_balance_agg['AMT_TOTAL_RECEIVABLE'] - credit_card_balance_agg['AMT_PAYMENT_TOTAL_CURRENT']
```

#	Column	Non-Null Count	Dtype
0	SK_ID_CURR	103558	non-null
1	MONTHS_BALANCE_x	103558	non-null
2	CNT_INSTALMENT_MATURE_CUM_x	103558	non-null
3	SK_ID_PREV	103558	non-null
4	AMT_BALANCE	103558	non-null
5	AMT_CREDIT_LIMIT_ACTUAL	103558	non-null
6	max_current	103558	non-null
7	AMT_INST_MIN_REGULARITY	103558	non-null
8	AMT_PAYMENT_TOTAL_CURRENT	103558	non-null
9	AMT_TOTAL_RECEIVABLE	103558	non-null
10	CNT_DRAWINGS_CURRENT	103558	non-null
11	SK_DPD	103558	non-null
12	SK_DPD_DEF	103558	non-null
13	unpaid_invoice_amount	103558	non-null





## Feature Engineering POS\_CASH\_balance.csv

```
POS_CASH_balance_agg = POS_CASH_balance.groupby(['SK_ID_CURR']).agg({'SK_DPD': 'sum', 'SK_DPD_DEF': 'sum', }).reset_index()
POS_CASH_balance_agg['DIF_SK_DPD_SK_DPD_DEF'] = POS_CASH_balance_agg['SK_DPD'] - POS_CASH_balance_agg['SK_DPD_DEF']
```

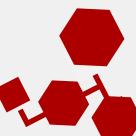
	SK_ID_CURR	SK_DPD	SK_DPD_DEF	DIF_SK_DPD_SK_DPD_DEF
0	100001	7	7	0
1	100002	0	0	0
2	100003	0	0	0
3	100004	0	0	0
4	100005	0	0	0

## Feature Engineering previous\_application.csv

```
previous_application['PREV_COUNT'] = previous_application.groupby('SK_ID_CURR').cumcount() + 1

# Menggabungkan data untuk 5 aplikasi terakhir
df_last_5 = previous_application[previous_application['PREV_COUNT'] <= 5].groupby('SK_ID_CURR').agg({
    'AMT_ANNUITY': 'mean',
    'AMT_APPLICATION': 'sum',
    'AMT_CREDIT': 'sum',
    'NAME_CONTRACT_STATUS': lambda x: x.mode().iat[0]
}).reset_index()
```

	SK_ID_CURR	AMT_ANNUITY	AMT_APPLICATION	AMT_CREDIT	NAME_CONTRACT_STATUS
0	100001	3951.0000	24835.5	23787.0	Approved
1	100002	9251.7750	179055.0	179055.0	Approved
2	100003	56553.9900	1306309.5	1452573.0	Approved
3	100004	5357.2500	24282.0	20106.0	Approved
4	100005	4813.2000	44617.5	40153.5	Approved





## Feature Engineering bureau.csv

```
bureau['AMT_CREDIT_SUM_DEBT'] = bureau['AMT_CREDIT_SUM_DEBT'].fillna(0)
bureau['AMT_CREDIT_SUM'] = bureau['AMT_CREDIT_SUM'].fillna(bureau['AMT_CREDIT_SUM_DEBT'])
bureau_agg = bureau.groupby('SK_ID_CURR').agg({'AMT_CREDIT_SUM':'sum',
                                                'AMT_CREDIT_SUM_DEBT':'sum',
                                                'DAYS_CREDIT_UPDATE':'max'}).reset_index()
```

	SK_ID_CURR	AMT_CREDIT_SUM	AMT_CREDIT_SUM_DEBT	DAYS_CREDIT_UPDATE
0	100001	1453365.000	596686.500	-6
1	100002	865055.565	245781.000	-7
2	100003	1017400.500	0.000	-43
3	100004	189037.800	0.000	-382
4	100005	657126.000	568408.500	-11





## Merge Datasets

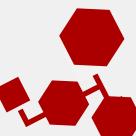
```
data = pd.DataFrame()
feature_importance = ['SK_ID_CURR', 'TARGET',
                      'ORGANIZATION_TYPE', 'NAME_INCOME_TYPE', 'HOUSETYPE_MODE', 'CODE_GENDER', 'NAME_EDUCATION_TYPE', 'REG_CITY_NOT_WORK_CITY',
                      'DAYS_BIRTH', 'EXT_SOURCE_1', 'EXT_SOURCE_2', 'EXT_SOURCE_3', 'AMT_ANNUITY', 'AMT_CREDIT', 'AMT_GOODS_PRICE']
data = application_train[feature_importance]

# Daftar semua dataset
datasets = [data, credit_card_balance_agg, installment_agg_last5, POS_CASH_balance_agg, df_last_5, bureau_agg]

# Lakukan inner join berdasarkan SK_ID_CURR
merged_df = reduce(lambda left, right: pd.merge(left, right, on='SK_ID_CURR', how='inner'), datasets)

# merged_df akan berisi hasil inner join dari semua dataset berdasarkan SK_ID_CURR
merged_df

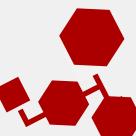
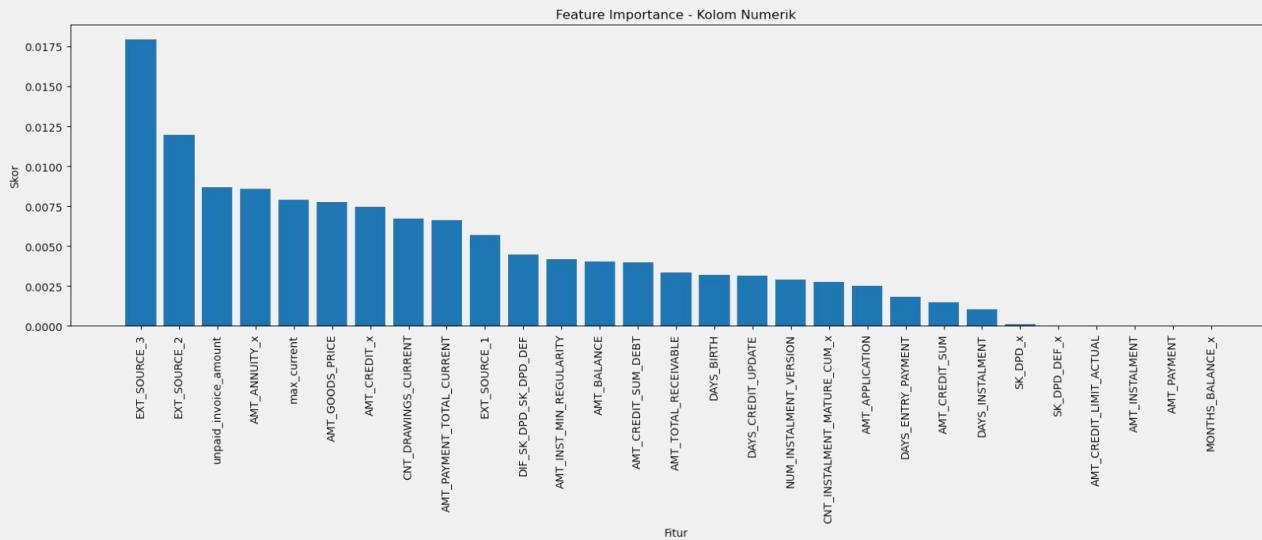
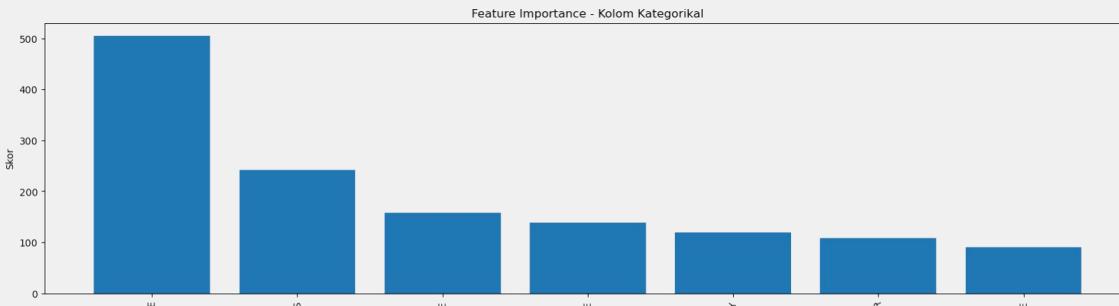
drop = ['AMT_ANNUITY_y', 'AMT_CREDIT_y', 'SK_DPD_y', 'SK_DPD_DEF_y', 'SK_ID_PREV']
merged_df = merged_df.drop(drop, axis=1)
```





## DATA PREPROCESSING

## Merge Datasets Feature Importance





## Merge Datasets Feature Importance

```
drop = ['CNT_DRAWINGS_CURRENT', 'DAYS_ENTRY_PAYMENT', 'AMT_CREDIT_SUM_DEBT', 'SK_DPD_x', 'DAYS_CREDIT_UPDATE', 'MONTHS_BALANCE_x', 'DIF_SK_DPD_SK_DPD_DEF',
        'AMT_CREDIT_SUM', 'SK_DPD_DEF_x', 'NUM_INSTALMENT_VERSION', 'AMT_INSTALMENT', 'AMT_PAYMENT']

merged_df = merged_df.drop(drop, axis =1)
```

## Merge Datasets Feature Engineering

Fill in the empty category data with the mode and numeric data with the average.

```
for col in num:
    mean_value = merged_df[col].mean()
    merged_df[col].fillna(mean_value, inplace=True)

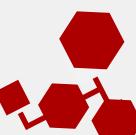
for col in cat:
    mode_value = merged_df[col].mode()[0]
    merged_df[col].fillna(mode_value, inplace=True)
```

## Redundant data aggregation

```
merged_df['DAYS_BIRTH'] = merged_df['DAYS_BIRTH']/-365

merged_df['credit_downpayment'] = merged_df['AMT_GOODS_PRICE'] - merged_df['AMT_CREDIT_x']
merged_df['credit_goods_price_ratio'] = merged_df['AMT_CREDIT_x']/merged_df['AMT_GOODS_PRICE']
merged_df['credit_annuity_ratio'] = merged_df['AMT_CREDIT_x']/merged_df['AMT_ANNUITY_x']

drop = ['AMT_GOODS_PRICE', 'AMT_CREDIT_x', 'AMT_ANNUITY_x']
merged_df = merged_df.drop(drop, axis = 1)
```





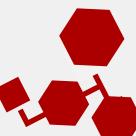
## Label Encoding

```
label_col = ['REG_CITY_NOT_WORK_CITY', 'NAME_EDUCATION_TYPE', 'CODE_GENDER', 'ORGANIZATION_TYPE']
label_encoder = LabelEncoder()
for col in label_col:
    merged_df[col] = label_encoder.fit_transform(merged_df[col])
    label_names = label_encoder.classes_ # Mendapatkan nama label yang diubah
    print(f"Nama label yang diubah pada kolom {col}:")
    print(label_names)
print()
```

## One Hot Encoding

```
x = pd.get_dummies(merged_df['NAME_INCOME_TYPE'], prefix = 'INCOME_TYPE_')
y = pd.get_dummies(merged_df['HOUSETYPE_MODE'], prefix = 'HOUSETYPE_')
z = pd.get_dummies(merged_df['NAME_CONTRACT_STATUS'], prefix = 'STATUS')

merged_df = pd.concat([merged_df, x], axis=1)
merged_df = pd.concat([merged_df, y], axis=1)
merged_df = pd.concat([merged_df, z], axis=1)
drop = ['NAME_INCOME_TYPE', 'HOUSETYPE_MODE', 'NAME_CONTRACT_STATUS']
merged_df = merged_df.drop(drop, axis = 1)
```





## Transform data

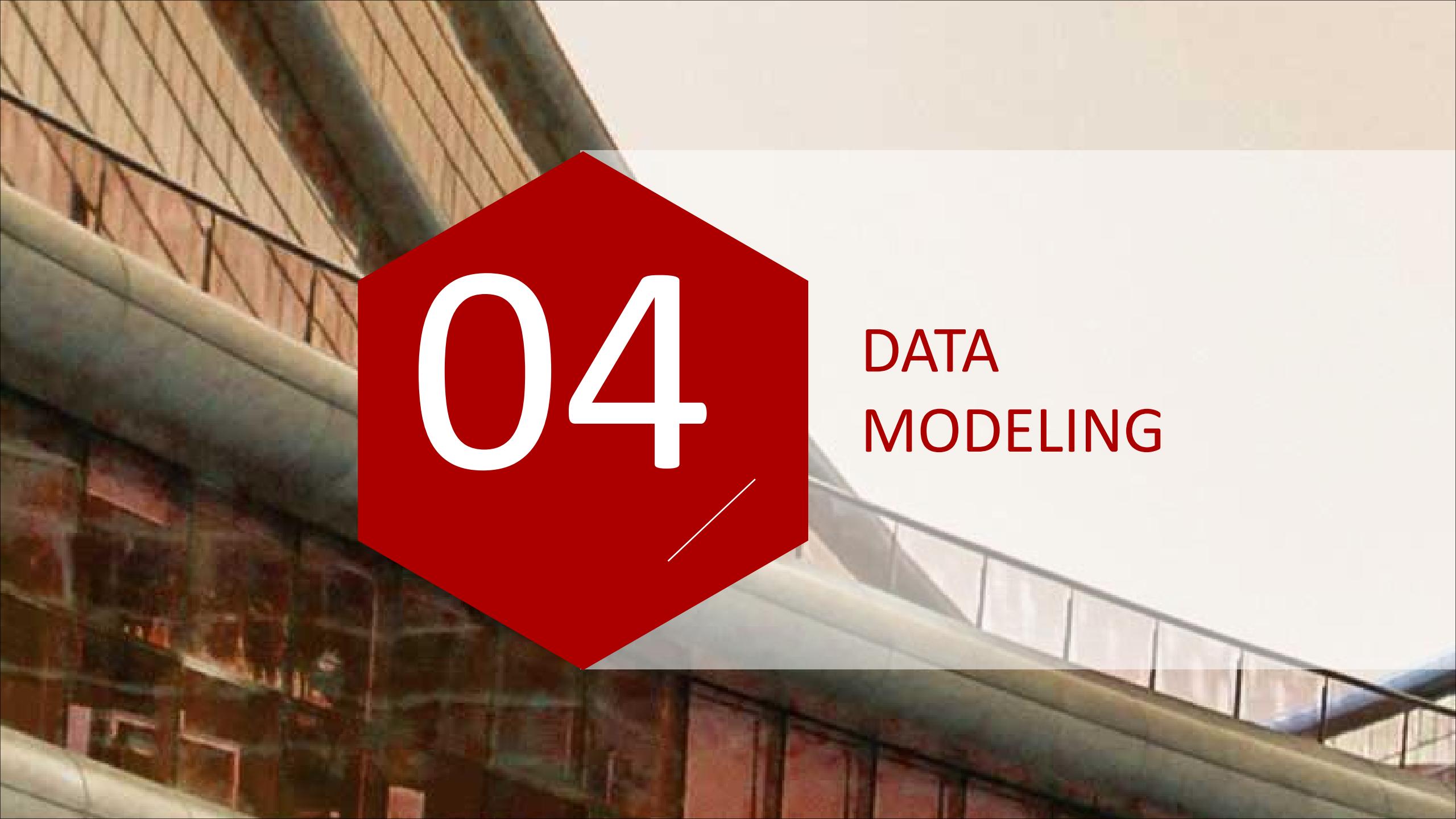
```
dataset_train = pd.DataFrame()
# Mengambil nama kolom dalam dataset
merged = merged_df.drop('SK_ID_CURR', axis =1)
columns = merged.columns

# Membuat objek MinMaxScaler
scaler = MinMaxScaler()

# Melakukan normalisasi pada semua kolom
dataset_train[columns] = scaler.fit_transform(merged_df[columns])
```

0	TARGET	72793	non-null	float64
1	ORGANIZATION_TYPE	72793	non-null	float64
2	CODE_GENDER	72793	non-null	float64
3	NAME_EDUCATION_TYPE	72793	non-null	float64
4	REG_CITY_NOT_WORK_CITY	72793	non-null	float64
5	DAYS_BIRTH	72793	non-null	float64
6	EXT_SOURCE_1	72793	non-null	float64
7	EXT_SOURCE_2	72793	non-null	float64
8	EXT_SOURCE_3	72793	non-null	float64
9	CNT_INSTALMENT_MATURE_CUM_X	72793	non-null	float64
10	AMT_BALANCE	72793	non-null	float64
11	AMT_CREDIT_LIMIT_ACTUAL	72793	non-null	float64
12	max_current	72793	non-null	float64
13	AMT_INST_MIN_REGULARITY	72793	non-null	float64
14	AMT_PAYMENT_TOTAL_CURRENT	72793	non-null	float64
15	AMT_TOTAL_RECEIVABLE	72793	non-null	float64
16	unpaid_invoice_amount	72793	non-null	float64
17	DAYS_INSTALMENT	72793	non-null	float64
18	AMT_APPLICATION	72793	non-null	float64
19	credit_downpayment	72793	non-null	float64
20	credit_goods_price_ratio	72793	non-null	float64
21	credit_annuity_ratio	72793	non-null	float64
22	INCOME_TYPE_Commercial associate	72793	non-null	float64
23	INCOME_TYPE_Pensioner	72793	non-null	float64
24	INCOME_TYPE_State servant	72793	non-null	float64
25	INCOME_TYPE_Student	72793	non-null	float64
26	INCOME_TYPE_Working	72793	non-null	float64
27	HOUSETYPE_block of flats	72793	non-null	float64
28	HOUSETYPE_specific housing	72793	non-null	float64
29	HOUSETYPE_terraced house	72793	non-null	float64
30	STATUS_Approved	72793	non-null	float64
31	STATUS_Canceled	72793	non-null	float64
32	STATUS_Refused	72793	non-null	float64
33	STATUS_Unused offer	72793	non-null	float64





04

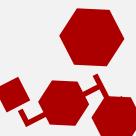
DATA  
MODELING

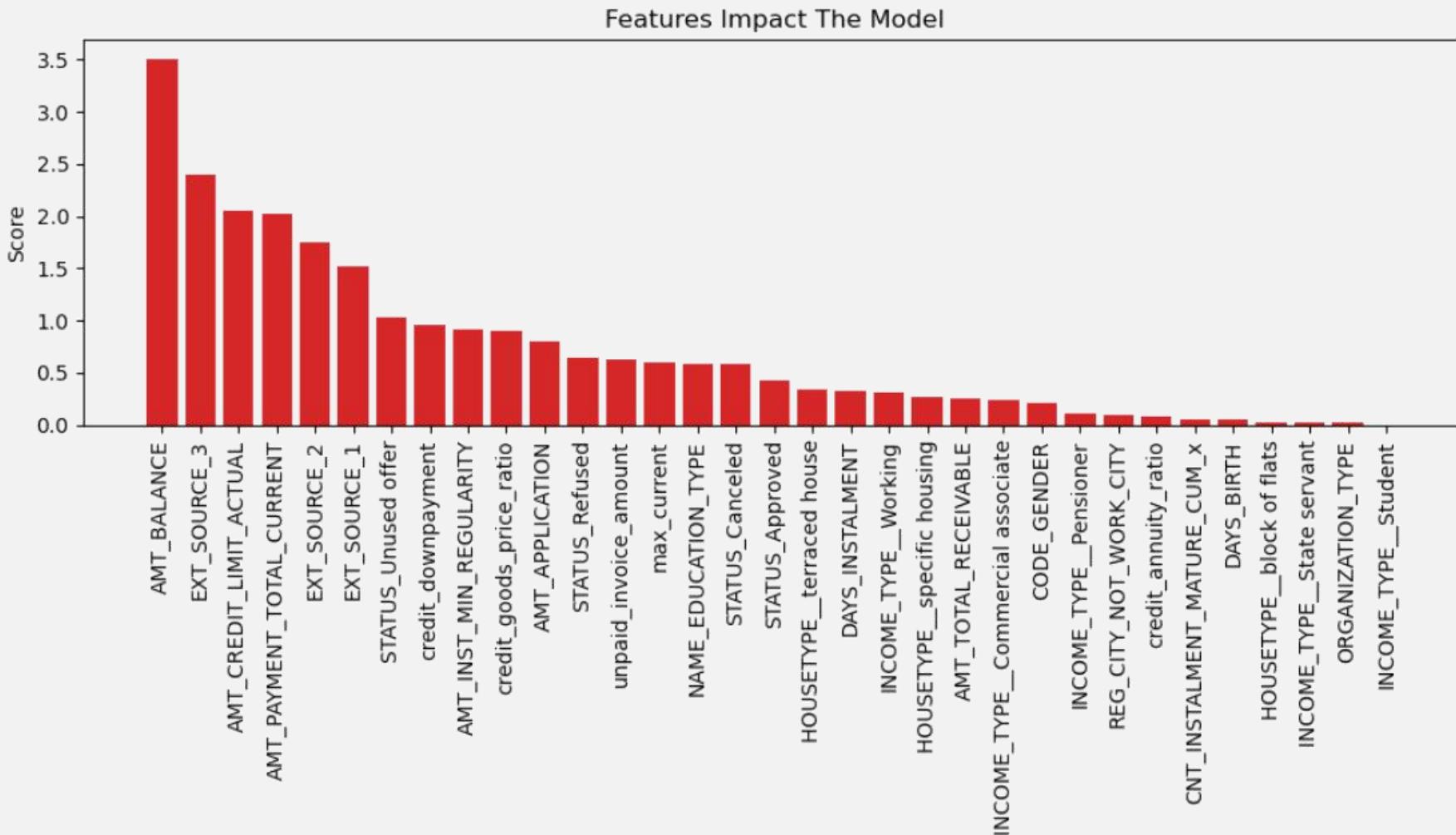


## Evaluation Metrics : Receiver Operating Characteristic Area Under the Curve

Ket.	Logistic Regression	Light Gradien Boosting Machine
AUC	0.75	0.77
roc_auc (crossval train)	0.74	0.86
roc_auc (crossval test)	0.74	0.75

Based on testing result, model that has best performance is **Logistic Regression**



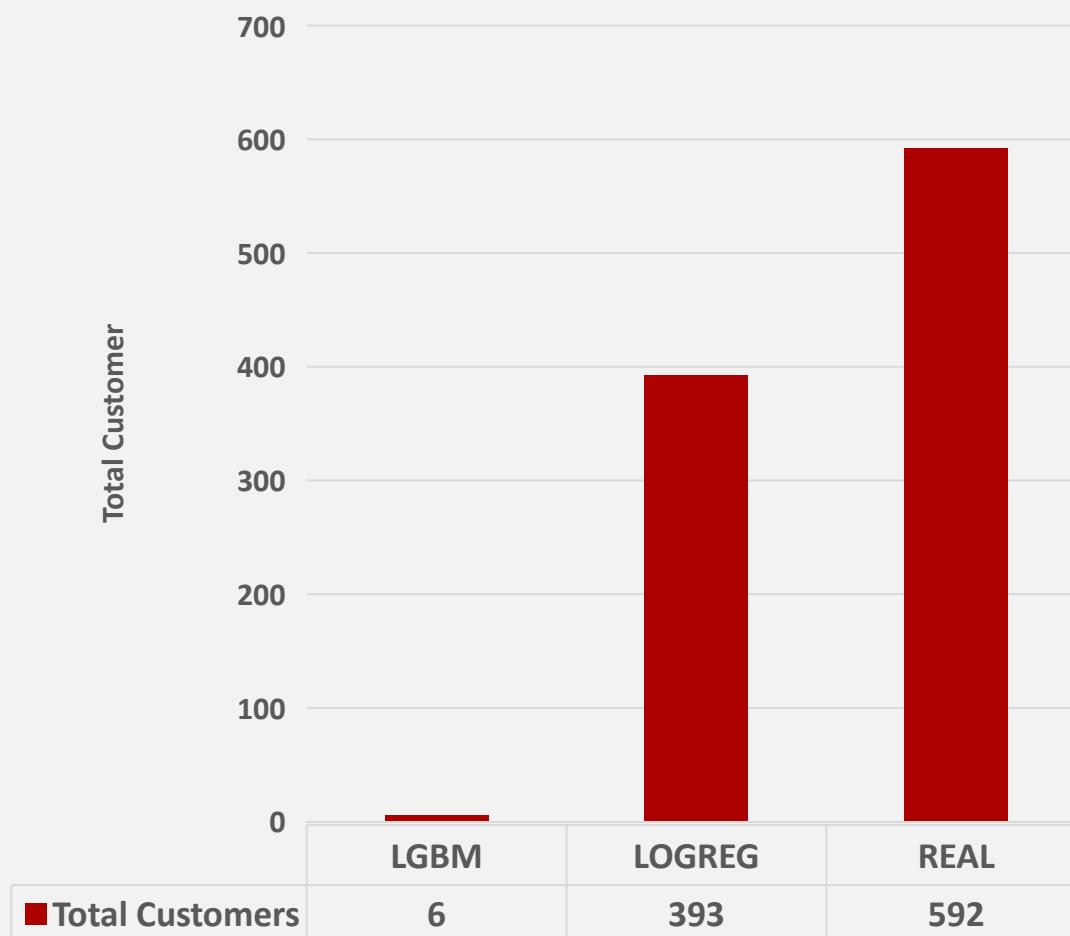


The features that have the most impact on machine learning models are **AMT\_BALANCE**,  
**EXT\_SOURCE\_3**, and **AMT\_CREDIT\_LIMIT\_ACTUAL**





Comparative analysis of the results of predicting the total customers at risk of default for each model with real data



The logistic regression model can detect 393 people who are now defaulted.

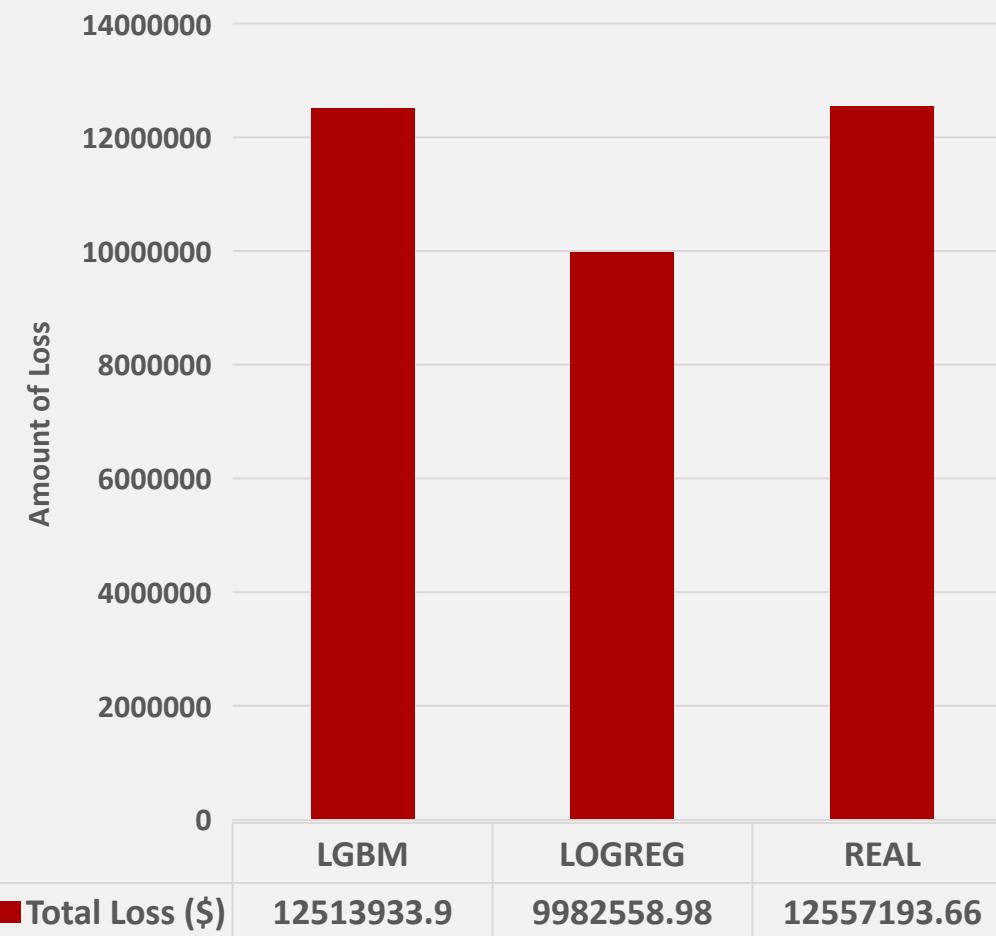
logistic regression can reduce default rating by:

44.8%





Comparative analysis of the results of predicting the total customers at risk of default for each model with real data



The **logistic Regression** Model reduced the total loss of **\$2574634.68** from defaulted customers.

**Logistic regression** can reduce rating losses by:

**20.6%**





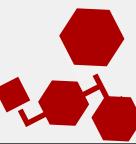
05

## BUSINESS RECOMMENDATION

## BUSINESS RECOMMENDATION



- Pay special attention to the AMT\_BALANCE, AMT\_PAYMENT\_TOTAL\_CURRENT, AMT\_LIMIT\_CREDIT\_ACTUAL features for the amount of funds submitted.
- Provide notification of payment deadlines to customers to avoid customers being late in making payments.
- Provide warnings to customers who cross the payment limit to be followed up on discussing payment scheme solutions.





Thanks

**HOME  
CREDIT**

