

Privacy Policy for Drivers

1. Required Personal Data

- Full name, e-mail address, current phone number, and address
- A GPS-enabled smartphone.
- Data about the vehicle (including registration).
- The effectiveness of the driver, as well as his or her ratings
- Identification papers, such as a driver's licence, a photo of the driver's licence, and a profession.
- A good-conduct certificate.

2. Why the personal data

- The data (part 1. Required personal data) is collected in order to link drivers with clients and deliver more effective transportation services in towns and cities.
- The geolocation positions are analysed to provide advice to the drivers and to analyse the geographical region. If you do not want to expose your whereabouts for passengers, you must quit the Ananab app or specify in the Ananab app that you are offline and now are not in service services.
- A driver's licence, occupation, identification documents, and good behaviour services are processed to evaluate legal compliance and the desirability of pursuing a career as a driver.
- Passengers may identify the driver and car using the Ananab app, which displays the driver's photo, name, and vehicle data.

- The Ananab driver's app will provide you reports that contain your efficiency and ratings as a driver. To provide a dependable service to passengers, a summary and ratings on the driver are required.

3. Legal

- Personal data is handled in order to carry out the contract with the driver. The processing of driver's identification and geolocation data is required for use of the Ananab App services.
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- The certificate of good conduct data is handled to comply with a legal requirement.

4. Recipients

- Your personal information is only shared with Ananab App clients whose orders have been accepted by you. The name, vehicle, phone number, photo, and geolocation data of the driver will be displayed to passengers. Passengers can also access the driver's personal information, such as his or her rating.
- Personal data may be given to Ananab local subsidiaries, representatives, affiliates, agents, and so on, depending on the driver's location. Personal data will be processed under the same terms as described in this privacy notice.

5. Security and access

- Any personal data gathered in the course of delivering services is transmitted to and kept in Zone Media LTD and/or Amazon Web Services, Inc. data centres.
Only authorised employees and partners of the Ananab App firm and partners have access to personal data, and they may only use it to resolve issues related to the usage of the services (including disputes regarding transportation services).
- Personal data can be accessed by Ananab App and its partners to the degree necessary to offer customer service in the different towns and cities.

6. Processing passengers personal data

- Without our authorization, you may not process the personal data of travellers. You may not contact any passenger or collect, record, store, allow access to, utilise, or cross-use any passenger's personal data provided by the passenger or available to you via the Ananab app for any reason other than to offer transportation services.
- You must follow the norms and restrictions outlined in the Privacy Notice for Passengers (<http://www.ananab.co.ke/legal/>) while processing personal data of passengers. We may cancel your drivers account and seek damages if you break the standards for the handling of personal data of passengers.

7. Access, correction, retention, deletion and data portability

- The Ananab Driver App allows you to access and edit your personal information. As long as you have an active driver's account, your personal information will be kept on file. If you close your account, your personal information will be kept for another three years.

- Data required for accounting reasons must be kept for a period of seven years.
- The data must be kept for ten years if there is a suspicion of an administrative or criminal offence, fraud, or incorrect information.
- In the case of a disagreement, the data must be kept until the claim is resolved or until the claim's expiration date.
- Within a month, we respond to an e-mail request for deleting and transferring personal data and indicate the data deletion and transfer time.

8. Dispute resolution

- Customer support (info@ananab.co.ke) or Ananab's Data Protection Officer (drivershelp@ananab.co.ke) can settle disputes connected to the processing of personal data.