Experience Survey Report, Stratified by Gender

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Which types of devices do you use for MyConnect by Site?

| Gender | Phone–Selected | Phone–Not Selected | Tablet–Selected | Tablet–Not Selected | Computer-Selected | Computer-Not Selected | Total Participants |
|-------------------|----------------|--------------------|------------------|---------------------|-------------------|-----------------------|--------------------|
| Man | 1703 (75.8%) | 533 (23.7%) | 312 (13.9%) | 1924 (85.6%) | 1299 (57.8%) | 937 (41.7%) | 2248 |
| Woman | 4183 (83.9%) | 775 (15.5%) | $662 \ (13.3\%)$ | $4296 \ (86.1\%)$ | $2302 \ (46.2\%)$ | 2656 (53.2%) | 4988 |
| Transgender Man | 4 (57.1%) | 3(42.9%) | $1\ (14.3\%)$ | 6~(85.7%) | 6~(85.7%) | 1(14.3%) | 7 |
| Transgender Woman | 7 (70.0%) | 3 (30.0%) | 0(0.0%) | 10 (100.0%) | 5 (50.0%) | 5 (50.0%) | 10 |
| Genderqueer | 12 (92.3%) | 1 (7.7%) | 1 (7.7%) | 12 (92.3%) | 7 (53.8%) | 6~(46.2%) | 13 |
| Non-binary | 25~(80.6%) | 6 (19.4%) | 1(3.2%) | 30~(96.8%) | 19 (61.3%) | 12 (38.7%) | 31 |
| Other | 13~(86.7%) | 2(13.3%) | 3(20.0%) | 12 (80.0%) | 10~(66.7%) | 5(33.3%) | 15 |
| Declined | 8 (100.0%) | 0 (0.0%) | 2~(25.0%) | 6~(75.0%) | 2(25.0%) | 6 (75.0%) | 8 |
| Skipped | 40~(72.7%) | 6 (10.9%) | 1(1.8%) | 45~(81.8%) | 13~(23.6%) | 33~(60.0%) | 55 |
| Total | 5995~(81.3%) | 1329~(18.0%) | $983\ (13.3\%)$ | $6341 \ (86.0\%)$ | $3663\ (49.7\%)$ | 3661~(49.6%) | 7375 |

Do you use your own personal device to access MyConnect?

| Gender | Provided by Healthcare–Selected | Borrowed-Selected | Public Device–Selected | Yes-Selected | Yes Employer Provided–Selected | Total Participants |
|-------------------|---------------------------------|-------------------|------------------------|-----------------|--------------------------------|--------------------|
| Man | 5 (0.2%) | 4 (0.2%) | 8 (0.4%) | 2130 (94.8%) | 188 (8.4%) | 2248 |
| Woman | 7 (0.1%) | 6 (0.1%) | 11 (0.2%) | 4756 (95.3%) | 368 (7.4%) | 4988 |
| Transgender Man | 0 (0.0%) | 0(0.0%) | 0 (0.0%) | 6 (85.7%) | 1 (14.3%) | 7 |
| Transgender Woman | 0 (0.0%) | 0 (0.0%) | 0 (0.0%) | 10 (100.0%) | 1 (10.0%) | 10 |
| Genderqueer | 0 (0.0%) | 0 (0.0%) | $0\ (0.0\%)$ | $13\ (100.0\%)$ | 0 (0.0%) | 13 |
| Non-binary | 0~(0.0%) | 0 (0.0%) | 0 (0.0%) | 31 (100.0%) | 0~(0.0%) | 31 |
| Other | 0 (0.0%) | 0(0.0%) | 0 (0.0%) | 13 (86.7%) | 1 (6.7%) | 15 |
| Declined | 0 (0.0%) | 0 (0.0%) | 0~(0.0%) | 8 (100.0%) | 0 (0.0%) | 8 |
| Skipped | 0 (0.0%) | 0 (0.0%) | $0\ (0.0\%)$ | 44 (80.0%) | 2(3.6%) | 55 |
| Total | $12\ (0.2\%)$ | 10 (0.1%) | 19(0.3%) | 7011 (95.1%) | $561\ (7.6\%)$ | 7375 |

How easy or hard is it to use MyConnect by Site?

| Gender | Very hard | Hard | Neutral | Easy | Very easy | Skipped | Total Participants |
|-------------------|-----------|-----------|---------------|-------------------|--------------|-----------|--------------------|
| Man | 4 (0.2%) | 10 (0.4%) | 174 (7.7%) | 812 (36.1%) | 1229 (54.7%) | 19 (0.8%) | 2248 (100%) |
| Woman | 3(0.1%) | 16~(0.3%) | 266 (5.3%) | 1500 (30.1%) | 3159 (63.3%) | 44~(0.9%) | 4988 (100%) |
| Transgender Man | 0 (0%) | 0 (0%) | 0 (0%) | 2(28.6%) | 5 (71.4%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 0 (0%) | 0 (0%) | 1 (10%) | 4 (40%) | 5 (50%) | 0 (0%) | 10 (100%) |
| Genderqueer | 0 (0%) | 0 (0%) | 4 (30.8%) | 6~(46.2%) | 3~(23.1%) | 0 (0%) | 13 (100%) |
| Non-binary | 0 (0%) | 0 (0%) | 7~(22.6%) | 7(22.6%) | 17 (54.8%) | 0 (0%) | 31 (100%) |
| Other | 0 (0%) | 0 (0%) | 2(13.3%) | 4(26.7%) | 8 (53.3%) | 1~(6.7%) | 15 (100%) |
| Declined | 0 (0%) | 0 (0%) | $1\ (12.5\%)$ | 2(25%) | 5(62.5%) | 0 (0%) | 8 (100%) |
| Skipped | 1 (1.8%) | 1 (1.8%) | 7(12.7%) | 16 (29.1%) | 22 (40%) | 8 (14.5%) | 55 (100%) |
| Total | 8 (0.1%) | 27~(0.4%) | 462~(6.3%) | $2353 \ (31.9\%)$ | 4453~(60.4%) | 72 (1%) | $7375 \ (100\%)$ |

Have you experienced technical problems?

| Gender | Yes | No | Skipped | Total Participants |
|-------------------|-----------------|--------------|-----------|--------------------|
| Man | 121 (5.4%) | 2108 (93.8%) | 19 (0.8%) | 2248 (100%) |
| Woman | 283 (5.7%) | 4659 (93.4%) | 46~(0.9%) | $4988 \ (100\%)$ |
| Transgender Man | 0(0%) | 7 (100%) | 0(0%) | 7 (100%) |
| Transgender Woman | 0 (0%) | 10 (100%) | 0 (0%) | 10 (100%) |
| Genderqueer | 1(7.7%) | 12 (92.3%) | 0 (0%) | 13 (100%) |
| Non-binary | 6 (19.4%) | 25~(80.6%) | 0 (0%) | 31 (100%) |
| Other | 1~(6.7%) | 13~(86.7%) | 1(6.7%) | 15 (100%) |
| Declined | 2(25%) | 6(75%) | 0 (0%) | 8 (100%) |
| Skipped | 6 (10.9%) | 41 (74.5%) | 8 (14.5%) | 55 (100%) |
| Total | $420 \ (5.7\%)$ | 6881 (93.3%) | 74 (1%) | 7375 (100%) |

Are you able to find everything you are looking for on MyConnect?

| Gender | Yes | No | Skipped | Total Participants |
|----------------------------------|--------------------------|----------------------|-------------------------|-------------------------|
| Man | 2109 (93.8%) | 105 (4.7%) | 34 (1.5%) | 2248 (100%) |
| Woman Transgender Man | 4670 (93.6%) 7 (100%) | 241 (4.8%) 0 (0%) | 77 (1.5%) 0 (0%) | 4988 (100%) 7 (100%) |
| Transgender Woman Genderqueer | 10 (100%) 13 (100%) | 0 (0%) 0 (0%) | 0 (0%) 0 (0%) | 10 (100%) 13 (100%) |
| Non-binary | 30 (96.8%) | 1 (3.2%) | 0 (0%) | 31 (100%) |
| Other | 14 (93.3%) | 0 (0%) | 1(6.7%) | 15 (100%) |
| Declined Skipped | 7 (87.5%) 39 (70.9%) | 0 (0%) 6 (10.9%) | 1 (12.5%) 10 (18.2%) | 8 (100%) 55 (100%) |
| Total | 6899 (93.5%) | 353 (4.8%) | 10 (13.2%) $123 (1.7%)$ | 7375 (100%) |

What do you think about the number of communications you get from the Connect team?

| Gender | Not enough | Just enough | Too many | Skipped | Total Participants |
|-------------------|-----------------|--------------|---------------|-----------------|--------------------|
| Man | 100 (4.4%) | 2004 (89.1%) | 120 (5.3%) | 24 (1.1%) | 2248 (100%) |
| Woman | $229 \ (4.6\%)$ | 4420~(88.6%) | 266~(5.3%) | $73 \ (1.5\%)$ | 4988 (100%) |
| Transgender Man | 0 (0%) | 6~(85.7%) | 1 (14.3%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 1 (10%) | 8 (80%) | 1 (10%) | 0 (0%) | 10 (100%) |
| Genderqueer | 1 (7.7%) | 11~(84.6%) | 1 (7.7%) | 0 (0%) | 13 (100%) |
| Non-binary | 1(3.2%) | 24~(77.4%) | 6~(19.4%) | 0 (0%) | 31 (100%) |
| Other | 1~(6.7%) | 12~(80%) | 1~(6.7%) | 1~(6.7%) | 15 (100%) |
| Declined | 0 (0%) | 6~(75%) | $1\ (12.5\%)$ | $1\ (12.5\%)$ | 8 (100%) |
| Skipped | 2(3.6%) | 34~(61.8%) | 8 (14.5%) | 11 (20%) | 55 (100%) |
| Total | 335~(4.5%) | 6525~(88.5%) | 405~(5.5%) | $110 \ (1.5\%)$ | $7375 \ (100\%)$ |

Do the Connect communications give you the information you need to complete study tasks?

| Gender | Yes | No | Skipped | Total Participants |
|-------------------|--------------|------------|-----------------|--------------------|
| Man | 2109 (93.8%) | 105 (4.7%) | 34 (1.5%) | 2248 (100%) |
| Woman | 4670 (93.6%) | 241 (4.8%) | 77(1.5%) | 4988 (100%) |
| Transgender Man | 7 (100%) | 0 (0%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 10 (100%) | 0 (0%) | 0 (0%) | 10 (100%) |
| Genderqueer | 13 (100%) | 0 (0%) | 0 (0%) | 13 (100%) |
| Non-binary | 30 (96.8%) | 1(3.2%) | 0 (0%) | 31 (100%) |
| Other | 14 (93.3%) | 0 (0%) | 1(6.7%) | 15 (100%) |
| Declined | 7 (87.5%) | 0 (0%) | $1\ (12.5\%)$ | 8 (100%) |
| Skipped | 39 (70.9%) | 6 (10.9%) | $10 \ (18.2\%)$ | 55 (100%) |
| Total | 6899 (93.5%) | 353~(4.8%) | $123\ (1.7\%)$ | $7375 \ (100\%)$ |

Have you completed the first survey for Connect?

| Gender | Yes, completed all | Yes, completed some | No, completed none | Unsure | Skipped | Total Participants |
|-------------------|--------------------|---------------------|--------------------|------------|------------|--------------------|
| Man | 1965 (87.4%) | 58 (2.6%) | 36 (1.6%) | 154 (6.9%) | 35 (1.6%) | 2248 (100%) |
| Woman | 4339 (87%) | 118 (2.4%) | 47 (0.9%) | 395 (7.9%) | 89 (1.8%) | 4988 (100%) |
| Transgender Man | 7 (100%) | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 9 (90%) | 0 (0%) | 0 (0%) | 1 (10%) | 0 (0%) | 10 (100%) |
| Genderqueer | 12(92.3%) | 0 (0%) | 0 (0%) | 1(7.7%) | 0 (0%) | 13 (100%) |
| Non-binary | 29 (93.5%) | 0 (0%) | 0 (0%) | 2(6.5%) | 0 (0%) | 31 (100%) |
| Other | 12 (80%) | 0 (0%) | 0 (0%) | 2(13.3%) | 1(6.7%) | 15 (100%) |
| Declined | 7 (87.5%) | 0 (0%) | 1 (12.5%) | 0 (0%) | 0 (0%) | 8 (100%) |
| Skipped | 16(29.1%) | 4(7.3%) | 13(23.6%) | 12 (21.8%) | 10 (18.2%) | 55 (100%) |
| Total | 6396 (86.7%) | 180 (2.4%) | 97 (1.3%) | 567 (7.7%) | 135 (1.8%) | 7375 (100%) |

Please choose the reason that best describes why you have not completed all the sections in the first survey

| Gender | I am having technical issues | I cannot find the survey | I don't feel comfortable answering the survey questions | I don't have time | I have connectivity issues | Other | Skipped | Total Eligible Participants |
|-------------------|------------------------------|--------------------------|---|-------------------|----------------------------|------------|----------|-----------------------------|
| Man | 10 (10.6%) | 13 (13.8%) | 10 (10.6%) | 37 (39.4%) | 2 (2.1%) | 18 (19.1%) | 4 (4.3%) | 94 (100%) |
| Woman | 11 (6.7%) | 21 (12.7%) | 7 (4.2%) | 68 (41.2%) | 6(3.6%) | 49 (29.7%) | 3 (1.8%) | 165 (100%) |
| Transgender Man | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Transgender Woman | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Genderqueer | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Non-binary | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Other | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Declined | 0 (0%) | 0 (0%) | 0 (0%) | 1 (100%) | 0 (0%) | 0 (0%) | 0 (0%) | 1 (100%) |
| Skipped | 2 (11.8%) | 5 (29.4%) | 1(5.9%) | 4(23.5%) | 2 (11.8%) | 2 (11.8%) | 1(5.9%) | 17 (100%) |
| Total | 23(8.3%) | 39(14.1%) | 18(6.5%) | 110 (39.7%) | 10(3.6%) | 69(24.9%) | 8(2.9%) | 277 (100%) |

What do you think about the length of the first survey?

| Gender | Not long enough | Just long enough | Too long | Skipped | Total Participants |
|-------------------|-----------------|------------------|--------------|------------|--------------------|
| Man | 23 (1%) | 1804 (80.2%) | 356 (15.8%) | 65 (2.9%) | 2248 (100%) |
| Woman | 37 (0.7%) | 4057 (81.3%) | 764 (15.3%) | 130 (2.6%) | 4988 (100%) |
| Transgender Man | 0 (0%) | 6 (85.7%) | 1 (14.3%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 0 (0%) | 10 (100%) | 0 (0%) | 0 (0%) | 10 (100%) |
| Genderqueer | 0 (0%) | 10 (76.9%) | 2 (15.4%) | 1 (7.7%) | 13 (100%) |
| Non-binary | 0 (0%) | 28 (90.3%) | 3 (9.7%) | 0 (0%) | 31 (100%) |
| Other | 0 (0%) | 12 (80%) | 0 (0%) | 3 (20%) | 15 (100%) |
| Declined | 1 (12.5%) | 4 (50%) | 2 (25%) | 1 (12.5%) | 8 (100%) |
| Skipped | 1 (1.8%) | 30 (54.5%) | 8 (14.5%) | 16 (29.1%) | 55 (100%) |
| Total | 62 (0.8%) | 5961 (80.8%) | 1136 (15.4%) | 216 (2.9%) | 7375 (100%) |

Have you donated any samples of blood, urine, or saliva for Connect?

| Gender | Yes | No | Unsure | Skipped | Total Participants |
|-------------------|--------------|------------|------------|------------|--------------------|
| Man | 1947 (86.6%) | 191 (8.5%) | 66 (2.9%) | 44 (2%) | 2248 (100%) |
| Woman | 4373 (87.7%) | 406 (8.1%) | 107(2.1%) | 102 (2%) | 4988 (100%) |
| Transgender Man | 7 (100%) | 0 (0%) | 0 (0%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 10 (100%) | 0 (0%) | 0 (0%) | 0 (0%) | 10 (100%) |
| Genderqueer | 11 (84.6%) | 2~(15.4%) | 0 (0%) | 0 (0%) | 13 (100%) |
| Non-binary | 29 (93.5%) | 2(6.5%) | 0 (0%) | 0 (0%) | 31 (100%) |
| Other | 13 (86.7%) | 1(6.7%) | 0 (0%) | 1(6.7%) | 15 (100%) |
| Declined | 6 (75%) | 1(12.5%) | 1(12.5%) | 0 (0%) | 8 (100%) |
| Skipped | 29 (52.7%) | 11 (20%) | 1 (1.8%) | 14 (25.5%) | 55 (100%) |
| Total | 6425 (87.1%) | 614 (8.3%) | 175 (2.4%) | 161 (2.2%) | 7375 (100%) |

How well did the Connect team communicate with you about donating samples?

| Gender | Very poor | Poor | Neutral | Well | Very well | Skipped | Total Eligible Participants |
|-------------------|-----------|------|---------|------------------|-------------------|------------|-----------------------------|
| Man | 4 | 14 | 89 | 451 (23.2%) | 1390 (71.4%) | -1 (-0.1%) | 1947 (100%) |
| Woman | 15 | 34 | 180 | 911 (20.8%) | $3232\ (73.9\%)$ | 1 (0%) | 4373 (100%) |
| Transgender Man | 0 | 0 | 1 | 2(28.6%) | 4 (57.1%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 0 | 0 | 0 | 1 (10%) | 9 (90%) | 0 (0%) | 10 (100%) |
| Genderqueer | 0 | 0 | 2 | 4 (36.4%) | 5 (45.5%) | 0 (0%) | 11 (100%) |
| Non-binary | 1 | 0 | 1 | 7~(24.1%) | 20 (69%) | 0 (0%) | 29 (100%) |
| Other | 1 | 0 | 0 | 2 (15.4%) | 10~(76.9%) | 0 (0%) | 13 (100%) |
| Declined | 0 | 0 | 0 | 0 (0%) | 6 (100%) | 0 (0%) | 6 (100%) |
| Skipped | 1 | 0 | 2 | 8~(27.6%) | 18 (62.1%) | 0 (0%) | 29 (100%) |
| Total | 22 | 48 | 275 | $1386\ (21.6\%)$ | $4694 \ (73.1\%)$ | 0 (0%) | $6425 \ (100\%)$ |

How would you rate your experience donating samples? (Time)

| Gender | Too little time | Right amount of time | Too much time | Skipped | Total Participants | |
|-------------------|-----------------|----------------------|---------------|----------|--------------------|--|
| Man | 5 (0.3%) | 1897 (97.4%) | 44 (2.3%) | 1 (0.1%) | 1947 (100%) | |
| Woman | 19 (0.4%) | $4264 \ (97.5\%)$ | 82 (1.9%) | 8 (0.2%) | 4373 (100%) | |
| Transgender Man | 0 (0%) | 7 (100%) | 0 (0%) | 0 (0%) | 7 (100%) | |
| Transgender Woman | 0 (0%) | 10 (100%) | 0 (0%) | 0 (0%) | 10 (100%) | |
| Genderqueer | 0 (0%) | 10 (90.9%) | 1 (9.1%) | 0 (0%) | 11 (100%) | |
| Non-binary | 0 (0%) | $28 \ (96.6\%)$ | 1(3.4%) | 0 (0%) | 29 (100%) | |
| Other | 0 (0%) | 12 (92.3%) | 1(7.7%) | 0(0%) | 13 (100%) | |
| Declined | 0 (0%) | 6 (100%) | 0 (0%) | 0 (0%) | 6 (100%) | |
| Skipped | 0 (0%) | 27 (93.1%) | 2(6.9%) | 0 (0%) | 29 (100%) | |
| Total | 24 (0.4%) | 6261 (97.4%) | 131 (2%) | 9 (0.1%) | 6425 (100%) | |

How would you rate your experience donating samples? (Ease)

| Gender | Very hard | Hard | Neutral | Easy | Very easy | Skipped | Total Participants |
|-------------------|-----------|-----------|------------|--------------|--------------|----------|--------------------|
| Man | 4 (0.2%) | 17 (0.9%) | 107 (5.5%) | 608 (31.2%) | 1210 (62.1%) | 1 (0.1%) | 1947 (100%) |
| Woman | 9(0.2%) | 40 (0.9%) | 182(4.2%) | 1178 (26.9%) | 2960 (67.7%) | 4 (0.1%) | 4373 (100%) |
| Transgender Man | 0 (0%) | 0 (0%) | 0 (0%) | 2 (28.6%) | 5 (71.4%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 10 (100%) | 0 (0%) | 10 (100%) |
| Genderqueer | 0 (0%) | 1 (9.1%) | 2~(18.2%) | 4 (36.4%) | 4 (36.4%) | 0 (0%) | 11 (100%) |
| Non-binary | 0 (0%) | 1(3.4%) | 5 (17.2%) | 6 (20.7%) | 17 (58.6%) | 0 (0%) | 29 (100%) |
| Other | 0 (0%) | 1(7.7%) | 0 (0%) | 2(15.4%) | 10~(76.9%) | 0 (0%) | 13 (100%) |
| Declined | 0 (0%) | 0 (0%) | 0 (0%) | 1 (16.7%) | 5 (83.3%) | 0 (0%) | 6 (100%) |
| Skipped | 0 (0%) | 1(3.4%) | 2(6.9%) | 8 (27.6%) | 18 (62.1%) | 0 (0%) | 29 (100%) |
| Total | 13~(0.2%) | 61~(0.9%) | 298~(4.6%) | 1809~(28.2%) | 4239~(66%) | 5~(0.1%) | $6425 \ (100\%)$ |

How was your experience with the Connect team when you donated samples?

| Gender | Very poor | Poor | Neutral | Good | Very good | Skipped | Total Participants |
|-------------------|-----------|-----------|-----------------|------------------|--------------|---------------|--------------------|
| Man | 6 (0.3%) | 10 (0.4%) | 213 (9.5%) | 473 (21%) | 1416 (63%) | 130 (5.8%) | 2248 (100%) |
| Woman | 14 (0.3%) | 21~(0.4%) | 479 (9.6%) | 903 (18.1%) | 3283~(65.8%) | 288 (5.8%) | 4988 (100%) |
| Transgender Man | 0 (0%) | 0(0%) | 0 (0%) | 2(28.6%) | 5(71.4%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 0 (0%) | 0(0%) | 1 (10%) | 0 (0%) | 9 (90%) | 0 (0%) | 10 (100%) |
| Genderqueer | 0 (0%) | 0 (0%) | 4 (30.8%) | 2 (15.4%) | 7~(53.8%) | 0 (0%) | 13 (100%) |
| Non-binary | 0 (0%) | 0 (0%) | 6~(19.4%) | 5 (16.1%) | 19 (61.3%) | 1(3.2%) | 31 (100%) |
| Other | 1~(6.7%) | 0 (0%) | 0 (0%) | 3 (20%) | 9 (60%) | 2(13.3%) | 15 (100%) |
| Declined | 0 (0%) | 0(0%) | $1\ (12.5\%)$ | 0 (0%) | 6~(75%) | $1\ (12.5\%)$ | 8 (100%) |
| Skipped | 0 (0%) | 1 (1.8%) | 9~(16.4%) | 8 (14.5%) | 21 (38.2%) | 16 (29.1%) | 55 (100%) |
| Total | 21~(0.3%) | 32~(0.4%) | $713 \ (9.7\%)$ | $1396\ (18.9\%)$ | 4775~(64.7%) | 438~(5.9%) | $7375 \ (100\%)$ |

Did you complete the sample survey on MyConnect?

| Gender | Yes | No | Unsure | Skipped | Total Participants |
|---|--------------|------------|--------------|------------|--------------------|
| Man Woman Transgender Man Transgender Woman Genderqueer | 1690 (75.2%) | 95 (4.2%) | 406 (18.1%) | 57 (2.5%) | 2248 (100%) |
| | 3612 (72.4%) | 165 (3.3%) | 1079 (21.6%) | 132 (2.6%) | 4988 (100%) |
| | 5 (71.4%) | 0 (0%) | 2 (28.6%) | 0 (0%) | 7 (100%) |
| | 8 (80%) | 0 (0%) | 2 (20%) | 0 (0%) | 10 (100%) |
| | 7 (53.8%) | 1 (7.7%) | 5 (38.5%) | 0 (0%) | 13 (100%) |
| Non-binary | 26 (83.9%) | 1 (3.2%) | 4 (12.9%) | 0 (0%) | 31 (100%) |
| Other | 8 (53.3%) | 1 (6.7%) | 5 (33.3%) | 1 (6.7%) | 15 (100%) |
| Declined | 5 (62.5%) | 1 (12.5%) | 2 (25%) | 0 (0%) | 8 (100%) |
| Skipped | 16 (29.1%) | 9 (16.4%) | 15 (27.3%) | 15 (27.3%) | 55 (100%) |
| Total | 5377 (72.9%) | 273 (3.7%) | 1520 (20.6%) | 205 (2.8%) | 7375 (100%) |

Did you complete the sample survey at your Connect visit?

| Gender | Yes | No | Unsure | Skipped | Total Eligible Participants |
|-------------------|--------------|--------------|--------------|-----------|-----------------------------|
| Man | 743 (44%) | 436 (25.8%) | 510 (30.2%) | 1 (0.1%) | 1690 (100%) |
| Woman | 1445 (40%) | 1060 (29.3%) | 1096 (30.3%) | 11 (0.3%) | 3612 (100%) |
| Transgender Man | 1 (20%) | 1 (20%) | 3 (60%) | 0 (0%) | 5 (100%) |
| Transgender Woman | 2 (25%) | 1 (12.5%) | 5 (62.5%) | 0 (0%) | 8 (100%) |
| Genderqueer | 6 (85.7%) | 0 (0%) | 1 (14.3%) | 0 (0%) | 7 (100%) |
| Non-binary | 12 (46.2%) | 8 (30.8%) | 6 (23.1%) | 0 (0%) | 26 (100%) |
| Other | 2 (25%) | 4 (50%) | 2 (25%) | 0 (0%) | 8 (100%) |
| Declined | 2 (40%) | 1 (20%) | 2 (40%) | 0 (0%) | 5 (100%) |
| Skipped | 6 (37.5%) | 5 (31.2%) | 5 (31.2%) | 0 (0%) | 16 (100%) |
| Total | 2219 (41.3%) | 1516 (28.2%) | 1630 (30.3%) | 12 (0.2%) | 5377 (100%) |

Did you use your own personal device to complete the sample survey? Select all that apply.

| Gender | Provided by Healthcare–Selected | Borrowed-Selected | Public Device–Selected | Yes-Selected | Yes Employer Provided–Selected | Total Participants |
|-------------------|---------------------------------|-------------------|------------------------|--------------|--------------------------------|--------------------|
| Man | 59 (3.5%) | 89 (5.3%) | 3 (0.2%) | 1554 (92.0%) | 3 (0.2%) | 1690 |
| Woman | 134 (3.7%) | 148 (4.1%) | 7~(0.2%) | 3347 (92.7%) | 2(0.1%) | 3612 |
| Transgender Man | 0 (0.0%) | 1(20.0%) | 0 (0.0%) | 4 (80.0%) | 0 (0.0%) | 5 |
| Transgender Woman | 0 (0.0%) | 1(12.5%) | 0 (0.0%) | 7 (87.5%) | 0 (0.0%) | 8 |
| Genderqueer | 2~(28.6%) | 0 (0.0%) | $0\ (0.0\%)$ | 5 (71.4%) | 0 (0.0%) | 7 |
| Non-binary | 3 (11.5%) | 0 (0.0%) | 0 (0.0%) | 23 (88.5%) | 0 (0.0%) | 26 |
| Other | 0 (0.0%) | 1(12.5%) | 0 (0.0%) | 7 (87.5%) | 0 (0.0%) | 8 |
| Declined | 0 (0.0%) | 0(0.0%) | 0 (0.0%) | 5 (100.0%) | 0 (0.0%) | 5 |
| Skipped | 0 (0.0%) | 1(6.2%) | 0 (0.0%) | 15 (93.8%) | 0 (0.0%) | 16 |
| Total | 198(3.7%) | $241\ (4.5\%)$ | 10 (0.2%) | 4967 (92.4%) | 5 (0.1%) | 5377 |

Please choose the reason that fits best to describe why you have not completed the sample survey

| Gender | I am having technical issues | I cannot find the survey | I don't have time | I have connectivity issues | I don't feel comfortable answering the survey questions | Other | Skipped | Total Eligible Participants |
|-------------------|------------------------------|--------------------------|-------------------|----------------------------|---|-------------|----------|-----------------------------|
| Man | 3 (3.2%) | 27 (28.4%) | 13 (13.7%) | 0 (0%) | 0 (0%) | 46 (48.4%) | 6 (6.3%) | 95 (100%) |
| Woman | 4 (2.4%) | 41 (24.8%) | 34 (20.6%) | 1 (0.6%) | 0 (0%) | 79 (47.9%) | 6(3.6%) | 165 (100%) |
| Transgender Man | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Transgender Woman | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) | 0 (NaN%) |
| Genderqueer | 0 (0%) | 0 (0%) | 1 (100%) | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 1 (100%) |
| Non-binary | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 1 (100%) | 0 (0%) | 1 (100%) |
| Other | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 1 (100%) | 0 (0%) | 1 (100%) |
| Declined | 0 (0%) | 0 (0%) | 1 (100%) | 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 1 (100%) |
| Skipped | 1 (11.1%) | 4 (44.4%) | 0 (0%) | 0 (0%) | 2(22.2%) | 2(22.2%) | 0 (0%) | 9 (100%) |
| Total | 8 (2.9%) | 72(26.4%) | 49 (17.9%) | 1(0.4%) | 2 (0.7%) | 129 (47.3%) | 12(4.4%) | 273 (100%) |

In general, would you prefer to complete:

| Gender | Shorter surveys, sent more often | I don't have a preference for survey length and frequency | Longer surveys, sent less often | Skipped | Total Participants |
|-------------------|----------------------------------|---|---------------------------------|----------------|--------------------|
| Man | 1360 (60.5%) | 791 (35.2%) | 38 (1.7%) | 59 (2.6%) | 2248 (100%) |
| Woman | 2962 (59.4%) | 1763(35.3%) | 123(2.5%) | 140 (2.8%) | 4988 (100%) |
| Transgender Man | 4 (57.1%) | 2 (28.6%) | 1 (14.3%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 3 (30%) | 7 (70%) | 0 (0%) | 0 (0%) | 10 (100%) |
| Genderqueer | 8 (61.5%) | 4 (30.8%) | 1 (7.7%) | 0 (0%) | 13 (100%) |
| Non-binary | 21 (67.7%) | 9 (29%) | 1 (3.2%) | 0 (0%) | 31 (100%) |
| Other | 9 (60%) | 5(33.3%) | 0 (0%) | 1(6.7%) | 15 (100%) |
| Declined | 5 (62.5%) | 3 (37.5%) | 0 (0%) | 0 (0%) | 8 (100%) |
| Skipped | 28 (50.9%) | 10(18.2%) | 1 (1.8%) | 16 (29.1%) | 55 (100%) |
| Total | 4400 (59.7%) | 2594 (35.2%) | 165 (2.2%) | $216\ (2.9\%)$ | 7375 (100%) |

How would you rate your overall experience?

| Gender | Very poor | Poor | Neutral | Good | Very good | Skipped | Total Participants |
|-------------------|-----------|-----------|----------------|--------------|--------------|------------|--------------------|
| Man | 4 (0.2%) | 20 (0.9%) | 214 (9.5%) | 764 (34%) | 1185 (52.7%) | 61 (2.7%) | 2248 (100%) |
| Woman | 5 (0.1%) | 17~(0.3%) | $391\ (7.8\%)$ | 1407 (28.2%) | 3029 (60.7%) | 139 (2.8%) | 4988 (100%) |
| Transgender Man | 0 (0%) | 0 (0%) | 0 (0%) | 1 (14.3%) | 6 (85.7%) | 0 (0%) | 7 (100%) |
| Transgender Woman | 0 (0%) | 0 (0%) | 2(20%) | 1 (10%) | 7 (70%) | 0 (0%) | 10 (100%) |
| Genderqueer | 0 (0%) | 0 (0%) | 3~(23.1%) | 5 (38.5%) | 5 (38.5%) | 0 (0%) | 13 (100%) |
| Non-binary | 0 (0%) | 1(3.2%) | 5 (16.1%) | 5 (16.1%) | 20 (64.5%) | 0 (0%) | 31 (100%) |
| Other | 1(6.7%) | 0 (0%) | 1(6.7%) | 4(26.7%) | 8 (53.3%) | 1(6.7%) | 15 (100%) |
| Declined | 0 (0%) | 0 (0%) | 1(12.5%) | 2 (25%) | 5 (62.5%) | 0 (0%) | 8 (100%) |
| Skipped | 0 (0%) | 0 (0%) | 11 (20%) | 17 (30.9%) | 12 (21.8%) | 15(27.3%) | 55 (100%) |
| Total | 10(0.1%) | 38(0.5%) | 628~(8.5%) | 2206 (29.9%) | 4277 (58%) | 216 (2.9%) | 7375 (100%) |

Please select the top three reasons that helped you decide to join Connect.

| Gender | Cancer Personal Impact | Cancer Research | Friend Involved | Healthcare System Rep | Like Research | NCI | Team | Payment | Helping | Total Participants |
|-------------------|------------------------|-----------------|-----------------|-----------------------|---------------|--------------|---------------|---------------|--------------|--------------------|
| Man | 1255 (55.8%) | 1335 (59.4%) | 65 (2.9%) | 257 (11.4%) | 434 (19.3%) | 266 (11.8%) | 70 (3.1%) | 147 (6.5%) | 1626 (72.3%) | 2248 |
| Woman | 3140 (63.0%) | 2953 (59.2%) | 81 (1.6%) | 473 (9.5%) | 1135 (22.8%) | 503 (10.1%) | 158 (3.2%) | 348 (7.0%) | 3673 (73.6%) | 4988 |
| Transgender Man | 4 (57.1%) | 4 (57.1%) | 0 (0.0%) | 0 (0.0%) | 4 (57.1%) | 0 (0.0%) | 0 (0.0%) | $1\ (14.3\%)$ | 5 (71.4%) | 7 |
| Transgender Woman | 1 (10.0%) | 6~(60.0%) | 1 (10.0%) | 0 (0.0%) | 2(20.0%) | 0 (0.0%) | 0 (0.0%) | 2(20.0%) | 8 (80.0%) | 10 |
| Genderqueer | 9 (69.2%) | 5~(38.5%) | 0 (0.0%) | $0 \ (0.0\%)$ | 6~(46.2%) | $0\ (0.0\%)$ | $0\ (0.0\%)$ | 2~(15.4%) | 9~(69.2%) | 13 |
| Non-binary | 18 (58.1%) | 20 (64.5%) | 0 (0.0%) | 3(9.7%) | 11 (35.5%) | 0 (0.0%) | 1(3.2%) | 8 (25.8%) | 20~(64.5%) | 31 |
| Other | 7 (46.7%) | 7~(46.7%) | 0 (0.0%) | 1 (6.7%) | 6 (40.0%) | 1~(6.7%) | 0 (0.0%) | 1~(6.7%) | 11 (73.3%) | 15 |
| Declined | 6 (75.0%) | 4 (50.0%) | 0 (0.0%) | 0 (0.0%) | 3(37.5%) | 0 (0.0%) | $1\ (12.5\%)$ | $1\ (12.5\%)$ | 7 (87.5%) | 8 |
| Skipped | 25~(45.5%) | 24 (43.6%) | 0 (0.0%) | 1 (1.8%) | 6 (10.9%) | 5 (9.1%) | 2(3.6%) | 3 (5.5%) | 28 (50.9%) | 55 |
| Total | 4465~(60.5%) | 4358 (59.1%) | 147(2.0%) | 735 (10.0%) | 1607 (21.8%) | 775 (10.5%) | 232(3.1%) | 513 (7.0%) | 5387 (73.0%) | 7375 |

Select all that apply. Total responses may exceed total number of respondents.