

Experience Survey Report, Stratified by Race

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Which types of devices do you use for MyConnect?

Race/Ethnicity	Phone–Selected	Phone–Not Selected	Tablet–Selected	Tablet–Not Selected	Computer–Selected	Computer–Not Selected	Total Participants
White	4557 (81.1%)	1059 (18.8%)	775 (13.8%)	4841 (86.1%)	2936 (52.2%)	2680 (47.7%)	5622
Black	419 (88.0%)	57 (12.0%)	77 (16.2%)	399 (83.8%)	183 (38.4%)	293 (61.6%)	476
Native American	12 (85.7%)	2 (14.3%)	1 (7.1%)	13 (92.9%)	6 (42.9%)	8 (57.1%)	14
Pacific Islander	18 (90.0%)	2 (10.0%)	2 (10.0%)	18 (90.0%)	6 (30.0%)	14 (70.0%)	20
Asian	191 (76.1%)	60 (23.9%)	22 (8.8%)	229 (91.2%)	129 (51.4%)	122 (48.6%)	251
Middle Eastern	17 (94.4%)	1 (5.6%)	0 (0.0%)	18 (100.0%)	4 (22.2%)	14 (77.8%)	18
Hispanic	158 (82.7%)	33 (17.3%)	26 (13.6%)	165 (86.4%)	75 (39.3%)	116 (60.7%)	191
Multiracial	370 (85.1%)	65 (14.9%)	51 (11.7%)	384 (88.3%)	204 (46.9%)	231 (53.1%)	435
Other	51 (75.0%)	17 (25.0%)	7 (10.3%)	61 (89.7%)	38 (55.9%)	30 (44.1%)	68
Declined	10 (83.3%)	2 (16.7%)	1 (8.3%)	11 (91.7%)	2 (16.7%)	10 (83.3%)	12
Skipped	51 (82.3%)	9 (14.5%)	4 (6.5%)	56 (90.3%)	21 (33.9%)	39 (62.9%)	62
Total	5854 (81.7%)	1307 (18.2%)	966 (13.5%)	6195 (86.4%)	3604 (50.3%)	3557 (49.6%)	7169

Do you use your own personal device to access MyConnect?

Race/Ethnicity	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
White	7 (0.1%)	5 (0.1%)	14 (0.2%)	5385 (95.8%)	442 (7.9%)	5622
Black	3 (0.6%)	2 (0.4%)	3 (0.6%)	459 (96.4%)	31 (6.5%)	476
Native American	0 (0.0%)	0 (0.0%)	0 (0.0%)	14 (100.0%)	0 (0.0%)	14
Pacific Islander	0 (0.0%)	0 (0.0%)	0 (0.0%)	17 (85.0%)	3 (15.0%)	20
Asian	1 (0.4%)	0 (0.0%)	1 (0.4%)	239 (95.2%)	20 (8.0%)	251
Middle Eastern	0 (0.0%)	0 (0.0%)	0 (0.0%)	17 (94.4%)	1 (5.6%)	18
Hispanic	0 (0.0%)	2 (1.0%)	0 (0.0%)	184 (96.3%)	9 (4.7%)	191
Multiracial	1 (0.2%)	0 (0.0%)	0 (0.0%)	426 (97.9%)	32 (7.4%)	435
Other	0 (0.0%)	0 (0.0%)	1 (1.5%)	64 (94.1%)	4 (5.9%)	68

Do you use your own personal device to access MyConnect? *(continued)*

Race/Ethnicity	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Declined	0 (0.0%)	0 (0.0%)	0 (0.0%)	12 (100.0%)	0 (0.0%)	12
Skipped	1 (1.6%)	0 (0.0%)	0 (0.0%)	56 (90.3%)	2 (3.2%)	62
Total	13 (0.2%)	9 (0.1%)	19 (0.3%)	6873 (95.9%)	544 (7.6%)	7169

How easy or hard is it to use MyConnect?

Race/Ethnicity	Very hard	Hard	Neutral	Easy	Very easy	Skipped	Total Participants
White	4 (0.1%)	17 (0.3%)	328 (5.8%)	1794 (31.9%)	3471 (61.7%)	8 (0.1%)	5622 (100%)
Black	1 (0.2%)	0 (0%)	35 (7.4%)	148 (31.1%)	292 (61.3%)	0 (0%)	476 (100%)
Native American	0 (0%)	0 (0%)	3 (21.4%)	0 (0%)	11 (78.6%)	0 (0%)	14 (100%)
Pacific Islander	0 (0%)	0 (0%)	2 (10%)	3 (15%)	15 (75%)	0 (0%)	20 (100%)
Asian	0 (0%)	1 (0.4%)	15 (6%)	96 (38.2%)	139 (55.4%)	0 (0%)	251 (100%)
Middle Eastern	0 (0%)	0 (0%)	1 (5.6%)	6 (33.3%)	11 (61.1%)	0 (0%)	18 (100%)
Hispanic	1 (0.5%)	2 (1%)	13 (6.8%)	51 (26.7%)	124 (64.9%)	0 (0%)	191 (100%)
Multiracial	0 (0%)	3 (0.7%)	32 (7.4%)	142 (32.6%)	258 (59.3%)	0 (0%)	435 (100%)
Other	0 (0%)	0 (0%)	6 (8.8%)	26 (38.2%)	36 (52.9%)	0 (0%)	68 (100%)
Declined	0 (0%)	0 (0%)	1 (8.3%)	4 (33.3%)	7 (58.3%)	0 (0%)	12 (100%)
Skipped	1 (1.6%)	1 (1.6%)	9 (14.5%)	19 (30.6%)	31 (50%)	1 (1.6%)	62 (100%)
Total	7 (0.1%)	24 (0.3%)	445 (6.2%)	2289 (31.9%)	4395 (61.3%)	9 (0.1%)	7169 (100%)

Have you experienced technical problems?

Race/Ethnicity	Yes	No	Skipped	Total Participants
White	306 (5.4%)	5310 (94.5%)	6 (0.1%)	5622 (100%)
Black	20 (4.2%)	456 (95.8%)	0 (0%)	476 (100%)
Native American	0 (0%)	14 (100%)	0 (0%)	14 (100%)
Pacific Islander	1 (5%)	19 (95%)	0 (0%)	20 (100%)
Asian	15 (6%)	236 (94%)	0 (0%)	251 (100%)
Middle Eastern	2 (11.1%)	16 (88.9%)	0 (0%)	18 (100%)
Hispanic	16 (8.4%)	175 (91.6%)	0 (0%)	191 (100%)
Multiracial	37 (8.5%)	398 (91.5%)	0 (0%)	435 (100%)
Other	3 (4.4%)	65 (95.6%)	0 (0%)	68 (100%)
Declined	0 (0%)	12 (100%)	0 (0%)	12 (100%)
Skipped	9 (14.5%)	52 (83.9%)	1 (1.6%)	62 (100%)
Total	409 (5.7%)	6753 (94.2%)	7 (0.1%)	7169 (100%)

Are you able to find everything you are looking for on MyConnect?

Race/Ethnicity	Yes	No	Skipped	Total Participants
White	5341 (95%)	245 (4.4%)	36 (0.6%)	5622 (100%)
Black	453 (95.2%)	19 (4%)	4 (0.8%)	476 (100%)
Native American	14 (100%)	0 (0%)	0 (0%)	14 (100%)
Pacific Islander	20 (100%)	0 (0%)	0 (0%)	20 (100%)
Asian	232 (92.4%)	17 (6.8%)	2 (0.8%)	251 (100%)
Middle Eastern	16 (88.9%)	2 (11.1%)	0 (0%)	18 (100%)
Hispanic	177 (92.7%)	14 (7.3%)	0 (0%)	191 (100%)
Multiracial	409 (94%)	24 (5.5%)	2 (0.5%)	435 (100%)
Other	58 (85.3%)	10 (14.7%)	0 (0%)	68 (100%)
Declined	10 (83.3%)	1 (8.3%)	1 (8.3%)	12 (100%)
Skipped	53 (85.5%)	7 (11.3%)	2 (3.2%)	62 (100%)
Total	6783 (94.6%)	339 (4.7%)	47 (0.7%)	7169 (100%)

What do you think about the number of communications you get from the Connect team?

Race/Ethnicity	Not enough	Just enough	Too many	Skipped	Total Participants
White	249 (4.4%)	5079 (90.3%)	281 (5%)	13 (0.2%)	5622 (100%)
Black	26 (5.5%)	416 (87.4%)	33 (6.9%)	1 (0.2%)	476 (100%)
Native American	2 (14.3%)	12 (85.7%)	0 (0%)	0 (0%)	14 (100%)
Pacific Islander	1 (5%)	16 (80%)	3 (15%)	0 (0%)	20 (100%)
Asian	7 (2.8%)	226 (90%)	18 (7.2%)	0 (0%)	251 (100%)
Middle Eastern	1 (5.6%)	14 (77.8%)	3 (16.7%)	0 (0%)	18 (100%)
Hispanic	12 (6.3%)	173 (90.6%)	6 (3.1%)	0 (0%)	191 (100%)
Multiracial	25 (5.7%)	380 (87.4%)	29 (6.7%)	1 (0.2%)	435 (100%)
Other	5 (7.4%)	54 (79.4%)	9 (13.2%)	0 (0%)	68 (100%)
Declined	0 (0%)	11 (91.7%)	1 (8.3%)	0 (0%)	12 (100%)
Skipped	3 (4.8%)	49 (79%)	8 (12.9%)	2 (3.2%)	62 (100%)
Total	331 (4.6%)	6430 (89.7%)	391 (5.5%)	17 (0.2%)	7169 (100%)

Do the Connect communications give you the information you need to complete study tasks?

Race/Ethnicity	Yes	No	Skipped	Total Participants
White	5341 (95%)	245 (4.4%)	36 (0.6%)	5622 (100%)
Black	453 (95.2%)	19 (4%)	4 (0.8%)	476 (100%)
Native American	14 (100%)	0 (0%)	0 (0%)	14 (100%)
Pacific Islander	20 (100%)	0 (0%)	0 (0%)	20 (100%)
Asian	232 (92.4%)	17 (6.8%)	2 (0.8%)	251 (100%)
Middle Eastern	16 (88.9%)	2 (11.1%)	0 (0%)	18 (100%)
Hispanic	177 (92.7%)	14 (7.3%)	0 (0%)	191 (100%)
Multiracial	409 (94%)	24 (5.5%)	2 (0.5%)	435 (100%)
Other	58 (85.3%)	10 (14.7%)	0 (0%)	68 (100%)
Declined	10 (83.3%)	1 (8.3%)	1 (8.3%)	12 (100%)
Skipped	53 (85.5%)	7 (11.3%)	2 (3.2%)	62 (100%)
Total	6783 (94.6%)	339 (4.7%)	47 (0.7%)	7169 (100%)

Have you completed the first survey for Connect?

Race/Ethnicity	Yes, completed all	Yes, completed some	No, completed none	Unsure	Skipped	Total Participants
White	5076 (90.3%)	112 (2%)	53 (0.9%)	374 (6.7%)	7 (0.1%)	5622 (100%)
Black	384 (80.7%)	21 (4.4%)	11 (2.3%)	60 (12.6%)	0 (0%)	476 (100%)
Native American	9 (64.3%)	1 (7.1%)	2 (14.3%)	2 (14.3%)	0 (0%)	14 (100%)
Pacific Islander	17 (85%)	0 (0%)	0 (0%)	3 (15%)	0 (0%)	20 (100%)
Asian	217 (86.5%)	10 (4%)	5 (2%)	19 (7.6%)	0 (0%)	251 (100%)
Middle Eastern	16 (88.9%)	1 (5.6%)	0 (0%)	1 (5.6%)	0 (0%)	18 (100%)
Hispanic	155 (81.2%)	9 (4.7%)	3 (1.6%)	24 (12.6%)	0 (0%)	191 (100%)
Multiracial	372 (85.5%)	13 (3%)	5 (1.1%)	45 (10.3%)	0 (0%)	435 (100%)
Other	60 (88.2%)	1 (1.5%)	0 (0%)	7 (10.3%)	0 (0%)	68 (100%)
Declined	10 (83.3%)	1 (8.3%)	0 (0%)	1 (8.3%)	0 (0%)	12 (100%)
Skipped	30 (48.4%)	3 (4.8%)	11 (17.7%)	17 (27.4%)	1 (1.6%)	62 (100%)
Total	6346 (88.5%)	172 (2.4%)	90 (1.3%)	553 (7.7%)	8 (0.1%)	7169 (100%)

Please choose the reason that best describes why you have not completed all the sections in the first survey

Race/Ethnicity	I am having technical issues	I cannot find the survey	I don't feel comfortable answering the survey questions	I don't have time	I have connectivity issues	Other	Skipped	Total Eligible Participants
White	15 (9.1%)	25 (15.2%)	11 (6.7%)	62 (37.6%)	3 (1.8%)	46 (27.9%)	3 (1.8%)	165 (100%)
Black	1 (3.1%)	4 (12.5%)	2 (6.2%)	15 (46.9%)	0 (0%)	10 (31.2%)	0 (0%)	32 (100%)
Native American	0 (0%)	1 (33.3%)	0 (0%)	1 (33.3%)	1 (33.3%)	0 (0%)	0 (0%)	3 (100%)
Pacific Islander	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Asian	2 (13.3%)	0 (0%)	1 (6.7%)	8 (53.3%)	1 (6.7%)	3 (20%)	0 (0%)	15 (100%)
Middle Eastern	0 (0%)	0 (0%)	0 (0%)	1 (100%)	0 (0%)	0 (0%)	0 (0%)	1 (100%)
Hispanic	3 (25%)	1 (8.3%)	2 (16.7%)	5 (41.7%)	0 (0%)	1 (8.3%)	0 (0%)	12 (100%)
Multiracial	0 (0%)	1 (5.6%)	1 (5.6%)	8 (44.4%)	3 (16.7%)	5 (27.8%)	0 (0%)	18 (100%)
Other	0 (0%)	0 (0%)	0 (0%)	1 (100%)	0 (0%)	0 (0%)	0 (0%)	1 (100%)
Declined	0 (0%)	0 (0%)	0 (0%)	1 (100%)	0 (0%)	0 (0%)	0 (0%)	1 (100%)
Skipped	2 (14.3%)	5 (35.7%)	1 (7.1%)	3 (21.4%)	1 (7.1%)	2 (14.3%)	0 (0%)	14 (100%)
Total	23 (8.8%)	37 (14.1%)	18 (6.9%)	105 (40.1%)	9 (3.4%)	67 (25.6%)	3 (1.1%)	262 (100%)

What do you think about the length of the first survey?

Race/Ethnicity	Not long enough	Just long enough	Too long	Skipped	Total Participants
White	49 (0.9%)	4735 (84.2%)	787 (14%)	51 (0.9%)	5622 (100%)
Black	4 (0.8%)	360 (75.6%)	104 (21.8%)	8 (1.7%)	476 (100%)
Native American	0 (0%)	12 (85.7%)	2 (14.3%)	0 (0%)	14 (100%)
Pacific Islander	0 (0%)	16 (80%)	3 (15%)	1 (5%)	20 (100%)
Asian	1 (0.4%)	175 (69.7%)	75 (29.9%)	0 (0%)	251 (100%)
Middle Eastern	0 (0%)	13 (72.2%)	5 (27.8%)	0 (0%)	18 (100%)
Hispanic	2 (1%)	156 (81.7%)	32 (16.8%)	1 (0.5%)	191 (100%)
Multiracial	3 (0.7%)	347 (79.8%)	84 (19.3%)	1 (0.2%)	435 (100%)
Other	0 (0%)	49 (72.1%)	19 (27.9%)	0 (0%)	68 (100%)
Declined	0 (0%)	8 (66.7%)	4 (33.3%)	0 (0%)	12 (100%)
Skipped	2 (3.2%)	44 (71%)	9 (14.5%)	7 (11.3%)	62 (100%)
Total	61 (0.9%)	5915 (82.5%)	1124 (15.7%)	69 (1%)	7169 (100%)

Have you donated any samples of blood, urine, or saliva for Connect?

Race/Ethnicity	Yes	No	Unsure	Skipped	Total Participants
White	5059 (90%)	434 (7.7%)	122 (2.2%)	7 (0.1%)	5622 (100%)
Black	388 (81.5%)	64 (13.4%)	24 (5%)	0 (0%)	476 (100%)
Native American	12 (85.7%)	2 (14.3%)	0 (0%)	0 (0%)	14 (100%)
Pacific Islander	19 (95%)	1 (5%)	0 (0%)	0 (0%)	20 (100%)
Asian	233 (92.8%)	13 (5.2%)	5 (2%)	0 (0%)	251 (100%)
Middle Eastern	17 (94.4%)	1 (5.6%)	0 (0%)	0 (0%)	18 (100%)
Hispanic	168 (88%)	17 (8.9%)	6 (3.1%)	0 (0%)	191 (100%)
Multiracial	394 (90.6%)	31 (7.1%)	10 (2.3%)	0 (0%)	435 (100%)
Other	60 (88.2%)	6 (8.8%)	2 (2.9%)	0 (0%)	68 (100%)
Declined	11 (91.7%)	1 (8.3%)	0 (0%)	0 (0%)	12 (100%)
Skipped	48 (77.4%)	13 (21%)	0 (0%)	1 (1.6%)	62 (100%)
Total	6409 (89.4%)	583 (8.1%)	169 (2.4%)	8 (0.1%)	7169 (100%)

How well did the Connect team communicate with you about donating samples?

Race/Ethnicity	Very poor	Poor	Neutral	Well	Very well	Skipped	Total Eligible Participants
White	13 (0.3%)	32 (0.6%)	187 (3.7%)	1073 (21.2%)	3755 (74.2%)	-1 (0%)	5059 (100%)
Black	4 (1%)	3 (0.8%)	22 (5.7%)	82 (21.1%)	277 (71.4%)	0 (0%)	388 (100%)
Native American	0 (0%)	0 (0%)	0 (0%)	1 (8.3%)	11 (91.7%)	0 (0%)	12 (100%)
Pacific Islander	0 (0%)	0 (0%)	3 (15.8%)	1 (5.3%)	15 (78.9%)	0 (0%)	19 (100%)
Asian	0 (0%)	1 (0.4%)	14 (6%)	62 (26.6%)	156 (67%)	0 (0%)	233 (100%)
Middle Eastern	0 (0%)	0 (0%)	0 (0%)	3 (17.6%)	14 (82.4%)	0 (0%)	17 (100%)
Hispanic	1 (0.6%)	3 (1.8%)	10 (6%)	39 (23.2%)	115 (68.5%)	0 (0%)	168 (100%)
Multiracial	2 (0.5%)	6 (1.5%)	30 (7.6%)	91 (23.1%)	265 (67.3%)	0 (0%)	394 (100%)
Other	1 (1.7%)	2 (3.3%)	4 (6.7%)	12 (20%)	41 (68.3%)	0 (0%)	60 (100%)
Declined	0 (0%)	0 (0%)	2 (18.2%)	4 (36.4%)	5 (45.5%)	0 (0%)	11 (100%)
Skipped	1 (2.1%)	0 (0%)	3 (6.2%)	11 (22.9%)	33 (68.8%)	0 (0%)	48 (100%)
Total	22 (0.3%)	47 (0.7%)	275 (4.3%)	1379 (21.5%)	4687 (73.1%)	-1 (0%)	6409 (100%)

How would you rate your experience donating samples? (Time)

Race/Ethnicity	Too little time	Right amount of time	Too much time	Skipped	Total Eligible Participants
White	14 (0.3%)	4947 (97.8%)	93 (1.8%)	5 (0.1%)	5059 (100%)
Black	2 (0.5%)	368 (94.8%)	17 (4.4%)	1 (0.3%)	388 (100%)
Native American	0 (0%)	12 (100%)	0 (0%)	0 (0%)	12 (100%)
Pacific Islander	0 (0%)	19 (100%)	0 (0%)	0 (0%)	19 (100%)
Asian	2 (0.9%)	226 (97%)	5 (2.1%)	0 (0%)	233 (100%)
Middle Eastern	0 (0%)	16 (94.1%)	1 (5.9%)	0 (0%)	17 (100%)
Hispanic	3 (1.8%)	164 (97.6%)	1 (0.6%)	0 (0%)	168 (100%)
Multiracial	3 (0.8%)	381 (96.7%)	10 (2.5%)	0 (0%)	394 (100%)
Other	0 (0%)	58 (96.7%)	2 (3.3%)	0 (0%)	60 (100%)
Declined	0 (0%)	10 (90.9%)	0 (0%)	1 (9.1%)	11 (100%)
Skipped	0 (0%)	46 (95.8%)	2 (4.2%)	0 (0%)	48 (100%)
Total	24 (0.4%)	6247 (97.5%)	131 (2%)	7 (0.1%)	6409 (100%)

How would you rate your experience donating samples? (Ease)

Race/Ethnicity	Very hard	Hard	Neutral	Easy	Very easy	Skipped	Total Eligible Participants
White	7 (0.1%)	41 (0.8%)	210 (4.2%)	1386 (27.4%)	3413 (67.5%)	2 (0%)	5059 (100%)
Black	3 (0.8%)	5 (1.3%)	27 (7%)	110 (28.4%)	242 (62.4%)	1 (0.3%)	388 (100%)
Native American	0 (0%)	0 (0%)	0 (0%)	1 (8.3%)	11 (91.7%)	0 (0%)	12 (100%)
Pacific Islander	0 (0%)	0 (0%)	2 (10.5%)	4 (21.1%)	13 (68.4%)	0 (0%)	19 (100%)
Asian	0 (0%)	1 (0.4%)	18 (7.7%)	82 (35.2%)	132 (56.7%)	0 (0%)	233 (100%)
Middle Eastern	0 (0%)	0 (0%)	1 (5.9%)	5 (29.4%)	11 (64.7%)	0 (0%)	17 (100%)
Hispanic	1 (0.6%)	1 (0.6%)	3 (1.8%)	56 (33.3%)	107 (63.7%)	0 (0%)	168 (100%)
Multiracial	1 (0.3%)	9 (2.3%)	29 (7.4%)	119 (30.2%)	236 (59.9%)	0 (0%)	394 (100%)
Other	0 (0%)	3 (5%)	1 (1.7%)	20 (33.3%)	36 (60%)	0 (0%)	60 (100%)
Declined	0 (0%)	0 (0%)	2 (18.2%)	3 (27.3%)	6 (54.5%)	0 (0%)	11 (100%)
Skipped	0 (0%)	1 (2.1%)	4 (8.3%)	14 (29.2%)	29 (60.4%)	0 (0%)	48 (100%)
Total	12 (0.2%)	61 (1%)	297 (4.6%)	1800 (28.1%)	4236 (66.1%)	3 (0%)	6409 (100%)

How was your experience with the Connect team when you donated samples?

Race/Ethnicity	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
White	5 (0.1%)	22 (0.4%)	286 (5.7%)	969 (19.2%)	3765 (74.4%)	12 (0.2%)	5059 (100%)
Black	0 (0%)	3 (0.8%)	25 (6.4%)	84 (21.6%)	275 (70.9%)	1 (0.3%)	388 (100%)
Native American	0 (0%)	0 (0%)	1 (8.3%)	1 (8.3%)	10 (83.3%)	0 (0%)	12 (100%)
Pacific Islander	0 (0%)	0 (0%)	2 (10.5%)	0 (0%)	17 (89.5%)	0 (0%)	19 (100%)
Asian	0 (0%)	1 (0.4%)	23 (9.9%)	81 (34.8%)	128 (54.9%)	0 (0%)	233 (100%)
Middle Eastern	0 (0%)	0 (0%)	3 (17.6%)	3 (17.6%)	11 (64.7%)	0 (0%)	17 (100%)
Hispanic	2 (1.2%)	0 (0%)	9 (5.4%)	45 (26.8%)	112 (66.7%)	0 (0%)	168 (100%)
Multiracial	0 (0%)	3 (0.8%)	40 (10.2%)	91 (23.1%)	260 (66%)	0 (0%)	394 (100%)
Other	1 (1.7%)	0 (0%)	9 (15%)	10 (16.7%)	40 (66.7%)	0 (0%)	60 (100%)
Declined	0 (0%)	0 (0%)	1 (9.1%)	3 (27.3%)	6 (54.5%)	1 (9.1%)	11 (100%)
Skipped	0 (0%)	1 (2.1%)	4 (8.3%)	10 (20.8%)	33 (68.8%)	0 (0%)	48 (100%)
Total	8 (0.1%)	30 (0.5%)	403 (6.3%)	1297 (20.2%)	4657 (72.7%)	14 (0.2%)	6409 (100%)

Did you complete the sample survey on MyConnect?

Race/Ethnicity	Yes	No	Unsure	Skipped	Total Participants
White	4223 (75.1%)	191 (3.4%)	1195 (21.3%)	13 (0.2%)	5622 (100%)
Black	341 (71.6%)	31 (6.5%)	103 (21.6%)	1 (0.2%)	476 (100%)
Native American	11 (78.6%)	1 (7.1%)	2 (14.3%)	0 (0%)	14 (100%)
Pacific Islander	15 (75%)	1 (5%)	4 (20%)	0 (0%)	20 (100%)
Asian	200 (79.7%)	5 (2%)	45 (17.9%)	1 (0.4%)	251 (100%)
Middle Eastern	16 (88.9%)	0 (0%)	2 (11.1%)	0 (0%)	18 (100%)
Hispanic	142 (74.3%)	12 (6.3%)	36 (18.8%)	1 (0.5%)	191 (100%)
Multiracial	320 (73.6%)	20 (4.6%)	93 (21.4%)	2 (0.5%)	435 (100%)
Other	53 (77.9%)	3 (4.4%)	11 (16.2%)	1 (1.5%)	68 (100%)
Declined	8 (66.7%)	0 (0%)	4 (33.3%)	0 (0%)	12 (100%)
Skipped	29 (46.8%)	8 (12.9%)	23 (37.1%)	2 (3.2%)	62 (100%)
Total	5358 (74.7%)	272 (3.8%)	1518 (21.2%)	21 (0.3%)	7169 (100%)

Did you complete the sample survey at your Connect visit?

Race/Ethnicity	Yes	No	Unsure	Skipped	Total Eligible Participants
White	1731 (41%)	1194 (28.3%)	1292 (30.6%)	6 (0.1%)	4223 (100%)
Black	164 (48.1%)	92 (27%)	83 (24.3%)	2 (0.6%)	341 (100%)
Native American	8 (72.7%)	3 (27.3%)	0 (0%)	0 (0%)	11 (100%)
Pacific Islander	11 (73.3%)	2 (13.3%)	2 (13.3%)	0 (0%)	15 (100%)
Asian	83 (41.5%)	57 (28.5%)	60 (30%)	0 (0%)	200 (100%)
Middle Eastern	7 (43.8%)	4 (25%)	5 (31.2%)	0 (0%)	16 (100%)
Hispanic	69 (48.6%)	34 (23.9%)	38 (26.8%)	1 (0.7%)	142 (100%)
Multiracial	103 (32.2%)	95 (29.7%)	123 (38.4%)	-1 (-0.3%)	320 (100%)
Other	27 (50.9%)	14 (26.4%)	12 (22.6%)	0 (0%)	53 (100%)
Declined	3 (37.5%)	4 (50%)	1 (12.5%)	0 (0%)	8 (100%)
Skipped	13 (44.8%)	9 (31%)	7 (24.1%)	0 (0%)	29 (100%)
Total	2219 (41.4%)	1508 (28.1%)	1623 (30.3%)	8 (0.1%)	5358 (100%)

Did you use your own personal device to complete the sample survey? Select all that apply.

Race/Ethnicity	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participant Responses
White	138 (3.3%)	191 (4.5%)	7 (0.2%)	3917 (92.8%)	4 (0.1%)	4223
Black	29 (8.5%)	12 (3.5%)	1 (0.3%)	305 (89.4%)	0 (0.0%)	341
Native American	0 (0.0%)	0 (0.0%)	1 (9.1%)	10 (90.9%)	0 (0.0%)	11
Pacific Islander	0 (0.0%)	1 (6.7%)	0 (0.0%)	14 (93.3%)	0 (0.0%)	15
Asian	7 (3.5%)	10 (5.0%)	1 (0.5%)	185 (92.5%)	0 (0.0%)	200
Middle Eastern	0 (0.0%)	1 (6.2%)	0 (0.0%)	15 (93.8%)	0 (0.0%)	16
Hispanic	10 (7.0%)	9 (6.3%)	0 (0.0%)	125 (88.0%)	0 (0.0%)	142
Multiracial	14 (4.4%)	12 (3.8%)	0 (0.0%)	297 (92.8%)	0 (0.0%)	320
Other	0 (0.0%)	3 (5.7%)	0 (0.0%)	51 (96.2%)	0 (0.0%)	53
Declined	0 (0.0%)	0 (0.0%)	0 (0.0%)	8 (100.0%)	0 (0.0%)	8
Skipped	0 (0.0%)	2 (6.9%)	0 (0.0%)	27 (93.1%)	0 (0.0%)	29
Total	198 (3.7%)	241 (4.5%)	10 (0.2%)	4954 (92.5%)	4 (0.1%)	5358

Please choose the reason that fits best to describe why you have not completed the sample survey

Race/Ethnicity	I am having technical issues	I cannot find the survey	I don't have time	I have connectivity issues	I don't feel comfortable answering the survey questions	Other	Skipped	Total Eligible Participants
White	5	47 (24.6%)	29 (15.2%)	1 (0.5%)	0 (0%)	100 (52.4%)	9 (4.7%)	191 (100%)
Black	1	12 (38.7%)	10 (32.3%)	0 (0%)	0 (0%)	7 (22.6%)	1 (3.2%)	31 (100%)
Native American	0	0 (0%)	1 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (100%)
Pacific Islander	0	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (100%)	0 (0%)	1 (100%)
Asian	0	3 (60%)	1 (20%)	0 (0%)	0 (0%)	1 (20%)	0 (0%)	5 (100%)
Middle Eastern	0	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Hispanic	1	2 (16.7%)	3 (25%)	0 (0%)	0 (0%)	5 (41.7%)	1 (8.3%)	12 (100%)
Multiracial	0	2 (10%)	5 (25%)	0 (0%)	0 (0%)	12 (60%)	1 (5%)	20 (100%)
Other	0	2 (66.7%)	0 (0%)	0 (0%)	0 (0%)	1 (33.3%)	0 (0%)	3 (100%)
Declined	0	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Skipped	1	4 (50%)	0 (0%)	1 (12.5%)	1 (12.5%)	1 (12.5%)	0 (0%)	8 (100%)
Total	8	72 (26.5%)	49 (18%)	2 (0.7%)	1 (0.4%)	128 (47.1%)	12 (4.4%)	272 (100%)

In general, would you prefer to complete:

Race/Ethnicity	Shorter surveys, sent more often	I don't have a preference for survey length and frequency	Longer surveys, sent less often	Skipped	Total Participants
White	3405 (60.6%)	2084 (37.1%)	118 (2.1%)	15 (0.3%)	5622 (100%)
Black	314 (66%)	146 (30.7%)	15 (3.2%)	1 (0.2%)	476 (100%)
Native American	7 (50%)	7 (50%)	0 (0%)	0 (0%)	14 (100%)
Pacific Islander	11 (55%)	9 (45%)	0 (0%)	0 (0%)	20 (100%)
Asian	170 (67.7%)	73 (29.1%)	6 (2.4%)	2 (0.8%)	251 (100%)
Middle Eastern	14 (77.8%)	3 (16.7%)	1 (5.6%)	0 (0%)	18 (100%)
Hispanic	129 (67.5%)	59 (30.9%)	3 (1.6%)	0 (0%)	191 (100%)
Multiracial	258 (59.3%)	163 (37.5%)	14 (3.2%)	0 (0%)	435 (100%)
Other	38 (55.9%)	24 (35.3%)	5 (7.4%)	1 (1.5%)	68 (100%)
Declined	8 (66.7%)	2 (16.7%)	2 (16.7%)	0 (0%)	12 (100%)
Skipped	40 (64.5%)	18 (29%)	1 (1.6%)	3 (4.8%)	62 (100%)
Total	4394 (61.3%)	2588 (36.1%)	165 (2.3%)	22 (0.3%)	7169 (100%)

How would you rate your overall experience?

Race/Ethnicity	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
White	8 (0.1%)	26 (0.5%)	447 (8%)	1673 (29.8%)	3454 (61.4%)	14 (0.2%)	5622 (100%)
Black	1 (0.2%)	1 (0.2%)	59 (12.4%)	172 (36.1%)	243 (51.1%)	0 (0%)	476 (100%)
Native American	0 (0%)	0 (0%)	2 (14.3%)	1 (7.1%)	11 (78.6%)	0 (0%)	14 (100%)
Pacific Islander	0 (0%)	0 (0%)	4 (20%)	3 (15%)	13 (65%)	0 (0%)	20 (100%)
Asian	0 (0%)	1 (0.4%)	29 (11.6%)	95 (37.8%)	126 (50.2%)	0 (0%)	251 (100%)
Middle Eastern	0 (0%)	1 (5.6%)	0 (0%)	5 (27.8%)	12 (66.7%)	0 (0%)	18 (100%)
Hispanic	1 (0.5%)	1 (0.5%)	16 (8.4%)	57 (29.8%)	116 (60.7%)	0 (0%)	191 (100%)
Multiracial	0 (0%)	5 (1.1%)	45 (10.3%)	150 (34.5%)	235 (54%)	0 (0%)	435 (100%)
Other	0 (0%)	3 (4.4%)	6 (8.8%)	21 (30.9%)	38 (55.9%)	0 (0%)	68 (100%)
Declined	0 (0%)	0 (0%)	3 (25%)	2 (16.7%)	6 (50%)	1 (8.3%)	12 (100%)
Skipped	0 (0%)	0 (0%)	13 (21%)	23 (37.1%)	24 (38.7%)	2 (3.2%)	62 (100%)
Total	10 (0.1%)	38 (0.5%)	624 (8.7%)	2202 (30.7%)	4278 (59.7%)	17 (0.2%)	7169 (100%)

Please select the top three reasons that helped you decide to join Connect.

Race/Ethnicity	Cancer Personal Impact	Cancer Research	Friend Involved	Healthcare System Rep	Like Research	NCI	Team	Payment	Helping	Total Participants
White	3548 (63.1%)	3518 (62.6%)	124 (2.2%)	576 (10.2%)	1240 (22.1%)	627 (11.2%)	168 (3.0%)	342 (6.1%)	4269 (75.9%)	5622
Black	321 (67.4%)	249 (52.3%)	9 (1.9%)	61 (12.8%)	102 (21.4%)	40 (8.4%)	29 (6.1%)	47 (9.9%)	325 (68.3%)	476
Native American	12 (85.7%)	10 (71.4%)	0 (0.0%)	0 (0.0%)	4 (28.6%)	1 (7.1%)	2 (14.3%)	2 (14.3%)	9 (64.3%)	14
Pacific Islander	13 (65.0%)	13 (65.0%)	0 (0.0%)	0 (0.0%)	3 (15.0%)	1 (5.0%)	1 (5.0%)	3 (15.0%)	17 (85.0%)	20
Asian	117 (46.6%)	153 (61.0%)	2 (0.8%)	27 (10.8%)	70 (27.9%)	33 (13.1%)	9 (3.6%)	29 (11.6%)	187 (74.5%)	251
Middle Eastern	9 (50.0%)	10 (55.6%)	0 (0.0%)	2 (11.1%)	8 (44.4%)	1 (5.6%)	0 (0.0%)	3 (16.7%)	13 (72.2%)	18
Hispanic	106 (55.5%)	98 (51.3%)	1 (0.5%)	19 (9.9%)	44 (23.0%)	19 (9.9%)	9 (4.7%)	16 (8.4%)	147 (77.0%)	191
Multiracial	257 (59.1%)	234 (53.8%)	7 (1.6%)	39 (9.0%)	110 (25.3%)	38 (8.7%)	10 (2.3%)	63 (14.5%)	331 (76.1%)	435
Other	37 (54.4%)	37 (54.4%)	1 (1.5%)	6 (8.8%)	14 (20.6%)	10 (14.7%)	1 (1.5%)	2 (2.9%)	45 (66.2%)	68
Declined	8 (66.7%)	5 (41.7%)	2 (16.7%)	1 (8.3%)	3 (25.0%)	0 (0.0%)	0 (0.0%)	1 (8.3%)	8 (66.7%)	12
Skipped	39 (62.9%)	35 (56.5%)	2 (3.2%)	5 (8.1%)	10 (16.1%)	7 (11.3%)	2 (3.2%)	5 (8.1%)	37 (59.7%)	62
Total	4467 (62.3%)	4362 (60.8%)	148 (2.1%)	736 (10.3%)	1608 (22.4%)	777 (10.8%)	231 (3.2%)	513 (7.2%)	5388 (75.2%)	7169

Select all that apply. Total responses may exceed total number of respondents.