



lab



lab title

**AWS Identity and Access Management (IAM)  
V1.06**



Course title

**BackSpace Academy  
AWS Certified Associate**



# Table of Contents

## Contents

Table of Contents.....	1
About the Lab .....	2
Creating an IAM User.....	3
Creating an IAM Group .....	6
Adding a User to a Group .....	7
Setting a Password Policy .....	9
Setting an initial user password.....	9
Setting an account password policy .....	10
Creating an IAM Role .....	12
Creating an Account Alias .....	14
Creating a Credentials Report .....	15
Clean Up.....	15
Implementing Multi Factor Authentication (MFA).....	16
Adding account using Authy Desktop app:.....	18
Adding account using Authy Mobile app:.....	20
Entering Authentication codes .....	20
Implementing MFA on an IAM User .....	21
What to do if you are locked out of your root account.....	22

## About the Lab

**Please note that not all AWS services are supported in all regions. Please use the US-East-1 (North Virginia) region for this lab.**

These lab notes are to support the hands on instructional videos of the Identity and Access Management (IAM) section of the AWS Certified Associate Course.

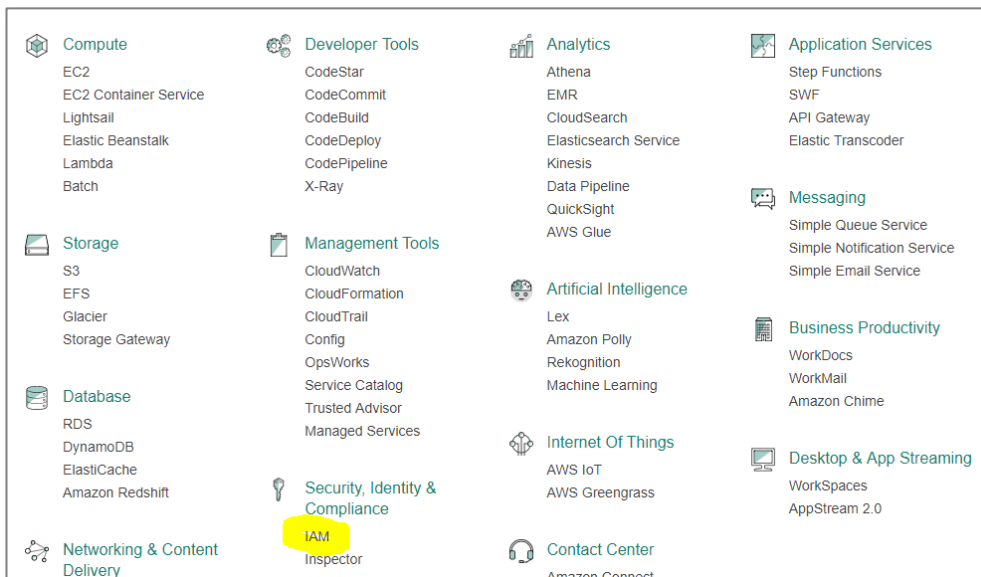
**Please note that AWS services change on a weekly basis and it is extremely important you check the version number on this document to ensure you have the latest version with any updates or corrections.**

# Creating an IAM User

In this section, we will use the Identity and Access Management (IAM) service to create a user with console access and programmatic access.

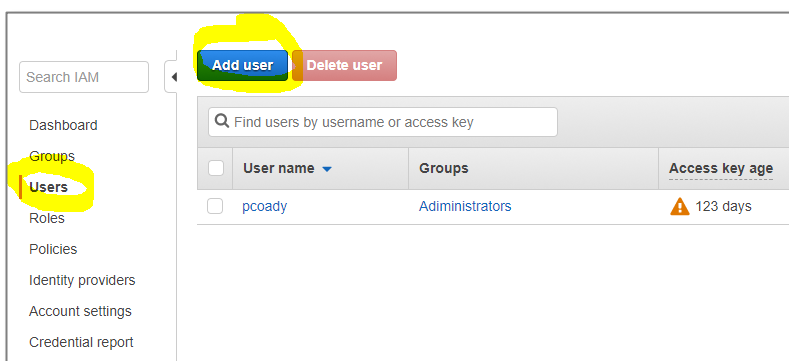
From the AWS console click “Services”

Select “IAM” from the Security, Identity & Compliance services.



Select “Users”

Click “Add user”



Give the user a name

**Add user**

1 Details 2 Permissions 3 Review 4 Complete

**Set user details**

You can add multiple users at once with the same access type and permissions. [Learn more](#)

User name\* test-user

+ Add another user

Check "Programmatic access"

Check "AWS Management Console access"

**Select AWS access type**

Select how these users will access AWS. Access keys and autogenerated passwords are provided in the last step. [Learn more](#)

**Access type\***

- ☒ **Programmatic access**  
Enables an **access key ID** and **secret access key** for the AWS API, CLI, SDK, and other development tools.
- ☒ **AWS Management Console access**  
Enables a **password** that allows users to sign-in to the AWS Management Console.

**Console password\***

☒ Autogenerated password  
☐ Custom password

**Require password reset** ☒ User must create a new password at next sign-in  
Users automatically get the `IAMUserChangePassword` policy to allow them to change their own password.

\* Required

Cancel **Next: Permissions**


We won't set any permissions for the user at this point.


Click "Next Review"


**Add user**

1 2 3 4

**Set permissions for test-user**

 Add user to group

 Copy permissions from existing user

 Attach existing policies directly

Add user to an existing group or create a new one. Using groups is a best-practice way to manage user's permissions by job functions. [Learn more](#)

**Add user to group**

Create group Refresh

Cancel Previous **Next: Review**

Click "Create user"

**Add user**

1 Details 2 Permissions 3 **Review** 4 Complete

**Review**

Review your choices. After you create the user, you can view and download the autogenerated password and access key.

**User details**

<b>User name</b>	test-user
<b>AWS access type</b>	Programmatic access and AWS Management Console access
<b>Console password type</b>	Autogenerated
<b>Require password reset</b>	Yes

**Permissions summary**

The user shown above will be added to the following groups.

Type	Name
Managed policy	<a href="#">IAMUserChangePassword</a>

Cancel Previous **Create user**

Download the csv file containing the user credentials (access key and secret access key) to a safe location.

You will need this for access using the Command Line Interface (CLI) later in the course.

**Add user**

1 Details 2 Permissions 3 Review 4 **Complete**

**Success**

You successfully created the users shown below. You can view and download user security credentials. You can also email users instructions for signing in to the AWS Management Console. This is the last time these credentials will be available to download. However, you can create new credentials at any time.

Users with AWS Management Console access can sign-in at: <https://backspace-academy.signin.aws.amazon.com/console>

**Download .csv**

	User	Access key ID	Secret access key	Password	Email login instructions
▶	test-user	AKIAJZGZ6UMOZT3U5V6Q	***** <a href="#">Show</a>	***** <a href="#">Show</a>	<a href="#">Send email</a> <a href="#">↗</a>

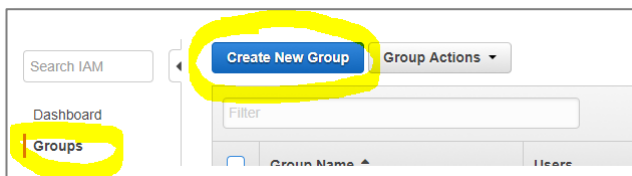
Close

## Creating an IAM Group

In this section, we will use the Identity and Access Management (IAM) service to create a group with administrator access. We will also add our newly created user to the group.

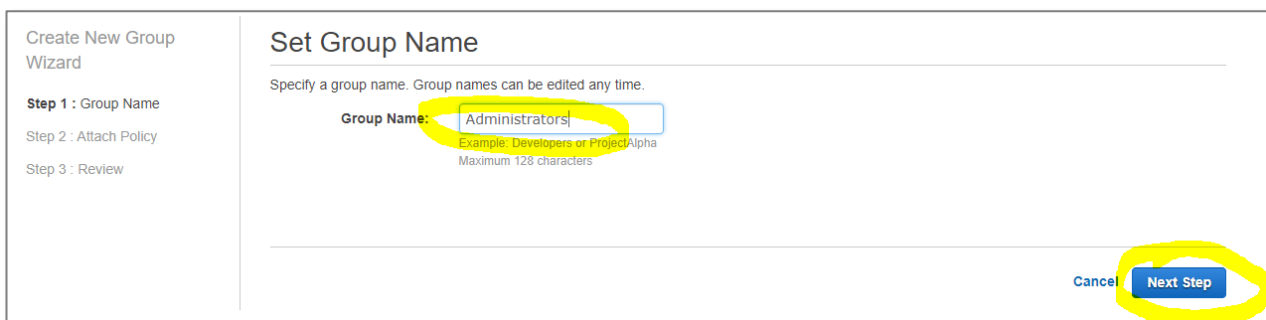
Select "Group"

Click "Create New Group"



Give the group a name

Click "Next Step"



Select the "AdministratorAccess" policy

Click "Next Step"

Create New Group Wizard

Step 1 : Group Name

Step 2 : Attach Policy

Step 3 : Review

### Attach Policy

Select one or more policies to attach. Each group can have up to 10 policies attached.

Filter: Policy Type  Showing 291 results

	Policy Name	Attached Entities	Creation Time	Edited Time
<input checked="" type="checkbox"/>	AdministratorAccess	1	2015-02-07 05:39 UTC+1100	2015-02-07 05:39 UTC+...
<input type="checkbox"/>	AmazonDMSCloudWatchLo...	1	2016-01-08 10:44 UTC+1100	2016-01-08 10:44 UTC+...
<input type="checkbox"/>	AmazonDMSVPCManagem...	1	2015-11-19 03:33 UTC+1100	2016-05-24 02:29 UTC+...
<input type="checkbox"/>	AmazonRDSEnhancedMoni...	1	2015-11-12 06:58 UTC+1100	2015-11-12 06:58 UTC+...
<input type="checkbox"/>	AWSCodeDeployRole	1	2015-05-05 04:05 UTC+1100	2017-09-12 05:09 UTC+...
<input type="checkbox"/>	AWSCodeStarServiceRole	1	2017-04-20 01:20 UTC+1100	2017-07-14 05:53 UTC+...
<input type="checkbox"/>	AWSElasticBeanstalkEnhan...	1	2016-02-09 10:17 UTC+1100	2016-08-23 06:28 UTC+...
<input type="checkbox"/>	AWSElasticBeanstalkMultic...	1	2016-02-09 10:15 UTC+1100	2016-06-07 09:45 UTC+...
<input type="checkbox"/>	AWSElasticBeanstalkService	1	2016-04-12 06:27 UTC+1100	2017-06-22 02:49 UTC+...

Cancel Previous **Next Step**

Click "Create Group"

Create New Group Wizard

Step 1 : Group Name

Step 2 : Attach Policy

Step 3 : Review

### Review

Review the following information, then click **Create Group** to proceed.

Group Name	Administrators	Edit Group Name
	arn:aws:iam::aws:policy/AdministratorAccess	Edit Policies

Cancel Previous **Create Group**

The Group has been created

Search IAM

Create New Group Group Actions

Filter

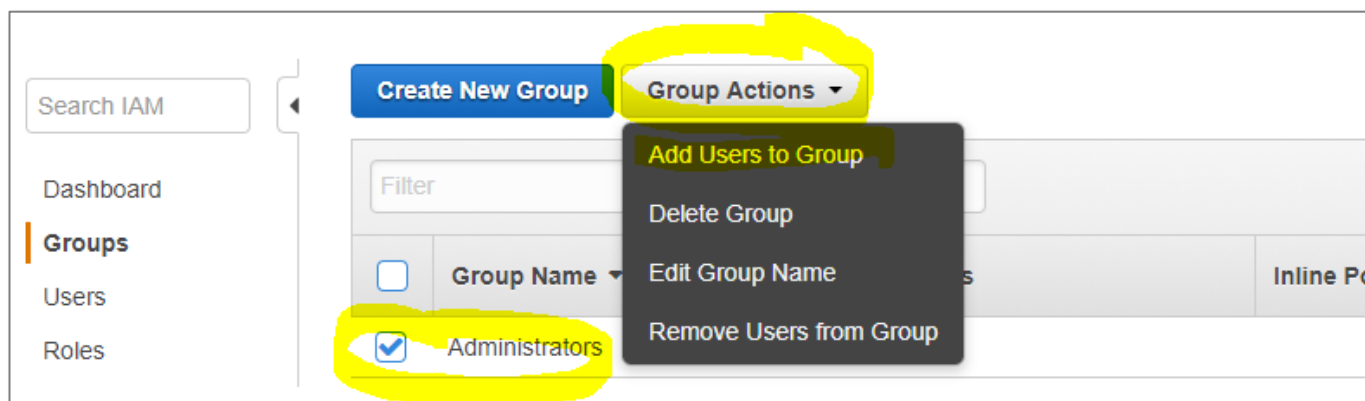
Group Name	Users	Inline Policy
<input checked="" type="checkbox"/> Administrators	0	

## Adding a User to a Group

Select the group

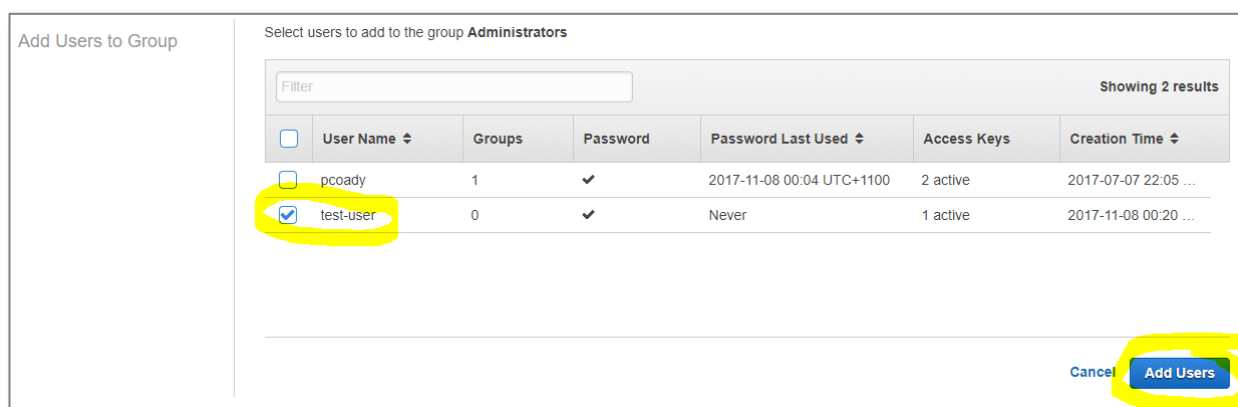
Click "Group Actions" – "Add users to group"





Select the newly created user

Click "Add Users"



# Setting a Password Policy

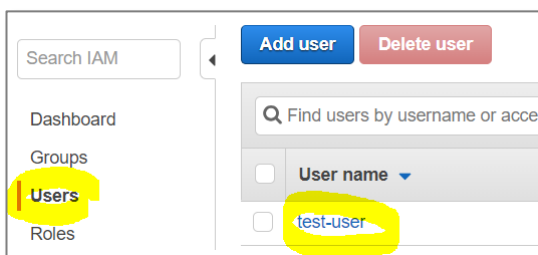
In this section, we will use the Identity and Access Management (IAM) service to set a password policy for our account and also set initial password details of an IAM user.

Setting an initial user password

First we will setup the initial password for our new user.

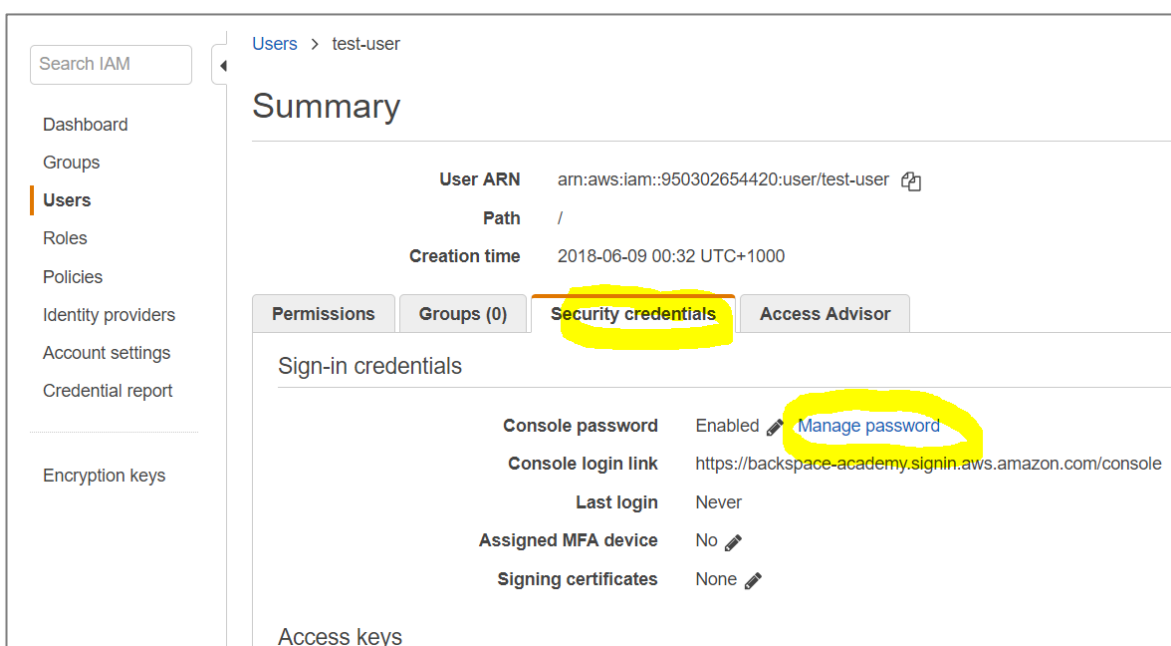
Select "Users"

Select our new user.



Select "Security Credentials"

Click "Manage password"



Select “Autogenerated password”

Select “User must create a new password at next sign-in”

Click “Apply”

Manage console access

Manage test-user's AWS console access and password.

Console access ☒ Enable  
☐ Disable  
Disabling will remove pre-existing password.

Set password\* ☐ Keep existing password  
☒ Autogenerated password  
☐ Custom password

Require password reset ☒ User must create a new password at next sign-in

Cancel Apply

Click on “Show” to see the password.

If you click “Download .csv file” you will download a file containing the login details. These details can be given to the user.

Take note “*This is the only time you can view this password. After you close this window, if the password is lost, you must create a new one.*”

New password

This is the only time you can view this password. After you close this window, if the password is lost, you must create a new one.

Console password s1Bd{()7b5|H [Hide](#)

Download .csv file Close

## Setting an account password policy

Select “Account settings”

From here you can set a password policy for the account.

Click “Apply password policy”

**Search IAM**

- Dashboard
- Groups
- Users
- Roles
- Policies
- Identity providers
- Account settings**
- Credential report
- Encryption keys

### ▼ Password Policy

You have unsaved changes to your password policy.

A password policy is a set of rules that define the type of password an IAM user can set. For more information about password policies, go to [Managing Passwords](#) in Using IAM.

Currently, this AWS account does not have a password policy. Specify a password policy below.

Minimum password length:

- ☒ Require at least one uppercase letter ⓘ
- ☒ Require at least one lowercase letter ⓘ
- ☒ Require at least one number ⓘ
- ☐ Require at least one non-alphanumeric character ⓘ
- ☒ Allow users to change their own password ⓘ
- ☒ Enable password expiration ⓘ

Password expiration period (in days):

- ☐ Prevent password reuse ⓘ
- ☐ Password expiration requires administrator reset ⓘ

Number of passwords to remember:

**Apply password policy** **Delete password policy**

Now make sure your root user account conforms to the password policy

Sign out of your account

Sign in using root account credentials

Go to “My security credentials”

### Your Security Credentials

Use this page to manage the credentials for your AWS account. To manage credentials for AWS Identity and Access Management (IAM) users, see [Managing IAM Users](#). To learn more about the types of AWS credentials and how they're used, see [AWS Security Credentials](#).

**— Password**

You use an email address and password to sign in to secure pages on AWS, such as the AWS Management Console. Your password securely, do not share it, and change it periodically.

[Click here to change the password, name, or email address for your root AWS account.](#)

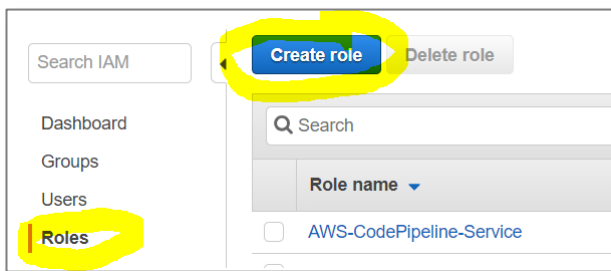
Finish up by signing out of your root user account and signing back in as an IAM user.

## Creating an IAM Role

In this section, we will use the Identity and Access Management (IAM) service to create an IAM role for an EC2 instance. This will allow EC2 instances running on our account to access other services on our account.

Select “Roles”

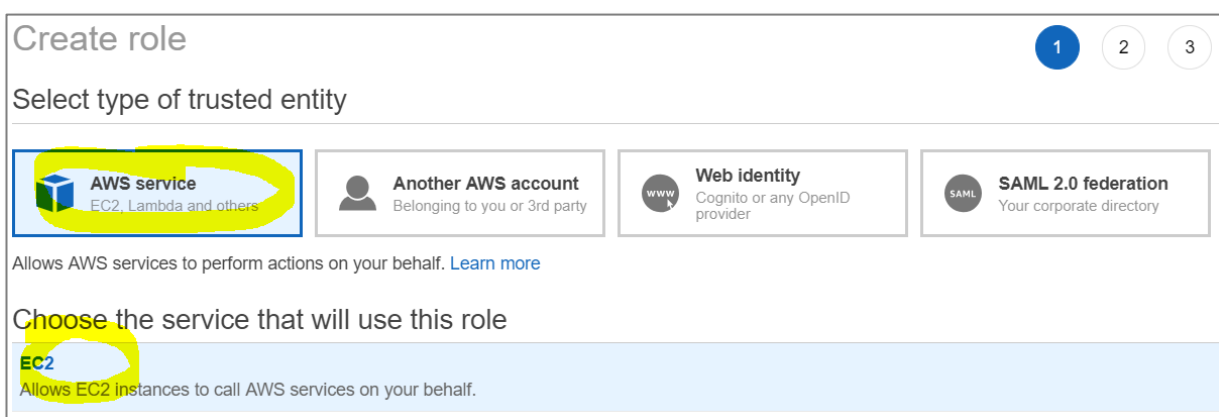
Click “Create role”



Select “AWS service”

Select “EC2”

Click “Next: Permissions”



Search for a policy for CloudWatch access

Select “CloudWatchActionsEC2Access”

Note in a real environment you would select a policy that “grants least privilege”. In other words you would attach a policy that only allows access to the service required.

Click "Next; Review"

### Attach permissions policies

Choose one or more policies to attach to your new role.

Create policy Refresh

Filter: Policy type  Showing 16 results

	Policy name	Attachments	Description
<input type="checkbox"/>	AmazonAPIGatewayPushToCloudWatchLogs	0	Allows API Gateway to push logs to user's account.
<input type="checkbox"/>	AmazonDMSCloudWatchLogsRole	1	Provides access to upload DMS replication logs to cloudw...
<input type="checkbox"/>	AWSAppSyncPushToCloudWatchLogs	0	Allows AppSync to push logs to user's CloudWatch account.
<input type="checkbox"/>	AWSOpsWorksCloudWatchLogs	0	Enables OpsWorks instances with the CWLogs integration...
<input checked="" type="checkbox"/>	CloudWatchActionsEC2Access	0	Provides read-only access to CloudWatch alarms and met...

**CloudWatchActionsEC2Access**  
Provides read-only access to CloudWatch alarms and metrics as well as EC2 metadata. Provides access to Stop, Terminate and Reboot EC2 instances.

Policy summary {} JSON

Filter

Service	Access level	Resource	Request condition
---------	--------------	----------	-------------------

\* Required

Cancel Previous **Next: Review**

Give your role a name and click "Create Role"

### Review

Provide the required information below and review this role before you create it.

**Role name\***   
Use alphanumeric and '+,=, @, \_' characters. Maximum 64 characters.

**Role description**   
Maximum 1000 characters. Use alphanumeric and '+,=, @, \_' characters.

**Trusted entities** AWS service: ec2.amazonaws.com

**Policies** CloudWatchActionsEC2Access

\* Required

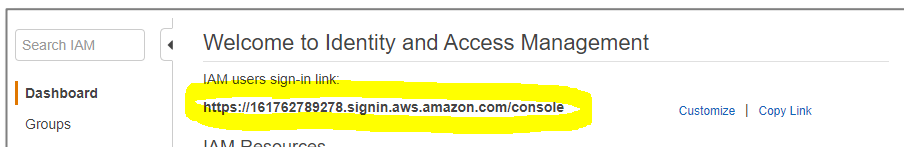
Cancel Previous **Create role**

## Creating an Account Alias

In this section, we will use the Identity and Access Management (IAM) service to create an alias for our account. This will simplify the login process for our users.

Go to the IAM Dashboard

Here you can see the login url requires the account number.



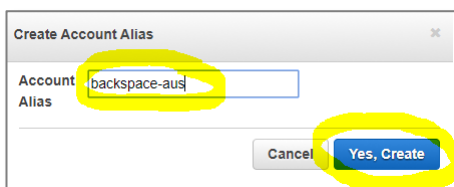
Creating an account alias makes it easier for users to remember the account to login to.

Click "Customize"

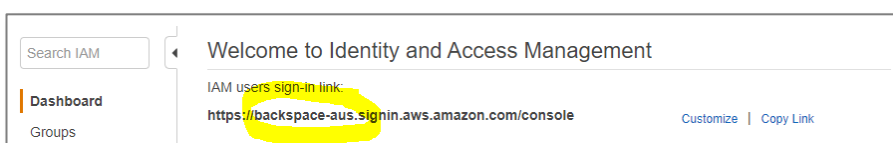


Create a unique alias name

Click "Yes, Create"



We can now use the account alias for logging in.

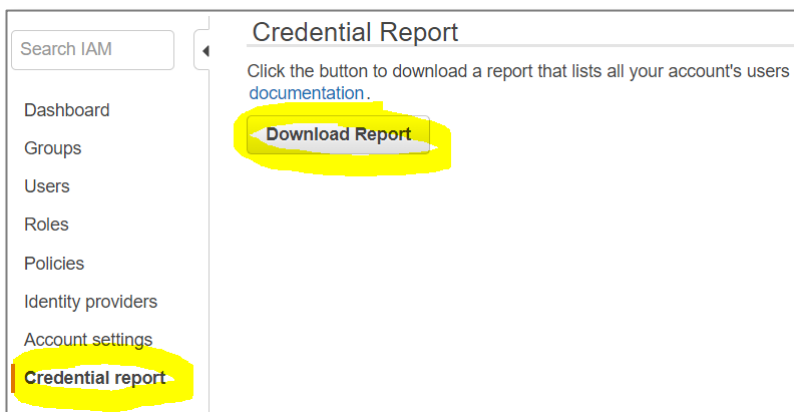


## Creating a Credentials Report

In this section, we will use the Identity and Access Management (IAM) service to create a Credentials Report of our account. This can be used to identify accounts that should be removed or have privileges changed.

Select "Credential report"

Click "Download Report"



Open the report to see information on the new user and root accounts.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	user	arn	user_creat	password	password	password	password	mfa_activ	access_ke	access_ke	access_ke	access_ke	access_ke	access_ke	access_ke
2	<root_acc	arn:aws:ia	2017-07-0	not_suppo	2017-10-1	not_suppo	not_suppo	FALSE	FALSE	N/A	N/A	N/A	N/A	FALSE	N/A
3	test-user	arn:aws:ia	2018-06-0	TRUE	no_inform	2018-06-0	N/A	FALSE	TRUE	2018-06-0	N/A	N/A	N/A	FALSE	N/A

### Clean Up

IAM is a free service so there is no need to clean up to avoid a bill.



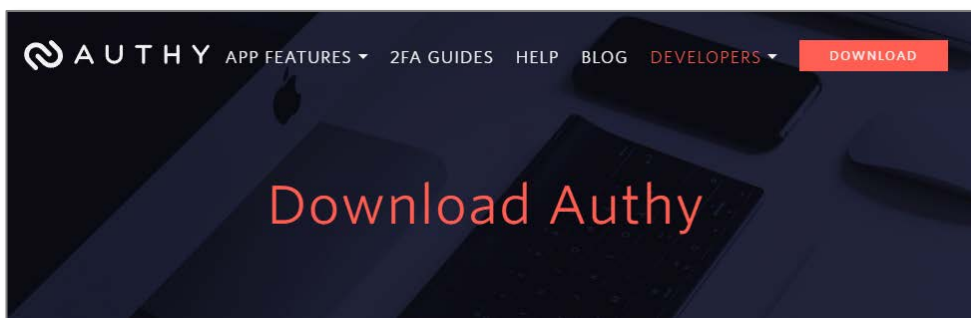
# 🎥 Implementing Multi Factor Authentication (MFA)

In this section, we will use the Identity and Access Management (IAM) service to implement multi factor authentication (MFA) for root access on our account.

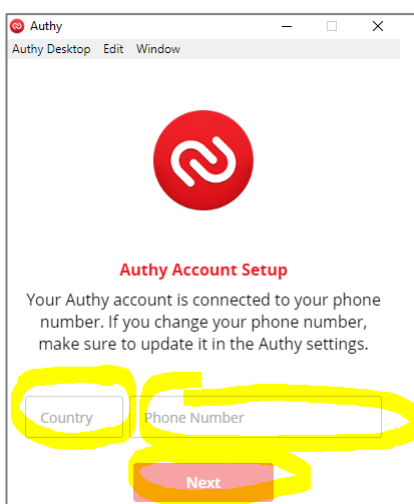
Download and install Authy to your desktop or mobile.

It is recommended to install it on mobile and desktop in case the app is accidentally deleted.

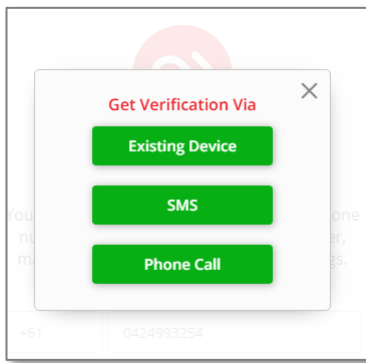
<https://authy.com/download/>



Enter your phone number details



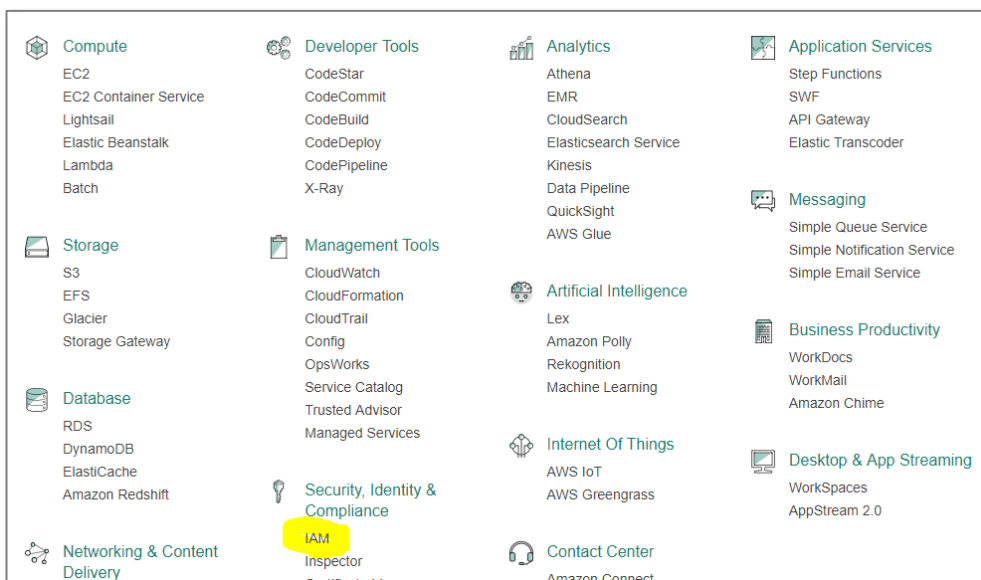
Verify by "SMS" (mobile phone) or "Phone Call" (landline)



After you have setup Authy

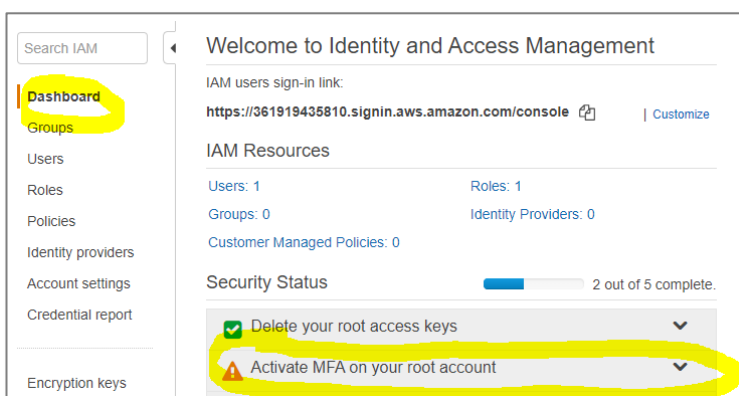
From the AWS console click "Services"

Select "IAM" from the Security, Identity & Compliance services.



Select "Dashboard"

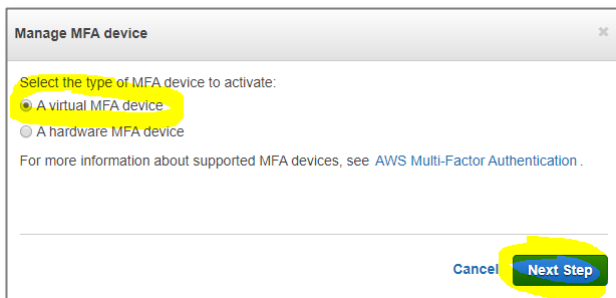
Select "Activate MFA on your root account"



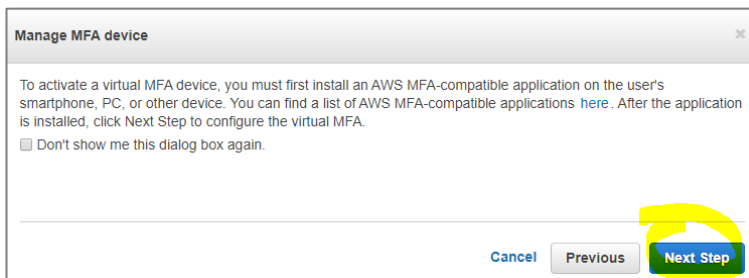
Click "Manage MFA"

Select "A virtual MFA device"

Click "Next Step"



Click "Next Step"



Open Authy app

Adding account using Authy Desktop app:

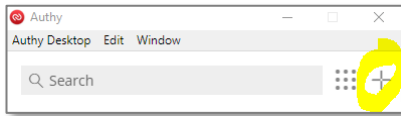
Click on "Show secret key for manual configuration"

Copy the secret key



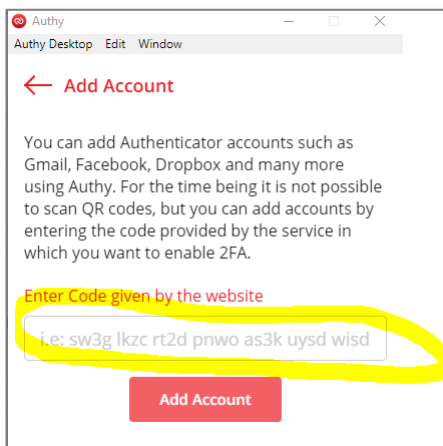
Open Authy app

Click the add icon



Paste the secret key

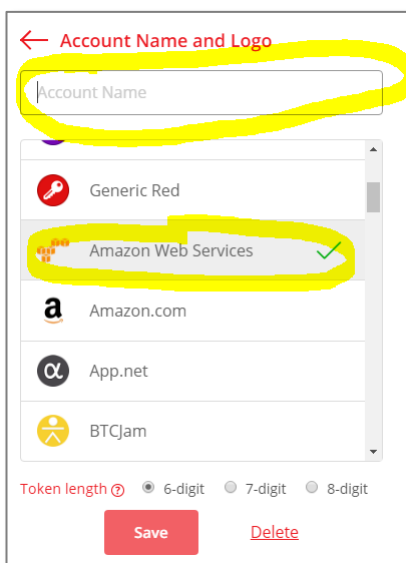
Click "Add Account"



Give your account a name

Scroll down to select the "Amazon Web Services" icon.

Click "Save"



## Adding account using Authy Mobile app:

Select "Add Account" from the top right hand side dropdown menu

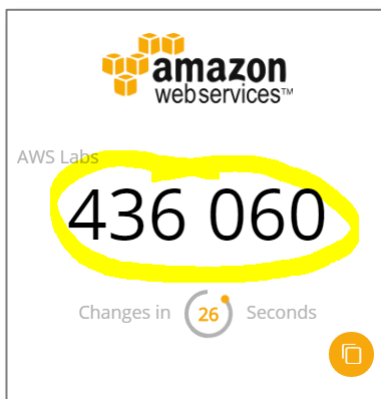
Select "SCAN QR CODE"

Scan the QR code



## Entering Authentication codes

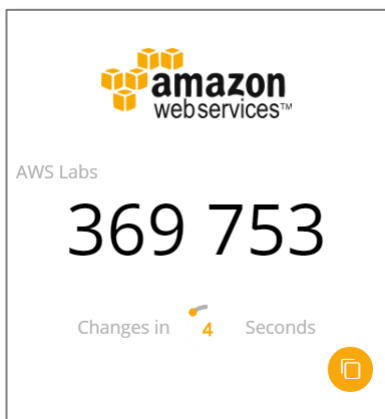
Type the code into "Authentication code 1"



After the application is configured, enter two consecutive authentication codes in the boxes below and choose **Activate virtual MFA**.

Authentication code 1	<input type="text" value="436060"/>
Authentication code 2	<input type="text"/>

Wait for the code to change on the Authy app



Enter the second code

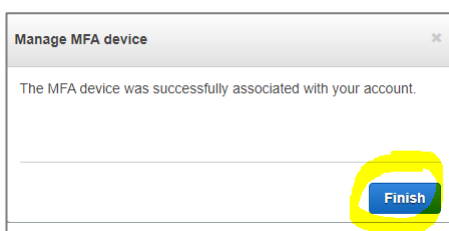
Click "Activate virtual MFA"

A screenshot of the 'Activate virtual MFA' dialog box. It contains the instruction: 'After the application is configured, enter two consecutive authentication codes in the boxes below and choose Activate virtual MFA.' There are two input fields: 'Authentication code 1' with the value '436060' and 'Authentication code 2' with the value '369753'. The 'Authentication code 2' field is highlighted with a yellow circle. At the bottom, there are three buttons: 'Cancel', 'Previous', and 'Activate virtual MFA'. The 'Activate virtual MFA' button is highlighted with a yellow circle.

If you get an error: "We encountered the following errors while processing your request: Failed to associate the token" You have been too slow and the token has expired. Input another two consecutive codes.

You should see a success dialog

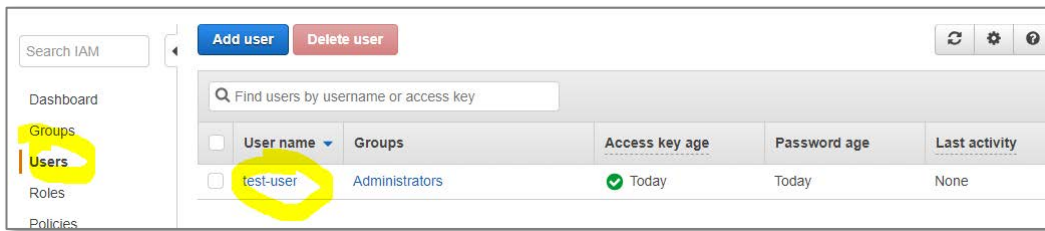
Click "Finish"



## Implementing MFA on an IAM User

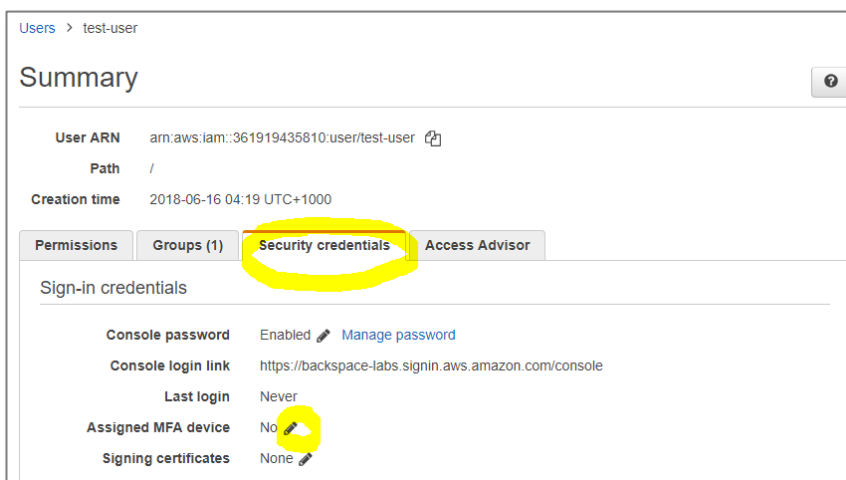
You can implement MFA on a user:

click on the user



Select “Security credentials” tab

Click the edit icon for “Assigned MFA device”



Repeat the MFA process



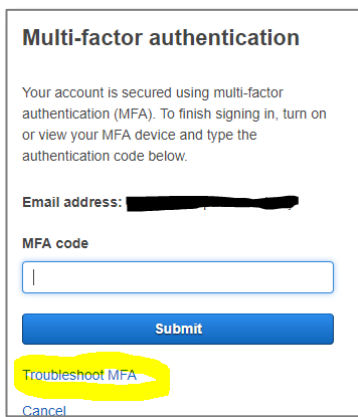
## What to do if you are locked out of your root account

You can always get back into your account provided you have the email address and phone number used to set up the account.

If you have not enabled MFA then you can simply click on the lost password link.

If you have enabled MFA then you can use alternative factors of authentication

After you enter your account name and password and are at the MFA login stage, click “Troubleshoot MFA”



**Multi-factor authentication**

Your account is secured using multi-factor authentication (MFA). To finish signing in, turn on or view your MFA device and type the authentication code below.

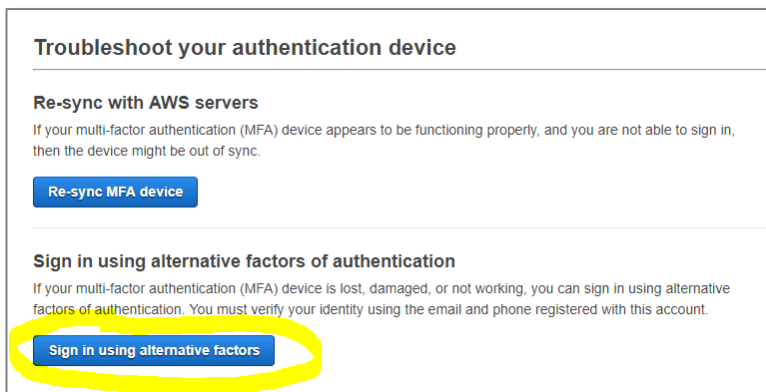
Email address: [REDACTED]

MFA code

[Troubleshoot MFA](#)

[Cancel](#)

Select “Sign in using alternative factors of authentication”



**Troubleshoot your authentication device**

---

**Re-sync with AWS servers**

If your multi-factor authentication (MFA) device appears to be functioning properly, and you are not able to sign in, then the device might be out of sync.

[Re-sync MFA device](#)

---

**Sign in using alternative factors of authentication**

If your multi-factor authentication (MFA) device is lost, damaged, or not working, you can sign in using alternative factors of authentication. You must verify your identity using the email and phone registered with this account.

[Sign in using alternative factors](#)