**Andrea Bernal**

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Austin, Tx • (214)-293-0338

**EDUCATION**

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| **The University of Texas at Austin** | Bachelor of Science in Mathematics  B.A. Business Administration | December 2021 |

**PROFESSIONAL CERTIFICATES**

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| **The University of Texas at Austin** | Elements of Computing Certificate | December 2021 |
| **IBM** | Data Analyst | March 2022 |

**Project experience**

**Austin Airbnb data analysis**April 2022

**Stack Overflow survey analysis**March 2022

* Submitted 4 pieces of artwork

**Cryptocurrency analysis**  March 2022

* Collected

**Twitter sentiment analysis** March 2022

* Collected

**EXPERIENCE**

**Pho Please** – *Cashier, Server;* Austin, TX January 2018 - September 2021

* Addressed customers with menu decision making, best sales options, and hospitality
* Demonstrated thorough knowledge of food and beverage menu
* Trained new employees on position tasks to achieve shift goals
* Swiftly and successfully resolved conflict resulting in customer satisfaction 100% of the time

**Hugo Technologies** - *Manager*; Dallas, TX  May 2019 - August 2019

* Oversaw the work of 5 employees and reported daily productivity sheets
* Prepared a detailed financial report for upper management to easily see sales, costs, and profit
* Created an excel sheet to effectively calculate payroll for various employees

**Forney Independent School District** – *Student Technician;* Forney, TX June 2016 - May 2017

* Communicated with teachers and students to resolve IT problems and reported solutions back to supervisors
* Provided technical support for teachers and students across multiple campuses
* Demonstrated extensive knowledge of electronics’ software and hardware

**ADDITIONAL INFORMATION**

**Skills:** SQL, MS Word, Excel, PowerPoint, Python, Pandas, Matplotlib, Jupyter Notebook, Scikit-learn, Swift, HTML, CSS, Javascript, IBM Cognos, Tableau, strong interpersonal and communications skills, multi-task oriented, fast learner, adaptable

**Languages:** Fluent in Spanish

**Interests:** Art, Hiking, Cooking, Music, Programming, Fitness, Traveling