

Product Designer

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EDUCATION

University of California, San Diego

Fall 2019 - Present

B.S. HCI (Human Computer Interaction) Degree

UC GPA: 3.8

Expected: Winter 2022

San Diego Miramar College

Fall 2015 - Spring 2019

A.S. Mathematics for Transfer Degree

GPA: 3.76

Chisholm Institute of TAFE, Melbourne

Fall 2010 - Spring 2012

Degree of Business Administration and Management

EXPERIENCE

Orient Commercial Joint Stock Bank (OCB), HCM — *Relationship Manager —Full-time*

Fall 2012 - Winter 2014

Maintains and grows a profitable book of business through disciplined and proactive business development and relationship management.

Develops an in-depth knowledge of Bank products and services. Analyzes the needs of clients and prospects in order to effectively recommend appropriate products or services.

Effectively identifies key risk factors associated with business opportunities and clearly articulates a thorough credit recommendation.

Effectively collaborates with the client service team, product team, and senior management to ensure an excellent client experience.

Vietnam Technological and Commercial Joint Stock Bank (Techcombank), HCM — Relationship Manager — Intern

Summer 2012 - Fall 2012

Accountable for overall portfolio management, compliance and risk.

Completes accurate and timely credit actions, including periodic reviews, renewals and modifications.

Ensures that borrower reporting requirements and financial covenants are met.

SKILLS

Collaboration, Problem solving

A/B Testing, Persona Building

Prototyping, Storyboarding

Usability Testing, User Interface Design

User Interview, User Research

Wireframing

TOOLS

Design:

Adobe XD, Figma, Adobe Photoshop, Adobe Illustrator

Development:

HTML/CSS, Java, Python

AWARDS

Provost Honors | UC San Diego awarded for achieving 3.5 GPA or higher in Winter 2020, Spring 2020, and Fall 2020.

EOPS Honor Student | San Diego Miramar College honor graduated students with 3.5
GPA or higher.

OCB Bank | HCM

Employee of the year.

LANGUAGES

English, Vietnamese.