

Service Request #150987

Open Date	Classification
27/01/26 15:04	General
Name	Type
Anando Kumar Biswas	Zimbra Email
Org. Unit	
Internal Resources Division	
Status	
Closed - Resolved	

Subject

Description

Dear Concern

Please provide password against email: ict.cell@ird.gov.bd

Notes

27/01/26 15:10 by Md Rakib Hasan

#59627

Dear Sir,

This is to inform you that your email password has been successfully reset.

Temporary Password: T@fg\$N#6963

Kindly log in using the above password and ensure that you change it immediately upon your first login.

For your security, please refrain from reusing any previous or old passwords.

If you access your email through a client or mobile application, remember to update the password there as well.

We strongly recommend that you set a new password that meets the following criteria:

- Minimum of 8 characters
- Includes both uppercase and lowercase letters (A–Z, a–z)
- Contains at least one number (0–9)
- Includes special characters (e.g., !, @, #, \$, %, ^, &, *)

Additionally, please enhance your account security by enabling the following features:

1.Account Recovery:

Navigate to: Login > Settings > Account Recovery > Add Recovery Email > Enter Verification Code from Recovery Email > Verified > Save

2.Two-Factor Authentication (2FA):

Enable 2FA from your account settings to provide an additional layer of protection.

----- Initial Description -----

Dear Concern

Please provide password against email: ict.cell@ird.gov.bd

To: anando.biswas@ird.gov.bd