

# Experience Survey Report, Stratified by Site

Leila Orszag

Data Extracted and Report Ran: 2024-11-05

Which types of devices do you use for MyConnect by Site?

Site Name	Phone		Tablet		Computer		Total Participants
	Phone-Selected	Phone-Not Selected	Tablet-Selected	Tablet-Not Selected	Computer-Selected	Computer-Not Selected	
Baylor Scott & White	2 (100.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	1 (50.0%)	1 (50.0%)	2
Health Partners	1060 (84.8%)	183 (14.6%)	157 (12.6%)	1086 (86.9%)	663 (53.0%)	580 (46.4%)	1250
Henry Ford	930 (82.6%)	190 (16.9%)	154 (13.7%)	966 (85.8%)	500 (44.4%)	620 (55.1%)	1126
KP Colorado	917 (73.5%)	324 (26.0%)	183 (14.7%)	1058 (84.8%)	735 (58.9%)	506 (40.5%)	1248
KP Georgia	215 (82.7%)	41 (15.8%)	28 (10.8%)	228 (87.7%)	117 (45.0%)	139 (53.5%)	260
KP Hawaii	261 (80.3%)	60 (18.5%)	37 (11.4%)	284 (87.4%)	165 (50.8%)	156 (48.0%)	325
KP Northwest	1121 (79.0%)	291 (20.5%)	194 (13.7%)	1218 (85.8%)	721 (50.8%)	691 (48.7%)	1419
Marshfield	449 (86.5%)	68 (13.1%)	69 (13.3%)	448 (86.3%)	233 (44.9%)	284 (54.7%)	519
Sanford	512 (88.1%)	64 (11.0%)	68 (11.7%)	508 (87.4%)	209 (36.0%)	367 (63.2%)	581
U Chicago	450 (82.7%)	85 (15.6%)	82 (15.1%)	453 (83.3%)	254 (46.7%)	281 (51.7%)	544
Total	5917 (81.3%)	1306 (18.0%)	973 (13.4%)	6250 (85.9%)	3598 (49.5%)	3625 (49.8%)	7274

Do you use your own personal device to access MyConnect?

Site Name	Provided by Healthcare-Selected	Borrowed-Selected	Public Device-Selected	Yes-Selected	Yes Employer Provided-Selected	Total Participants
Baylor Scott & White	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	2
Health Partners	1 (0.1%)	1 (0.1%)	5 (0.4%)	1187 (95.0%)	117 (9.4%)	1250
Henry Ford	2 (0.2%)	2 (0.2%)	1 (0.1%)	1062 (94.3%)	97 (8.6%)	1126
KP Colorado	0 (0.0%)	2 (0.2%)	5 (0.4%)	1183 (94.8%)	87 (7.0%)	1248
KP Georgia	0 (0.0%)	0 (0.0%)	0 (0.0%)	249 (95.8%)	17 (6.5%)	260
KP Hawaii	0 (0.0%)	0 (0.0%)	0 (0.0%)	316 (97.2%)	13 (4.0%)	325
KP Northwest	0 (0.0%)	2 (0.1%)	2 (0.1%)	1367 (96.3%)	89 (6.3%)	1419
Marshfield	2 (0.4%)	1 (0.2%)	1 (0.2%)	501 (96.5%)	32 (6.2%)	519
Sanford	1 (0.2%)	0 (0.0%)	1 (0.2%)	543 (93.5%)	45 (7.7%)	581

Do you use your own personal device to access MyConnect? *(continued)*

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
U Chicago	6 (1.1%)	2 (0.4%)	4 (0.7%)	507 (93.2%)	51 (9.4%)	544
Total	12 (0.2%)	10 (0.1%)	19 (0.3%)	6917 (95.1%)	549 (7.5%)	7274

How easy or hard is it to use MyConnect by Site?

Site Name	Very easy	Easy	Neutral	Hard	Very hard	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	728 (58.2%)	430 (34.4%)	77 (6.2%)	4 (0.3%)	2 (0.2%)	9 (0.7%)	1250 (100%)
Henry Ford	704 (62.5%)	343 (30.5%)	67 (6%)	3 (0.3%)	0 (0%)	9 (0.8%)	1126 (100%)
KP Colorado	787 (63.1%)	364 (29.2%)	74 (5.9%)	6 (0.5%)	1 (0.1%)	16 (1.3%)	1248 (100%)
KP Georgia	180 (69.2%)	63 (24.2%)	11 (4.2%)	1 (0.4%)	0 (0%)	5 (1.9%)	260 (100%)
KP Hawaii	195 (60%)	104 (32%)	20 (6.2%)	3 (0.9%)	0 (0%)	3 (0.9%)	325 (100%)
KP Northwest	840 (59.2%)	483 (34%)	76 (5.4%)	6 (0.4%)	2 (0.1%)	12 (0.8%)	1419 (100%)
Marshfield	306 (59%)	172 (33.1%)	36 (6.9%)	3 (0.6%)	0 (0%)	2 (0.4%)	519 (100%)
Sanford	344 (59.2%)	183 (31.5%)	47 (8.1%)	0 (0%)	1 (0.2%)	6 (1%)	581 (100%)
U Chicago	322 (59.2%)	170 (31.2%)	39 (7.2%)	1 (0.2%)	2 (0.4%)	10 (1.8%)	544 (100%)
Total	4407 (60.6%)	2313 (31.8%)	447 (6.1%)	27 (0.4%)	8 (0.1%)	72 (1%)	7274 (100%)

Have you experienced technical problems?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	67 (5.4%)	1172 (93.8%)	11 (0.9%)	1250 (100%)
Henry Ford	57 (5.1%)	1058 (94%)	11 (1%)	1126 (100%)
KP Colorado	58 (4.6%)	1176 (94.2%)	14 (1.1%)	1248 (100%)
KP Georgia	18 (6.9%)	237 (91.2%)	5 (1.9%)	260 (100%)
KP Hawaii	34 (10.5%)	288 (88.6%)	3 (0.9%)	325 (100%)
KP Northwest	96 (6.8%)	1311 (92.4%)	12 (0.8%)	1419 (100%)
Marshfield	30 (5.8%)	487 (93.8%)	2 (0.4%)	519 (100%)
Sanford	25 (4.3%)	550 (94.7%)	6 (1%)	581 (100%)
U Chicago	28 (5.1%)	506 (93%)	10 (1.8%)	544 (100%)
Total	414 (5.7%)	6786 (93.3%)	74 (1%)	7274 (100%)

Are you able to find everything you are looking for on MyConnect?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1181 (94.5%)	54 (4.3%)	15 (1.2%)	1250 (100%)
Henry Ford	1039 (92.3%)	70 (6.2%)	17 (1.5%)	1126 (100%)
KP Colorado	1172 (93.9%)	53 (4.2%)	23 (1.8%)	1248 (100%)
KP Georgia	244 (93.8%)	10 (3.8%)	6 (2.3%)	260 (100%)
KP Hawaii	308 (94.8%)	12 (3.7%)	5 (1.5%)	325 (100%)
KP Northwest	1318 (92.9%)	75 (5.3%)	26 (1.8%)	1419 (100%)
Marshfield	494 (95.2%)	20 (3.9%)	5 (1%)	519 (100%)
Sanford	546 (94%)	27 (4.6%)	8 (1.4%)	581 (100%)
U Chicago	497 (91.4%)	29 (5.3%)	18 (3.3%)	544 (100%)
Total	6801 (93.5%)	350 (4.8%)	123 (1.7%)	7274 (100%)

What do you think about the number of communications you get from the Connect team?

Site Name	Not enough	Just enough	Too many	Skipped	Total Participants
Baylor Scott & White	0 (0%)	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	53 (4.2%)	1105 (88.4%)	74 (5.9%)	18 (1.4%)	1250 (100%)
Henry Ford	55 (4.9%)	990 (87.9%)	64 (5.7%)	17 (1.5%)	1126 (100%)
KP Colorado	46 (3.7%)	1121 (89.8%)	62 (5%)	19 (1.5%)	1248 (100%)
KP Georgia	13 (5%)	226 (86.9%)	16 (6.2%)	5 (1.9%)	260 (100%)
KP Hawaii	14 (4.3%)	290 (89.2%)	15 (4.6%)	6 (1.8%)	325 (100%)
KP Northwest	82 (5.8%)	1234 (87%)	86 (6.1%)	17 (1.2%)	1419 (100%)
Marshfield	16 (3.1%)	479 (92.3%)	21 (4%)	3 (0.6%)	519 (100%)
Sanford	20 (3.4%)	524 (90.2%)	26 (4.5%)	11 (1.9%)	581 (100%)
U Chicago	34 (6.2%)	468 (86%)	28 (5.1%)	14 (2.6%)	544 (100%)
Total	333 (4.6%)	6439 (88.5%)	392 (5.4%)	110 (1.5%)	7274 (100%)

Did you use your own personal device to complete the sample survey? Select all that apply.

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Baylor Scott & White	0 (0.0%)	1 (50.0%)	0 (0.0%)	2 (100.0%)	0 (0.0%)	2
Health Partners	35 (3.5%)	44 (4.4%)	4 (0.4%)	935 (93.1%)	1 (0.1%)	1004
Henry Ford	16 (2.0%)	48 (6.0%)	2 (0.2%)	748 (92.8%)	0 (0.0%)	806
KP Colorado	4 (0.4%)	48 (5.2%)	0 (0.0%)	879 (94.6%)	2 (0.2%)	929
KP Georgia	3 (1.7%)	7 (3.9%)	1 (0.6%)	172 (96.1%)	0 (0.0%)	179
KP Hawaii	4 (1.8%)	8 (3.5%)	0 (0.0%)	214 (94.3%)	0 (0.0%)	227
KP Northwest	8 (0.8%)	38 (3.7%)	0 (0.0%)	990 (95.7%)	1 (0.1%)	1034

Did you use your own personal device to complete the sample survey? Select all that apply. *(continued)*

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Marshfield	45 (10.9%)	11 (2.7%)	1 (0.2%)	364 (87.9%)	1 (0.2%)	414
Sanford	0 (0.0%)	19 (4.9%)	0 (0.0%)	362 (94.0%)	0 (0.0%)	385
U Chicago	81 (24.0%)	11 (3.3%)	1 (0.3%)	251 (74.3%)	0 (0.0%)	338
Total	196 (3.7%)	235 (4.4%)	9 (0.2%)	4917 (92.5%)	5 (0.1%)	5318

Do the Connect communications give you the information you need to complete study tasks?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1181 (94.5%)	54 (4.3%)	15 (1.2%)	1250 (100%)
Henry Ford	1039 (92.3%)	70 (6.2%)	17 (1.5%)	1126 (100%)
KP Colorado	1172 (93.9%)	53 (4.2%)	23 (1.8%)	1248 (100%)
KP Georgia	244 (93.8%)	10 (3.8%)	6 (2.3%)	260 (100%)
KP Hawaii	308 (94.8%)	12 (3.7%)	5 (1.5%)	325 (100%)
KP Northwest	1318 (92.9%)	75 (5.3%)	26 (1.8%)	1419 (100%)
Marshfield	494 (95.2%)	20 (3.9%)	5 (1%)	519 (100%)
Sanford	546 (94%)	27 (4.6%)	8 (1.4%)	581 (100%)
U Chicago	497 (91.4%)	29 (5.3%)	18 (3.3%)	544 (100%)
Total	6801 (93.5%)	350 (4.8%)	123 (1.7%)	7274 (100%)

Have you completed the first survey for Connect?

Site Name	Yes, completed all	Yes, completed some	No, completed none	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1120 (89.6%)	24 (1.9%)	10 (0.8%)	75 (6%)	21 (1.7%)	1250 (100%)
Henry Ford	965 (85.7%)	32 (2.8%)	16 (1.4%)	89 (7.9%)	24 (2.1%)	1126 (100%)
KP Colorado	1118 (89.6%)	26 (2.1%)	9 (0.7%)	74 (5.9%)	21 (1.7%)	1248 (100%)
KP Georgia	217 (83.5%)	14 (5.4%)	4 (1.5%)	19 (7.3%)	6 (2.3%)	260 (100%)
KP Hawaii	275 (84.6%)	8 (2.5%)	3 (0.9%)	34 (10.5%)	5 (1.5%)	325 (100%)
KP Northwest	1260 (88.8%)	26 (1.8%)	13 (0.9%)	98 (6.9%)	22 (1.6%)	1419 (100%)
Marshfield	456 (87.9%)	11 (2.1%)	7 (1.3%)	41 (7.9%)	4 (0.8%)	519 (100%)
Sanford	488 (84%)	14 (2.4%)	8 (1.4%)	58 (10%)	13 (2.2%)	581 (100%)
U Chicago	427 (78.5%)	16 (2.9%)	21 (3.9%)	60 (11%)	20 (3.7%)	544 (100%)
Total	6328 (87%)	171 (2.4%)	91 (1.3%)	548 (7.5%)	136 (1.9%)	7274 (100%)

Please choose the reason that best describes why you have not completed all the sections in the first survey

Site Name	I am having technical issues	I cannot find the survey	I don't have time	Other	I don't feel comfortable answering the survey questions	I have connectivity issues	Skipped	Total Eligible Participants
Baylor Scott & White	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Health Partners	1 (2.9%)	1 (2.9%)	18 (52.9%)	10 (29.4%)	0 (0%)	2 (5.9%)	2 (5.9%)	34 (100%)
Henry Ford	4 (8.3%)	10 (20.8%)	14 (29.2%)	13 (27.1%)	3 (6.2%)	1 (2.1%)	3 (6.2%)	48 (100%)
KP Colorado	4 (11.4%)	4 (11.4%)	14 (40%)	11 (31.4%)	2 (5.7%)	0 (0%)	0 (0%)	35 (100%)
KP Georgia	2 (11.1%)	4 (22.2%)	6 (33.3%)	4 (22.2%)	2 (11.1%)	0 (0%)	0 (0%)	18 (100%)
KP Hawaii	2 (18.2%)	0 (0%)	6 (54.5%)	1 (9.1%)	0 (0%)	2 (18.2%)	0 (0%)	11 (100%)
KP Northwest	3 (7.7%)	5 (12.8%)	16 (41%)	9 (23.1%)	4 (10.3%)	2 (5.1%)	0 (0%)	39 (100%)
Marshfield	1 (5.6%)	5 (27.8%)	5 (27.8%)	2 (11.1%)	4 (22.2%)	1 (5.6%)	0 (0%)	18 (100%)
Sanford	2 (9.1%)	2 (9.1%)	8 (36.4%)	7 (31.8%)	0 (0%)	1 (4.5%)	2 (9.1%)	22 (100%)
U Chicago	4 (10.8%)	6 (16.2%)	15 (40.5%)	11 (29.7%)	1 (2.7%)	0 (0%)	0 (0%)	37 (100%)
Total	23 (8.8%)	37 (14.1%)	102 (38.9%)	68 (26%)	16 (6.1%)	9 (3.4%)	7 (2.7%)	262 (100%)

What do you think about the length of the first survey?

Site Name	Not long enough	Just long enough	Too long	Skipped	Total Participants
Baylor Scott & White	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	10 (0.8%)	1048 (83.8%)	162 (13%)	30 (2.4%)	1250 (100%)
Henry Ford	13 (1.2%)	886 (78.7%)	190 (16.9%)	37 (3.3%)	1126 (100%)
KP Colorado	6 (0.5%)	1028 (82.4%)	187 (15%)	27 (2.2%)	1248 (100%)
KP Georgia	1 (0.4%)	200 (76.9%)	50 (19.2%)	9 (3.5%)	260 (100%)
KP Hawaii	4 (1.2%)	246 (75.7%)	66 (20.3%)	9 (2.8%)	325 (100%)
KP Northwest	12 (0.8%)	1150 (81%)	215 (15.2%)	42 (3%)	1419 (100%)
Marshfield	4 (0.8%)	435 (83.8%)	73 (14.1%)	7 (1.3%)	519 (100%)
Sanford	2 (0.3%)	479 (82.4%)	79 (13.6%)	21 (3.6%)	581 (100%)
U Chicago	8 (1.5%)	416 (76.5%)	88 (16.2%)	32 (5.9%)	544 (100%)
Total	60 (0.8%)	5889 (81%)	1111 (15.3%)	214 (2.9%)	7274 (100%)

Have you donated any samples of blood, urine, or saliva for Connect?

Site Name	Yes	No	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1125 (90%)	85 (6.8%)	16 (1.3%)	24 (1.9%)	1250 (100%)
Henry Ford	963 (85.5%)	99 (8.8%)	34 (3%)	30 (2.7%)	1126 (100%)
KP Colorado	1150 (92.1%)	56 (4.5%)	20 (1.6%)	22 (1.8%)	1248 (100%)
KP Georgia	232 (89.2%)	13 (5%)	8 (3.1%)	7 (2.7%)	260 (100%)
KP Hawaii	296 (91.1%)	13 (4%)	11 (3.4%)	5 (1.5%)	325 (100%)
KP Northwest	1286 (90.6%)	65 (4.6%)	42 (3%)	26 (1.8%)	1419 (100%)
Marshfield	496 (95.6%)	13 (2.5%)	6 (1.2%)	4 (0.8%)	519 (100%)
Sanford	429 (73.8%)	114 (19.6%)	19 (3.3%)	19 (3.3%)	581 (100%)
U Chicago	366 (67.3%)	136 (25%)	18 (3.3%)	24 (4.4%)	544 (100%)
Total	6345 (87.2%)	594 (8.2%)	174 (2.4%)	161 (2.2%)	7274 (100%)

How well did the Connect team communicate with you about donating samples?

Site Name	Very poor	Poor	Neutral	Well	Very well	Skipped	Total Eligible Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)	2 (100%)	2 (100%)
Health Partners	1 (0.1%)	5 (0.4%)	21 (1.9%)	215 (19.1%)	883 (78.5%)	758 (67.4%)	1125 (100%)
Henry Ford	5 (0.5%)	16 (1.7%)	54 (5.6%)	199 (20.7%)	690 (71.7%)	527 (54.7%)	963 (100%)
KP Colorado	2 (0.2%)	3 (0.3%)	47 (4.1%)	261 (22.7%)	836 (72.7%)	738 (64.2%)	1150 (100%)
KP Georgia	3 (1.3%)	2 (0.9%)	14 (6%)	58 (25%)	155 (66.8%)	127 (54.7%)	232 (100%)
KP Hawaii	1 (0.3%)	4 (1.4%)	19 (6.4%)	75 (25.3%)	197 (66.6%)	168 (56.8%)	296 (100%)
KP Northwest	5 (0.4%)	7 (0.5%)	68 (5.3%)	330 (25.7%)	876 (68.1%)	743 (57.8%)	1286 (100%)
Marshfield	1 (0.2%)	3 (0.6%)	15 (3%)	79 (15.9%)	398 (80.2%)	375 (75.6%)	496 (100%)
Sanford	1 (0.2%)	2 (0.5%)	11 (2.6%)	73 (17%)	342 (79.7%)	190 (44.3%)	429 (100%)
U Chicago	3 (0.8%)	4 (1.1%)	19 (5.2%)	74 (20.2%)	266 (72.7%)	88 (24%)	366 (100%)
Total	22 (0.3%)	46 (0.7%)	268 (4.2%)	1364 (21.5%)	4645 (73.2%)	3716 (58.6%)	6345 (100%)

How would you rate your experience donating samples? (Time)

Site Name	Too little time	Right amount of time	Too much time	Skipped	Total Participants
Baylor Scott & White	0 (0%)	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	13 (1%)	1155 (92.4%)	24 (1.9%)	58 (4.6%)	1250 (100%)
Henry Ford	16 (1.4%)	986 (87.6%)	47 (4.2%)	77 (6.8%)	1126 (100%)
KP Colorado	10 (0.8%)	1170 (93.8%)	21 (1.7%)	47 (3.8%)	1248 (100%)
KP Georgia	1 (0.4%)	243 (93.5%)	5 (1.9%)	11 (4.2%)	260 (100%)
KP Hawaii	2 (0.6%)	306 (94.2%)	5 (1.5%)	12 (3.7%)	325 (100%)
KP Northwest	14 (1%)	1311 (92.4%)	32 (2.3%)	62 (4.4%)	1419 (100%)
Marshfield	3 (0.6%)	499 (96.1%)	8 (1.5%)	9 (1.7%)	519 (100%)
Sanford	10 (1.7%)	490 (84.3%)	10 (1.7%)	71 (12.2%)	581 (100%)
U Chicago	12 (2.2%)	418 (76.8%)	23 (4.2%)	91 (16.7%)	544 (100%)
Total	81 (1.1%)	6580 (90.5%)	175 (2.4%)	438 (6%)	7274 (100%)

How would you rate your experience donating samples? (Ease)

Site Name	Very easy	Easy	Neutral	Hard	Very hard	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	766 (61.3%)	324 (25.9%)	78 (6.2%)	15 (1.2%)	11 (0.9%)	56 (4.5%)	1250 (100%)
Henry Ford	638 (56.7%)	273 (24.2%)	115 (10.2%)	21 (1.9%)	9 (0.8%)	70 (6.2%)	1126 (100%)
KP Colorado	783 (62.7%)	332 (26.6%)	81 (6.5%)	11 (0.9%)	1 (0.1%)	40 (3.2%)	1248 (100%)
KP Georgia	143 (55%)	82 (31.5%)	24 (9.2%)	0 (0%)	0 (0%)	11 (4.2%)	260 (100%)
KP Hawaii	184 (56.6%)	101 (31.1%)	24 (7.4%)	3 (0.9%)	1 (0.3%)	12 (3.7%)	325 (100%)
KP Northwest	827 (58.3%)	423 (29.8%)	89 (6.3%)	19 (1.3%)	4 (0.3%)	57 (4%)	1419 (100%)
Marshfield	359 (69.2%)	125 (24.1%)	21 (4%)	5 (1%)	0 (0%)	9 (1.7%)	519 (100%)
Sanford	336 (57.8%)	112 (19.3%)	62 (10.7%)	2 (0.3%)	4 (0.7%)	65 (11.2%)	581 (100%)
U Chicago	242 (44.5%)	121 (22.2%)	79 (14.5%)	9 (1.7%)	12 (2.2%)	81 (14.9%)	544 (100%)
Total	4279 (58.8%)	1894 (26%)	573 (7.9%)	85 (1.2%)	42 (0.6%)	401 (5.5%)	7274 (100%)



How was your experience with the Connect team when you donated samples?

Site Name	Very good	Good	Neutral	Poor	Very poor	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	940 (75.2%)	178 (14.2%)	68 (5.4%)	4 (0.3%)	2 (0.2%)	58 (4.6%)	1250 (100%)
Henry Ford	715 (63.5%)	209 (18.6%)	113 (10%)	6 (0.5%)	7 (0.6%)	76 (6.7%)	1126 (100%)
KP Colorado	814 (65.2%)	267 (21.4%)	118 (9.5%)	4 (0.3%)	1 (0.1%)	44 (3.5%)	1248 (100%)
KP Georgia	155 (59.6%)	57 (21.9%)	35 (13.5%)	0 (0%)	0 (0%)	13 (5%)	260 (100%)
KP Hawaii	190 (58.5%)	79 (24.3%)	40 (12.3%)	1 (0.3%)	0 (0%)	15 (4.6%)	325 (100%)
KP Northwest	818 (57.6%)	347 (24.5%)	181 (12.8%)	5 (0.4%)	3 (0.2%)	65 (4.6%)	1419 (100%)
Marshfield	416 (80.2%)	72 (13.9%)	20 (3.9%)	2 (0.4%)	0 (0%)	9 (1.7%)	519 (100%)
Sanford	379 (65.2%)	70 (12%)	58 (10%)	2 (0.3%)	2 (0.3%)	70 (12%)	581 (100%)
U Chicago	289 (53.1%)	91 (16.7%)	66 (12.1%)	8 (1.5%)	6 (1.1%)	84 (15.4%)	544 (100%)
Total	4718 (64.9%)	1370 (18.8%)	699 (9.6%)	32 (0.4%)	21 (0.3%)	434 (6%)	7274 (100%)

How was your experience with the Connect team when you donated samples?

Site Name	Yes	No	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1004 (80.3%)	34 (2.7%)	184 (14.7%)	28 (2.2%)	1250 (100%)
Henry Ford	806 (71.6%)	48 (4.3%)	234 (20.8%)	38 (3.4%)	1126 (100%)
KP Colorado	929 (74.4%)	22 (1.8%)	272 (21.8%)	25 (2%)	1248 (100%)
KP Georgia	179 (68.8%)	14 (5.4%)	58 (22.3%)	9 (3.5%)	260 (100%)
KP Hawaii	227 (69.8%)	8 (2.5%)	83 (25.5%)	7 (2.2%)	325 (100%)
KP Northwest	1034 (72.9%)	37 (2.6%)	316 (22.3%)	32 (2.3%)	1419 (100%)
Marshfield	414 (79.8%)	4 (0.8%)	95 (18.3%)	6 (1.2%)	519 (100%)
Sanford	385 (66.3%)	43 (7.4%)	123 (21.2%)	30 (5.2%)	581 (100%)
U Chicago	338 (62.1%)	53 (9.7%)	121 (22.2%)	32 (5.9%)	544 (100%)
Total	5318 (73.1%)	263 (3.6%)	1486 (20.4%)	207 (2.8%)	7274 (100%)

Did you complete the sample survey at your Connect visit?

Site Name	Yes	No	Unsure	Skipped	Total Eligible Participants
Baylor Scott & White	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	539 (53.7%)	204 (20.3%)	258 (25.7%)	3 (0.3%)	1004 (100%)
Henry Ford	308 (38.2%)	263 (32.6%)	233 (28.9%)	2 (0.2%)	806 (100%)
KP Colorado	282 (30.4%)	321 (34.6%)	325 (35%)	1 (0.1%)	929 (100%)
KP Georgia	70 (39.1%)	46 (25.7%)	64 (35.8%)	-1 (-0.6%)	179 (100%)
KP Hawaii	86 (37.9%)	57 (25.1%)	84 (37%)	0 (0%)	227 (100%)
KP Northwest	287 (27.8%)	343 (33.2%)	402 (38.9%)	2 (0.2%)	1034 (100%)
Marshfield	263 (63.5%)	67 (16.2%)	84 (20.3%)	0 (0%)	414 (100%)
Sanford	150 (39%)	129 (33.5%)	104 (27%)	2 (0.5%)	385 (100%)
U Chicago	209 (61.8%)	64 (18.9%)	63 (18.6%)	2 (0.6%)	338 (100%)
Total	2194 (41.3%)	1495 (28.1%)	1618 (30.4%)	11 (0.2%)	5318 (100%)

Please choose the reason that fits best to describe why you have not completed the sample survey

Site Name	I am having technical issues	I cannot find the survey	I don't have time	I don't feel comfortable answering the survey questions	I have connectivity issues	Other	Skipped	Total Eligible Participants
Baylor Scott & White	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Health Partners	1 (2.9%)	7 (20.6%)	6 (17.6%)	0 (0%)	0 (0%)	17 (50%)	3 (8.8%)	34 (100%)
Henry Ford	3 (6.2%)	10 (20.8%)	9 (18.8%)	1 (2.1%)	1 (2.1%)	21 (43.8%)	3 (6.2%)	48 (100%)
KP Colorado	1 (4.5%)	6 (27.3%)	3 (13.6%)	0 (0%)	0 (0%)	12 (54.5%)	0 (0%)	22 (100%)
KP Georgia	0 (0%)	9 (64.3%)	3 (21.4%)	0 (0%)	0 (0%)	2 (14.3%)	0 (0%)	14 (100%)
KP Hawaii	0 (0%)	1 (12.5%)	3 (37.5%)	1 (12.5%)	0 (0%)	3 (37.5%)	0 (0%)	8 (100%)
KP Northwest	0 (0%)	11 (29.7%)	6 (16.2%)	0 (0%)	0 (0%)	18 (48.6%)	2 (5.4%)	37 (100%)
Marshfield	0 (0%)	2 (50%)	2 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	4 (100%)
Sanford	0 (0%)	6 (14%)	10 (23.3%)	0 (0%)	0 (0%)	25 (58.1%)	2 (4.7%)	43 (100%)
U Chicago	2 (3.8%)	16 (30.2%)	7 (13.2%)	0 (0%)	0 (0%)	27 (50.9%)	1 (1.9%)	53 (100%)
Total	7 (2.7%)	68 (25.9%)	49 (18.6%)	2 (0.8%)	1 (0.4%)	125 (47.5%)	11 (4.2%)	263 (100%)

In general, would you prefer to complete:

Site Name	Shorter surveys, sent more often	I don't have a preference for survey length and frequency	Longer surveys, sent less often	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	765 (61.2%)	413 (33%)	43 (3.4%)	29 (2.3%)	1250 (100%)
Henry Ford	656 (58.3%)	406 (36.1%)	23 (2%)	41 (3.6%)	1126 (100%)
KP Colorado	751 (60.2%)	445 (35.7%)	25 (2%)	27 (2.2%)	1248 (100%)
KP Georgia	177 (68.1%)	70 (26.9%)	4 (1.5%)	9 (3.5%)	260 (100%)
KP Hawaii	189 (58.2%)	120 (36.9%)	7 (2.2%)	9 (2.8%)	325 (100%)
KP Northwest	839 (59.1%)	515 (36.3%)	31 (2.2%)	34 (2.4%)	1419 (100%)
Marshfield	312 (60.1%)	193 (37.2%)	8 (1.5%)	6 (1.2%)	519 (100%)
Sanford	339 (58.3%)	206 (35.5%)	7 (1.2%)	29 (5%)	581 (100%)
U Chicago	305 (56.1%)	193 (35.5%)	13 (2.4%)	33 (6.1%)	544 (100%)
Total	4334 (59.6%)	2562 (35.2%)	161 (2.2%)	217 (3%)	7274 (100%)

How would you rate your overall experience?

Site Name	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	1 (0.1%)	5 (0.4%)	84 (6.7%)	358 (28.6%)	773 (61.8%)	29 (2.3%)	1250 (100%)
Henry Ford	2 (0.2%)	7 (0.6%)	103 (9.1%)	338 (30%)	638 (56.7%)	38 (3.4%)	1126 (100%)
KP Colorado	1 (0.1%)	6 (0.5%)	90 (7.2%)	365 (29.2%)	758 (60.7%)	28 (2.2%)	1248 (100%)
KP Georgia	1 (0.4%)	0 (0%)	26 (10%)	85 (32.7%)	139 (53.5%)	9 (3.5%)	260 (100%)
KP Hawaii	0 (0%)	1 (0.3%)	36 (11.1%)	101 (31.1%)	177 (54.5%)	10 (3.1%)	325 (100%)
KP Northwest	1 (0.1%)	9 (0.6%)	124 (8.7%)	479 (33.8%)	771 (54.3%)	35 (2.5%)	1419 (100%)
Marshfield	0 (0%)	2 (0.4%)	19 (3.7%)	135 (26%)	357 (68.8%)	6 (1.2%)	519 (100%)
Sanford	0 (0%)	2 (0.3%)	60 (10.3%)	144 (24.8%)	346 (59.6%)	29 (5%)	581 (100%)
U Chicago	3 (0.6%)	5 (0.9%)	69 (12.7%)	163 (30%)	270 (49.6%)	34 (6.2%)	544 (100%)
Total	9 (0.1%)	37 (0.5%)	611 (8.4%)	2169 (29.8%)	4230 (58.2%)	218 (3%)	7274 (100%)

Please select the top three reasons that helped you decide to join Connect.

Site Name	Total Participants	Cancer Personal Impact	Cancer Research	Friend Involved	Healthcare System Rep	Like Research	NCI	Team	Payment	Helping
Baylor Scott & White	2	1 (50.0%)	2 (100.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Health Partners	1250	768 (61.4%)	802 (64.2%)	37 (3.0%)	70 (5.6%)	238 (19.0%)	135 (10.8%)	55 (4.4%)	68 (5.4%)	940 (75.2%)
Henry Ford	1126	690 (61.3%)	623 (55.3%)	17 (1.5%)	146 (13.0%)	238 (21.1%)	98 (8.7%)	39 (3.5%)	53 (4.7%)	821 (72.9%)
KP Colorado	1248	720 (57.7%)	738 (59.1%)	20 (1.6%)	121 (9.7%)	313 (25.1%)	180 (14.4%)	27 (2.2%)	104 (8.3%)	917 (73.5%)
KP Georgia	260	165 (63.5%)	147 (56.5%)	4 (1.5%)	22 (8.5%)	44 (16.9%)	22 (8.5%)	9 (3.5%)	21 (8.1%)	191 (73.5%)
KP Hawaii	325	192 (59.1%)	189 (58.2%)	3 (0.9%)	30 (9.2%)	77 (23.7%)	36 (11.1%)	10 (3.1%)	38 (11.7%)	241 (74.2%)
KP Northwest	1419	818 (57.6%)	857 (60.4%)	24 (1.7%)	157 (11.1%)	389 (27.4%)	153 (10.8%)	30 (2.1%)	115 (8.1%)	1025 (72.2%)
Marshfield	519	357 (68.8%)	294 (56.6%)	22 (4.2%)	62 (11.9%)	83 (16.0%)	34 (6.6%)	22 (4.2%)	31 (6.0%)	390 (75.1%)
Sanford	581	369 (63.5%)	328 (56.5%)	12 (2.1%)	68 (11.7%)	97 (16.7%)	47 (8.1%)	18 (3.1%)	37 (6.4%)	412 (70.9%)
U Chicago	544	323 (59.4%)	313 (57.5%)	4 (0.7%)	51 (9.4%)	108 (19.9%)	61 (11.2%)	21 (3.9%)	33 (6.1%)	378 (69.5%)
Total	7274	4403 (60.5%)	4293 (59.0%)	143 (2.0%)	727 (10.0%)	1589 (21.8%)	767 (10.5%)	231 (3.2%)	500 (6.9%)	5315 (73.1%)

Select all that apply. Total responses may exceed total number of respondents.