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You are booked!

Order #: 0055-4140-1872

You have successfully scheduled an online exam. On the date of your appointment, be sure to return to the exam details page 30 minutes before your exam is scheduled to begin.

We highly recommend that you [run the system test](#) on the same computer and location you will be testing from on exam day to ensure system compatibility. Running the system test helps avoid issues during the exam.

An email confirmation has been sent to: atashbiz.anahita@gmail.com

Return to Microsoft

Description	
Details	
Order Information	
	Price

Description

Details

Order Information

Price

Exam

MS-100: Microsoft 365 Identity and Services

Price: 165.00

Language: English

Exam Length: 210 minutes

Appointment

Thursday, October 8, 2020

Start Time: 09:15 AM EDT

Order Number/Invoice

0055-4140-1872

Registration ID

381632117

Status

Purchased

165.00

[Why can't I begin my exam?](#)

Exams for

Name:

Anahita Atash Biz Yeganeh

MS ID:

MS0990347882

Order Total

Subtotal:	165.00
Tax:	0.00

MCRD****6843

USD 165.00

This is not your official payment receipt. Your official payment receipt will be sent to the email address that you have provided.

Pearson VUE represents and warrants that Cardholder authorizes payment in the Total Paid shown (together with any other charges due thereon) subject to and in accordance with the agreement governing the use of Cardholder's card.

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Microsoft Policies

System Requirements

ALERT: Before you register for an online proctored exam, review the system requirements, check the list of participating countries, read about the testing protocols, and complete the required system test:

[Online Proctoring Required Information](#)

Admission Policy

PLEASE NOTE THIS EXAM IS PROCTORED IN ENGLISH.

PERFORM A SYSTEM TEST (Prior to Exam Day):

Please run a [SYSTEM TEST](#) from the same computer and location you will be using on exam day. You may need administrative rights on your computer to be able to download the software.

If your system does not meet the requirements, please cancel this online exam and register to take the exam at a testing center. If your computer is found not to meet requirements on the exam day, you are unlikely to receive a refund.

REVIEW EXAM INFORMATION (Prior to Exam Day):

Please review the following information about taking [OnVUE exams](#) to prepare for a successful exam experience:

- [Exam policies](#)
- [System requirements](#)
- [Admission steps](#)

REVIEW ID POLICIES (Prior to Exam Day):

Please be prepared to show one (1) valid form of unexpired, Government issued personal ID. For online proctored exams you will need to show (2) pieces of valid Government issued personal ID.

- The Government issued ID must have your signature and must have your photo.
- The name on the exam registration must match the names on the Government issued ID exactly.

Please note that we are unable to accept the following ID's for an online proctored exam.

- Renewal forms with expired IDs
- Government Issued name change documents with Government ID.

HOW TO START YOUR EXAM (Exam Day):

- Before launching your exam, review the OnVUE [FAQs](#) for troubleshooting tips.
- Make sure you have your mobile phone near you, with the screen visible, in the event the exam proctor needs to contact you.
- We recommend logging in 15 minutes early to start the check-in process. YOU WILL ONLY HAVE up to 15 minutes after your scheduled appointment time to begin the exam process.
- To launch your exam, log onto your [Certification Dashboard](#) with the email associated with your Microsoft Certification profile.
- Choose "**Start a previously scheduled online proctored exam.**"
- Select the exam under "**Purchased Online Exams.**"
- Select "**Begin exam**" and proceed through the self-check-in process and wait for a proctor to connect with you (Note: You must select the "Begin exam" to launch the exam; if you do not, the exam will not launch.)
- If you have issues starting the exam, such as a proctor "no-show" 30 minutes **after your scheduled exam time**, please contact the Pearson VUE [customer service](#) team. Please note, due to COVID-19, it may take longer than normal for Pearson VUE customer service to respond (up to five days).

This exam admission process also includes the following Enhanced Security Protocol admission steps:

Workplace Requirements

You will not be allowed to have any personal items with you in your testing environment. This includes all bags, books not authorized by the testing program, notes, pagers, and watches. Please note you are required to have a clean and clutter free workstation. During check-in, the Greeter will ask you to scan the room and will inspect any materials near your workstation.

Facial Comparison Policy

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process to help us further develop, upgrade, and improve this application.

Reschedule Policy

There is no charge if you reschedule an exam appointment at least 6 business days prior to your appointment. There is a fee of 12.5% (based on the current Microsoft exam price as published on the individual exam detail page accessed from the [exam list](#)) for rescheduling your appointment 5 business days or less before your exam date. If you fail to show up for your exam appointment (no-show) or don't reschedule your appointment at least 24 hours prior to your scheduled appointment, you forfeit your entire exam fee. Business days are Monday-Friday, not including holidays.

You may reschedule your appointment by calling the Pearson VUE call center, contacting the test center where your appointment is scheduled, or accessing your [Certification Dashboard](#) and choosing the reschedule option. If you registered with accommodations, you must reschedule through the call center.

Cancellation Policy

If you wish to cancel your exam, you must contact Pearson VUE at least 24 hours prior to your scheduled appointment. Cancelling an exam less than 24 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

[Review the Cancellation and Reschedule Policy for more details.](#)

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