# PREDICTIVE EMPLOYEE TURNOVER

Ana André, Data Squad #21 2019.10.11

## MOTIVATION

#### COMPANY SUCCESS IS BUILT ON PEOPLE

#### **VERY COSTLY**

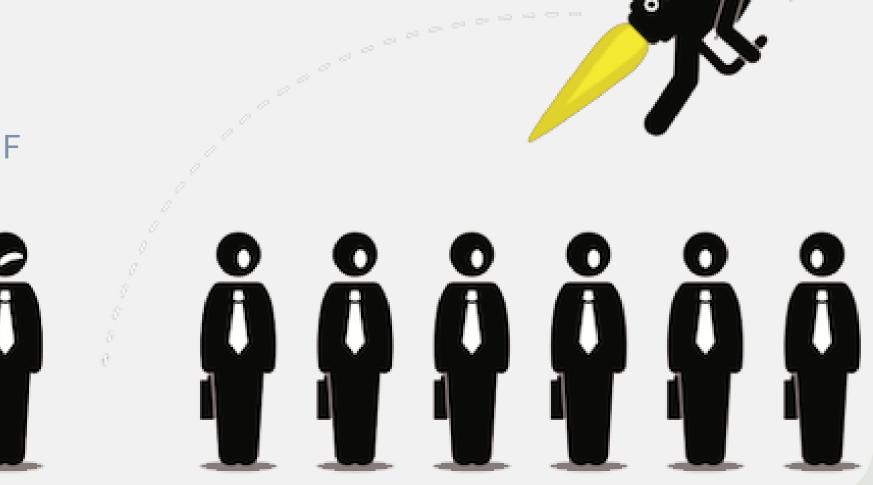
SEPARATION, RECRUITMENT, TRAINING AND REPLACEMENT

#### **LOSS OF PRODUTIVITY**

VOIDS IN THE WORKFORCE OVERLOAD CURRENT STAFF

#### **LOSS OF BUSINESS**

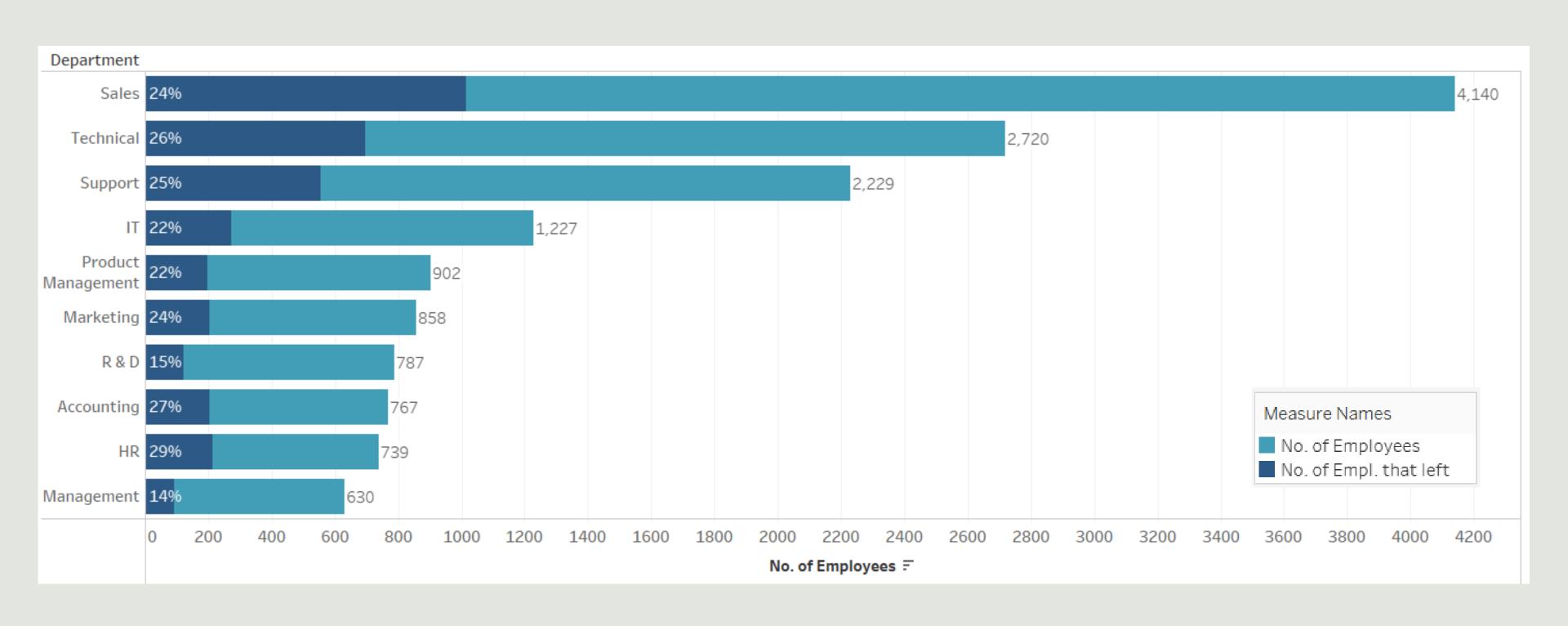
DETERIORATES THE CUSTOMER SATISFACTION



## GENERAL OVERVIEW

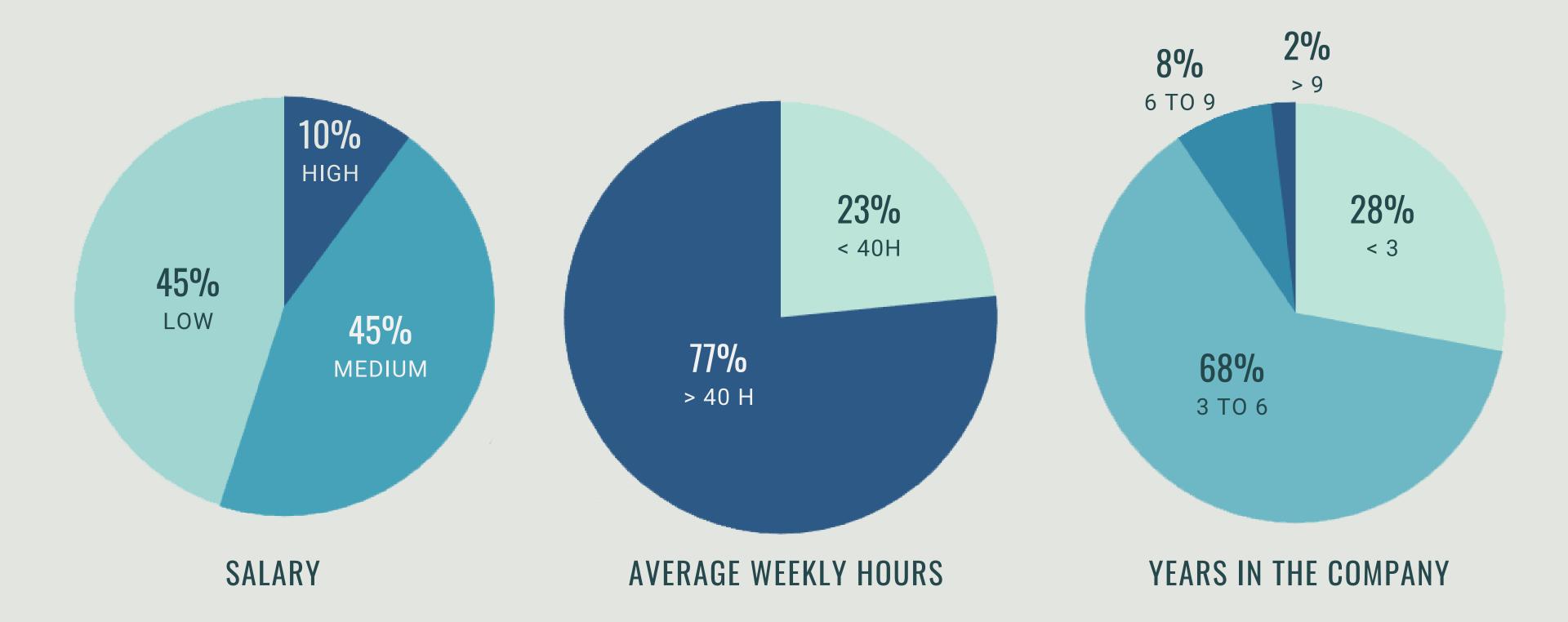
## HOW MANY EMPLOYEES ARE LEAVING?

#### **DEPARTMENT OVERVIEW**



## HOW MANY EMPLOYEES ARE LEAVING?

**GENERAL OVERVIEW** 



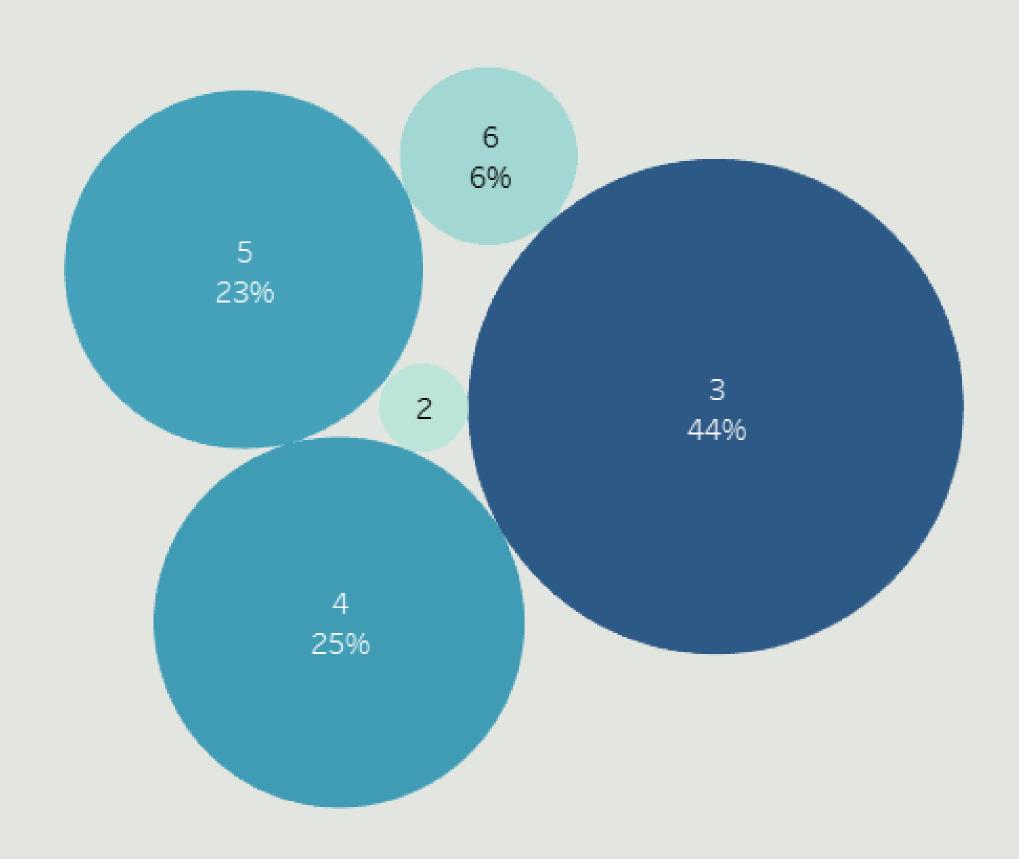
## LET'S FOCUS ON THE EMPLOYEES WHO LEFT THE COMPANY

## WHEN ARE EMPLOYEES LEAVING?

YEARS IN THE COMPANY

98% LEFT AFTER THE 3RD YEAR

44% LEFT IN THE 3RD YEAR

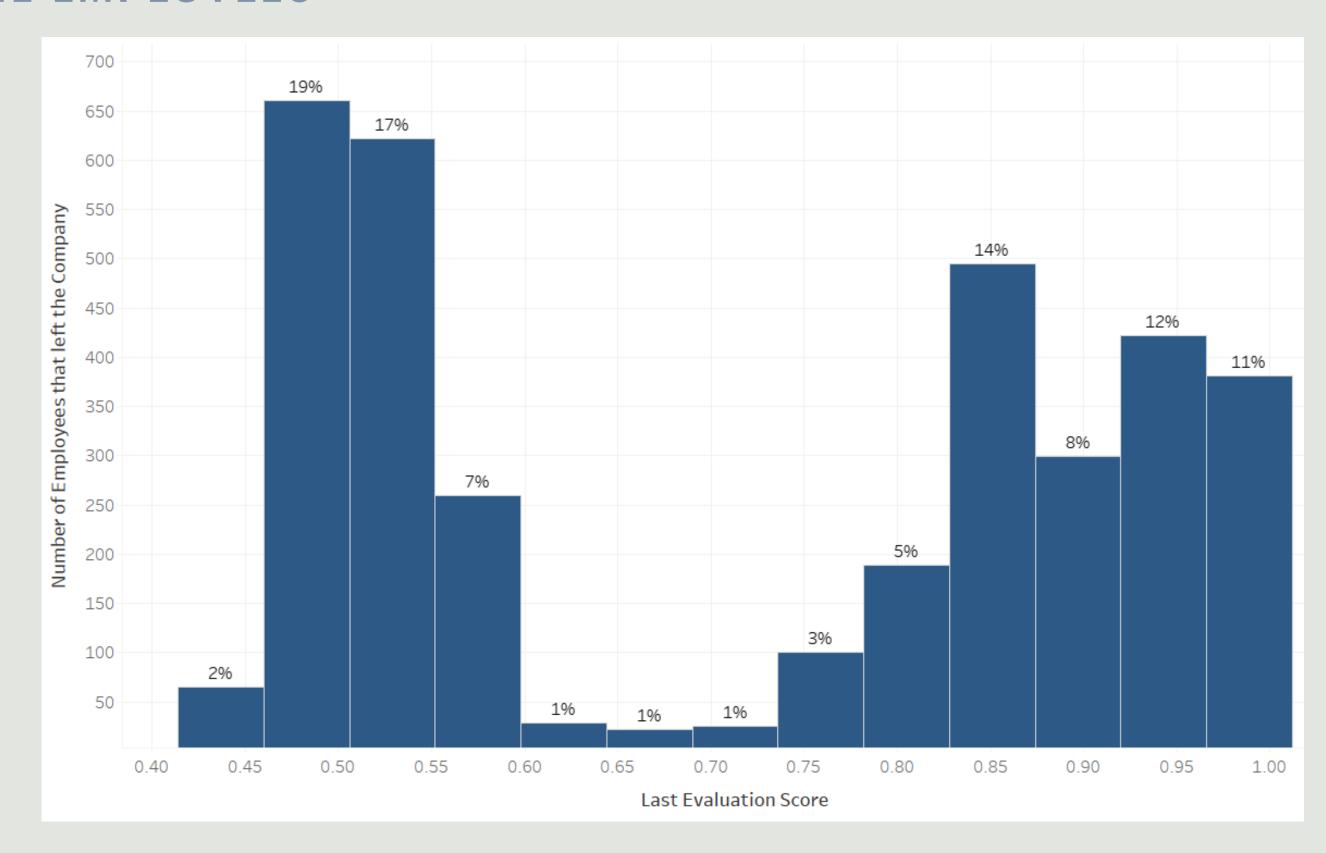


## WHICH EMPLOYEES ARE LEAVING?

#### PERFORMANCE OF THE EMPLOYEES

**21%** EVALUATION < 0.5

**50%** EVALUATION > 0.8

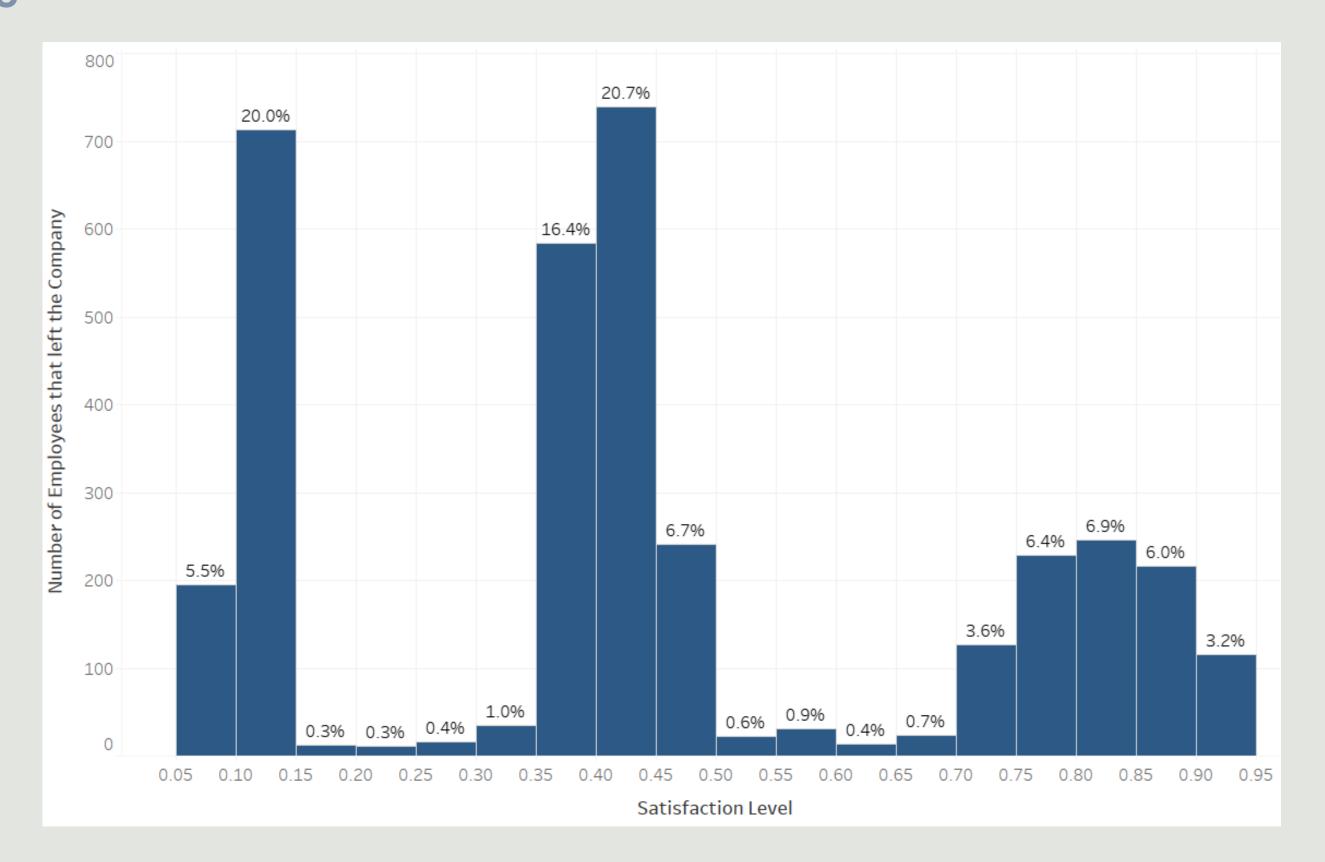


## WHY ARE EMPLOYEES LEAVING?

#### SATISFACTION LEVELS

71% SL < 0.5

15% SL > 0.8

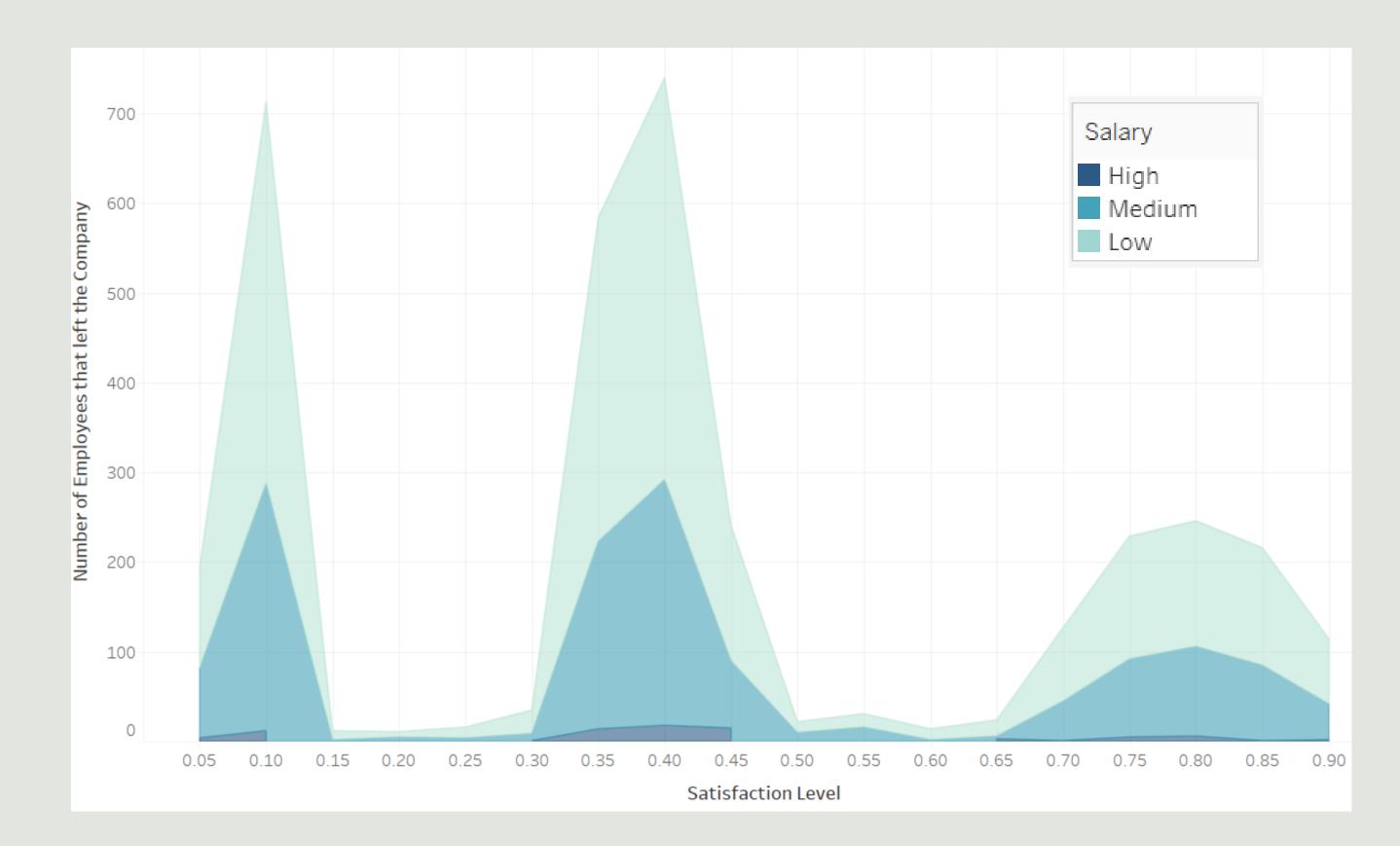


## WHY ARE THEY UNHAPPY?

SALARY LEVEL

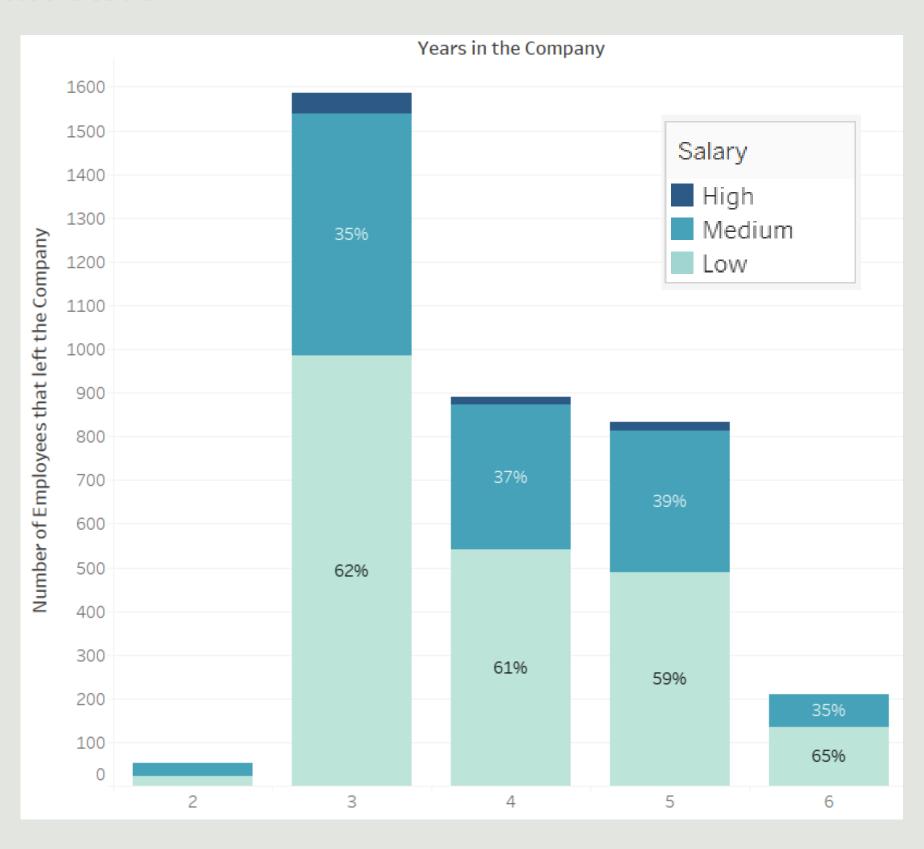
98%
MEDIUM OR LOW

2% HIGH



## WHY ARE THEY UNHAPPY?

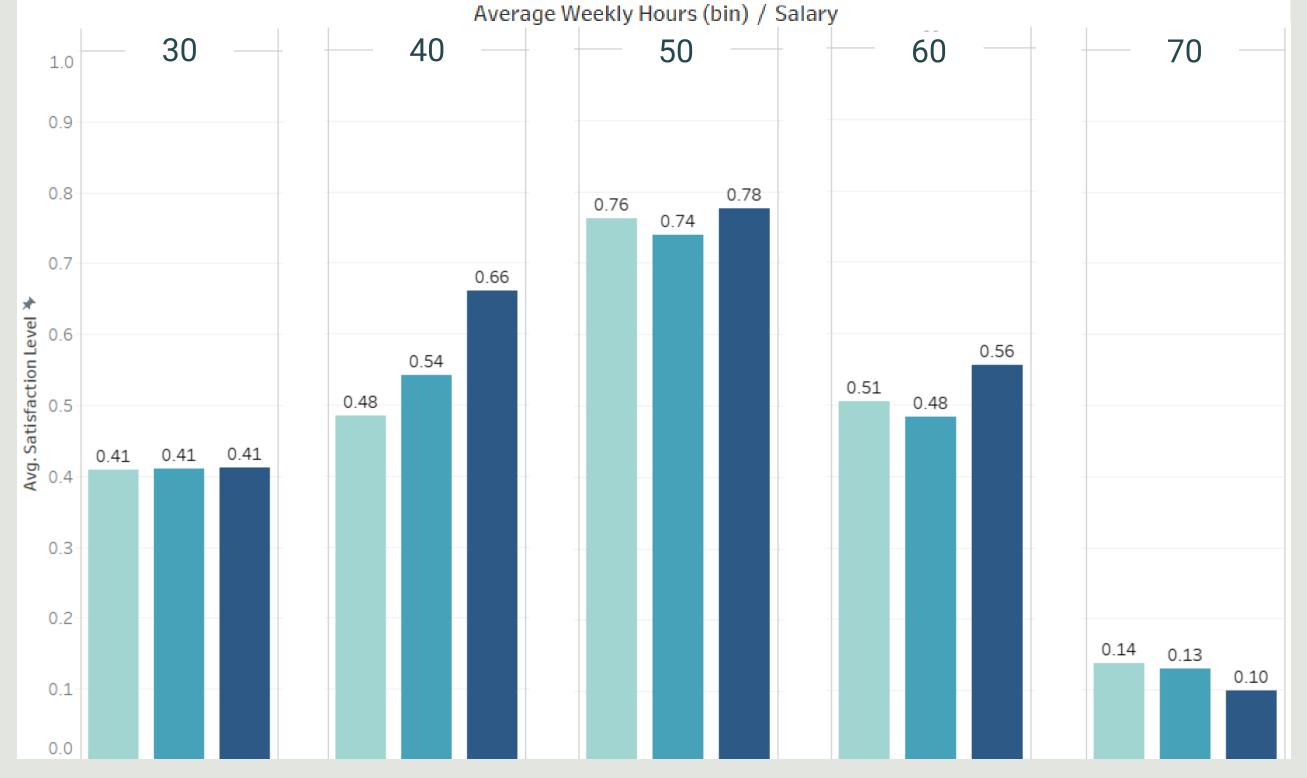
#### YEARS IN THE COMPANY



## WHY ARE THEY UNHAPPY?

#### AVERAGE WEEKLY WORKING HOURS

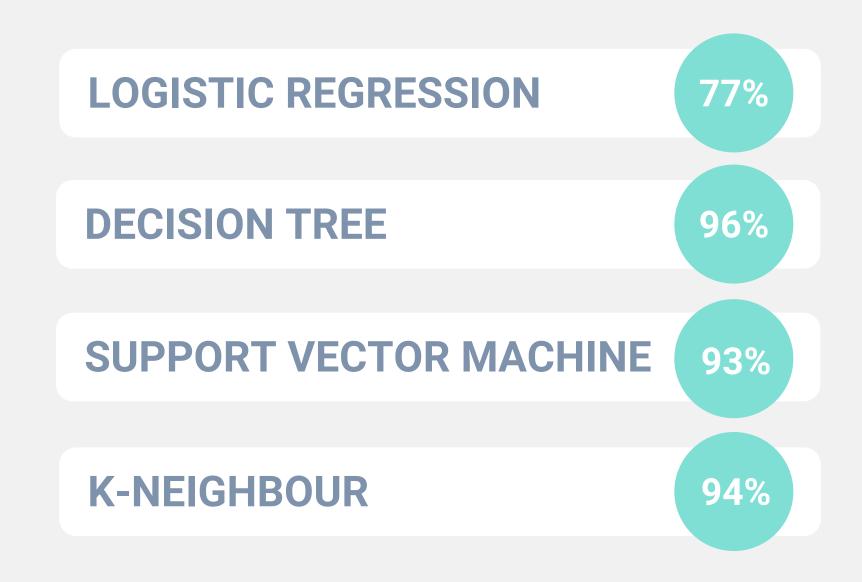




## WHO TO FLAG?

## PREDICTING LIKELIHOOD

WHO'S MORE LIKELY TO LEAVE THE COMPANY



#### **DECISION TREE CLASSIFIER**

ACCURACY 96%

PRECISION 88%

RECALL 97%

F1 SCORE 92%

## PREDICTING LIKELIHOOD

**FEATURES** 

YEARS IN THE COMPANY

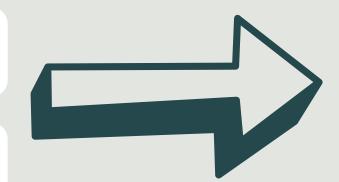
SALARY LEVEL

**SATISFACTION LEVEL** 

**DEPARTMENT** 

LAST EVALUATION SCORE

**AVERAGE WORKING HOURS** 

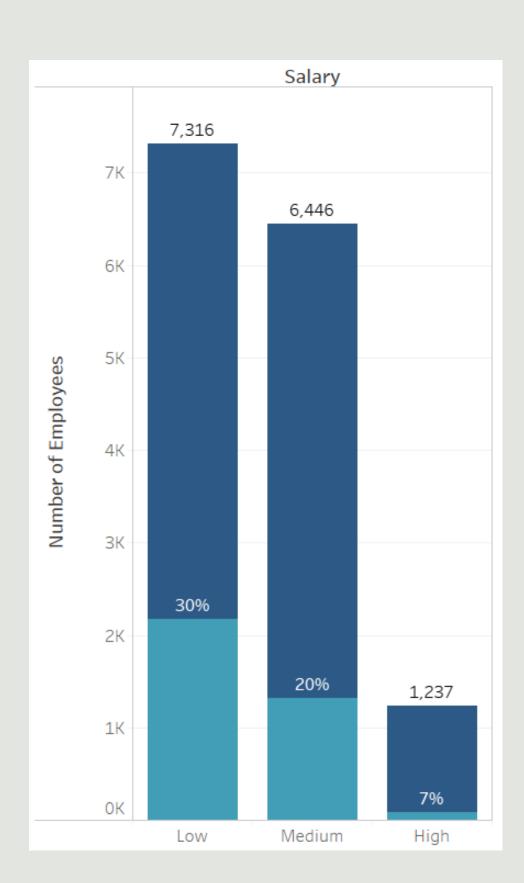


CLASSIFIER TO FLAG
CURRENT AND FUTURE
EMPLOYEES

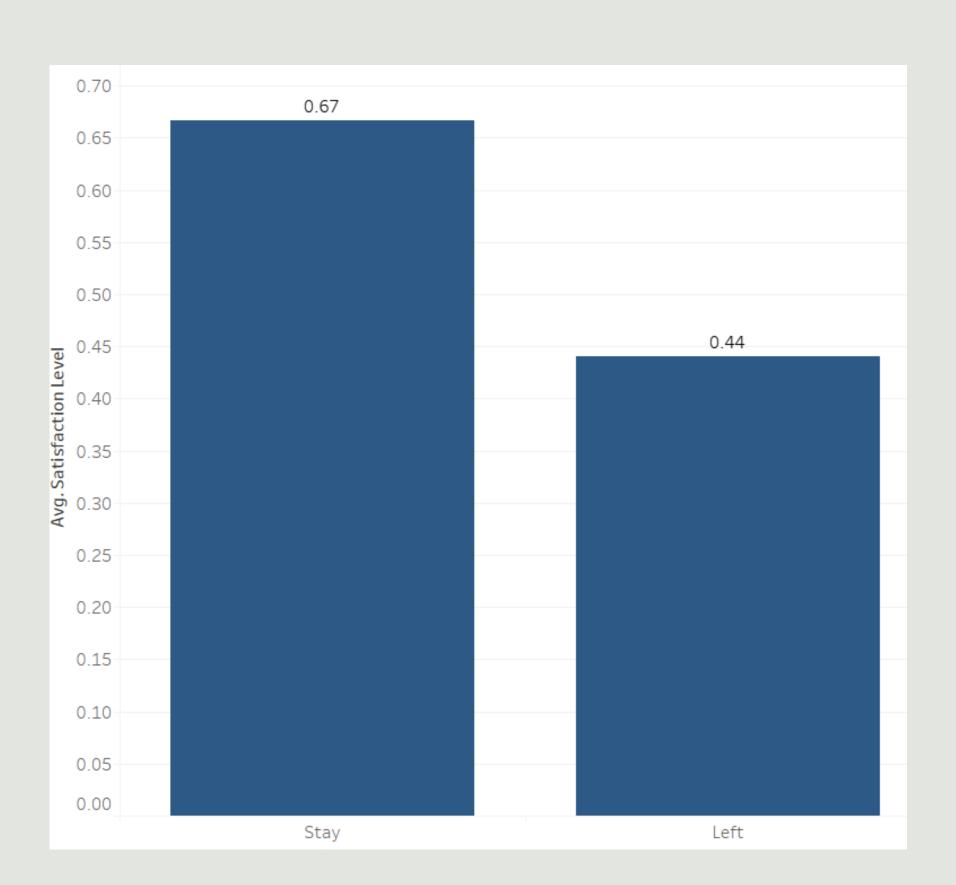
## THANK YOU

ANY QUESTIONS?

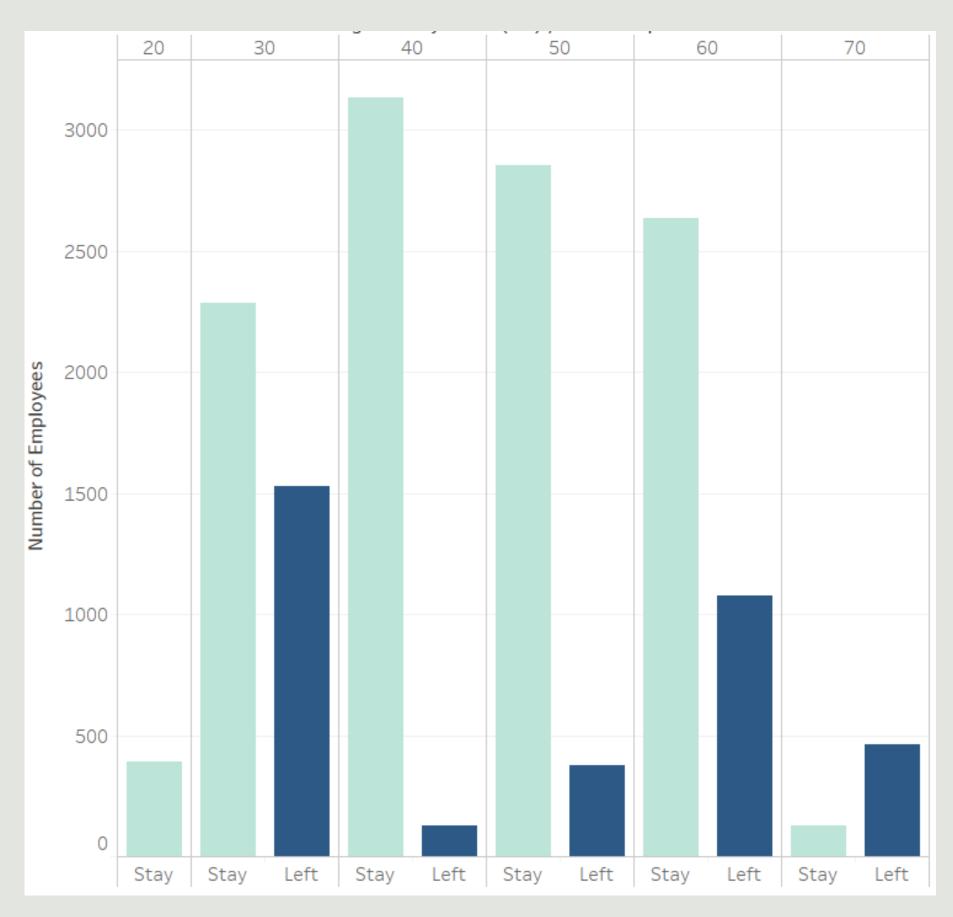
## SALARY LEVELS



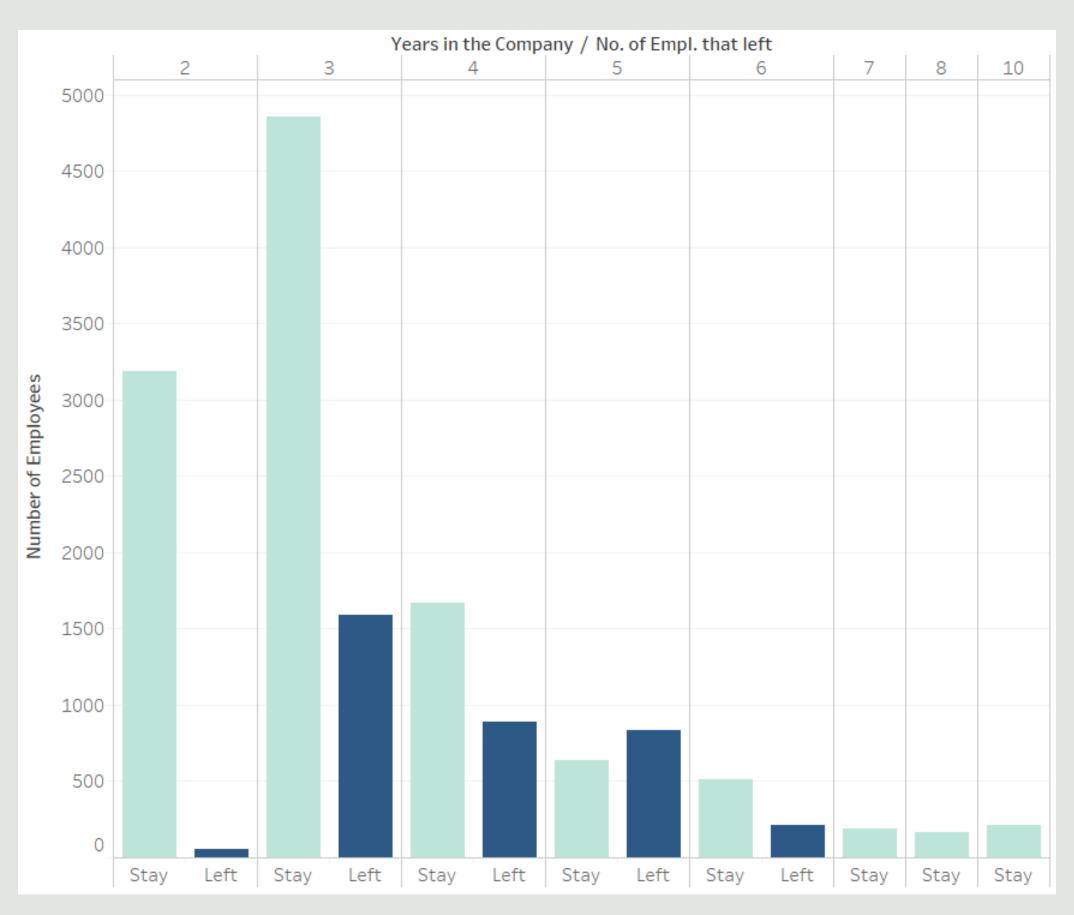
## SATISFACTION LEVELS



## AVERAGE WEEKLY WORKING HOURS



## YEARS IN THE COMPANY



## **CONFUSION MATRIX**

#### WHO'S MORE LIKELY TO LEAVE THE COMPANY

#### **CONFUSION MATRIX**

TN 2228

FP

88

FN

22

TP

662

TN: Emp that stay and are really stayed

FP: Emp that stayed and were flagged as left

FN: Emp that left and were flagged as stay

TN: Emp that left and really left