

An Huynh

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EDUCATION

University of California, San Diego

Fall 2019 – Summer 2021

B.S. HCI (Human Computer Interaction) Degree

UC GPA: 3.8

San Diego Miramar College

Fall 2015 - Spring 2019

A.S. Mathematics for Transfer Degree

GPA: 3.76

Chisholm Institute of TAFE, Melbourne

Fall 2010 - Spring 2012

Degree of Business Administration and Management

EXPERIENCE

My's Nails (USA), Almaden – Owner, Receptionist

Spring 2021 – now

Schedule appointment by answer phone call, text, and email.

Explain, assist, and support customers to find location, answer questions about our store menu.

Manager of six to ten technicians.

Orient Commercial Joint Stock Bank (OCB), HCM — Relationship Manager — Full-time

Fall 2012 - Winter 2014

Maintains and grows a profitable book of business through disciplined and proactive business development and relationship management.

Develops an in-depth knowledge of Bank products and services.

Analyzes the needs of clients and prospects in order to effectively recommend appropriate products or services.

Effectively identifies key risk factors associated with business opportunities and clearly articulates a thorough credit recommendation.

Effectively collaborates with the client service team, product team, and senior management to ensure an excellent client experience.

KEY SKILLS

Collaboration, Problem solving

Communication, Leadership.

HCI SKILLS

A/B Testing, Persona Building,

Prototyping, Storyboarding,

Usability Testing, UI Design, User

Interview, User Research,

Wireframing.

TOOLS

Design: Adobe XD, Figma

Development: HTML/CSS

AWARDS

Provost Honors | UC San Diego
awarded for achieving 3.5 GPA or higher in Winter 2020, Spring 2020, and Fall 2020.

EOPS Honor Student | San Diego Miramar College
honor graduated students with 3.5 GPA or higher.

OCB Bank | HCM

Employee of the year.

LANGUAGES

English, Vietnamese.

**Vietnam Technological and Commercial Joint Stock Bank
(Techcombank), HCM — *Relationship Manager — Intern***

Summer 2012 - Fall 2012

Accountable for overall portfolio management, compliance and risk.

Completes accurate and timely credit actions, including periodic reviews, renewals and modifications.