

Experience Survey Report, Stratified by Site

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Which types of devices do you use for MyConnect by Site?

Site Name	Phone–Selected	Phone–Not Selected	Tablet–Selected	Tablet–Not Selected	Computer–Selected	Computer–Not Selected	Total Participants
Baylor Scott & White	2 (100.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	1 (50.0%)	1 (50.0%)	2
Health Partners	1054 (85.1%)	184 (14.9%)	159 (12.8%)	1079 (87.1%)	666 (53.8%)	572 (46.2%)	1239
Henry Ford	915 (83.0%)	186 (16.9%)	152 (13.8%)	949 (86.0%)	499 (45.2%)	602 (54.6%)	1103
KP Colorado	913 (73.6%)	328 (26.4%)	180 (14.5%)	1061 (85.5%)	741 (59.7%)	500 (40.3%)	1241
KP Georgia	211 (83.7%)	41 (16.3%)	28 (11.1%)	224 (88.9%)	116 (46.0%)	136 (54.0%)	252
KP Hawaii	256 (80.8%)	60 (18.9%)	37 (11.7%)	279 (88.0%)	163 (51.4%)	153 (48.3%)	317
KP Northwest	1107 (79.1%)	292 (20.9%)	191 (13.6%)	1208 (86.3%)	721 (51.5%)	678 (48.4%)	1400
Marshfield	451 (86.9%)	68 (13.1%)	69 (13.3%)	450 (86.7%)	237 (45.7%)	282 (54.3%)	519
Sanford	498 (88.5%)	63 (11.2%)	66 (11.7%)	495 (87.9%)	206 (36.6%)	355 (63.1%)	563
U Chicago	447 (83.9%)	85 (15.9%)	83 (15.6%)	449 (84.2%)	254 (47.7%)	278 (52.2%)	533
Total	5854 (81.7%)	1307 (18.2%)	966 (13.5%)	6195 (86.4%)	3604 (50.3%)	3557 (49.6%)	7169

Do you use your own personal device to access MyConnect?

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Baylor Scott & White	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	2
Health Partners	1 (0.1%)	1 (0.1%)	5 (0.4%)	1182 (95.4%)	117 (9.4%)	1239
Henry Ford	2 (0.2%)	2 (0.2%)	1 (0.1%)	1048 (95.0%)	92 (8.3%)	1103
KP Colorado	0 (0.0%)	2 (0.2%)	5 (0.4%)	1186 (95.6%)	90 (7.3%)	1241
KP Georgia	0 (0.0%)	0 (0.0%)	0 (0.0%)	246 (97.6%)	17 (6.7%)	252
KP Hawaii	0 (0.0%)	0 (0.0%)	0 (0.0%)	311 (98.1%)	13 (4.1%)	317
KP Northwest	0 (0.0%)	1 (0.1%)	2 (0.1%)	1361 (97.2%)	89 (6.4%)	1400
Marshfield	2 (0.4%)	1 (0.2%)	1 (0.2%)	503 (96.9%)	32 (6.2%)	519
Sanford	1 (0.2%)	0 (0.0%)	1 (0.2%)	529 (94.0%)	45 (8.0%)	563
U Chicago	7 (1.3%)	2 (0.4%)	4 (0.8%)	505 (94.7%)	48 (9.0%)	533

Do you use your own personal device to access MyConnect? *(continued)*

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Total	13 (0.2%)	9 (0.1%)	19 (0.3%)	6873 (95.9%)	544 (7.6%)	7169

How easy or hard is it to use MyConnect by Site?

Site Name	Very hard	Hard	Neutral	Easy	Very easy	Skipped	Total Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	2 (0.2%)	3 (0.2%)	78 (6.3%)	423 (34.1%)	732 (59.1%)	1 (0.1%)	1239 (100%)
Henry Ford	0 (0%)	3 (0.3%)	64 (5.8%)	338 (30.6%)	696 (63.1%)	2 (0.2%)	1103 (100%)
KP Colorado	1 (0.1%)	4 (0.3%)	73 (5.9%)	371 (29.9%)	789 (63.6%)	3 (0.2%)	1241 (100%)
KP Georgia	0 (0%)	1 (0.4%)	11 (4.4%)	60 (23.8%)	180 (71.4%)	0 (0%)	252 (100%)
KP Hawaii	0 (0%)	3 (0.9%)	20 (6.3%)	101 (31.9%)	193 (60.9%)	0 (0%)	317 (100%)
KP Northwest	1 (0.1%)	6 (0.4%)	76 (5.4%)	478 (34.1%)	838 (59.9%)	1 (0.1%)	1400 (100%)
Marshfield	0 (0%)	3 (0.6%)	37 (7.1%)	170 (32.8%)	309 (59.5%)	0 (0%)	519 (100%)
Sanford	1 (0.2%)	0 (0%)	42 (7.5%)	179 (31.8%)	339 (60.2%)	2 (0.4%)	563 (100%)
U Chicago	2 (0.4%)	1 (0.2%)	44 (8.3%)	168 (31.5%)	318 (59.7%)	0 (0%)	533 (100%)
Total	7 (0.1%)	24 (0.3%)	445 (6.2%)	2289 (31.9%)	4395 (61.3%)	9 (0.1%)	7169 (100%)

Have you experienced technical problems?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	66 (5.3%)	1171 (94.5%)	2 (0.2%)	1239 (100%)
Henry Ford	56 (5.1%)	1045 (94.7%)	2 (0.2%)	1103 (100%)
KP Colorado	56 (4.5%)	1184 (95.4%)	1 (0.1%)	1241 (100%)
KP Georgia	16 (6.3%)	236 (93.7%)	0 (0%)	252 (100%)
KP Hawaii	34 (10.7%)	283 (89.3%)	0 (0%)	317 (100%)
KP Northwest	96 (6.9%)	1304 (93.1%)	0 (0%)	1400 (100%)
Marshfield	30 (5.8%)	489 (94.2%)	0 (0%)	519 (100%)
Sanford	25 (4.4%)	536 (95.2%)	2 (0.4%)	563 (100%)
U Chicago	29 (5.4%)	504 (94.6%)	0 (0%)	533 (100%)
Total	409 (5.7%)	6753 (94.2%)	7 (0.1%)	7169 (100%)

Are you able to find everything you are looking for on MyConnect?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1181 (95.3%)	54 (4.4%)	4 (0.3%)	1239 (100%)
Henry Ford	1030 (93.4%)	65 (5.9%)	8 (0.7%)	1103 (100%)
KP Colorado	1182 (95.2%)	52 (4.2%)	7 (0.6%)	1241 (100%)
KP Georgia	241 (95.6%)	10 (4%)	1 (0.4%)	252 (100%)
KP Hawaii	303 (95.6%)	12 (3.8%)	2 (0.6%)	317 (100%)
KP Northwest	1315 (93.9%)	73 (5.2%)	12 (0.9%)	1400 (100%)
Marshfield	498 (96%)	18 (3.5%)	3 (0.6%)	519 (100%)
Sanford	534 (94.8%)	26 (4.6%)	3 (0.5%)	563 (100%)
U Chicago	497 (93.2%)	29 (5.4%)	7 (1.3%)	533 (100%)
Total	6783 (94.6%)	339 (4.7%)	47 (0.7%)	7169 (100%)

What do you think about the number of communications you get from the Connect team?

Site Name	Not enough	Just enough	Too many	Skipped	Total Participants
Baylor Scott & White	0 (0%)	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	53 (4.3%)	1108 (89.4%)	77 (6.2%)	1 (0.1%)	1239 (100%)
Henry Ford	55 (5%)	980 (88.8%)	62 (5.6%)	6 (0.5%)	1103 (100%)
KP Colorado	47 (3.8%)	1127 (90.8%)	64 (5.2%)	3 (0.2%)	1241 (100%)
KP Georgia	13 (5.2%)	223 (88.5%)	16 (6.3%)	0 (0%)	252 (100%)
KP Hawaii	14 (4.4%)	288 (90.9%)	14 (4.4%)	1 (0.3%)	317 (100%)
KP Northwest	81 (5.8%)	1234 (88.1%)	84 (6%)	1 (0.1%)	1400 (100%)
Marshfield	16 (3.1%)	480 (92.5%)	22 (4.2%)	1 (0.2%)	519 (100%)
Sanford	20 (3.6%)	513 (91.1%)	27 (4.8%)	3 (0.5%)	563 (100%)
U Chicago	32 (6%)	475 (89.1%)	25 (4.7%)	1 (0.2%)	533 (100%)
Total	331 (4.6%)	6430 (89.7%)	391 (5.5%)	17 (0.2%)	7169 (100%)

Do the Connect communications give you the information you need to complete study tasks?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1181 (95.3%)	54 (4.4%)	4 (0.3%)	1239 (100%)
Henry Ford	1030 (93.4%)	65 (5.9%)	8 (0.7%)	1103 (100%)
KP Colorado	1182 (95.2%)	52 (4.2%)	7 (0.6%)	1241 (100%)
KP Georgia	241 (95.6%)	10 (4%)	1 (0.4%)	252 (100%)
KP Hawaii	303 (95.6%)	12 (3.8%)	2 (0.6%)	317 (100%)
KP Northwest	1315 (93.9%)	73 (5.2%)	12 (0.9%)	1400 (100%)
Marshfield	498 (96%)	18 (3.5%)	3 (0.6%)	519 (100%)
Sanford	534 (94.8%)	26 (4.6%)	3 (0.5%)	563 (100%)
U Chicago	497 (93.2%)	29 (5.4%)	7 (1.3%)	533 (100%)
Total	6783 (94.6%)	339 (4.7%)	47 (0.7%)	7169 (100%)

Have you completed the first survey for Connect?

Site Name	Yes, completed all	Yes, completed some	No, completed none	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1127 (91%)	24 (1.9%)	9 (0.7%)	78 (6.3%)	1 (0.1%)	1239 (100%)
Henry Ford	967 (87.7%)	34 (3.1%)	15 (1.4%)	85 (7.7%)	2 (0.2%)	1103 (100%)
KP Colorado	1126 (90.7%)	26 (2.1%)	10 (0.8%)	77 (6.2%)	2 (0.2%)	1241 (100%)
KP Georgia	215 (85.3%)	14 (5.6%)	4 (1.6%)	19 (7.5%)	0 (0%)	252 (100%)
KP Hawaii	273 (86.1%)	7 (2.2%)	3 (0.9%)	34 (10.7%)	0 (0%)	317 (100%)
KP Northwest	1263 (90.2%)	27 (1.9%)	12 (0.9%)	98 (7%)	0 (0%)	1400 (100%)
Marshfield	458 (88.2%)	11 (2.1%)	8 (1.5%)	41 (7.9%)	1 (0.2%)	519 (100%)
Sanford	485 (86.1%)	13 (2.3%)	8 (1.4%)	55 (9.8%)	2 (0.4%)	563 (100%)
U Chicago	430 (80.7%)	16 (3%)	21 (3.9%)	66 (12.4%)	0 (0%)	533 (100%)
Total	6346 (88.5%)	172 (2.4%)	90 (1.3%)	553 (7.7%)	8 (0.1%)	7169 (100%)

Please choose the reason that best describes why you have not completed all the sections in the first survey

Site Name	I am having technical issues	I cannot find the survey	I don't have time	Other	I don't feel comfortable answering the survey questions	I have connectivity issues	Skipped	Total Eligible Participants
Baylor Scott & White	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Health Partners	1 (3%)	1 (3%)	18 (54.5%)	10 (30.3%)	0 (0%)	2 (6.1%)	1 (3%)	33 (100%)
Henry Ford	4 (8.2%)	10 (20.4%)	16 (32.7%)	13 (26.5%)	4 (8.2%)	1 (2%)	1 (2%)	49 (100%)
KP Colorado	4 (11.1%)	5 (13.9%)	14 (38.9%)	11 (30.6%)	2 (5.6%)	0 (0%)	0 (0%)	36 (100%)
KP Georgia	2 (11.1%)	3 (16.7%)	7 (38.9%)	4 (22.2%)	2 (11.1%)	0 (0%)	0 (0%)	18 (100%)
KP Hawaii	2 (20%)	0 (0%)	5 (50%)	1 (10%)	0 (0%)	2 (20%)	0 (0%)	10 (100%)
KP Northwest	3 (7.7%)	4 (10.3%)	16 (41%)	9 (23.1%)	4 (10.3%)	2 (5.1%)	1 (2.6%)	39 (100%)
Marshfield	1 (5.3%)	6 (31.6%)	5 (26.3%)	2 (10.5%)	4 (21.1%)	1 (5.3%)	0 (0%)	19 (100%)
Sanford	2 (9.5%)	2 (9.5%)	10 (47.6%)	6 (28.6%)	1 (4.8%)	0 (0%)	0 (0%)	21 (100%)
U Chicago	4 (10.8%)	6 (16.2%)	14 (37.8%)	11 (29.7%)	1 (2.7%)	1 (2.7%)	0 (0%)	37 (100%)
Total	23 (8.8%)	37 (14.1%)	105 (40.1%)	67 (25.6%)	18 (6.9%)	9 (3.4%)	3 (1.1%)	262 (100%)

What do you think about the length of the first survey?

Site Name	Not long enough	Just long enough	Too long	Skipped	Total Participants
Baylor Scott & White	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	10 (0.8%)	1056 (85.2%)	165 (13.3%)	8 (0.6%)	1239 (100%)
Henry Ford	12 (1.1%)	892 (80.9%)	189 (17.1%)	10 (0.9%)	1103 (100%)
KP Colorado	7 (0.6%)	1035 (83.4%)	192 (15.5%)	7 (0.6%)	1241 (100%)
KP Georgia	1 (0.4%)	199 (79%)	50 (19.8%)	2 (0.8%)	252 (100%)
KP Hawaii	4 (1.3%)	244 (77%)	65 (20.5%)	4 (1.3%)	317 (100%)
KP Northwest	12 (0.9%)	1155 (82.5%)	216 (15.4%)	17 (1.2%)	1400 (100%)
Marshfield	4 (0.8%)	439 (84.6%)	72 (13.9%)	4 (0.8%)	519 (100%)
Sanford	2 (0.4%)	474 (84.2%)	82 (14.6%)	5 (0.9%)	563 (100%)
U Chicago	9 (1.7%)	420 (78.8%)	92 (17.3%)	12 (2.3%)	533 (100%)
Total	61 (0.9%)	5915 (82.5%)	1124 (15.7%)	69 (1%)	7169 (100%)

Have you donated any samples of blood, urine, or saliva for Connect?

Site Name	Yes	No	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1136 (91.7%)	87 (7%)	15 (1.2%)	1 (0.1%)	1239 (100%)
Henry Ford	974 (88.3%)	93 (8.4%)	33 (3%)	3 (0.3%)	1103 (100%)
KP Colorado	1167 (94%)	53 (4.3%)	20 (1.6%)	1 (0.1%)	1241 (100%)
KP Georgia	231 (91.7%)	13 (5.2%)	8 (3.2%)	0 (0%)	252 (100%)
KP Hawaii	295 (93.1%)	11 (3.5%)	11 (3.5%)	0 (0%)	317 (100%)
KP Northwest	1295 (92.5%)	65 (4.6%)	40 (2.9%)	0 (0%)	1400 (100%)
Marshfield	500 (96.3%)	13 (2.5%)	5 (1%)	1 (0.2%)	519 (100%)
Sanford	436 (77.4%)	107 (19%)	18 (3.2%)	2 (0.4%)	563 (100%)
U Chicago	373 (70%)	141 (26.5%)	19 (3.6%)	0 (0%)	533 (100%)
Total	6409 (89.4%)	583 (8.1%)	169 (2.4%)	8 (0.1%)	7169 (100%)

How well did the Connect team communicate with you about donating samples?

Site Name	Very poor	Poor	Neutral	Well	Very well	Skipped	Total Eligible Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)	2 (100%)	2 (100%)
Health Partners	1 (0.1%)	5 (0.4%)	22 (1.9%)	217 (19.1%)	891 (78.4%)	788 (69.4%)	1136 (100%)
Henry Ford	5 (0.5%)	16 (1.6%)	54 (5.5%)	201 (20.6%)	699 (71.8%)	570 (58.5%)	974 (100%)
KP Colorado	2 (0.2%)	4 (0.3%)	49 (4.2%)	272 (23.3%)	840 (72%)	766 (65.6%)	1167 (100%)
KP Georgia	3 (1.3%)	2 (0.9%)	14 (6.1%)	56 (24.2%)	156 (67.5%)	135 (58.4%)	231 (100%)
KP Hawaii	1 (0.3%)	4 (1.4%)	19 (6.4%)	74 (25.1%)	197 (66.8%)	175 (59.3%)	295 (100%)
KP Northwest	5 (0.4%)	7 (0.5%)	70 (5.4%)	333 (25.7%)	880 (68%)	775 (59.8%)	1295 (100%)
Marshfield	1 (0.2%)	2 (0.4%)	15 (3%)	78 (15.6%)	404 (80.8%)	385 (77%)	500 (100%)
Sanford	1 (0.2%)	2 (0.5%)	13 (3%)	74 (17%)	346 (79.4%)	219 (50.2%)	436 (100%)
U Chicago	3 (0.8%)	5 (1.3%)	19 (5.1%)	74 (19.8%)	272 (72.9%)	112 (30%)	373 (100%)
Total	22 (0.3%)	47 (0.7%)	275 (4.3%)	1379 (21.5%)	4687 (73.1%)	3927 (61.3%)	6409 (100%)

How would you rate your experience donating samples? (Time)

Site Name	Too little time	Right amount of time	Too much time	Skipped	Total Participants
Baylor Scott & White	0 (0%)	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	4 (0.4%)	1117 (98.3%)	14 (1.2%)	1 (0.1%)	1136 (100%)
Henry Ford	3 (0.3%)	928 (95.3%)	41 (4.2%)	2 (0.2%)	974 (100%)
KP Colorado	3 (0.3%)	1144 (98%)	17 (1.5%)	3 (0.3%)	1167 (100%)
KP Georgia	1 (0.4%)	227 (98.3%)	3 (1.3%)	0 (0%)	231 (100%)
KP Hawaii	0 (0%)	291 (98.6%)	4 (1.4%)	0 (0%)	295 (100%)
KP Northwest	9 (0.7%)	1260 (97.3%)	25 (1.9%)	1 (0.1%)	1295 (100%)
Marshfield	2 (0.4%)	490 (98%)	8 (1.6%)	0 (0%)	500 (100%)
Sanford	1 (0.2%)	429 (98.4%)	6 (1.4%)	0 (0%)	436 (100%)
U Chicago	1 (0.3%)	359 (96.2%)	13 (3.5%)	0 (0%)	373 (100%)
Total	24 (0.4%)	6247 (97.5%)	131 (2%)	7 (0.1%)	6409 (100%)

How would you rate your experience donating samples? (Ease)

Site Name	Very hard	Hard	Neutral	Easy	Very easy	Skipped	Total Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	0 (0%)	12 (1.1%)	45 (4%)	311 (27.4%)	768 (67.6%)	0 (0%)	1136 (100%)
Henry Ford	2 (0.2%)	15 (1.5%)	65 (6.7%)	263 (27%)	629 (64.6%)	0 (0%)	974 (100%)
KP Colorado	0 (0%)	7 (0.6%)	48 (4.1%)	331 (28.4%)	779 (66.8%)	2 (0.2%)	1167 (100%)
KP Georgia	0 (0%)	0 (0%)	14 (6.1%)	74 (32%)	142 (61.5%)	1 (0.4%)	231 (100%)
KP Hawaii	0 (0%)	1 (0.3%)	19 (6.4%)	93 (31.5%)	182 (61.7%)	0 (0%)	295 (100%)
KP Northwest	2 (0.2%)	15 (1.2%)	51 (3.9%)	412 (31.8%)	815 (62.9%)	0 (0%)	1295 (100%)
Marshfield	0 (0%)	4 (0.8%)	13 (2.6%)	122 (24.4%)	361 (72.2%)	0 (0%)	500 (100%)
Sanford	1 (0.2%)	0 (0%)	16 (3.7%)	90 (20.6%)	329 (75.5%)	0 (0%)	436 (100%)
U Chicago	7 (1.9%)	7 (1.9%)	26 (7%)	103 (27.6%)	230 (61.7%)	0 (0%)	373 (100%)
Total	12 (0.2%)	61 (1%)	297 (4.6%)	1800 (28.1%)	4236 (66.1%)	3 (0%)	6409 (100%)

How was your experience with the Connect team when you donated samples?

Site Name	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)	2 (100%)	2 (100%)
Health Partners	0 (0%)	4 (0.4%)	30 (2.6%)	166 (14.6%)	935 (82.3%)	935 (82.3%)	1136 (100%)
Henry Ford	2 (0.2%)	6 (0.6%)	64 (6.6%)	199 (20.4%)	702 (72.1%)	702 (72.1%)	974 (100%)
KP Colorado	0 (0%)	4 (0.3%)	85 (7.3%)	267 (22.9%)	807 (69.2%)	807 (69.2%)	1167 (100%)
KP Georgia	0 (0%)	0 (0%)	26 (11.3%)	53 (22.9%)	152 (65.8%)	152 (65.8%)	231 (100%)
KP Hawaii	0 (0%)	1 (0.3%)	29 (9.8%)	76 (25.8%)	188 (63.7%)	188 (63.7%)	295 (100%)
KP Northwest	2 (0.2%)	5 (0.4%)	138 (10.7%)	334 (25.8%)	810 (62.5%)	810 (62.5%)	1295 (100%)
Marshfield	0 (0%)	2 (0.4%)	11 (2.2%)	69 (13.8%)	418 (83.6%)	418 (83.6%)	500 (100%)
Sanford	0 (0%)	1 (0.2%)	8 (1.8%)	61 (14%)	365 (83.7%)	365 (83.7%)	436 (100%)
U Chicago	4 (1.1%)	7 (1.9%)	12 (3.2%)	72 (19.3%)	278 (74.5%)	278 (74.5%)	373 (100%)
Total	8 (0.1%)	30 (0.5%)	403 (6.3%)	1297 (20.2%)	4657 (72.7%)	4657 (72.7%)	6409 (100%)

Did you complete the sample survey on MyConnect?

Site Name	Yes	No	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1012 (81.7%)	35 (2.8%)	190 (15.3%)	2 (0.2%)	1239 (100%)
Henry Ford	814 (73.8%)	46 (4.2%)	238 (21.6%)	5 (0.5%)	1103 (100%)
KP Colorado	937 (75.5%)	23 (1.9%)	280 (22.6%)	1 (0.1%)	1241 (100%)
KP Georgia	178 (70.6%)	14 (5.6%)	59 (23.4%)	1 (0.4%)	252 (100%)
KP Hawaii	228 (71.9%)	8 (2.5%)	81 (25.6%)	0 (0%)	317 (100%)
KP Northwest	1038 (74.1%)	39 (2.8%)	319 (22.8%)	4 (0.3%)	1400 (100%)
Marshfield	416 (80.2%)	4 (0.8%)	98 (18.9%)	1 (0.2%)	519 (100%)
Sanford	390 (69.3%)	43 (7.6%)	125 (22.2%)	5 (0.9%)	563 (100%)
U Chicago	343 (64.4%)	60 (11.3%)	128 (24%)	2 (0.4%)	533 (100%)
Total	5358 (74.7%)	272 (3.8%)	1518 (21.2%)	21 (0.3%)	7169 (100%)

Did you complete the sample survey at your Connect visit?

Site Name	Yes	No	Unsure	Skipped	Total Eligible Participants
Baylor Scott & White	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	544 (53.8%)	206 (20.4%)	260 (25.7%)	2 (0.2%)	1012 (100%)
Henry Ford	314 (38.6%)	264 (32.4%)	234 (28.7%)	2 (0.2%)	814 (100%)
KP Colorado	285 (30.4%)	327 (34.9%)	324 (34.6%)	1 (0.1%)	937 (100%)
KP Georgia	71 (39.9%)	45 (25.3%)	63 (35.4%)	-1 (-0.6%)	178 (100%)
KP Hawaii	85 (37.3%)	58 (25.4%)	85 (37.3%)	0 (0%)	228 (100%)
KP Northwest	288 (27.7%)	344 (33.1%)	405 (39%)	1 (0.1%)	1038 (100%)
Marshfield	267 (64.2%)	66 (15.9%)	83 (20%)	0 (0%)	416 (100%)
Sanford	152 (39%)	132 (33.8%)	105 (26.9%)	1 (0.3%)	390 (100%)
U Chicago	213 (62.1%)	65 (19%)	63 (18.4%)	2 (0.6%)	343 (100%)
Total	2219 (41.4%)	1508 (28.1%)	1623 (30.3%)	8 (0.1%)	5358 (100%)

Did you use your own personal device to complete the sample survey? Select all that apply.

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Eligible Participants
Baylor Scott & White	0 (0.0%)	1 (50.0%)	0 (0.0%)	2 (100.0%)	0 (0.0%)	2
Health Partners	36 (3.6%)	45 (4.4%)	4 (0.4%)	941 (93.0%)	1 (0.1%)	1012
Henry Ford	16 (2.0%)	48 (5.9%)	2 (0.2%)	756 (92.9%)	0 (0.0%)	814
KP Colorado	4 (0.4%)	50 (5.3%)	0 (0.0%)	886 (94.6%)	2 (0.2%)	937
KP Georgia	3 (1.7%)	7 (3.9%)	1 (0.6%)	171 (96.1%)	0 (0.0%)	178
KP Hawaii	4 (1.8%)	8 (3.5%)	0 (0.0%)	215 (94.3%)	0 (0.0%)	228
KP Northwest	8 (0.8%)	39 (3.8%)	0 (0.0%)	996 (96.0%)	0 (0.0%)	1038
Marshfield	45 (10.8%)	12 (2.9%)	2 (0.5%)	364 (87.5%)	1 (0.2%)	416
Sanford	0 (0.0%)	19 (4.9%)	0 (0.0%)	368 (94.4%)	0 (0.0%)	390
U Chicago	82 (23.9%)	12 (3.5%)	1 (0.3%)	255 (74.3%)	0 (0.0%)	343
Total	198 (3.7%)	241 (4.5%)	10 (0.2%)	4954 (92.5%)	4 (0.1%)	5358

Please choose the reason that fits best to describe why you have not completed the sample survey

Site Name	I am having technical issues	I cannot find the survey	I don't have time	I have connectivity issues	I don't feel comfortable answering the survey questions	Other	Skipped	Total Eligible Participants
Baylor Scott & White	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Health Partners	1 (2.9%)	7 (20%)	6 (17.1%)	0 (0%)	0 (0%)	17 (48.6%)	4 (11.4%)	35 (100%)
Henry Ford	3 (6.5%)	10 (21.7%)	9 (19.6%)	1 (2.2%)	0 (0%)	20 (43.5%)	3 (6.5%)	46 (100%)
KP Colorado	1 (4.3%)	7 (30.4%)	3 (13%)	0 (0%)	0 (0%)	12 (52.2%)	0 (0%)	23 (100%)
KP Georgia	0 (0%)	9 (64.3%)	3 (21.4%)	0 (0%)	0 (0%)	2 (14.3%)	0 (0%)	14 (100%)
KP Hawaii	0 (0%)	1 (12.5%)	3 (37.5%)	0 (0%)	1 (12.5%)	3 (37.5%)	0 (0%)	8 (100%)
KP Northwest	0 (0%)	12 (30.8%)	6 (15.4%)	0 (0%)	0 (0%)	19 (48.7%)	2 (5.1%)	39 (100%)
Marshfield	0 (0%)	2 (50%)	2 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	4 (100%)
Sanford	0 (0%)	6 (14%)	10 (23.3%)	0 (0%)	0 (0%)	25 (58.1%)	2 (4.7%)	43 (100%)
U Chicago	3 (5%)	18 (30%)	7 (11.7%)	1 (1.7%)	0 (0%)	30 (50%)	1 (1.7%)	60 (100%)
Total	8 (2.9%)	72 (26.5%)	49 (18%)	2 (0.7%)	1 (0.4%)	128 (47.1%)	12 (4.4%)	272 (100%)

In general, would you prefer to complete:

Site Name	Shorter surveys, sent more often	I don't have a preference for survey length and frequency	Longer surveys, sent less often	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	775 (62.6%)	416 (33.6%)	45 (3.6%)	3 (0.2%)	1239 (100%)
Henry Ford	663 (60.1%)	410 (37.2%)	23 (2.1%)	7 (0.6%)	1103 (100%)
KP Colorado	759 (61.2%)	454 (36.6%)	25 (2%)	3 (0.2%)	1241 (100%)
KP Georgia	178 (70.6%)	70 (27.8%)	4 (1.6%)	0 (0%)	252 (100%)
KP Hawaii	190 (59.9%)	119 (37.5%)	7 (2.2%)	1 (0.3%)	317 (100%)
KP Northwest	849 (60.6%)	517 (36.9%)	32 (2.3%)	2 (0.1%)	1400 (100%)
Marshfield	317 (61.1%)	193 (37.2%)	8 (1.5%)	1 (0.2%)	519 (100%)
Sanford	346 (61.5%)	207 (36.8%)	7 (1.2%)	3 (0.5%)	563 (100%)
U Chicago	316 (59.3%)	201 (37.7%)	14 (2.6%)	2 (0.4%)	533 (100%)
Total	4394 (61.3%)	2588 (36.1%)	165 (2.3%)	22 (0.3%)	7169 (100%)

How would you rate your overall experience?

Site Name	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	1 (0.1%)	5 (0.4%)	86 (6.9%)	364 (29.4%)	782 (63.1%)	1 (0.1%)	1239 (100%)
Henry Ford	2 (0.2%)	7 (0.6%)	104 (9.4%)	343 (31.1%)	644 (58.4%)	3 (0.3%)	1103 (100%)
KP Colorado	2 (0.2%)	6 (0.5%)	94 (7.6%)	371 (29.9%)	764 (61.6%)	4 (0.3%)	1241 (100%)
KP Georgia	1 (0.4%)	0 (0%)	26 (10.3%)	84 (33.3%)	141 (56%)	0 (0%)	252 (100%)
KP Hawaii	0 (0%)	1 (0.3%)	35 (11%)	101 (31.9%)	179 (56.5%)	1 (0.3%)	317 (100%)
KP Northwest	1 (0.1%)	9 (0.6%)	126 (9%)	484 (34.6%)	778 (55.6%)	2 (0.1%)	1400 (100%)
Marshfield	0 (0%)	2 (0.4%)	18 (3.5%)	134 (25.8%)	364 (70.1%)	1 (0.2%)	519 (100%)
Sanford	0 (0%)	2 (0.4%)	60 (10.7%)	151 (26.8%)	348 (61.8%)	2 (0.4%)	563 (100%)
U Chicago	3 (0.6%)	6 (1.1%)	75 (14.1%)	169 (31.7%)	277 (52%)	3 (0.6%)	533 (100%)
Total	10 (0.1%)	38 (0.5%)	624 (8.7%)	2202 (30.7%)	4278 (59.7%)	17 (0.2%)	7169 (100%)

Please select the top three reasons that helped you decide to join Connect.

Site Name	Total Participants	Cancer Personal Impact	Cancer Research	Friend Involved	Healthcare System Rep	Like Research	NCI	Team	Payment	Helping
Baylor Scott & White	2	1 (50.0%)	2 (100.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Health Partners	1239	776 (62.6%)	814 (65.7%)	37 (3.0%)	72 (5.8%)	240 (19.4%)	136 (11.0%)	55 (4.4%)	70 (5.6%)	955 (77.1%)
Henry Ford	1103	701 (63.6%)	633 (57.4%)	17 (1.5%)	149 (13.5%)	241 (21.8%)	99 (9.0%)	38 (3.4%)	55 (5.0%)	829 (75.2%)
KP Colorado	1241	733 (59.1%)	753 (60.7%)	20 (1.6%)	121 (9.8%)	314 (25.3%)	182 (14.7%)	27 (2.2%)	106 (8.5%)	929 (74.9%)
KP Georgia	252	165 (65.5%)	147 (58.3%)	5 (2.0%)	22 (8.7%)	45 (17.9%)	22 (8.7%)	9 (3.6%)	21 (8.3%)	192 (76.2%)
KP Hawaii	317	194 (61.2%)	190 (59.9%)	3 (0.9%)	30 (9.5%)	77 (24.3%)	36 (11.4%)	10 (3.2%)	39 (12.3%)	243 (76.7%)
KP Northwest	1400	823 (58.8%)	866 (61.9%)	26 (1.9%)	157 (11.2%)	394 (28.1%)	156 (11.1%)	30 (2.1%)	117 (8.4%)	1035 (73.9%)
Marshfield	519	362 (69.7%)	298 (57.4%)	23 (4.4%)	63 (12.1%)	84 (16.2%)	34 (6.6%)	23 (4.4%)	32 (6.2%)	396 (76.3%)
Sanford	563	376 (66.8%)	334 (59.3%)	13 (2.3%)	69 (12.3%)	99 (17.6%)	47 (8.3%)	18 (3.2%)	37 (6.6%)	420 (74.6%)
U Chicago	533	336 (63.0%)	325 (61.0%)	4 (0.8%)	53 (9.9%)	112 (21.0%)	64 (12.0%)	21 (3.9%)	36 (6.8%)	389 (73.0%)
Total	7169	4467 (62.3%)	4362 (60.8%)	148 (2.1%)	736 (10.3%)	1608 (22.4%)	777 (10.8%)	231 (3.2%)	513 (7.2%)	5388 (75.2%)

Select all that apply. Total responses may exceed total number of respondents.