

Experience Survey Report, Stratified by Age

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Which types of devices do you use for MyConnect by Site?

Age Group	Phone–Selected	Phone–Not Selected	Tablet–Selected	Tablet–Not Selected	Computer–Selected	Computer–Not Selected	Total Participants
30-35	473 (88.2%)	57 (10.6%)	22 (4.1%)	508 (94.8%)	224 (41.8%)	306 (57.1%)	536
35-40	774 (87.5%)	108 (12.2%)	43 (4.9%)	839 (94.8%)	372 (42.0%)	510 (57.6%)	885
40-45	530 (86.0%)	80 (13.0%)	50 (8.1%)	560 (90.9%)	293 (47.6%)	317 (51.5%)	616
45-50	436 (84.8%)	72 (14.0%)	31 (6.0%)	477 (92.8%)	247 (48.1%)	261 (50.8%)	514
50-55	536 (82.8%)	105 (16.2%)	73 (11.3%)	568 (87.8%)	312 (48.2%)	329 (50.9%)	647
55-60	590 (80.6%)	135 (18.4%)	93 (12.7%)	632 (86.3%)	372 (50.8%)	353 (48.2%)	732
60-65	737 (81.7%)	161 (17.8%)	156 (17.3%)	742 (82.3%)	448 (49.7%)	450 (49.9%)	902
65-70	1372 (75.7%)	435 (24.0%)	374 (20.6%)	1433 (79.1%)	1011 (55.8%)	796 (43.9%)	1812
Skipped	504 (74.0%)	169 (24.8%)	135 (19.8%)	538 (79.0%)	354 (52.0%)	319 (46.8%)	681
Total	5952 (81.3%)	1322 (18.0%)	977 (13.3%)	6297 (86.0%)	3633 (49.6%)	3641 (49.7%)	7325

Do you use your own personal device to access MyConnect?

Age Group	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
30-35	0 (0.0%)	0 (0.0%)	1 (0.2%)	509 (95.0%)	64 (11.9%)	536
35-40	0 (0.0%)	1 (0.1%)	0 (0.0%)	843 (95.3%)	98 (11.1%)	885
40-45	1 (0.2%)	0 (0.0%)	2 (0.3%)	568 (92.2%)	80 (13.0%)	616
45-50	0 (0.0%)	2 (0.4%)	2 (0.4%)	478 (93.0%)	61 (11.9%)	514
50-55	3 (0.5%)	2 (0.3%)	1 (0.2%)	589 (91.0%)	76 (11.7%)	647
55-60	4 (0.5%)	2 (0.3%)	4 (0.5%)	672 (91.8%)	76 (10.4%)	732
60-65	2 (0.2%)	2 (0.2%)	2 (0.2%)	859 (95.2%)	53 (5.9%)	902
65-70	2 (0.1%)	1 (0.1%)	5 (0.3%)	1777 (98.1%)	40 (2.2%)	1812
Skipped	0 (0.0%)	0 (0.0%)	2 (0.3%)	668 (98.1%)	9 (1.3%)	681
Total	12 (0.2%)	10 (0.1%)	19 (0.3%)	6963 (95.1%)	557 (7.6%)	7325

How easy or hard is it to use MyConnect?

Age Group	Very hard	Hard	Neutral	Easy	Very easy	Skipped	Total Participants
30-35	0 (0%)	2 (0.4%)	29 (5.4%)	178 (33.2%)	318 (59.3%)	9 (1.7%)	536 (100%)
35-40	0 (0%)	2 (0.2%)	50 (5.6%)	294 (33.2%)	535 (60.5%)	4 (0.5%)	885 (100%)
40-45	1 (0.2%)	1 (0.2%)	43 (7%)	191 (31%)	371 (60.2%)	9 (1.5%)	616 (100%)
45-50	2 (0.4%)	0 (0%)	31 (6%)	153 (29.8%)	323 (62.8%)	5 (1%)	514 (100%)
50-55	1 (0.2%)	5 (0.8%)	37 (5.7%)	218 (33.7%)	378 (58.4%)	8 (1.2%)	647 (100%)
55-60	1 (0.1%)	0 (0%)	39 (5.3%)	244 (33.3%)	438 (59.8%)	10 (1.4%)	732 (100%)
60-65	1 (0.1%)	7 (0.8%)	58 (6.4%)	280 (31%)	547 (60.6%)	9 (1%)	902 (100%)
65-70	1 (0.1%)	8 (0.4%)	115 (6.3%)	577 (31.8%)	1103 (60.9%)	8 (0.4%)	1812 (100%)
Skipped	1 (0.1%)	2 (0.3%)	53 (7.8%)	200 (29.4%)	415 (60.9%)	10 (1.5%)	681 (100%)
Total	8 (0.1%)	27 (0.4%)	455 (6.2%)	2335 (31.9%)	4428 (60.5%)	72 (1%)	7325 (100%)

Have you experienced technical problems?

Age Group	Yes	No	Skipped	Total Participants
30-35	40 (7.5%)	486 (90.7%)	10 (1.9%)	536 (100%)
35-40	63 (7.1%)	818 (92.4%)	4 (0.5%)	885 (100%)
40-45	30 (4.9%)	576 (93.5%)	10 (1.6%)	616 (100%)
45-50	30 (5.8%)	479 (93.2%)	5 (1%)	514 (100%)
50-55	38 (5.9%)	601 (92.9%)	8 (1.2%)	647 (100%)
55-60	43 (5.9%)	678 (92.6%)	11 (1.5%)	732 (100%)
60-65	55 (6.1%)	837 (92.8%)	10 (1.1%)	902 (100%)
65-70	85 (4.7%)	1719 (94.9%)	8 (0.4%)	1812 (100%)
Skipped	31 (4.6%)	642 (94.3%)	8 (1.2%)	681 (100%)
Total	415 (5.7%)	6836 (93.3%)	74 (1%)	7325 (100%)

Are you able to find everything you are looking for on MyConnect?

Age Group	Yes	No	Skipped	Total Participants
30-35	508 (94.8%)	17 (3.2%)	11 (2.1%)	536 (100%)
35-40	843 (95.3%)	37 (4.2%)	5 (0.6%)	885 (100%)
40-45	579 (94%)	25 (4.1%)	12 (1.9%)	616 (100%)
45-50	481 (93.6%)	25 (4.9%)	8 (1.6%)	514 (100%)
50-55	598 (92.4%)	35 (5.4%)	14 (2.2%)	647 (100%)
55-60	677 (92.5%)	40 (5.5%)	15 (2%)	732 (100%)
60-65	839 (93%)	48 (5.3%)	15 (1.7%)	902 (100%)
65-70	1700 (93.8%)	86 (4.7%)	26 (1.4%)	1812 (100%)
Skipped	624 (91.6%)	40 (5.9%)	17 (2.5%)	681 (100%)
Total	6849 (93.5%)	353 (4.8%)	123 (1.7%)	7325 (100%)

What do you think about the number of communications you get from the Connect team?

Age Group	Not enough	Just enough	Too many	Skipped	Total Participants
30-35	28 (5.2%)	454 (84.7%)	42 (7.8%)	12 (2.2%)	536 (100%)
35-40	34 (3.8%)	788 (89%)	57 (6.4%)	6 (0.7%)	885 (100%)
40-45	19 (3.1%)	539 (87.5%)	44 (7.1%)	14 (2.3%)	616 (100%)
45-50	30 (5.8%)	442 (86%)	33 (6.4%)	9 (1.8%)	514 (100%)
50-55	28 (4.3%)	580 (89.6%)	27 (4.2%)	12 (1.9%)	647 (100%)
55-60	28 (3.8%)	658 (89.9%)	34 (4.6%)	12 (1.6%)	732 (100%)
60-65	37 (4.1%)	810 (89.8%)	43 (4.8%)	12 (1.3%)	902 (100%)
65-70	98 (5.4%)	1608 (88.7%)	87 (4.8%)	19 (1%)	1812 (100%)
Skipped	32 (4.7%)	606 (89%)	29 (4.3%)	14 (2.1%)	681 (100%)
Total	334 (4.6%)	6485 (88.5%)	396 (5.4%)	110 (1.5%)	7325 (100%)

Do the Connect communications give you the information you need to complete study tasks?

Age Group	Yes	No	Skipped	Total Participants
30-35	508 (94.8%)	17 (3.2%)	11 (2.1%)	536 (100%)
35-40	843 (95.3%)	37 (4.2%)	5 (0.6%)	885 (100%)
40-45	579 (94%)	25 (4.1%)	12 (1.9%)	616 (100%)
45-50	481 (93.6%)	25 (4.9%)	8 (1.6%)	514 (100%)
50-55	598 (92.4%)	35 (5.4%)	14 (2.2%)	647 (100%)
55-60	677 (92.5%)	40 (5.5%)	15 (2%)	732 (100%)
60-65	839 (93%)	48 (5.3%)	15 (1.7%)	902 (100%)
65-70	1700 (93.8%)	86 (4.7%)	26 (1.4%)	1812 (100%)
Skipped	624 (91.6%)	40 (5.9%)	17 (2.5%)	681 (100%)
Total	6849 (93.5%)	353 (4.8%)	123 (1.7%)	7325 (100%)

Have you completed the first survey for Connect?

Age Groups	Yes, completed all	Yes, completed some	No, completed none	Unsure	Skipped	Total Participants
30-35	475 (88.6%)	15 (2.8%)	5 (0.9%)	27 (5%)	14 (2.6%)	536 (100%)
35-40	800 (90.4%)	26 (2.9%)	9 (1%)	38 (4.3%)	12 (1.4%)	885 (100%)
40-45	551 (89.4%)	16 (2.6%)	7 (1.1%)	25 (4.1%)	17 (2.8%)	616 (100%)
45-50	442 (86%)	17 (3.3%)	7 (1.4%)	36 (7%)	12 (2.3%)	514 (100%)
50-55	559 (86.4%)	15 (2.3%)	10 (1.5%)	48 (7.4%)	15 (2.3%)	647 (100%)
55-60	630 (86.1%)	21 (2.9%)	7 (1%)	58 (7.9%)	16 (2.2%)	732 (100%)
60-65	787 (87.3%)	19 (2.1%)	11 (1.2%)	73 (8.1%)	12 (1.3%)	902 (100%)
65-70	1552 (85.7%)	35 (1.9%)	22 (1.2%)	181 (10%)	22 (1.2%)	1812 (100%)
Skipped	568 (83.4%)	11 (1.6%)	16 (2.3%)	72 (10.6%)	14 (2.1%)	681 (100%)
Total	6364 (86.9%)	175 (2.4%)	94 (1.3%)	558 (7.6%)	134 (1.8%)	7325 (100%)

Please choose the reason that best describes why you have not completed all the sections in the first survey

Age Groups	I am having technical issues	I cannot find the survey	I don't have time	I have connectivity issues	I don't feel comfortable answering the survey questions	Other	Skipped	Total Eligible Participants
30-35	4 (20%)	1 (5%)	9 (45%)	1 (5%)	0 (0%)	5 (25%)	4 (20%)	20 (100%)
35-40	1 (2.9%)	1 (2.9%)	20 (57.1%)	1 (2.9%)	2 (5.7%)	10 (28.6%)	3 (8.6%)	35 (100%)
40-45	0 (0%)	2 (8.7%)	12 (52.2%)	2 (8.7%)	3 (13%)	3 (13%)	4 (17.4%)	23 (100%)
45-50	1 (4.2%)	2 (8.3%)	16 (66.7%)	0 (0%)	2 (8.3%)	2 (8.3%)	4 (16.7%)	24 (100%)
50-55	4 (16%)	3 (12%)	7 (28%)	2 (8%)	1 (4%)	7 (28%)	6 (24%)	25 (100%)
55-60	2 (7.1%)	3 (10.7%)	14 (50%)	1 (3.6%)	1 (3.6%)	6 (21.4%)	4 (14.3%)	28 (100%)
60-65	3 (10%)	4 (13.3%)	11 (36.7%)	1 (3.3%)	3 (10%)	7 (23.3%)	7 (23.3%)	30 (100%)
65-70	7 (12.3%)	13 (22.8%)	12 (21.1%)	0 (0%)	3 (5.3%)	20 (35.1%)	12 (21.1%)	57 (100%)
Skipped	1 (3.7%)	9 (33.3%)	5 (18.5%)	1 (3.7%)	1 (3.7%)	9 (33.3%)	3 (11.1%)	27 (100%)
Total	23 (8.6%)	38 (14.1%)	106 (39.4%)	9 (3.3%)	16 (5.9%)	69 (25.7%)	47 (17.5%)	269 (100%)

What do you think about the length of the first survey?

Age Group	Not long enough	Just long enough	Too long	Skipped	Total Participants
30-35	10 (1.9%)	419 (78.2%)	88 (16.4%)	19 (3.5%)	536 (100%)
35-40	5 (0.6%)	729 (82.4%)	137 (15.5%)	14 (1.6%)	885 (100%)
40-45	5 (0.8%)	492 (79.9%)	97 (15.7%)	22 (3.6%)	616 (100%)
45-50	5 (1%)	412 (80.2%)	82 (16%)	15 (2.9%)	514 (100%)
50-55	5 (0.8%)	514 (79.4%)	105 (16.2%)	23 (3.6%)	647 (100%)
55-60	7 (1%)	616 (84.2%)	87 (11.9%)	22 (3%)	732 (100%)
60-65	8 (0.9%)	752 (83.4%)	123 (13.6%)	19 (2.1%)	902 (100%)
65-70	11 (0.6%)	1448 (79.9%)	301 (16.6%)	52 (2.9%)	1812 (100%)
Skipped	4 (0.6%)	544 (79.9%)	105 (15.4%)	28 (4.1%)	681 (100%)
Total	60 (0.8%)	5926 (80.9%)	1125 (15.4%)	214 (2.9%)	7325 (100%)

Have you donated any samples of blood, urine, or saliva for Connect?

Age Group	Yes	No	Unsure	Skipped	Total Participants
30-35	452 (84.3%)	63 (11.8%)	7 (1.3%)	14 (2.6%)	536 (100%)
35-40	778 (87.9%)	78 (8.8%)	15 (1.7%)	14 (1.6%)	885 (100%)
40-45	523 (84.9%)	61 (9.9%)	11 (1.8%)	21 (3.4%)	616 (100%)
45-50	444 (86.4%)	42 (8.2%)	12 (2.3%)	16 (3.1%)	514 (100%)
50-55	562 (86.9%)	52 (8%)	17 (2.6%)	16 (2.5%)	647 (100%)
55-60	636 (86.9%)	65 (8.9%)	12 (1.6%)	19 (2.6%)	732 (100%)
60-65	801 (88.8%)	66 (7.3%)	23 (2.5%)	12 (1.3%)	902 (100%)
65-70	1592 (87.9%)	133 (7.3%)	58 (3.2%)	29 (1.6%)	1812 (100%)
Skipped	597 (87.7%)	45 (6.6%)	20 (2.9%)	19 (2.8%)	681 (100%)
Total	6385 (87.2%)	605 (8.3%)	175 (2.4%)	160 (2.2%)	7325 (100%)

How well did the Connect team communicate with you about donating samples?

Age Group	Very poor	Poor	Neutral	Well	Very well	Skipped	Total Eligible Participants
30-35	1 (0.2%)	5 (1.1%)	20 (4.4%)	104 (23%)	322 (71.2%)	0 (0%)	452 (100%)
35-40	2 (0.3%)	8 (1%)	42 (5.4%)	190 (24.4%)	535 (68.8%)	1 (0.1%)	778 (100%)
40-45	3 (0.6%)	6 (1.1%)	18 (3.4%)	107 (20.5%)	389 (74.4%)	0 (0%)	523 (100%)
45-50	0 (0%)	2 (0.5%)	21 (4.7%)	107 (24.1%)	314 (70.7%)	0 (0%)	444 (100%)
50-55	2 (0.4%)	3 (0.5%)	20 (3.6%)	129 (23%)	408 (72.6%)	0 (0%)	562 (100%)
55-60	2 (0.3%)	5 (0.8%)	21 (3.3%)	131 (20.6%)	477 (75%)	0 (0%)	636 (100%)
60-65	1 (0.1%)	6 (0.7%)	38 (4.7%)	164 (20.5%)	592 (73.9%)	0 (0%)	801 (100%)
65-70	8 (0.5%)	11 (0.7%)	57 (3.6%)	331 (20.8%)	1186 (74.5%)	-1 (-0.1%)	1592 (100%)
Skipped	3 (0.5%)	2 (0.3%)	32 (5.4%)	116 (19.4%)	444 (74.4%)	0 (0%)	597 (100%)
Total	22 (0.3%)	48 (0.8%)	269 (4.2%)	1379 (21.6%)	4667 (73.1%)	0 (0%)	6385 (100%)

How would you rate your experience donating samples? (Time)

Age Group	Too little time	Right amount of time	Too much time	Skipped	Total Participants
30-35	1 (0.2%)	442 (97.8%)	9 (2%)	0 (0%)	452 (100%)
35-40	7 (0.9%)	747 (96%)	22 (2.8%)	2 (0.3%)	778 (100%)
40-45	1 (0.2%)	506 (96.7%)	15 (2.9%)	1 (0.2%)	523 (100%)
45-50	3 (0.7%)	432 (97.3%)	9 (2%)	0 (0%)	444 (100%)
50-55	1 (0.2%)	550 (97.9%)	11 (2%)	0 (0%)	562 (100%)
55-60	0 (0%)	626 (98.4%)	10 (1.6%)	0 (0%)	636 (100%)
60-65	3 (0.4%)	776 (96.9%)	22 (2.7%)	0 (0%)	801 (100%)
65-70	7 (0.4%)	1559 (97.9%)	22 (1.4%)	4 (0.3%)	1592 (100%)
Skipped	1 (0.2%)	585 (98%)	9 (1.5%)	2 (0.3%)	597 (100%)
Total	24 (0.4%)	6223 (97.5%)	129 (2%)	9 (0.1%)	6385 (100%)

How would you rate your experience donating samples? (Ease)

Age Group	Very hard	Hard	Neutral	Easy	Very easy	Skipped	Total Participants
30-35	2 (0.4%)	6 (1.3%)	23 (5.1%)	125 (27.7%)	296 (65.5%)	0 (0%)	452 (100%)
35-40	3 (0.4%)	7 (0.9%)	45 (5.8%)	223 (28.7%)	499 (64.1%)	1 (0.1%)	778 (100%)
40-45	2 (0.4%)	6 (1.1%)	28 (5.4%)	129 (24.7%)	358 (68.5%)	0 (0%)	523 (100%)
45-50	0 (0%)	5 (1.1%)	28 (6.3%)	125 (28.2%)	285 (64.2%)	1 (0.2%)	444 (100%)
50-55	1 (0.2%)	3 (0.5%)	23 (4.1%)	173 (30.8%)	362 (64.4%)	0 (0%)	562 (100%)
55-60	0 (0%)	2 (0.3%)	30 (4.7%)	183 (28.8%)	421 (66.2%)	0 (0%)	636 (100%)
60-65	1 (0.1%)	13 (1.6%)	31 (3.9%)	229 (28.6%)	527 (65.8%)	0 (0%)	801 (100%)
65-70	3 (0.2%)	14 (0.9%)	62 (3.9%)	439 (27.6%)	1073 (67.4%)	1 (0.1%)	1592 (100%)
Skipped	0 (0%)	4 (0.7%)	24 (4%)	172 (28.8%)	395 (66.2%)	2 (0.3%)	597 (100%)
Total	12 (0.2%)	60 (0.9%)	294 (4.6%)	1798 (28.2%)	4216 (66%)	5 (0.1%)	6385 (100%)

How was your experience with the Connect team when you donated samples?

Age Group	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
30-35	2 (0.4%)	5 (1.1%)	27 (6%)	88 (19.5%)	330 (73%)	0 (0%)	452 (100%)
35-40	1 (0.1%)	4 (0.5%)	57 (7.3%)	156 (20.1%)	558 (71.7%)	2 (0.3%)	778 (100%)
40-45	0 (0%)	2 (0.4%)	34 (6.5%)	96 (18.4%)	389 (74.4%)	2 (0.4%)	523 (100%)
45-50	0 (0%)	2 (0.5%)	25 (5.6%)	105 (23.6%)	311 (70%)	1 (0.2%)	444 (100%)
50-55	0 (0%)	0 (0%)	35 (6.2%)	124 (22.1%)	402 (71.5%)	1 (0.2%)	562 (100%)
55-60	1 (0.2%)	1 (0.2%)	30 (4.7%)	122 (19.2%)	481 (75.6%)	1 (0.2%)	636 (100%)
60-65	0 (0%)	7 (0.9%)	43 (5.4%)	160 (20%)	588 (73.4%)	3 (0.4%)	801 (100%)
65-70	3 (0.2%)	8 (0.5%)	106 (6.7%)	307 (19.3%)	1162 (73%)	6 (0.4%)	1592 (100%)
Skipped	1 (0.2%)	1 (0.2%)	47 (7.9%)	135 (22.6%)	411 (68.8%)	2 (0.3%)	597 (100%)
Total	8 (0.1%)	30 (0.5%)	404 (6.3%)	1293 (20.3%)	4632 (72.5%)	18 (0.3%)	6385 (100%)

Did you complete the sample survey on MyConnect?

Age Group	Yes	No	Unsure	Skipped	Total Participants
30-35	395 (73.7%)	26 (4.9%)	97 (18.1%)	18 (3.4%)	536 (100%)
35-40	672 (75.9%)	39 (4.4%)	154 (17.4%)	20 (2.3%)	885 (100%)
40-45	459 (74.5%)	26 (4.2%)	107 (17.4%)	24 (3.9%)	616 (100%)
45-50	391 (76.1%)	20 (3.9%)	85 (16.5%)	18 (3.5%)	514 (100%)
50-55	466 (72%)	30 (4.6%)	131 (20.2%)	20 (3.1%)	647 (100%)
55-60	541 (73.9%)	28 (3.8%)	136 (18.6%)	27 (3.7%)	732 (100%)
60-65	656 (72.7%)	31 (3.4%)	196 (21.7%)	19 (2.1%)	902 (100%)
65-70	1293 (71.4%)	47 (2.6%)	435 (24%)	37 (2%)	1812 (100%)
Skipped	477 (70%)	21 (3.1%)	161 (23.6%)	22 (3.2%)	681 (100%)
Total	5350 (73%)	268 (3.7%)	1502 (20.5%)	205 (2.8%)	7325 (100%)

Did you complete the sample survey at your Connect visit?

Age Group	Yes	No	Unsure	Skipped	Total Eligible Participants
30-35	160 (40.5%)	117 (29.6%)	116 (29.4%)	2 (0.5%)	395 (100%)
35-40	239 (35.6%)	235 (35%)	197 (29.3%)	1 (0.1%)	672 (100%)
40-45	199 (43.4%)	138 (30.1%)	120 (26.1%)	2 (0.4%)	459 (100%)
45-50	163 (41.7%)	121 (30.9%)	107 (27.4%)	0 (0%)	391 (100%)
50-55	189 (40.6%)	142 (30.5%)	135 (29%)	0 (0%)	466 (100%)
55-60	238 (44%)	143 (26.4%)	161 (29.8%)	-1 (-0.2%)	541 (100%)
60-65	307 (46.8%)	161 (24.5%)	184 (28%)	4 (0.6%)	656 (100%)
65-70	534 (41.3%)	346 (26.8%)	411 (31.8%)	2 (0.2%)	1293 (100%)
Skipped	176 (36.9%)	106 (22.2%)	193 (40.5%)	2 (0.4%)	477 (100%)
Total	2205 (41.2%)	1509 (28.2%)	1624 (30.4%)	12 (0.2%)	5350 (100%)

Did you use your own personal device to complete the sample survey? Select all that apply.

Site Name	Provided by Healthcare–Selected	Borrowed–Selected	Public Device–Selected	Yes–Selected	Yes Employer Provided–Selected	Total Participants
30-35	5 (1.3%)	16 (4.1%)	0 (0.0%)	379 (95.9%)	0 (0.0%)	395
35-40	24 (3.6%)	36 (5.4%)	0 (0.0%)	615 (91.5%)	2 (0.3%)	672
40-45	17 (3.7%)	30 (6.5%)	2 (0.4%)	421 (91.7%)	0 (0.0%)	459
45-50	16 (4.1%)	23 (5.9%)	1 (0.3%)	354 (90.5%)	1 (0.3%)	391
50-55	19 (4.1%)	41 (8.8%)	0 (0.0%)	413 (88.6%)	0 (0.0%)	466
55-60	22 (4.1%)	41 (7.6%)	2 (0.4%)	482 (89.1%)	1 (0.2%)	541
60-65	29 (4.4%)	29 (4.4%)	0 (0.0%)	605 (92.2%)	0 (0.0%)	656
65-70	53 (4.1%)	19 (1.5%)	5 (0.4%)	1218 (94.2%)	1 (0.1%)	1293
Skipped	12 (2.5%)	4 (0.8%)	0 (0.0%)	456 (95.6%)	0 (0.0%)	477
Total	197 (3.7%)	239 (4.5%)	10 (0.2%)	4943 (92.4%)	5 (0.1%)	5350

Please choose the reason that fits best to describe why you have not completed the sample survey

Age Group	I cannot find the survey	I don't have time	I am having technical issues	I have connectivity issues	I don't feel comfortable answering the survey questions	Other	Skipped	Total Eligible Participants
30-35	5 (19.2%)	6 (23.1%)	0 (0%)	0 (0%)	0 (0%)	14 (53.8%)	1 (3.8%)	26 (100%)
35-40	7 (17.9%)	13 (33.3%)	0 (0%)	0 (0%)	0 (0%)	18 (46.2%)	1 (2.6%)	39 (100%)
40-45	4 (15.4%)	7 (26.9%)	1 (3.8%)	0 (0%)	0 (0%)	13 (50%)	1 (3.8%)	26 (100%)
45-50	3 (15%)	5 (25%)	1 (5%)	0 (0%)	0 (0%)	10 (50%)	1 (5%)	20 (100%)
50-55	6 (20%)	4 (13.3%)	2 (6.7%)	0 (0%)	0 (0%)	18 (60%)	0 (0%)	30 (100%)
55-60	8 (28.6%)	4 (14.3%)	1 (3.6%)	0 (0%)	0 (0%)	13 (46.4%)	2 (7.1%)	28 (100%)
60-65	8 (25.8%)	6 (19.4%)	2 (6.5%)	0 (0%)	0 (0%)	14 (45.2%)	1 (3.2%)	31 (100%)
65-70	19 (40.4%)	4 (8.5%)	1 (2.1%)	1 (2.1%)	0 (0%)	19 (40.4%)	3 (6.4%)	47 (100%)
Skipped	10 (47.6%)	0 (0%)	0 (0%)	0 (0%)	2 (9.5%)	8 (38.1%)	1 (4.8%)	21 (100%)
Total	70 (26.1%)	49 (18.3%)	8 (3%)	1 (0.4%)	2 (0.7%)	127 (47.4%)	11 (4.1%)	268 (100%)

In general, would you prefer to complete:

Age Group	Shorter surveys, sent more often	I don't have a preference for survey length and frequency	Longer surveys, sent less often	Skipped	Total Participants
30-35	320 (59.7%)	174 (32.5%)	23 (4.3%)	19 (3.5%)	536 (100%)
35-40	541 (61.1%)	301 (34%)	21 (2.4%)	22 (2.5%)	885 (100%)
40-45	357 (58%)	218 (35.4%)	16 (2.6%)	25 (4.1%)	616 (100%)
45-50	311 (60.5%)	176 (34.2%)	9 (1.8%)	18 (3.5%)	514 (100%)
50-55	395 (61.1%)	218 (33.7%)	14 (2.2%)	20 (3.1%)	647 (100%)
55-60	431 (58.9%)	259 (35.4%)	16 (2.2%)	26 (3.6%)	732 (100%)
60-65	533 (59.1%)	333 (36.9%)	18 (2%)	18 (2%)	902 (100%)
65-70	1095 (60.4%)	644 (35.5%)	31 (1.7%)	42 (2.3%)	1812 (100%)
Skipped	386 (56.7%)	255 (37.4%)	15 (2.2%)	25 (3.7%)	681 (100%)
Total	4369 (59.6%)	2578 (35.2%)	163 (2.2%)	215 (2.9%)	7325 (100%)

How would you rate your overall experience?

Age Group	Very poor	Poor	Neutral	Good	Very good	Skipped	Total Participants
30-35	0 (0%)	4 (0.7%)	39 (7.3%)	157 (29.3%)	317 (59.1%)	19 (3.5%)	536 (100%)
35-40	0 (0%)	3 (0.3%)	70 (7.9%)	278 (31.4%)	512 (57.9%)	22 (2.5%)	885 (100%)
40-45	1 (0.2%)	3 (0.5%)	54 (8.8%)	177 (28.7%)	355 (57.6%)	26 (4.2%)	616 (100%)
45-50	2 (0.4%)	3 (0.6%)	45 (8.8%)	162 (31.5%)	283 (55.1%)	19 (3.7%)	514 (100%)
50-55	1 (0.2%)	2 (0.3%)	48 (7.4%)	214 (33.1%)	361 (55.8%)	21 (3.2%)	647 (100%)
55-60	2 (0.3%)	3 (0.4%)	51 (7%)	210 (28.7%)	439 (60%)	27 (3.7%)	732 (100%)
60-65	0 (0%)	8 (0.9%)	74 (8.2%)	268 (29.7%)	535 (59.3%)	17 (1.9%)	902 (100%)
65-70	4 (0.2%)	11 (0.6%)	162 (8.9%)	538 (29.7%)	1056 (58.3%)	41 (2.3%)	1812 (100%)
Skipped	0 (0%)	1 (0.1%)	76 (11.2%)	187 (27.5%)	394 (57.9%)	23 (3.4%)	681 (100%)
Total	10 (0.1%)	38 (0.5%)	619 (8.5%)	2191 (29.9%)	4252 (58%)	215 (2.9%)	7325 (100%)

Please select the top three reasons that helped you decide to join Connect.

Age Group	Cancer Personal Impact	Cancer Research	Friend Involved	Healthcare System Rep	Like Research	NCI	Team	Payment	Helping	Total Participants
30-35	292 (54.5%)	286 (53.4%)	4 (0.7%)	35 (6.5%)	209 (39.0%)	34 (6.3%)	15 (2.8%)	98 (18.3%)	377 (70.3%)	536
35-40	501 (56.6%)	497 (56.2%)	13 (1.5%)	41 (4.6%)	274 (31.0%)	59 (6.7%)	18 (2.0%)	103 (11.6%)	693 (78.3%)	885
40-45	341 (55.4%)	364 (59.1%)	13 (2.1%)	33 (5.4%)	162 (26.3%)	47 (7.6%)	5 (0.8%)	68 (11.0%)	473 (76.8%)	616
45-50	331 (64.4%)	277 (53.9%)	11 (2.1%)	31 (6.0%)	109 (21.2%)	42 (8.2%)	15 (2.9%)	45 (8.8%)	368 (71.6%)	514
50-55	411 (63.5%)	392 (60.6%)	9 (1.4%)	46 (7.1%)	113 (17.5%)	44 (6.8%)	23 (3.6%)	39 (6.0%)	489 (75.6%)	647
55-60	489 (66.8%)	436 (59.6%)	22 (3.0%)	57 (7.8%)	122 (16.7%)	72 (9.8%)	25 (3.4%)	36 (4.9%)	519 (70.9%)	732
60-65	579 (64.2%)	569 (63.1%)	26 (2.9%)	75 (8.3%)	116 (12.9%)	99 (11.0%)	37 (4.1%)	42 (4.7%)	674 (74.7%)	902
65-70	1102 (60.8%)	1080 (59.6%)	37 (2.0%)	296 (16.3%)	340 (18.8%)	276 (15.2%)	66 (3.6%)	61 (3.4%)	1285 (70.9%)	1812
Skipped	388 (57.0%)	424 (62.3%)	11 (1.6%)	116 (17.0%)	154 (22.6%)	97 (14.2%)	28 (4.1%)	16 (2.3%)	474 (69.6%)	681
Total	4434 (60.5%)	4325 (59.0%)	146 (2.0%)	730 (10.0%)	1599 (21.8%)	770 (10.5%)	232 (3.2%)	508 (6.9%)	5352 (73.1%)	7325

Select all that apply. Total responses may exceed total number of respondents.