

e Governance

Course Objectives

Main objectives of this course are to develop an understanding of the e-governance from a multi disciplinary perspective, application of ICT in public governance systems, frameworks for such e-governance models, enabling technologies and contemporary trends.

Syllabus

e-governance evolution-models-frameworks- enabling technologies-infrastructure readiness-cases

Expected Outcomes

The student should have an overall picture on the evolution of e-governance and various models for e-governance. Sufficient knowledge on the application of ICT technologies for the enhancement of e-governance platforms is also envisaged in this course. A deeper understanding of the already implemented systems is aimed at providing a practical knowledge on development of such systems.

References

1. Bhatnagar Subhash, E-Government: From vision to implementation, Sage Publication, New Delhi
2. C.S.R. Prabhu, E-Governance: Concepts and Case Studies, Prentice-Hall of India Private
3. Limited, 2004.
4. Backus, Michiel, e-Governance in Developing Countries, IICD Research Brief, No. 1,
5. March 2001.
6. Gupta D M, e-governance: A comprehensive framework, New Century Publications India
7. Leslie Budd and Lisa Harris e-governance: Managing or Governing, Routledge.
8. Pankaj Sharma, e-governance APH Publishing India
9. Driss Kettani and Bernard Moulin, E Government for good governance in developing countries, International Development Research Centre, Anthem Press

COURSE PLAN

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1 Need for e-governance, Evolution of E-Governance, Issues in E-Governance applications;, Its scope; Global trends, Benefits in cost, time, speed and quality- other issues- e- government enablers

2 E-Governance Maturity Models-evolution- Levels- Characteristics - Good Governance Models- Digital Governance: Broadcasting/ Wider Dissemination Model, Critical Flow Model, Comparative Analysis Model, Mobilization and Lobbying Model, Interactive-service Model/ G2C2G

First Internal Examination

3 Architectures for data warehouses for egovernment- National Data Warehouses: Census Data, Prices of Essential Commodities -dashboards for online decision making-Other areas are Agriculture, Rural Development, Health, Planning, Education, and Trade and Other Sectors.

4 Infrastructure readiness - Digital System, Legal, Institutional, Human, Technological Evolutionary Stages in E-Governance.

Second Internal Examination

5 Cases on e-literacy project in Kerala-Bhoomi in Karnataka, FRIENDS in Kerala, E-Khazana, DGFT, PRAJA, E-Seva, E-Panchyat, Mandals in Andra, Gyandoot, Computerised interstate check post in Gujarat-General Information Services of National Informatics Centre; Comparative study on E-Governance initiative in developing and developed countries like USA; E- China; Brazil and Sri Lanka

Final Exam