Ana Tran

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SKILLS SUMMARY

- **Programming Languages:** C#, JavaScript, Python, Java, SQL, Oracle SQL, HTML, CSS,
- **Frameworks:** React.js, Node.js, REST API, Spring Boot, ASP.NET, Flutter
- **Tools and Platforms:** GitHub, Mandiant, CrowdStrike, ConnectWise, Automate, ServiceNow, Swagger, AWS

PROJECTS

Currency Converter | *Dart, Flutter*   **October 2023**
- An android application to get the latest currency rates by selecting a currency from the dropdown menu
- Uses APIs to get the currency rates and output the results to screen

WildRydes | *AWS Amplify, Cognito, Lambda, DynamoDB, API Gateway*   **October 2023**
- Request a unicorn ride to get to any location in the city
- Deployed using AWS Amplify with backend using Lambda, DynamoDB, and REST APIs using API Gateway

Pom-a-tea | *React.js, Firebase, Tailwind CSS, Stripe*   **January 2023 – April 2023**
- Full-stack e-commerce web application for bubble tea built using React.js and Tailwind CSS for the front-end
- Backend built using Firebase as the database and Stripe for the payment system

EDUCATION

Ontario College Advanced Diploma –   **Waterloo, ON**
Computer Programming & Analysis   January 2020 – August 2023
Conestoga College

Bachelor of Business Administration (Honours) –   **Kitchener, ON**
Accounting, Audit and Information Technology   September 2014 – December 2018
Conestoga College

PROFESSIONAL EXPERIENCE

Global Cyber Threat Intelligence Co-op   **Toronto, ON**
Manulife Financial   May 2022 – August 2022
- Monitored security activities on external facing applications using Mandiant and CrowdStrike, ensuring proactive threat detection
- Identified root causes of security incidents using ServiceNow, enabling prompt resolution and mitigation
- Managed end-to-end security incidents, from detection to post-incident phases, ensuring effective response and recovery

IAM Systems Cyber Security Analyst Co-op   **Toronto, ON**
Royal Bank of Canada   January 2022 – April 2022
- Analyzed data sets using VBA to uncover trends and patterns, enabling informed decision-making
- Utilized advanced data visualization techniques in Microsoft Excel to effectively present information to stakeholders
- Assessed and reported security risks in alignment with RBC standards using Service Now

Help Desk Technician Co-op   **Guelph, ON**
Farms.com   September 2021 – December 2021
- Managed Help Desk tickets using ConnectWise, ensuring timely resolution of customer issues
- Conducted diagnostics to effectively address and resolve customer-reported technical problems
- Escalated complex issues to the appropriate Tier for further troubleshooting
- Performed computer hardware and software installations, modifications, and repairs