

PROFILE

Name: AN TRUONG HUYNH

CONTACT

PHONE:
647-355-1100

EMAIL:
Tahuynh3@myseneca.ca

EDUCATION

Braemar College – Toronto, Ontario
01/2019 – 04/2021

Seneca College of Applied Arts and Technology – North York, ON
09/2021 - 2024
Currently enrolled

WORK EXPERIENCE

Junior software developer
01/2020 - currently

- Working with multiple languages
- Maintained daily calendars, set appointments with clients.
- Processed payments and updated tasks

Elly Fashion Shop [Customer Service]
06/2018–11/2018

- De-escalated problematic customer concerns, maintaining calm, friendly demeanor.
- Educated customers on special pricing opportunities And offerings.
- Assisted customers in making payments.
- Fielded customer complaints and queries, fast-tracking them for problem resolution.