

ANGEL JOSUE MORA FLORES

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PROFESSIONAL PROFILE

Web software professional with 5 years of experience in creation and programming, strong project skills and technical support, with a technical degree in Web Software Developer. High involvement in Customer Service, IT and SCRUM. Knowledge and focus on Front End development. Highly goal-oriented, positivity approach in adverse situations, great capacity for creativity and ease of team collaboration.

WORK EXPERIENCE

SINDICATO DE TRABAJADORES DEL INSTITUTO NACIONAL DE APRENDIZAJE (SITRAINA)

Website Developer / Professional Service

11/2019–Actually

Gathering of requirements, execution of minutes, contract establishment, design sample, organization of programming and functions, coordination of work with follow-up of the website and system maintenance.

- Since the website was created and it was put online, the number of visits to both the website and the Facebook social network has increased.
- Obtaining knowledge in React and certifications for my learning helped me to migrate to the ReactJS Front End Framework that has improved the speed and presentation of the site in all its information and downloadable documents.

4GEEKS ACADEMY BREATHCODE

Front End / Professional Practice

06/2021 –

8/2021

Front-End Collaborator under Tech SCRUM subjects corresponding to different projects of the academy for my training, research, use of different tools such as AXIOS to FETCH API, Material Design UI, Matx React, React-Toastify, sample progress and management of GitHub version controller.

- Due to my effort and my ability to learn quickly and desire to continue, I had the opportunity to participate in this project.
- I stand out for my effort and ability to use an agile and fast method to complete springs that designated me, improving delivery times and developing the website.

CONCENTRIX

NETGEAR Department

11/2019 – 10/2020

Customer service agent, tasks performed: Help customers who have problems with, home network devices, performing device registration, initial configurations, change of passwords, independence of network signals, speed problems or intermittence, packet defragmentation, channel switching, user blocking unknown and recommendations for use of the devices.

- I got the highest qualifications in training on NETGEAR device networks and this improved the company's quality of service.
- Get praised by a customer directly at a higher level in less than 3 months for my attention and performance in solving problems.

ACADEMIC BACKGROUND

- **Foundation Professional Certificate SFPC (V2020) – Costa Rica**
CERTIPROF PROFESSIONAL KNOWLEDGE SCRUM – 2022
The Scrum Guide™, The Definitive Guide to Scrum: The Rules of the Game, developed and supported by Scrum founders Ken Schwaber and Jeff Sutherland, contains the definition of Scrum, including roles, events, artifacts, and the rules that link them together.
- **4Geeks Academy – Costa Rica**
Full Stack Software Development FT – 2021
4Geeks Academy certifies that the student is a Full Stack Web Developer, with proficient knowledge to help create web applications using HTML/CSS, JavaScript, React and REST API using SQL, Python and Flask Framework.
 - Project leader of both Front end and Backend in charge of organizing and achieving the springs to achieve the final project according to the layout and design that we proposed.

➤ **Instituto Nacional de Aprendizaje – Costa Rica**

Web Development – 2019

Instituto Nacional de Aprendizaje (INA) awards this certificate to the student for their successful completion of the learning period, with competent knowledge to help in the creation of web applications using what has been learned in classes in summary: survey of requirements according to the client, study and implementation of website, minutes and establishment of agreement for software development for/with clients, test case (test cases), requirements traceability matrix, wireframing (wireframes) and prototyping (mockups), Brackets (Code Editor), Sublime Text 3 (Code Editor) Installation of plugins, HTML 5, CSS 3, Bootstrap (framework), Fetch API in DATA JSON, JavaScript DOM handling with AJAX, Angular (quick learning), TypeScript (quick learning), WordPress (short learning) and study and implementation of web accessibility.

- In this course I stand out for my development and implementation of new technologies such as design frameworks such as the use of Bootstrap and web accessibility functions in the SITRAINA first design mockup
- Research of new tools such as Brackets, Sublime Text 2 and 3 as code editors, Balsamiq for mockups, Postman for API tests, advantages of SCSS and Typescript
- Implementation of a website with login/logout and information extracted from a public API with built-in music and its controls, apart from a video background to make the site more attractive and CSS effects

➤ **Instituto Nacional de Aprendizaje – Costa Rica**

READING COMPREHENSION IN ENGLISH – 2019

Instituto Nacional de Aprendizaje (INA) awards this certificate to the student for their successful completion of the learning period, and competent knowledge.

➤ **Instituto Nacional de Aprendizaje – Costa Rica**

WEB PAGE PROGRAMMER - 2018

Instituto Nacional de Aprendizaje (INA) awards this certificate to the student for their successful completion of the learning period, with competent knowledge to help create web applications using what he learned in classes in Summary: Computational Logic (Algorithms), Pseudocode, Theory of factors and fundamentals of graphic design for web, HTML 4.1, CSS 3, Dreamweaver (IDE), Introduction DOM with JavaScript.

- Development and implementation of the algorithm of a clock with a 24-hour or 12-hour system at the user's option and the change in numbers depending on day or night.
- Realization of a responsive website without the use of CSS frameworks for its implementation

PERSONAL INFORMATION

- English: Intermediate
- IT Knowledge: Intermediate Office

Other Information

- Online portfolio: anmoraportafolio.netlify.app
- GitHub: github.com/AnMora