

### Objectives & Key Questions

Rockbuster Stealth LLC wants to transition from a store-based movie rental company to a streaming service company. The goal is to use the existing movie licenses to launch an online video rental service such as Netflix and Amazon Prime to stay competitive in the field.

For the launch strategy of the new online video service, the BI team at Rockbuster Stealths was presented with the main questions:

- Q1. What was the average rental duration for all videos?
- Q2. Which movies contributed the most/least to revenue gain?
- Q3. Which countries are Rockbuster customers based in?
- Q4. Do sales figures vary between geographic regions?
- Q5. Where are customers with a high lifetime value based?

The answers to these questions and additional descriptive statistics from our database will be provided in the following slides.

### Rockbusters Stealth LCC in Numbers

1000

unique film titles

21

film categories

all movies in the inventory were released in

2006

#### rental duration

min = 3 day

max = 7 days

avg. = 5 day

rental rate

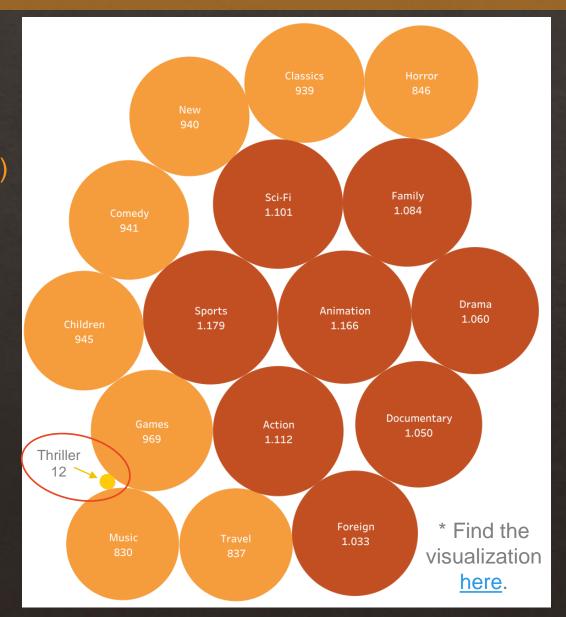
min = 0.99\$

max = 4,99\$

avg. = 2,98\$

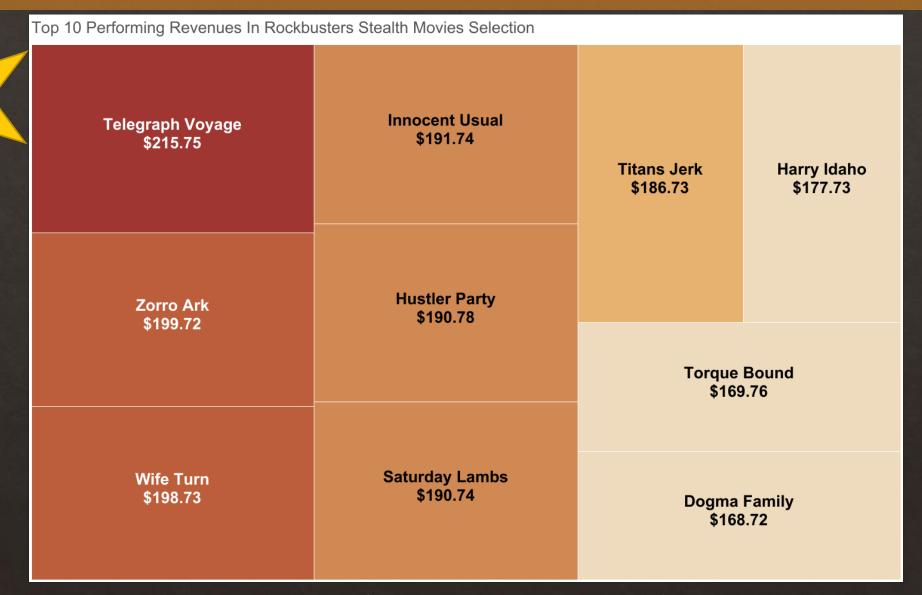
#### Genre Performance Based On Rental Count

- → Rockbusters genre performance can be categorized into 3 groups:
- 1. Genres with rentals over 1.000 times (orange)
- 2. Genres with rental below 1.000 times (light orange)
- 3. Genres with rental below 50 times (yellow)
- → **Sports** is the **best-performing** genre, with movies rented **1.179 times.**
- → Thriller is the worst-performing genre, with movies rented only 12 times.
- → The average rental count is 944 times. The genres within this range are Classics, New, Comedy, and Children.



# Movies Ranking Based On Revenue – Top 10

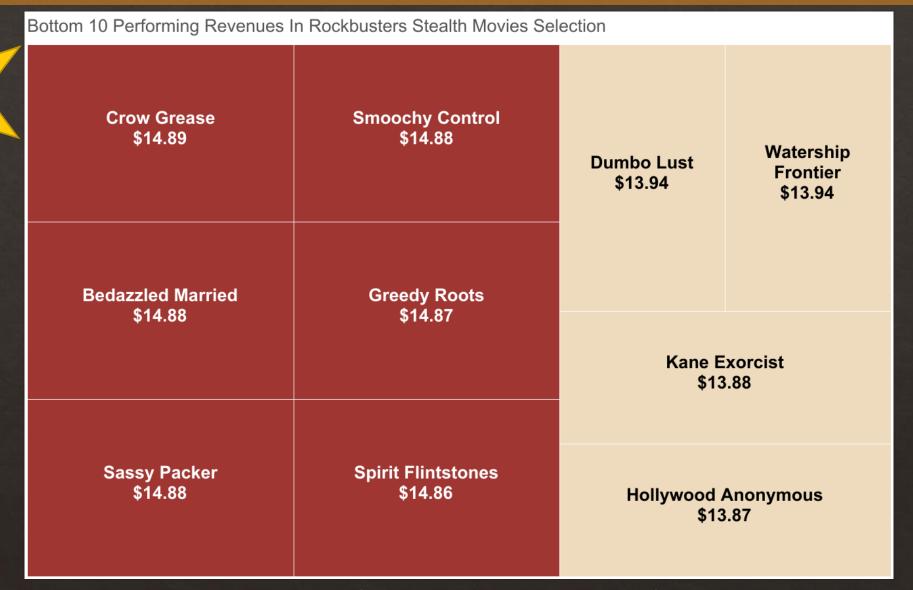
Q2



<sup>\*</sup> The complete list of movies and their revenues can be found here.

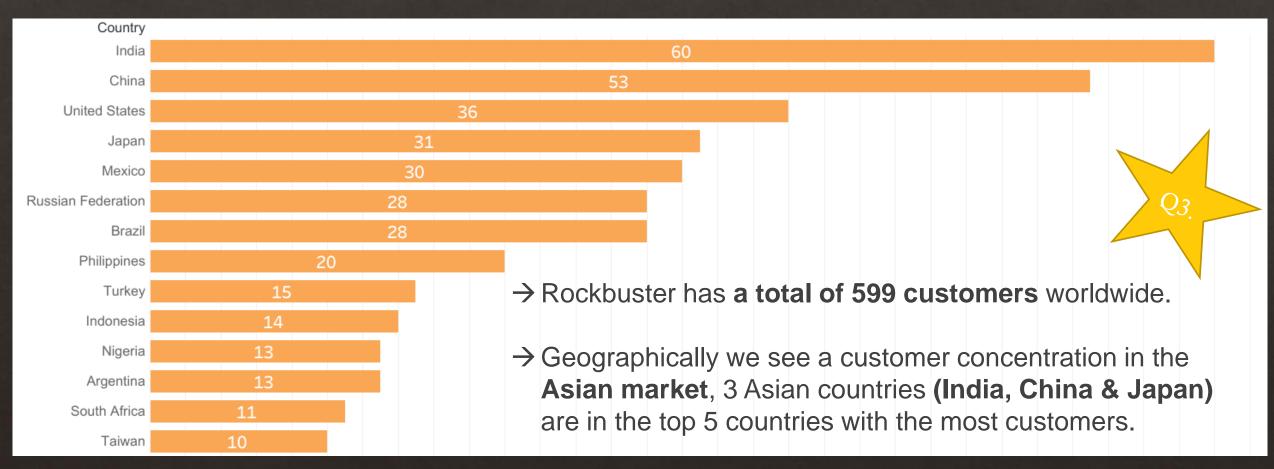
### Movies Ranking Based On Revenue – Bottom 10

Q2



<sup>\*</sup> The complete list of movies and their revenues can be found <a href="here">here</a>.

### Rockbuster's Customer Base



<sup>\*</sup> Countries with less the 10 customers have been left out of this chart. All the countries with customers can be found here.

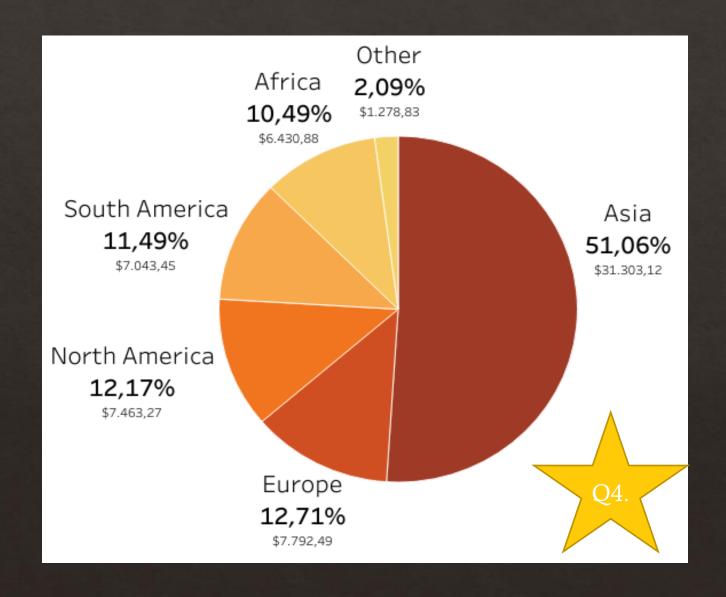
### Rockbuster's Customer Base

→ There seems to be a correlation between the total amount of customers and total revenue. Countries with the biggest customer base, have the highest total revenue.

**China, and the United States.** 



## Sales Figures Per Region



- → Asian countries contribute to half of the global sales, namely 51 %.
- → Europe, North America, South America, and Africa share a similar percentage of sales, between 10% and 12%.
- → Other continents like Ozaena and the Caribbean contribute only to 2% of the global sales.
- → Global sales add to \$ 61.312,04

### Top 10 Customer & Their Location

Customer ID	Gender	Country	Continent	Total Amount Paid
148	Female	Reunion	Africa	\$ 211,55
526	Male	United States	North America	\$ 208,58
137	Female	Netherlands	Europe	\$ 191,62
144	Female	Belarus	Europe	\$ 189,60
459	Male	Iran	Asia	\$ 183,63
181	Female	United States	North America	\$ 167,67
410	Male	Canada	North America	\$ 167,62
236	Female	Philippines	Asia	\$ 166,61
512	Male	United Kingdom	Europe	\$ 115,74
252	Female	United Kingdom	Europe	\$ 58,80

→ Europe has the most customers in the top 10 (4), followed by North America with 3 customers, then Asia with 2 customers, and finally Africa with 1 customer.

### Recommendation & Next Steps

#### 1. Rockbusters Stealths inventory has movies only from 2006.

To keep up with other streaming services like Netflix and Amazon Prime, I recommend further analysis of which movies are consumers watching on other platforms. Diversification in terms of release year might be needed.

2. The thriller genre is the lowest-performing genre with one of 12 rental counts.

Focus on understanding what is causing this can help improve performance in other genres.

3. Conduct a correlation analysis for movies with most/least revenue.

What is causing these movies to perform better than others? Can it be related to the countries where the rentals are happening? Is it related to the movie genre?

4. Countries with bigger customer bases record the highest total revenue.

Identify countries where the customer base has the potential to grow and adjust the marketing budget to target those countries.

5. Asia has the biggest customer base but Europe has the largest high-lifetime value customer share. Dive deep into what is thriving these customers to be able to replicate this with incentives for customers in all regions.

