Tashiana Romero

Data Analyst

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PROFESSIONAL SUMMARY

Information Technology graduate with an emphasis in data analysis and data management. Highly inquisitive, passionate, and capable in data retrieval, manipulation, and visualization. Enthusiastic about statistics and drawing meaningful insights. Familiar with a wide range of technologies including SQL, Python, Excel, and Tableau.

SKILLS

- **Languages:** Python, SQL, R, Postgres, Tableau, HTML, CSS, JavaScript, Java
- **Databases:** Microsoft SQL Server, Oracle, Postgres
- **Software:** Microsoft Office Suite, Tableau, Google Suite
- **Frameworks:** Django
- **Certifications:** CompTIA A+, CompTIA Network+, CompTIA Project+

EDUCATION

Western Governors University   Jan. 2020 – Dec. 2021
Bachelor of Science in Information Technology – Data Analysis/Data Management   *Salt Lake City, UT*
- Women in Technology Club

Wake Technical Community College   Aug. 2016 – May 2019
Applied Associate of Science in Computer Programming and Development   *Raleigh, NC*
- Phi Theta Kappa; National Technical Honor Society

WORK EXPERIENCE

Home Educator | Administrator   Jan. 2020 – Present
- Research, develop, and implement innovative curriculums tailored to each individual child.
- Maintain detailed records and portfolios showcasing student progress.
- Empower students to take ownership of their learning by fostering a culture of a growth mindset for future learning.
- Achieve improvement year-after-year in all areas of mandated standardized test scores including years with 2+ grade levels of improvement growth.

Solutions for Information Design, LLC (SOLID)   Feb. 2019 – Nov. 2019
Remote Contractor   *Fairfax, VA*
- Tested multiple versions of company's web application, taking into consideration unique browser platforms and most common devices used by the users.
- Experienced in utilizing JIRA for test management and providing supporting documentation for all bugs found.
- Reduced strain on IT team of 5+ team members by leveraging programming skills to update databases and CRUD system, fix bugs, make improvements within the web application, and give valuable feedback.
- Assisted project coordinator with generating highly detailed reports to be sent to upper management and the clients.

Private Tutor   May 2015 – Aug. 2016
- Offered up to 60-minute sessions in a variety of subjects: English (Reading, Writing, and Reading Comprehension), Math (Basic Math, Pre-Algebra, Algebra), Science, Social Sciences.
- Differentiated between instruction styles and tools to facilitate desired results based on students learning abilities.
- Mentored clients of effective studying and test taking techniques.

- Delivered desired results of services rendered as 100% of mentees were able to improve grades and pass their classes.

Xerox-Humana   **Sep. 2013 – Apr. 2015**
Customer Service Representative   *Cary, NC*
- Recorded full and accurate customer data by utilizing the company's call management system.
- Consistently received 98% to 100% rating in audited customer service evaluations due to active listening and problem-solving skills.
- Succeeded in providing outstanding service to 100 + customers daily across 3 different departments: Billing and Enrollment, Claims, and Dental.