

Experience Survey Report, Stratified by Site

Leila Orszag

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Which types of devices do you use for MyConnect by Site?

Site Name	Phone		Tablet		Computer		Total Participants
	Phone-Selected	Phone-Not Selected	Tablet-Selected	Tablet-Not Selected	Computer-Selected	Computer-Not Selected	
Baylor Scott & White	2 (100.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	1 (50.0%)	1 (50.0%)	2
Health Partners	1065 (84.7%)	186 (14.8%)	158 (12.6%)	1093 (86.9%)	668 (53.1%)	583 (46.3%)	1258
Henry Ford	931 (82.5%)	192 (17.0%)	154 (13.6%)	969 (85.8%)	502 (44.5%)	621 (55.0%)	1129
KP Colorado	921 (73.4%)	326 (26.0%)	184 (14.7%)	1063 (84.8%)	741 (59.1%)	506 (40.4%)	1254
KP Georgia	216 (82.8%)	41 (15.7%)	28 (10.7%)	229 (87.7%)	117 (44.8%)	140 (53.6%)	261
KP Hawaii	261 (80.3%)	60 (18.5%)	37 (11.4%)	284 (87.4%)	165 (50.8%)	156 (48.0%)	325
KP Northwest	1124 (79.0%)	292 (20.5%)	195 (13.7%)	1221 (85.8%)	722 (50.7%)	694 (48.8%)	1423
Marshfield	449 (86.5%)	68 (13.1%)	69 (13.3%)	448 (86.3%)	233 (44.9%)	284 (54.7%)	519
Sanford	514 (88.2%)	64 (11.0%)	68 (11.7%)	510 (87.5%)	211 (36.2%)	367 (63.0%)	583
U Chicago	454 (82.2%)	89 (16.1%)	83 (15.0%)	460 (83.3%)	260 (47.1%)	283 (51.3%)	552
Total	5937 (81.3%)	1318 (18.0%)	977 (13.4%)	6278 (85.9%)	3620 (49.5%)	3635 (49.8%)	7306

Do you use your own personal device to access MyConnect?

Site Name	Provided by Healthcare-Selected	Borrowed-Selected	Public Device-Selected	Yes-Selected	Yes Employer Provided-Selected	Total Participants
Baylor Scott & White	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	2
Health Partners	1 (0.1%)	1 (0.1%)	5 (0.4%)	1194 (94.9%)	119 (9.5%)	1258
Henry Ford	2 (0.2%)	2 (0.2%)	1 (0.1%)	1064 (94.2%)	98 (8.7%)	1129
KP Colorado	0 (0.0%)	2 (0.2%)	5 (0.4%)	1187 (94.7%)	90 (7.2%)	1254
KP Georgia	0 (0.0%)	0 (0.0%)	0 (0.0%)	250 (95.8%)	17 (6.5%)	261
KP Hawaii	0 (0.0%)	0 (0.0%)	0 (0.0%)	316 (97.2%)	13 (4.0%)	325
KP Northwest	0 (0.0%)	2 (0.1%)	2 (0.1%)	1371 (96.3%)	89 (6.3%)	1423
Marshfield	2 (0.4%)	1 (0.2%)	1 (0.2%)	501 (96.5%)	32 (6.2%)	519
Sanford	1 (0.2%)	0 (0.0%)	1 (0.2%)	545 (93.5%)	45 (7.7%)	583

Do you use your own personal device to access MyConnect? *(continued)*

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
U Chicago	6 (1.1%)	2 (0.4%)	4 (0.7%)	515 (93.3%)	51 (9.2%)	552
Total	12 (0.2%)	10 (0.1%)	19 (0.3%)	6945 (95.1%)	555 (7.6%)	7306

How easy or hard is it to use MyConnect by Site?

Site Name	Very easy	Easy	Neutral	Hard	Very hard	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	732 (58.2%)	434 (34.5%)	77 (6.1%)	4 (0.3%)	2 (0.2%)	9 (0.7%)	1258 (100%)
Henry Ford	706 (62.5%)	344 (30.5%)	67 (5.9%)	3 (0.3%)	0 (0%)	9 (0.8%)	1129 (100%)
KP Colorado	788 (62.8%)	368 (29.3%)	75 (6%)	6 (0.5%)	1 (0.1%)	16 (1.3%)	1254 (100%)
KP Georgia	181 (69.3%)	63 (24.1%)	11 (4.2%)	1 (0.4%)	0 (0%)	5 (1.9%)	261 (100%)
KP Hawaii	195 (60%)	104 (32%)	20 (6.2%)	3 (0.9%)	0 (0%)	3 (0.9%)	325 (100%)
KP Northwest	842 (59.2%)	484 (34%)	77 (5.4%)	6 (0.4%)	2 (0.1%)	12 (0.8%)	1423 (100%)
Marshfield	306 (59%)	172 (33.1%)	36 (6.9%)	3 (0.6%)	0 (0%)	2 (0.4%)	519 (100%)
Sanford	345 (59.2%)	184 (31.6%)	47 (8.1%)	0 (0%)	1 (0.2%)	6 (1%)	583 (100%)
U Chicago	323 (58.5%)	175 (31.7%)	41 (7.4%)	1 (0.2%)	2 (0.4%)	10 (1.8%)	552 (100%)
Total	4419 (60.5%)	2329 (31.9%)	451 (6.2%)	27 (0.4%)	8 (0.1%)	72 (1%)	7306 (100%)

Have you experienced technical problems?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	67 (5.3%)	1180 (93.8%)	11 (0.9%)	1258 (100%)
Henry Ford	57 (5%)	1061 (94%)	11 (1%)	1129 (100%)
KP Colorado	58 (4.6%)	1182 (94.3%)	14 (1.1%)	1254 (100%)
KP Georgia	18 (6.9%)	238 (91.2%)	5 (1.9%)	261 (100%)
KP Hawaii	34 (10.5%)	288 (88.6%)	3 (0.9%)	325 (100%)
KP Northwest	96 (6.7%)	1315 (92.4%)	12 (0.8%)	1423 (100%)
Marshfield	30 (5.8%)	487 (93.8%)	2 (0.4%)	519 (100%)
Sanford	25 (4.3%)	552 (94.7%)	6 (1%)	583 (100%)
U Chicago	28 (5.1%)	514 (93.1%)	10 (1.8%)	552 (100%)
Total	414 (5.7%)	6818 (93.3%)	74 (1%)	7306 (100%)

Are you able to find everything you are looking for on MyConnect?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1188 (94.4%)	55 (4.4%)	15 (1.2%)	1258 (100%)
Henry Ford	1042 (92.3%)	70 (6.2%)	17 (1.5%)	1129 (100%)
KP Colorado	1178 (93.9%)	53 (4.2%)	23 (1.8%)	1254 (100%)
KP Georgia	245 (93.9%)	10 (3.8%)	6 (2.3%)	261 (100%)
KP Hawaii	308 (94.8%)	12 (3.7%)	5 (1.5%)	325 (100%)
KP Northwest	1322 (92.9%)	75 (5.3%)	26 (1.8%)	1423 (100%)
Marshfield	494 (95.2%)	20 (3.9%)	5 (1%)	519 (100%)
Sanford	548 (94%)	27 (4.6%)	8 (1.4%)	583 (100%)
U Chicago	504 (91.3%)	30 (5.4%)	18 (3.3%)	552 (100%)
Total	6831 (93.5%)	352 (4.8%)	123 (1.7%)	7306 (100%)

What do you think about the number of communications you get from the Connect team?

Site Name	Not enough	Just enough	Too many	Skipped	Total Participants
Baylor Scott & White	0 (0%)	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	53 (4.2%)	1113 (88.5%)	74 (5.9%)	18 (1.4%)	1258 (100%)
Henry Ford	56 (5%)	992 (87.9%)	64 (5.7%)	17 (1.5%)	1129 (100%)
KP Colorado	46 (3.7%)	1124 (89.6%)	65 (5.2%)	19 (1.5%)	1254 (100%)
KP Georgia	13 (5%)	227 (87%)	16 (6.1%)	5 (1.9%)	261 (100%)
KP Hawaii	14 (4.3%)	290 (89.2%)	15 (4.6%)	6 (1.8%)	325 (100%)
KP Northwest	82 (5.8%)	1238 (87%)	86 (6%)	17 (1.2%)	1423 (100%)
Marshfield	16 (3.1%)	479 (92.3%)	21 (4%)	3 (0.6%)	519 (100%)
Sanford	20 (3.4%)	526 (90.2%)	26 (4.5%)	11 (1.9%)	583 (100%)
U Chicago	34 (6.2%)	476 (86.2%)	28 (5.1%)	14 (2.5%)	552 (100%)
Total	334 (4.6%)	6467 (88.5%)	395 (5.4%)	110 (1.5%)	7306 (100%)

Did you use your own personal device to complete the sample survey? Select all that apply.

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Baylor Scott & White	0 (0.0%)	1 (50.0%)	0 (0.0%)	2 (100.0%)	0 (0.0%)	2
Health Partners	36 (3.6%)	44 (4.4%)	4 (0.4%)	940 (93.1%)	1 (0.1%)	1010
Henry Ford	16 (2.0%)	49 (6.1%)	2 (0.2%)	749 (92.7%)	0 (0.0%)	808
KP Colorado	4 (0.4%)	50 (5.4%)	0 (0.0%)	882 (94.4%)	2 (0.2%)	934
KP Georgia	3 (1.7%)	7 (3.9%)	1 (0.6%)	172 (96.1%)	0 (0.0%)	179
KP Hawaii	4 (1.8%)	8 (3.5%)	0 (0.0%)	214 (94.3%)	0 (0.0%)	227
KP Northwest	8 (0.8%)	38 (3.7%)	0 (0.0%)	993 (95.8%)	1 (0.1%)	1037

Did you use your own personal device to complete the sample survey? Select all that apply. *(continued)*

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
Marshfield	45 (10.9%)	11 (2.7%)	1 (0.2%)	364 (87.9%)	1 (0.2%)	414
Sanford	0 (0.0%)	19 (4.9%)	0 (0.0%)	364 (94.1%)	0 (0.0%)	387
U Chicago	81 (23.8%)	11 (3.2%)	1 (0.3%)	254 (74.5%)	0 (0.0%)	341
Total	197 (3.7%)	238 (4.5%)	9 (0.2%)	4934 (92.4%)	5 (0.1%)	5339

Do the Connect communications give you the information you need to complete study tasks?

Site Name	Yes	No	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1188 (94.4%)	55 (4.4%)	15 (1.2%)	1258 (100%)
Henry Ford	1042 (92.3%)	70 (6.2%)	17 (1.5%)	1129 (100%)
KP Colorado	1178 (93.9%)	53 (4.2%)	23 (1.8%)	1254 (100%)
KP Georgia	245 (93.9%)	10 (3.8%)	6 (2.3%)	261 (100%)
KP Hawaii	308 (94.8%)	12 (3.7%)	5 (1.5%)	325 (100%)
KP Northwest	1322 (92.9%)	75 (5.3%)	26 (1.8%)	1423 (100%)
Marshfield	494 (95.2%)	20 (3.9%)	5 (1%)	519 (100%)
Sanford	548 (94%)	27 (4.6%)	8 (1.4%)	583 (100%)
U Chicago	504 (91.3%)	30 (5.4%)	18 (3.3%)	552 (100%)
Total	6831 (93.5%)	352 (4.8%)	123 (1.7%)	7306 (100%)

Have you completed the first survey for Connect?

Site Name	Yes, completed all	Yes, completed some	No, completed none	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1125 (89.4%)	24 (1.9%)	10 (0.8%)	78 (6.2%)	21 (1.7%)	1258 (100%)
Henry Ford	968 (85.7%)	32 (2.8%)	16 (1.4%)	89 (7.9%)	24 (2.1%)	1129 (100%)
KP Colorado	1123 (89.6%)	27 (2.2%)	9 (0.7%)	74 (5.9%)	21 (1.7%)	1254 (100%)
KP Georgia	218 (83.5%)	14 (5.4%)	4 (1.5%)	19 (7.3%)	6 (2.3%)	261 (100%)
KP Hawaii	275 (84.6%)	8 (2.5%)	3 (0.9%)	34 (10.5%)	5 (1.5%)	325 (100%)
KP Northwest	1264 (88.8%)	26 (1.8%)	13 (0.9%)	98 (6.9%)	22 (1.5%)	1423 (100%)
Marshfield	456 (87.9%)	12 (2.3%)	7 (1.3%)	41 (7.9%)	3 (0.6%)	519 (100%)
Sanford	490 (84%)	14 (2.4%)	8 (1.4%)	58 (9.9%)	13 (2.2%)	583 (100%)
U Chicago	432 (78.3%)	16 (2.9%)	22 (4%)	62 (11.2%)	20 (3.6%)	552 (100%)
Total	6353 (87%)	173 (2.4%)	92 (1.3%)	553 (7.6%)	135 (1.8%)	7306 (100%)

Please choose the reason that best describes why you have not completed all the sections in the first survey

Site Name	I am having technical issues	I cannot find the survey	I don't have time	Other	I don't feel comfortable answering the survey questions	I have connectivity issues	Skipped	Total Eligible Participants
Baylor Scott & White	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Health Partners	1 (2.9%)	1 (2.9%)	18 (52.9%)	10 (29.4%)	0 (0%)	2 (5.9%)	2 (5.9%)	34 (100%)
Henry Ford	4 (8.3%)	10 (20.8%)	14 (29.2%)	13 (27.1%)	3 (6.2%)	1 (2.1%)	3 (6.2%)	48 (100%)
KP Colorado	4 (11.1%)	4 (11.1%)	15 (41.7%)	11 (30.6%)	2 (5.6%)	0 (0%)	0 (0%)	36 (100%)
KP Georgia	2 (11.1%)	4 (22.2%)	6 (33.3%)	4 (22.2%)	2 (11.1%)	0 (0%)	0 (0%)	18 (100%)
KP Hawaii	2 (18.2%)	0 (0%)	6 (54.5%)	1 (9.1%)	0 (0%)	2 (18.2%)	0 (0%)	11 (100%)
KP Northwest	3 (7.7%)	5 (12.8%)	16 (41%)	9 (23.1%)	4 (10.3%)	2 (5.1%)	0 (0%)	39 (100%)
Marshfield	1 (5.3%)	5 (26.3%)	6 (31.6%)	2 (10.5%)	4 (21.1%)	1 (5.3%)	0 (0%)	19 (100%)
Sanford	2 (9.1%)	2 (9.1%)	8 (36.4%)	7 (31.8%)	0 (0%)	1 (4.5%)	2 (9.1%)	22 (100%)
U Chicago	4 (10.5%)	6 (15.8%)	15 (39.5%)	12 (31.6%)	1 (2.6%)	0 (0%)	0 (0%)	38 (100%)
Total	23 (8.7%)	37 (14%)	104 (39.2%)	69 (26%)	16 (6%)	9 (3.4%)	7 (2.6%)	265 (100%)

What do you think about the length of the first survey?

Site Name	Not long enough	Just long enough	Too long	Skipped	Total Participants
Baylor Scott & White	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	10 (0.8%)	1054 (83.8%)	164 (13%)	30 (2.4%)	1258 (100%)
Henry Ford	13 (1.2%)	889 (78.7%)	190 (16.8%)	37 (3.3%)	1129 (100%)
KP Colorado	6 (0.5%)	1031 (82.2%)	190 (15.2%)	27 (2.2%)	1254 (100%)
KP Georgia	1 (0.4%)	201 (77%)	50 (19.2%)	9 (3.4%)	261 (100%)
KP Hawaii	4 (1.2%)	246 (75.7%)	66 (20.3%)	9 (2.8%)	325 (100%)
KP Northwest	12 (0.8%)	1152 (81%)	217 (15.2%)	42 (3%)	1423 (100%)
Marshfield	4 (0.8%)	436 (84%)	73 (14.1%)	6 (1.2%)	519 (100%)
Sanford	2 (0.3%)	481 (82.5%)	79 (13.6%)	21 (3.6%)	583 (100%)
U Chicago	8 (1.4%)	421 (76.3%)	91 (16.5%)	32 (5.8%)	552 (100%)
Total	60 (0.8%)	5912 (80.9%)	1121 (15.3%)	213 (2.9%)	7306 (100%)

Have you donated any samples of blood, urine, or saliva for Connect?

Site Name	Yes	No	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1131 (89.9%)	87 (6.9%)	16 (1.3%)	24 (1.9%)	1258 (100%)
Henry Ford	966 (85.6%)	99 (8.8%)	34 (3%)	30 (2.7%)	1129 (100%)
KP Colorado	1156 (92.2%)	56 (4.5%)	20 (1.6%)	22 (1.8%)	1254 (100%)
KP Georgia	233 (89.3%)	13 (5%)	8 (3.1%)	7 (2.7%)	261 (100%)
KP Hawaii	296 (91.1%)	13 (4%)	11 (3.4%)	5 (1.5%)	325 (100%)
KP Northwest	1289 (90.6%)	66 (4.6%)	42 (3%)	26 (1.8%)	1423 (100%)
Marshfield	497 (95.8%)	13 (2.5%)	6 (1.2%)	3 (0.6%)	519 (100%)
Sanford	431 (73.9%)	114 (19.6%)	19 (3.3%)	19 (3.3%)	583 (100%)
U Chicago	369 (66.8%)	141 (25.5%)	18 (3.3%)	24 (4.3%)	552 (100%)
Total	6370 (87.2%)	602 (8.2%)	174 (2.4%)	160 (2.2%)	7306 (100%)

How well did the Connect team communicate with you about donating samples?

Site Name	Very poor	Poor	Neutral	Well	Very well	Skipped	Total Eligible Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)	2 (100%)	2 (100%)
Health Partners	1 (0.1%)	5 (0.4%)	21 (1.9%)	216 (19.1%)	888 (78.5%)	761 (67.3%)	1131 (100%)
Henry Ford	5 (0.5%)	16 (1.7%)	54 (5.6%)	200 (20.7%)	692 (71.6%)	529 (54.8%)	966 (100%)
KP Colorado	2 (0.2%)	4 (0.3%)	47 (4.1%)	265 (22.9%)	837 (72.4%)	739 (63.9%)	1156 (100%)
KP Georgia	3 (1.3%)	2 (0.9%)	14 (6%)	58 (24.9%)	156 (67%)	128 (54.9%)	233 (100%)
KP Hawaii	1 (0.3%)	4 (1.4%)	19 (6.4%)	75 (25.3%)	197 (66.6%)	168 (56.8%)	296 (100%)
KP Northwest	5 (0.4%)	7 (0.5%)	69 (5.4%)	330 (25.6%)	878 (68.1%)	744 (57.7%)	1289 (100%)
Marshfield	1 (0.2%)	3 (0.6%)	15 (3%)	79 (15.9%)	399 (80.3%)	377 (75.9%)	497 (100%)
Sanford	1 (0.2%)	2 (0.5%)	11 (2.6%)	75 (17.4%)	342 (79.4%)	190 (44.1%)	431 (100%)
U Chicago	3 (0.8%)	5 (1.4%)	19 (5.1%)	74 (20.1%)	268 (72.6%)	85 (23%)	369 (100%)
Total	22 (0.3%)	48 (0.8%)	269 (4.2%)	1372 (21.5%)	4659 (73.1%)	3723 (58.4%)	6370 (100%)

How would you rate your experience donating samples? (Time)

Site Name	Too little time	Right amount of time	Too much time	Skipped	Total Participants
Baylor Scott & White	0 (0%)	2 (100%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	13 (1%)	1161 (92.3%)	25 (2%)	59 (4.7%)	1258 (100%)
Henry Ford	16 (1.4%)	989 (87.6%)	47 (4.2%)	77 (6.8%)	1129 (100%)
KP Colorado	10 (0.8%)	1176 (93.8%)	21 (1.7%)	47 (3.7%)	1254 (100%)
KP Georgia	1 (0.4%)	244 (93.5%)	5 (1.9%)	11 (4.2%)	261 (100%)
KP Hawaii	2 (0.6%)	306 (94.2%)	5 (1.5%)	12 (3.7%)	325 (100%)
KP Northwest	14 (1%)	1315 (92.4%)	32 (2.2%)	62 (4.4%)	1423 (100%)
Marshfield	3 (0.6%)	500 (96.3%)	8 (1.5%)	8 (1.5%)	519 (100%)
Sanford	10 (1.7%)	492 (84.4%)	10 (1.7%)	71 (12.2%)	583 (100%)
U Chicago	12 (2.2%)	422 (76.4%)	24 (4.3%)	94 (17%)	552 (100%)
Total	81 (1.1%)	6607 (90.4%)	177 (2.4%)	441 (6%)	7306 (100%)

How would you rate your experience donating samples? (Ease)

Site Name	Very easy	Easy	Neutral	Hard	Very hard	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	770 (61.2%)	326 (25.9%)	79 (6.3%)	15 (1.2%)	11 (0.9%)	57 (4.5%)	1258 (100%)
Henry Ford	641 (56.8%)	273 (24.2%)	115 (10.2%)	21 (1.9%)	9 (0.8%)	70 (6.2%)	1129 (100%)
KP Colorado	785 (62.6%)	335 (26.7%)	82 (6.5%)	11 (0.9%)	1 (0.1%)	40 (3.2%)	1254 (100%)
KP Georgia	144 (55.2%)	82 (31.4%)	24 (9.2%)	0 (0%)	0 (0%)	11 (4.2%)	261 (100%)
KP Hawaii	184 (56.6%)	101 (31.1%)	24 (7.4%)	3 (0.9%)	1 (0.3%)	12 (3.7%)	325 (100%)
KP Northwest	828 (58.2%)	425 (29.9%)	90 (6.3%)	19 (1.3%)	4 (0.3%)	57 (4%)	1423 (100%)
Marshfield	360 (69.4%)	125 (24.1%)	21 (4%)	5 (1%)	0 (0%)	8 (1.5%)	519 (100%)
Sanford	337 (57.8%)	113 (19.4%)	62 (10.6%)	2 (0.3%)	4 (0.7%)	65 (11.1%)	583 (100%)
U Chicago	243 (44%)	122 (22.1%)	81 (14.7%)	10 (1.8%)	12 (2.2%)	84 (15.2%)	552 (100%)
Total	4293 (58.8%)	1903 (26%)	578 (7.9%)	86 (1.2%)	42 (0.6%)	404 (5.5%)	7306 (100%)

How was your experience with the Connect team when you donated samples?

Site Name	Very good	Good	Neutral	Poor	Very poor	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	947 (75.3%)	178 (14.1%)	69 (5.5%)	4 (0.3%)	2 (0.2%)	58 (4.6%)	1258 (100%)
Henry Ford	717 (63.5%)	210 (18.6%)	113 (10%)	6 (0.5%)	7 (0.6%)	76 (6.7%)	1129 (100%)
KP Colorado	816 (65.1%)	271 (21.6%)	118 (9.4%)	4 (0.3%)	1 (0.1%)	44 (3.5%)	1254 (100%)
KP Georgia	155 (59.4%)	58 (22.2%)	35 (13.4%)	0 (0%)	0 (0%)	13 (5%)	261 (100%)
KP Hawaii	190 (58.5%)	79 (24.3%)	40 (12.3%)	1 (0.3%)	0 (0%)	15 (4.6%)	325 (100%)
KP Northwest	820 (57.6%)	347 (24.4%)	183 (12.9%)	5 (0.4%)	3 (0.2%)	65 (4.6%)	1423 (100%)
Marshfield	417 (80.3%)	72 (13.9%)	20 (3.9%)	2 (0.4%)	0 (0%)	8 (1.5%)	519 (100%)
Sanford	379 (65%)	72 (12.3%)	58 (9.9%)	2 (0.3%)	2 (0.3%)	70 (12%)	583 (100%)
U Chicago	290 (52.5%)	94 (17%)	68 (12.3%)	8 (1.4%)	6 (1.1%)	86 (15.6%)	552 (100%)
Total	4733 (64.8%)	1381 (18.9%)	704 (9.6%)	32 (0.4%)	21 (0.3%)	435 (6%)	7306 (100%)

Did you complete the sample survey on MyConnect?

Site Name	Yes	No	Unsure	Skipped	Total Participants
Baylor Scott & White	2 (100%)	0 (0%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	1010 (80.3%)	35 (2.8%)	186 (14.8%)	27 (2.1%)	1258 (100%)
Henry Ford	808 (71.6%)	48 (4.3%)	235 (20.8%)	38 (3.4%)	1129 (100%)
KP Colorado	934 (74.5%)	22 (1.8%)	273 (21.8%)	25 (2%)	1254 (100%)
KP Georgia	179 (68.6%)	14 (5.4%)	59 (22.6%)	9 (3.4%)	261 (100%)
KP Hawaii	227 (69.8%)	8 (2.5%)	83 (25.5%)	7 (2.2%)	325 (100%)
KP Northwest	1037 (72.9%)	38 (2.7%)	316 (22.2%)	32 (2.2%)	1423 (100%)
Marshfield	414 (79.8%)	4 (0.8%)	96 (18.5%)	5 (1%)	519 (100%)
Sanford	387 (66.4%)	43 (7.4%)	123 (21.1%)	30 (5.1%)	583 (100%)
U Chicago	341 (61.8%)	55 (10%)	124 (22.5%)	32 (5.8%)	552 (100%)
Total	5339 (73.1%)	267 (3.7%)	1495 (20.5%)	205 (2.8%)	7306 (100%)

Did you complete the sample survey at your Connect visit?

Site Name	Yes	No	Unsure	Skipped	Total Eligible Participants
Baylor Scott & White	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	540 (53.5%)	207 (20.5%)	260 (25.7%)	3 (0.3%)	1010 (100%)
Henry Ford	309 (38.2%)	263 (32.5%)	233 (28.8%)	3 (0.4%)	808 (100%)
KP Colorado	283 (30.3%)	325 (34.8%)	325 (34.8%)	1 (0.1%)	934 (100%)
KP Georgia	70 (39.1%)	46 (25.7%)	64 (35.8%)	-1 (-0.6%)	179 (100%)
KP Hawaii	86 (37.9%)	57 (25.1%)	84 (37%)	0 (0%)	227 (100%)
KP Northwest	288 (27.8%)	344 (33.2%)	403 (38.9%)	2 (0.2%)	1037 (100%)
Marshfield	263 (63.5%)	67 (16.2%)	84 (20.3%)	0 (0%)	414 (100%)
Sanford	150 (38.8%)	131 (33.9%)	104 (26.9%)	2 (0.5%)	387 (100%)
U Chicago	211 (61.9%)	65 (19.1%)	63 (18.5%)	2 (0.6%)	341 (100%)
Total	2200 (41.2%)	1506 (28.2%)	1621 (30.4%)	12 (0.2%)	5339 (100%)

Please choose the reason that fits best to describe why you have not completed the sample survey

Site Name	I am having technical issues	I cannot find the survey	I don't have time	I don't feel comfortable answering the survey questions	I have connectivity issues	Other	Skipped	Total Eligible Participants
Baylor Scott & White	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)	0 (NaN%)
Health Partners	1 (2.9%)	8 (22.9%)	6 (17.1%)	0 (0%)	0 (0%)	17 (48.6%)	3 (8.6%)	35 (100%)
Henry Ford	3 (6.2%)	10 (20.8%)	9 (18.8%)	1 (2.1%)	1 (2.1%)	21 (43.8%)	3 (6.2%)	48 (100%)
KP Colorado	1 (4.5%)	6 (27.3%)	3 (13.6%)	0 (0%)	0 (0%)	12 (54.5%)	0 (0%)	22 (100%)
KP Georgia	0 (0%)	9 (64.3%)	3 (21.4%)	0 (0%)	0 (0%)	2 (14.3%)	0 (0%)	14 (100%)
KP Hawaii	0 (0%)	1 (12.5%)	3 (37.5%)	1 (12.5%)	0 (0%)	3 (37.5%)	0 (0%)	8 (100%)
KP Northwest	0 (0%)	11 (28.9%)	6 (15.8%)	0 (0%)	0 (0%)	19 (50%)	2 (5.3%)	38 (100%)
Marshfield	0 (0%)	2 (50%)	2 (50%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	4 (100%)
Sanford	0 (0%)	6 (14%)	10 (23.3%)	0 (0%)	0 (0%)	25 (58.1%)	2 (4.7%)	43 (100%)
U Chicago	2 (3.6%)	17 (30.9%)	7 (12.7%)	0 (0%)	0 (0%)	28 (50.9%)	1 (1.8%)	55 (100%)
Total	7 (2.6%)	70 (26.2%)	49 (18.4%)	2 (0.7%)	1 (0.4%)	127 (47.6%)	11 (4.1%)	267 (100%)

In general, would you prefer to complete:

Site Name	Shorter surveys, sent more often	I don't have a preference for survey length and frequency	Longer surveys, sent less often	Skipped	Total Participants
Baylor Scott & White	1 (50%)	1 (50%)	0 (0%)	0 (0%)	2 (100%)
Health Partners	771 (61.3%)	416 (33.1%)	43 (3.4%)	28 (2.2%)	1258 (100%)
Henry Ford	659 (58.4%)	406 (36%)	23 (2%)	41 (3.6%)	1129 (100%)
KP Colorado	754 (60.1%)	448 (35.7%)	25 (2%)	27 (2.2%)	1254 (100%)
KP Georgia	178 (68.2%)	70 (26.8%)	4 (1.5%)	9 (3.4%)	261 (100%)
KP Hawaii	189 (58.2%)	120 (36.9%)	7 (2.2%)	9 (2.8%)	325 (100%)
KP Northwest	842 (59.2%)	516 (36.3%)	31 (2.2%)	34 (2.4%)	1423 (100%)
Marshfield	313 (60.3%)	193 (37.2%)	8 (1.5%)	5 (1%)	519 (100%)
Sanford	340 (58.3%)	207 (35.5%)	7 (1.2%)	29 (5%)	583 (100%)
U Chicago	309 (56%)	196 (35.5%)	14 (2.5%)	33 (6%)	552 (100%)
Total	4356 (59.6%)	2573 (35.2%)	162 (2.2%)	215 (2.9%)	7306 (100%)

How would you rate your overall experience?

Site Name	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
Baylor Scott & White	0 (0%)	0 (0%)	0 (0%)	1 (50%)	1 (50%)	0 (0%)	2 (100%)
Health Partners	1 (0.1%)	5 (0.4%)	86 (6.8%)	363 (28.9%)	775 (61.6%)	28 (2.2%)	1258 (100%)
Henry Ford	2 (0.2%)	7 (0.6%)	103 (9.1%)	339 (30%)	640 (56.7%)	38 (3.4%)	1129 (100%)
KP Colorado	2 (0.2%)	6 (0.5%)	92 (7.3%)	367 (29.3%)	759 (60.5%)	28 (2.2%)	1254 (100%)
KP Georgia	1 (0.4%)	0 (0%)	26 (10%)	85 (32.6%)	140 (53.6%)	9 (3.4%)	261 (100%)
KP Hawaii	0 (0%)	1 (0.3%)	36 (11.1%)	101 (31.1%)	177 (54.5%)	10 (3.1%)	325 (100%)
KP Northwest	1 (0.1%)	9 (0.6%)	125 (8.8%)	480 (33.7%)	773 (54.3%)	35 (2.5%)	1423 (100%)
Marshfield	0 (0%)	2 (0.4%)	19 (3.7%)	136 (26.2%)	357 (68.8%)	5 (1%)	519 (100%)
Sanford	0 (0%)	2 (0.3%)	60 (10.3%)	146 (25%)	346 (59.3%)	29 (5%)	583 (100%)
U Chicago	3 (0.5%)	6 (1.1%)	70 (12.7%)	167 (30.3%)	272 (49.3%)	34 (6.2%)	552 (100%)
Total	10 (0.1%)	38 (0.5%)	617 (8.4%)	2185 (29.9%)	4240 (58%)	216 (3%)	7306 (100%)

Please select the top three reasons that helped you decide to join Connect.

Site Name	Total Participants	Cancer Personal Impact	Cancer Research	Friend Involved	Healthcare System Rep	Like Research	NCI	Team	Payment	Helping
Baylor Scott & White	2	1 (50.0%)	2 (100.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Health Partners	1258	773 (61.4%)	807 (64.1%)	37 (2.9%)	70 (5.6%)	238 (18.9%)	135 (10.7%)	55 (4.4%)	69 (5.5%)	946 (75.2%)
Henry Ford	1129	692 (61.3%)	624 (55.3%)	17 (1.5%)	147 (13.0%)	239 (21.2%)	98 (8.7%)	39 (3.5%)	53 (4.7%)	823 (72.9%)
KP Colorado	1254	725 (57.8%)	742 (59.2%)	20 (1.6%)	121 (9.6%)	313 (25.0%)	181 (14.4%)	27 (2.2%)	105 (8.4%)	922 (73.5%)
KP Georgia	261	165 (63.2%)	148 (56.7%)	4 (1.5%)	22 (8.4%)	45 (17.2%)	22 (8.4%)	9 (3.4%)	21 (8.0%)	192 (73.6%)
KP Hawaii	325	192 (59.1%)	189 (58.2%)	3 (0.9%)	30 (9.2%)	77 (23.7%)	36 (11.1%)	10 (3.1%)	38 (11.7%)	241 (74.2%)
KP Northwest	1423	820 (57.6%)	857 (60.2%)	25 (1.8%)	157 (11.0%)	390 (27.4%)	154 (10.8%)	30 (2.1%)	116 (8.2%)	1026 (72.1%)
Marshfield	519	358 (69.0%)	295 (56.8%)	22 (4.2%)	62 (11.9%)	83 (16.0%)	34 (6.6%)	22 (4.2%)	31 (6.0%)	391 (75.3%)
Sanford	583	370 (63.5%)	329 (56.4%)	12 (2.1%)	69 (11.8%)	98 (16.8%)	47 (8.1%)	18 (3.1%)	37 (6.3%)	414 (71.0%)
U Chicago	552	327 (59.2%)	318 (57.6%)	4 (0.7%)	51 (9.2%)	110 (19.9%)	61 (11.1%)	21 (3.8%)	35 (6.3%)	383 (69.4%)
Total	7306	4423 (60.5%)	4311 (59.0%)	144 (2.0%)	729 (10.0%)	1595 (21.8%)	769 (10.5%)	231 (3.2%)	505 (6.9%)	5338 (73.1%)

Select all that apply. Total responses may exceed total number of respondents.