

M ANAND

Analyst | Banking & Financial Services

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PROFESSIONAL SUMMARY

Highly skilled Data Analyst with a background in Banking & Financial Services. Expertise in leveraging Power BI, SQL, and Python to deliver actionable insights and improve operational Efficiency.

SKILLS

Data Visualization Tool: Power BI Desktop, Tableau,

Programming Languages: Python (Pandas, NumPy, Matplotlib, Seaborn), DAX, M-Query, SQL

Databases: MySQL, PostgreSQL

Data Analysis & Tools: Advanced Excel (Pivot Tables, VLOOKUP, Trend Charts), Data Modelling, Data Cleaning

Methodologies & Soft Skills: Agile Methodology, Stakeholder Reporting, Operational Risk & Control, Problem-solving

WORK EXPERIENCE

Analyst | RakBank-UAE | Wipro Technologies | Jan 2025 – Present | Chennai, TN

- Designed and deployed TAT dashboards for senior leadership, reducing operational delays by 20%.
- Collaborated with clients and onshore stakeholders to translate business requirements into actionable MIS dashboards and reports.
- Monitored and analyzed daily KPIs across multiple teams, driving a 15% improvement in SLA compliance.
- Delivered weekly client-ready dashboards & reports, enabling faster and data-driven decision-making.
- Utilized Excel (Pivot, VLOOKUP, trend charts) for data cleaning, analysis, and visualization of large datasets.
- Conducted root cause analysis on settlement and merchant operations to resolve data discrepancies and reduce errors.
- Created and maintained centralized data repositories, ensuring accuracy, consistency, and easy accessibility of business data.
- Prepared leadership presentations and business collateral using PowerPoint, synthesizing complex data into clear, actionable insights.
- Supported cross-functional initiatives by coordinating reporting activities, ensuring timely and high-quality deliverables with minimal oversight.

Associate | Payments & Reconciliation | RAKBANK-UAE | Wipro Technologies | Oct 2023 - Dec 2024 | Chennai, TN

- Managed and reconciled daily payment transactions for international and domestic wire transfers.
- Analyzed transaction data to identify and resolve discrepancies, reducing reconciliation errors by **15%**.
- Generated ad-hoc reports using Excel to support internal audits and compliance checks.
- Handled a high volume of daily transactions, ensuring 100% adherence to Standard Operating Procedures (SOP).

Key Projects & Achievements - RAKBANK-UAE | Wipro Technologies

- Team Daily Performance Dashboard** – Designed and automated an Excel dashboard (with Power Query) to track **SLA/TAT, compliance, and error trends**, improving SLA breach visibility by **20%** and reducing reporting delays.
- QA Collaboration – Error & Compliance Monitoring** – Partnered with the QA and Macro Automation teams to build **AHT & Credit Score reports** in Excel, enabling proactive compliance tracking and supporting RAKBANK’s goal of **zero-error operations**.

EDUCATION

Bachelor of Commerce in Corporate Law, Banking, Taxation, Accountancy

Guru Nanak College of Art and Science -University of Madras

04 /2018 – 04/ 2021 | Chennai, TN

Virtual Internships:

- Deloitte Australia – Data Analysis (Virtual Internship):** Gained hands-on experience in cleaning, analyzing, and interpreting business datasets to support data-driven decision-making.
- TATA – Data Visualization (Virtual Internship):** Applied visualization techniques to transform raw data into interactive dashboards for trend identification and reporting.
- Goldman Sachs – Excel for Business Analysis (Virtual Internship):** Strengthened Excel skills in financial and operational analysis, including advanced formulas and business case modeling.

CAPSTONE PROJECT

- EV Market Analysis Dashboard (Excel & Power BI):** Built an interactive dashboard to analyze Indian EV market trends, guiding AtliQ Motors’ expansion strategy.
- Sales Analysis Dashboard (Python & Power BI):** Processed and visualized retail sales data using Python (Pandas, NumPy) and Power BI, identifying key revenue drivers and business insights.