1. CUSTOMER SEGMENT(S)

Retail Store Stock Inventory Analytics

Project Title:

Who is your customer? i.e. working parents of 0-5 y.o. kids



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The customer here is "Vegetables Shop Owner"

Define CS, fit into CC

6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devloes.

Spending power, No cash in pocket, Risk factor to an extent

5. AVAILABLE SOLUTIONS

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AS

problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital Which solutions are available to the customers when they face the notetaking

*He/ she tried to predict the surges and drops according to proportional to the price surge which can be identified The sudden changes in demand which is directly before hand and stocked accordingly what they only have experienced

Explore AS, differentiate

7. BEHAVIOUR

done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; 뮒 indirectly associated: customers spend free time on volunteering work (i.e. What does your customer do to address the problem and get the job

They try the interface for overcoming of the problem but then if they find it complicated they stop using it

Focus on J&P, tap into BE, understand RC

'Indirectly related will be them attending workshops where effective inventory management technique will be shared information about

9. PROBLEM ROOT CAUSE J&P

customers? There could be more than one; explore different sides.

Which jobs-to-be-done (or problems) do you address for your

2. JOBS-TO-BE-DONE / PROBLEMS

What is the real reason that this problem exists? What is the back story behind the need to do this job?

i.e. customers have to do it because of the change in regulations.

form is difficult and managing the software is too expensive People think that managing the inventory through digital 'People have kept a mindset that increase/ decrease in demand is not predictable.

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8. CHANNELS of BEHAVIOUR

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8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development. 8.2 OFFLINE

Online: Advertise with financial influencers to spread awareness and promote it.

Identify strong TR & EM

make some social contacts in his/her surroundings that Offline: A person who belongs to work should have to will create some trust worthy things in the business

3. TRIGGERS

What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news. Seeing the immense wastage of vegetables due to less sales Reading about innovation ideas on better management on the internet

4. EMOTIONS: BEFORE / AFTER

i.e. lost, insecure > confident, in control - use it in your communication strategy & design. E How do customers feel when they face a problem or a job and afterwards?

'Satisfaction, Confident, Calm state of mind 'Frustrations, helplessness, demotivated

10. YOUR SOLUTION

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If you are working on a new business proposition, then keep it blank until you fill in If you are working on an existing business, write down your current solution first, the canvas and come up with a solution that fits within customer limitations, fill in the canvas, and check how much it fits reality.

solves a problem and matches customer behaviour.

Analyzing previous year climatic changes will determine 'Monitoring and predicting the ups and downs in market the grocery demand and that will create a good path in investing in right vegetable

warehouse will help us avoid some emergency situations Always have a plan B for storing the stocks in the changes in the fields

in previous year statistics will help us make alternate

Identify strong TR & EM

Periodic changes according to changes

*Locating the warehouse for restocking

'Daily transportation costs

*Short life of fresh vegetables

'Sudden surge in the prices based on demand

