



Your Trusted Neighbourhood Kiosk



Common Service Center

Products & Services

Date: 07th May'24





About CSC

CSC e- Governance Service India Limited is a Special Purpose Vehicle (CSC SPV) incorporated under the Companies Act, 1956 by the Ministry of Electronics and Information Technology (MeitY)

It provides a centralized collaborative framework for delivery to services to citizens through CSCs, besides ensuring systematic viability and sustainability of system.

They are the access points for delivery of various digital services to villages in India, thereby contributing to a digitally and financially inclusive society.

They are positioned as change agents, promoting rural entrepreneurship and building rural capacities and livelihoods.

They are enablers of community participation and collective action for engendering social change through a bottom-up approach with key focus on the rural citizen

CSCs are the access points for delivery of essential public utility services, social welfare schemes, healthcare, financial, education and agriculture services, apart from host of B2C services to citizens in rural and remote areas of the country



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Our Vision

To develop CSCs as a dependable, reliable and ubiquitous IT enabled network of Citizen Service Points connecting local population with the government departments, business establishments, banks and insurance companies and educational institutions, with an impact on primary, secondary and tertiary sectors of the country's economy.



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1. Pradhan Mantri Welfare Schemes

- 1.1 [Ayushman Bharat Yojana](#)
- 1.2 [PM - Kisan Maan-dhan Yojana](#)
- 1.3 [PM - Kisan Samman Nidhi Yojana](#)
- 1.4 [PM Street Vendor's AtmaNirbhar Nidhi Yojana](#)
- 1.5 [PM - Shram Yogi Maan-dhan Yojana](#)
- 1.6 [PM Fasal Bima Yojana](#)
- 1.7 [PM - Laghu Vyapari Maandhan \(NPS Traders\)](#)
- 1.8 [PM - Kisan Credit Cards Yojana](#)
- 1.9 [E-Shram Registrations](#)
- 1.10 [PM Vishwakarma Yojana](#)

Government Schemes in India are launched by the government to address the social and economic welfare of the citizens of this nation.

These schemes play a crucial role in solving many socio-economic problems that beset Indian society; thus, their awareness is a must for any concerned citizen.

CSC SPV is the implementing agency of the schemes to the last mile through VLE's

1.1 Ayushman Card

Ayushman Bharat Yojana provides a health cover of Rs. 5 lakh per family per year for secondary and tertiary care hospitalization to poor and vulnerable families.



Services:

- Registration of Beneficiaries
- Ayushman Card Print

1.2 Pradhan Mantri Kisan Maandhan Yojana (PMKMY)

PMKMY is a contributory pension scheme where a monthly pension of Rs 3,000 will be provided to all eligible small and marginal landholding farmers, who make a monthly contribution of Rs. 55 to Rs. 200 till the age of 60 years.



Services:

- Registration Update
- Donation
- Reprint
- Revival
- Death/ Self Exit

1.3 Pradhan Mantri Kisan Samman Nidhi Yojana(PMKNY)

PM Kisan Samman Nidhi Yojana provides income support of Rs. 6,000 per year to all small & medium land holding farmer families in three equal installments directly into their bank accounts.

Services:

- Registration of Farmers
- EKYC of farmers

1.4 PM Street Vendor's AtmaNirbhar Nidhi Yojana (PMSVA NIDHI)

This is a special micro-credit scheme for street vendors which facilitates working capital loan up to Rs. 10,000.

The scheme will help formalize the street vendors with above objectives and will open up new opportunities to this sector to move up the economic ladder.

Services:

- Registration of Beneficiaries



1.5 Pradhan Mantri Shram Yogi Maandhan (PMSYM)

Pradhan Mantri Shram Yogi Maandhan is a contributory pension scheme for workers of **unorganized sector** between the age of 18 to 40 years and with a monthly income of up to Rs. 15,000. The workers receive a monthly pension of Rs. 3000 per month after 60 years of age.

Services:

Registration | Reprint
Update | Donation | Revival
Death/Self Exit

1.6 Pradhan Mantri Fasal Bima Yojana (PMFBY)

PMFBY was launched from Kharif 2016 with aim to support production in agriculture by providing an affordable crop insurance product to ensure comprehensive risk cover for crops of farmers against all non-preventable natural risks from pre-sowing to post-harvest stage. It is a comprehensive, yield based crop insurance scheme which aims to provide financial support to farmers suffering crop loss/damage arising out of unforeseen events.



Services:

- Registration of Farmers

1.7 Pradhan Mantri Laghu Vyapari Maandhan (NPS Traders)

Pradhan Mantri Laghu Vyapari Maandhan Yojana (National Pension Scheme for Traders and Self-Employed Persons) is a contributory pension scheme for shopkeepers/ retail traders and the self-employed, between the age of 18-40 years, for providing a monthly pension of Rs. 3,000.

Service :

- Registration
- Update
- Donate
- Reprint
- Revival
- Death Exit
- Self Exit



It is a **voluntary and contribution based central sector scheme**.



1.8 Kisan Credit Card

The **Kisan Credit Card** scheme is a Government of India scheme which provides farmers with timely access to credit. The Kisan Credit Card (KCC) scheme was launched in 1998 with the aim of providing short-term formal credit to farmers and was created by NABARD (National Bank for Agriculture and Rural Development).

The KCC scheme was introduced to ensure that the credit requirements for farmers in the agriculture, fisheries and animal husbandry sector were being met. This was done by helping them avail short-term loans and provide them with a credit limit to purchase equipment and for their other expenses as well.



Services:

- Registration of Farmers

1.9 E-Shram Portal

E-Shram portal seeks to create a National Database of Unorganized Workers, including Construction Workers, Migrant Workers, Gig and Platform Workers, Street Vendors, Domestic Workers, Agriculture Workers, etc., to ensure optimum realization of their employability and extension of the benefits of social security schemes to these workers.

What is required for registration?

1. Aadhaar Number
2. Mobile number linked with Aadhaar.
3. Savings Bank Account number with IFSC code.

Services: Registration & Updation



1.10 PM Vishwakarma

The **PM Vishwakarma Yojana** was launched on 17th September 2023. by Prime Minister of India on the occasion of Vishwakarma Jayanti.

The scheme provides benefits to artists of various fields who are engaged in using their artistic skills for earning purposes. If you are also an artisan and want to scale up your business with the help of the government they new should also all yourself on the official website of PM Vishwakarma Yojana 2023.

Beneficiaries will get technical skill training as well as low interest rates loans on pm Vishwakarma scheme 2023.

Services: Registration

2

2.1

[AADHAAR \(ASK\)](#)

2.2

[Aadhaar \(UCL\)](#)



2.1 AADHAAR (ASK)



Unique Identification Authority of India
Government of India

The ‘Aadhaar Seva Kendra’ or ASK of the Unique Identification Authority of India (UIDAI) is a single stop destination for all Aadhaar services for the residents. The ASK will offer dedicated Aadhaar enrolment and update services to residents in a state-of-the-art environment.

Services:

Enrollment | Demographic update| Document Upload| Biometric Update | E-KYC & Authentication | Card Print

Target Population : All Citizens

The ‘Online Demographic Update Center’ or UCL of the Unique Identification Authority of India (UIDAI) is a single stop destination for all Aadhaar services for the residents. The UCL will offer dedicated Aadhaar Demographic & Document update services to residents in a state-of-the-art environment.

2.1 AADHAAR - UCL (for VLE)

Services:

- Demographic Update like Address, Mobile, Email ID
- Document Update
- Aadhaar ePrint



3. G2C Services

3.1 PAN Card Services

3.2 ITR Filing

3.3 Jeevan Praman

3.4 Passport

3.5 E-Stamp

3.6 Government E-Marketplace (GeM)

3.7 Udyam Services

3.8 CPGRAMS



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3.1 PAN CARD SERVICES

CSC E-Governance Services India Limited (CSC SPV) executed an Agreement with the UTI Infrastructure Technology & Services Limited (UTIITS) in July, 2011 for providing the services of receiving Applications from the citizens through CSCs and submitting the same to UTIITS for issuing PAN Card.



Services: Application for allotment of New PAN | Updation of PAN Card

3.2 ITR Filing



Common Service Centres provide Income Tax services such as e-return filing, verification, payment, Etc through VLE's

(ITR 1 and ITR 4 to be filed online.)

Services: ITR form Filling

3.3 Jeevan Pramaan

Jeevan Pramaan – Life Certificate for Pensioners through CSCs in India

Jeevan Pramaan is a biometric enabled digital service for pensioners. Pensioners of Central/State Government or any other Government organization can take benefit of this facility. One of the major requisites for the pensioners post their retirement from service, is to provide life certificates to the authorized pension disbursing agencies, following which their pension is credited to their account.

In order to get this life certificate, the pensioner is required to either personally present before the Pension Disbursing Agency or have the Life Certificate issued by authority where he/she has served earlier and have it delivered to the disbursing agency.

REQUIREMENTS :

- Aadhaar Number
- Name
- Mobile Number
- Pension Account number
- Bank details



Services: Jeevan Praman ID/DLC registration and related services.



3.4 Passport Seva kendra



<https://digitaalseva.csc.gov.in/>

The CSCs facilitate filling and uploading of Passport application form, payment of applicable fee (through debit/credit card or through SBI internet banking/challan mode) and scheduling of appointment for the visit to the Passport Seva Kendra (PSK) at a charge not exceeding Rs. 100/-.

As per the appointment schedule, an applicant will have to visit the PSK for completion of application submission process (including collection of digital photographs/ biometrics, verification of supporting documents and approval).

Services:

Registration & Booking | Documents Uploading | Verification

Tutorial Video: <https://www.youtube.com/watch?v=BtKR1zQaCgk>



3.5 e-Stamp

E-Stamping is a computer-based application for online payment of nonjudicial stamp duty to the Government.

E-Stamp service through CSC is available in:

- Andhra Pradesh
- Assam
- Chhattisgarh
- Gujarat
- Himachal Pradesh
- Jharkhand
- Tripura
- Karnataka
- Odisha
- Uttar Pradesh
- Meghalaya



Services: Registration



Tutorial Video: <https://www.youtube.com/watch?v=FhGR-hwQNeA>



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3.6 GeM Services

GeM has partnered with CSC SPV for registration of buyers and sellers on GeM Portal.

Buyers & Sellers include:

- Urban Local Bodies
- Panchayati Raj Institutions Women & Tribal entrepreneurs
- Artisans Micro & Small Enterprises Self-Help Groups
- Farmer Producer Organizations
- Start-ups
- Corporates, Companies, Non-Banking
- Financial Companies & CSR initiatives
- Colleges, Scientific & Technical Research Institutions, & Universities



Services:

- Buyer Registration
- Seller Registration

Tutorial Video: <https://www.youtube.com/watch?v=72rc1MWCht4>



3.7 Udyam Services

Udyam is an online system for registering micro, small and medium enterprises launched by the Ministry of Micro Small and Medium Enterprises.

Common Service Centres Provide MSME Registration services at ease.

Benefits:

- Additional edge in Government Tenders.
- Protection of delayed payment.
- Public Procurement Policy
- Credit Guarantee Scheme



Services: Registration of micro, small and medium enterprises (MSME)

Target Population : All Citizens

Tutorial Video: <https://www.youtube.com/watch?v=W62zzeMCcpQ>

3.8 CPGRAMS

Centralised Public Grievance Redress and Monitoring System (CPGRAMS) is an online platform available to the citizens 24x7 to lodge their grievances to the public authorities on any subject related to service delivery. It is a single portal connected to all the Ministries/Departments of Government of India and States. Every Ministry and States have role-based access to this system. CPGRAMS is also accessible to the citizens through standalone mobile application downloadable through Google Play store and mobile application integrated with UMANG.

Service: Registration

Target Population: Citizens

The screenshot shows the CSC Digital Seva Portal dashboard. At the top, there's a green banner with the text "CPGRAMS Centralised Public Grievance Redress and Monitoring System" and "IS NOW ACCESSIBLE TO THE CITIZENS THROUGH ALL CSCS". Below the banner, a yellow box contains three points: 1. It is a single portal connected to all the Ministries/Departments of Government of India and States. 2. The status of the grievance filed in CPGRAMS can be tracked with the unique registration ID provided at the time of registration of the complainant. 3. CPGRAMS also provides appeal facility to the citizens if they are not satisfied with the resolution by the Grievance Officer. The main dashboard features a navigation bar with links like GOVERNMENT, INSURANCE, ELECTRICITY, FASTAG, TELECOM, TAX PAYMENT, OTT, HEALTH, GAS, and PENSION. A sidebar on the left has icons for various services like Aadhaar, PAN, and e-Shram. A central panel displays information about VLEs maintaining inventory for Aadhaar operations and links for opening DEMAT and TRADING ACCOUNTS. The bottom right corner has a section titled "Important" with a shield icon and "SYSTEM SECURITY GUIDELINES".



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4 State Government Services

4.1 E-District Services

4.2 Public Distribution Services

4.3 BOCW Labour Registration

4.4 E-Vahan & E-Sarathi Transport Services

4.5 Municipal Services

4.6 E-Labarthi



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4.1 E-District Services

The e-District project has been conceptualized to improve the experience of Government to Citizen interactions at the district level through seamless delivery of various G2C services.

Objective: Providing Single Window Service To The Citizens Of The State.

Services available include:

- Caste/Domicile/ Birth/Death certificates
- Licenses
- Ration Card
- Social Welfare Pensions
- Online Filing of RTI
- Land Registration/ Land Records,
- Government Taxes
- Utility Bill Payments

E-District services are available through CSCs in:

- | | | |
|---|--|--|
| <ul style="list-style-type: none">• Madhya Pradesh• Maharashtra• Puducherry• Tripura• Uttar Pradesh• Uttarakhand | <ul style="list-style-type: none">• Bihar• Arunachal Pradesh• Assam• Chhattisgarh• Daman & Diu• Haryana | <ul style="list-style-type: none">• Himachal Pradesh• Jammu & Kashmir• Jharkhand• Dadra & Nagar Haveli• Delhi• Tamil Nadu |
|---|--|--|

4.2 PDS Services

Public Distribution Service (PDS) services are available through CSC, where Ration Card holders can get various services like:

- Update Ration Card
- Aadhar Seeding
- Take duplicate print of Ration Card
- Check status of availability of ration
- Registration of grievances
- Application of new Ration Cards



4.3 BOCW Labour Registration

Labour registration to provide financial aid and other entitlements to people employed in Building and other Construction Works are available through CSC.

Services available in 7 states

| | | | |
|--------------|---------|---------------|------------|
| Chhattisgarh | Haryana | Tripura | Uttrakhand |
| Gujarat | Punjab | Uttar Pradesh | |

Services

- Labour Registration
- Labour Contribution
- Labour Certificate
- Labour Services
- Renewal Registration
- Registration and Smart Card Printing
- Conversion of Red Book to Smart Card
- Document Verification & Smart Card printing by CSC BOC Workers Registration
- BOC Workers Subscription Payment

4.4 E-Vahan and e-Sarathi

E-Vahan & e-Sarathi transport services are being provided through CSC in the States of Uttarakhand and Jammu & Kashmir.

Services under e-vahan

- RC services
- Ownership Transfer
- Change of Address
- Renewal of Registration
- Conversion/ Alteration of Vehicle
- Hypothecation services



Services under e-Sarathi

- Driving License services
- Adding Class of Vehicle
- Printing Application Forms
- Update Mobile Number
- Fee Payment & Uploading Documents
- Application Status
- Tutorial of Learners License Test and Appointments



4.5 Municipal Services

CSC SPV has partnered with the Municipal Corporations of States for the provision of civic services to citizens at their doorsteps.

Services available in 16 states

| | | | |
|----------------------|------------------|----------------|---------------|
| Assam | Delhi | Jharkhand | Tripura |
| Chattisgarh | Haryana | Madhya Pradesh | Uttar Pradesh |
| Dadra & Nagra Haveli | Himachal Pradesh | Maharashtra | Uttrakhand |
| Damn & Deu | Jammu & Kashmir | Puducherry | West Bengal |

Services

- Property Tax Collection
- MCD Birth Certificate
- MCD Birth Certificate Update



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4.6 E-Labarthi (Bihar)

E-labharthi is a new portal launched by the Bihar government to provide monetary pension benefits to individuals such as widows, old age individuals, and people with disabilities. With the help of the E-Labharthi portal, people may check different pension schemes and their payment statuses.

Services: Registration



5 B2C Services

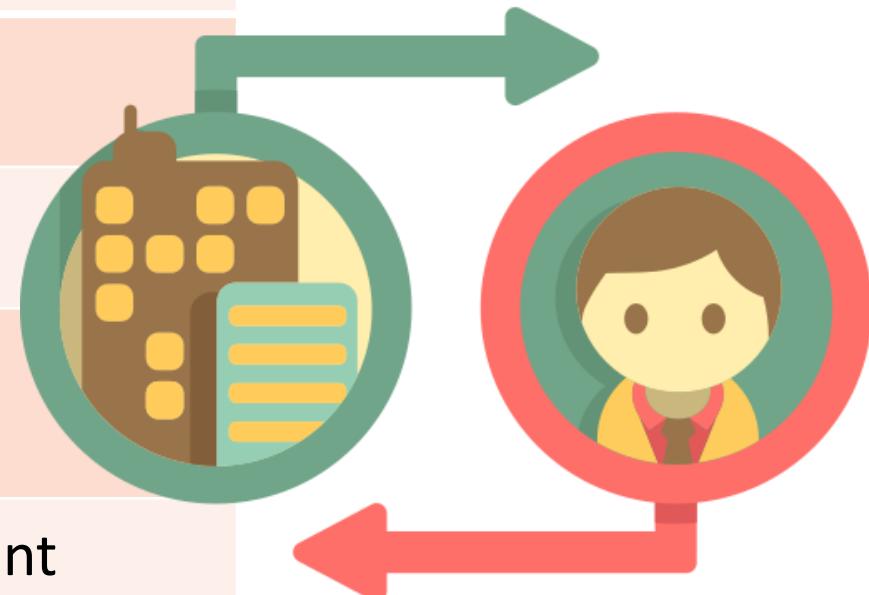
5.1 Bharat Bill Payment System

5.2 CSC Dhwani

5.3 E-Vigyapan

5.4 DigiName

5.5 Mobile, DTH Recharge, & Bill Payment



5.1 Bharat Bill Payment System



Bharat Bill Payment System (BBPS) is an integrated bill payment system in India offering interoperable and accessible bill payment service to customers through a network of agents of registered member as Agent Institutions (AI), enabling multiple payment modes, and providing instant confirmation of payment. BBPS offers various bill payment options.

| Product | Category |
|-----------------------------------|-------------|
| BBPS Broadband Postpaid BBPS | Telecom |
| BBPS Electricity BBPS | Electricity |
| BBPS LPG Gas BBPS | Gas |
| BBPS Generic BBPS | BBPS |
| BBPS Landline Post paid BBPS | Telecom |
| BBPS Mobile Postpaid BBPS | Telecom |
| BBPS Municipal Taxes and Services | Government |
| BBPS Water BBPS | Water |
| Fastag BBPS | Fastag |
| Loan BBPS | Loan |



Tutorial Video: <https://www.youtube.com/watch?v=kVO6jksw--8>



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5.2 CSC Dhwani

CSC Dhwani is an audio advertisement service for services and products. Any VLE or citizen can avail the service for advertising any kind of business.

Services: Audio Making



Services: Advertisement publish

5.3 E-Vigyapan

E-Vigyapan is a nationwide commercial network of digital display signage that seeks to capitalize the attention of captive audience inside CSCs through advertisement and/or experiential marketing.



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5.4 DigiName

Diginame provides platform to buy your domain name and have own a web address which will guards your brand online. Diginame is offering big savings over the Competition, with full domain control panel and Website Builder tool accessibility. Diginame makes domain registering Domain Names fast, simple, and affordable with web presence.

Services:

- Domain Registration
- Website Design and builder Tool
- Manage DNS



5.5 Mobile, DTH Recharge and Bill Payment

Mobile and DTH recharge for various service providers is one of the key B2C services available at CSC. Citizens can also pay their mobile bills through CSC.

Services: Mobile, DTH recharge and Bill Payment

<https://digitalseva.csc.gov.in/web/services/recharge>

6

Financial Inclusion Products & Services

6.1



Banking – BC Program

6.2



Loan

6.3



EMI Collection

6.4



6.5



Pension

6.8



6.1 BANKING BC SERVICE

CSC SPV has partnered with various Public Sector Banks, Private Banks and RRBs to provide a range of Banking services through BCs to citizens.

Regional Rural Bank (RRB)

- Bangia Gramin
- Vikas Bank
- Baroda U.P. Gramin Bank
- Baroda Rajasthan Kshetriya Gramin Bank
- Gramin Bank
- Chhattisgarh Gramin Bank
- Dakshin Bihar Gramin Bank
- Himachal Gramin Bank
- Jharkhand Rural Gramin Bank
- Madhya Pradesh Gramin Bank
- Prathma UP Gramin Bank

- Punjab Gramin Bank
- Sarva Haryana Gramin Bank
- Rajasthan Marudhar Gramin Bank
- Utkal Gramin Bank
- Meghalaya Rural Bank
- Arunachal Gramin Bank
- Nainital Bank
- Tripura Gramin Bank
- Tripura State Cooperative Bank

PSU Bank partnerships:

- State Bank of India
- Punjab National Bank
- Bank of India
- Indian Bank
- Central Bank of India
- UCO Bank
- Bank of Baroda

Private Banks

- HDFC Bank
- Axis Bank
- IDBI Bank
- ICICI Bank



Services Available

| | | | |
|----|---|----|--|
| 1 | Account Opening | 24 | Block Debit card |
| 2 | Cash Deposit(own bank) | 25 | Launch Complaints |
| 3 | Cash Deposit(other bank-EPS/Rupay Card) | 26 | Track Complaints |
| 4 | Cash withdrawal (on us) | 27 | Request for SMS alert/email statement (if mobile no./e-mail is already registered) |
| 5 | Cash withdrawal (off us) | 28 | Pension Life Certificate authentication through Jeevan Praman(Aadhaar enabled) |
| 6 | Fund transfer (own bank) | 29 | Recovery /collection upto bank approved limits |
| 7 | Fund transfer (other bank-AEPS/Rupay Card) | 30 | Apply for Rupay debit cards |
| 8 | Balance enquiry (own bank) | 31 | Passbook update |
| 9 | Balance enquiry (other bank-AEPS/Rupay Card) | 32 | Loan request initiation for Personal Loan |
| 10 | Mini Statement | 33 | Loan request initiation for Vehicle Loan |
| 11 | RD opening | 34 | Loan request initiation for Home Loan |
| 12 | Enroll for Micro Accidental Death Insurance | 35 | Lead generation for Current Account |
| 13 | Enroll for Micro Life Insurance | 36 | Request initiation for Mutual Fund |
| 14 | Enroll for Social Security Pension Scheme | 37 | Request initiation for Life Insurance |
| 15 | Cheque Collection | 38 | Request initiation for Health Insurance |
| 16 | Aadhaar Seeding | 39 | Request initiation for Motor insurance |
| 17 | Mobile Seeding | 40 | Sukanya Samridhi Account (SSA) |
| 18 | IMPS | 41 | National Pension Scheme(NPS) Account Opening |
| 19 | NEFT | 42 | National Pension Scheme(NPS) Status Check |
| 20 | Request for new Cheque book | 43 | Sovereign Gold Bond(SGB) |
| 21 | Stop payment of cheque | 44 | Floating Rate Saving Bond(FRSB) |
| 22 | Cheque status enquiry | 45 | Senior Citizen Savings Scheme(SCSS) |
| 23 | Renewal of TD/RD | 46 | Public Provident Fund(PPF) |



6.2 LOAN

Citizens can now avail various Loan products of HDFC Bank, Axis Bank, Adani Capital, ICICI, LIC, Kotak Mahindra Bank, PNB and TVS Credit through CSC.

Loan Products available:

- Auto Loan/2-wheeler Loan
- Business Loan
- Commercial Vehicle Loan
- Consumer Durable
- MSME – BBG/EEG
- Gold Loan
- Home Loan
- Personal Loan
- Loan Against Property
- Loan on Credit Card
- Small Agri Business
- Cash Credit – SBB
- Kisan Mitra Loan
- Secured Term Loan - SBB
- Overdraft
- Education Loan
- Non-Individual Dairy-Poultry
- Loan Against Security
- Retail Remittances
- TMUC

Additionally, they can also apply for credit cards through HDFC Bank.

6.3 EMI Collection

EMI Collection service is also available through CSCs for HDFC Bank, TVS, MRHFL, & MMFSL.

6.4 FASTAG

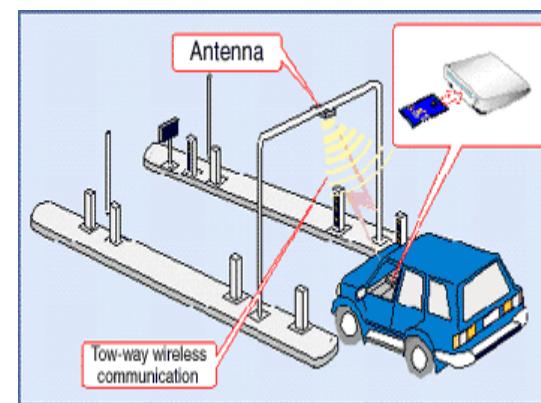
Electronic payment of highway tolls without human intervention. ETC systems use vehicle-to-roadside communication technologies to perform an electronic monetary transaction between a vehicle and the toll collection agency.

FASTAG ORDER AND SALE PROCESS



Services:

- Sale of Fastags
- Recharge



6.5 National Pension Scheme

Contributions + Investment Growth - Charges = Accumulated Pension Wealth



- Government of India introduced NPS for Central Government Employees joining services w.e.f 1st Jan 2004. On 1st May 2009, on voluntary basis NPS was made available for All citizens of India.
- PFRDA was created as regulator for the Pension sector.
- NPS is based on Personal retirement accounts (PRAs) created for individual members.
- NPS accretes savings into subscribers PRA while he is working and use the accumulations at retirement to procure a pension for the rest of his life.



6.6 CIBIL REPORT

CSC SPV has partnered with TransUnion CIBIL for providing the CIBIL score, which measures credit health, to customers.

Importance:

- It will help peoples to get the loan easily and with higher CIBIL score customer can get approval of high amount of loan.
- VLE can check the CIBIL report of the customer before putting loan leads.
- It will help customer to know the CIBIL score & get the loan easily from bank and also for VLE to help other peoples in their area to get the loan and other banking services.



Service: Check the online report and take the print out.

Target Population: All Citizens

7 INSURANCE

Sale of new insurance policies and Premium Renewal service for various insurance companies is available through CSCs. To provide these services, VLEs need to take RAP certification or VLE Insurance certification.

Insurance products available:

- Life Insurance
- Life Insurance Policy Renewal
- Motor Insurance
- Personal Accident Insurance
- Property Insurance
- Crop Insurance
- Fasal Bima
- Health Insurance
- Fire & Allied Perils.



Service **New Policies | Policy Renewal Payment**

Platform for all types of insurance products (Life & General)

8 DigiPay

DigiPay is an Aadhaar Enabled Payment System (AePS) developed by CSC e-Governance Services India Limited. Common Service Centres (CSCs) are physical facilities established to deliver various digital services to citizens in rural and remote areas of India. These centers are operated and managed by Village Level Entrepreneurs (VLEs). CSC SPV has collaborated with National Payment Corporation of India (NPCI), an Aadhaar Enable Payment System (AePS) through CSCs.



Services Offered:

- Cash Withdrawal • Cash Deposit • Mini Statement • Balance Enquiry • Domestic Money Transfer
- Micro ATM • Aadhaar Pay (Aadhaar to Aadhaar Fund Transfer) • Digital Seva Portal Wallet Top-up

Benefits

- Financial Inclusion: Enables people in rural areas to access basic banking services without having to visit traditional bank branches.
- Accessibility: Makes banking and financial services available to those who might not have easy access to traditional banking infrastructure.

Requirements for DigiPay

- Computer/Laptop
- Biometric Devices (Fingerprint/ IRIS)
- Internet Connectivity
- Smart Phone
- Printer (For Receipt)
- UPS for Power Back-up
- Micro ATM Device

How it Works

- Biometric Authentication: Transactions are authenticated using the customer's Aadhaar number and biometric authentication (fingerprint or iris scan).
- Transaction Processing: Once authenticated, transactions like cash withdrawal, Balance Enquiry, Mini Statement and Aadhaar Pay services are processed through the AEPS platform.
- Receipt Generation: A receipt is generated for every transaction, providing a record for the customer.



Agriculture

Products & Services

9



Services : Lead Generation

Target Population: Applicable for all farmers

For more information, please visit: <https://www.cscagri.in/fpo/index>

9.1 CSC e Agri

9.2 Agri Tele-Consultation &
E –Pashu Chikitsa

9.3 Nursery & Seed Production

9.4 Kisan E- Store

9.5 Soil Testing Center

9.6 Protected Cultivation & Organic Farming

9.7 Drone Pilot Training Facility

9.8 Mahindra Tractor lead generation

9.9 IFFCO e -Bazar



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Product under E-AGRI:

Subsidized and Non subsidized fertilizers

Water soluble fertilizers

Growth Promoters/Nutrients

Bio-fertilizers

Agro-chemicals

Farm implements - Tractor

Soil Testing kits

Cattle Feed

CSC eAgri portal is an e commerce platform which brings in all the commodities required by farmers from sowing to harvesting under one umbrella. Besides this, the commodities can be procured through IFFCO eBazar and Kisan eStore. The basic requirements that farmers have namely agri inputs like seeds, fertilizers, agrochemicals, agri-implements, advisory services, banking facilities etc including cattle feed too.

For this purpose CSC has signed MoU/agreement with organizations, details given in the table below:

For more information, kindly visit at <https://www.csceagri.in/>



| S.No | Brands | About Brands |
|------|------------------------|--|
| 1 | Amul | "AMUL CATTLE feed" a leading cattle feed brand AMUL , which sells cattle feed to FPOs and VLEs in bags sizes such as 10 kg, 25 kg, 30 kg, 50 kg, 65 kg and 70 kgs. It promotes better cattle ` health, milk production and therefore increase Farmers' prosperity. |
| 2 | Bayer Crop Science | Bayer Crop Science is leading an organization in the field which sells with Agri inputs such as seeds (Paddy/ vegetables) and agrochemicals on demand. |
| 3 | Bhumi Prayogshala | It is mini soil testing laboratory which helps farmers get the soil samples tested and give reports. The FPO/VLEs can order purchase of Soil Testing Machines |
| 4 | Godrej Agrovet limited | Godrej Agrovet is a food and agri conglomerate, dedicated to improving the productivity of Indian farmers by innovating products and services that sustainably increase crop and livestock yields. The size of bag package is 50 Kg and 70 kg. |
| 5 | IFFCO | IFFCO is leading organization which deals with Agri inputs like fertilizers, subsidized in the State of Chattisgarh, Gujarat, MP, West Bengal , Telangana and Karnataka or non-subsidized in other states ? |
| 6 | IFFCO KISAN | IFFCO Kisan Balanced Cattle Feed contains necessary proteins, minerals, and vitamins, helping grow and maintain cattle and increase milk production. It's a leading cattle feed brand which sells cattle feed in sizes such as 10kg, 25kg, 30kg, 50kg, 65kg and 70 kg. |
| 7 | Tata Rallis | Rallis is leading organisation which deals with Agri inputs such as agrochemicals and seeds |
| 8 | IshVed | IshVed is leading organisation which deals with Agri inputs/seeds such as Brinjal, Chilli, tomato, cabbage, Okra, onion, Water Melon, Musk Melon, cabbage, cauliflower, cucumber, bottle gourd, bitter gourd, Ridge Gourd, Capsicum, Sponge Gourd etc and bio culture including tissue . |
| 9 | KRIBHCO | KRIBHCO is leading organisation which deals with Agri inputs such as seeds (Cotton, Bajra) and Fertilizers subsidized and non subsidized in the State of Haryana, Punjab, Rajasthan, Maharashtra and MP . Seeds available are in the categories cotton and bajra. |
| 10 | MTD | A renowned brands that deals with gardening tools like Wheeled String Trimmer, Ride On Mower Zero Turn, Backpack Brush Cutter, Gasoline Brush Cutter, Garden Lawn Mowers, Mini Ride On Mower, Walk Behind Push Mower, Chipper Shredder Vac |
| 11 | Andreas STIHL | A leading brands for agri implements selling Chainsaw, Lawn mowers, Leaf blowers |
| 13 | Mahyco | Mahyco is leading organisation which deals with Agri inputs such as seeds of tomato, potato, cabbage, onion, radish , carrot, cabbage, cauliflower , wheat , paddy, mustard etc and also Wheat and Mustard |
| 14 | IFFCO eBazar | It is a business to customer (B2C) model which deals with agri inputs like seed (vegetables seeds of all kinds) , Water Soluble fertilizers (Zinc, Sulphur, Magnize, Magnicium, Boran, etc) , bio fertilizers/ organic ,(azotobacter, Azo- aspirlum, Pseudomonas) , agro chemicals (insecticides , pesticides, weedicides etc), Cattle Feed , Garden Tools, Spray pump, Nano Urea, Growth Promoters to customers without delivery charges. |
| 15 | Mahendra Tractors | An association of CSC with Mahendra tractors where VLEs on successful lead conversion (delivery of tractors) can earn a good commission (1% of the Value including CSC share). The target delivery of one tractor per district upto March,2023) . |

9.2 Tele – Agriculture Consultation

Agriculture related Tele-consultations is provided to farmers through **Krishi Vigyan Kendra (KVK) scientists**. Farmers can get advisory on various agricultural aspects such as new and improved practices of farming, soil health, cultivation practices of various agricultural and horticultural crops, fertilizers and their optimum doses, control of insect, pest and diseases of crops, and irrigation.

Agricultural Consultation Advisory on Crops

Farmers visiting CSC centre can get advisory services on various agricultural aspects such as new and improved practices of farming, soil health, cultivation practices of various agricultural and horticultural crops, fertilizers and their optimum doses, control of insect, pest and diseases of crops, irrigation and fustigation.

E-pashu chikitsha

Tele-health consultation for cattle health is provided through veterinary doctors on health conditions of animals on Payment of Rs. 5/- per case by FPO's.

Weather forecast and agro-met advisory

Weather forecast updates and agromet advisory services can be avail through scientists of Indian Meteorological Department (IMD)



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9.3 Nursery & Seed Production

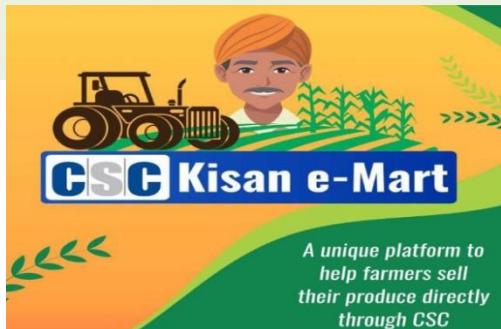
Nursery is a place where plants are propagated and grown to a desired size. Crop grown by nursery is quite early and fetch higher price in the market. Economically more profitable. The technique saves land & labor cost.

Seed production requires favorable weather conditions as well as the absence of damaging insects. It is mainly done with great precision so that the next harvest is of high quality and quantity.

Services : Nursery & Seed production related information only



9.4 Kisan E-Store



CSC Kisan e-Mart platform which to be launched shortly to **help farmers to sell their produce directly to buyers .**

The platform deals directly with farmers and no intermediary is permitted. CSC VLE can help farmer to connect with the buyer. VLEs can use the below link for registering farmers.

Services : Registration

9.5 Soil Testing Center

CSC is providing mini soil testing kits through **Bhumi Prayogshala** which analyses the soil samples of farmer's fields for micro & macro parameters. On the basis of reports generated, necessary recommendation of nutrient application is provided. This helps in need based application of fertilizer which will save the cost of farmers.

There are easy 3 steps to set up a Digital Lab like Bhumi Prayogshala



Step No. 1:
Minimum 70-80
sq. ft. space.

Step No. 2:
Get Practical Hands-on
Certified Training.

Step No. 3:
Start your soil testing &
generate Digital Smart Soil
Health Card (DSSHC).

www.soiltestingindia.com

Benefits of Digital Soil Testing Solution:

- Long term Fertility
- Crop Production
- Agricultural sustainability of Farmer's farm.

Services:

Soil Lab setup facility

Macro and Micro Test

9.6 Protected Cultivation & Organic Farming



Protected cultivation is a process of growing crops in a controlled environment. It is mainly done to produce exotic and off-season crops to make it available in the market.

Organic farming is a production system which avoids or largely excludes the use of synthetically compounded fertilizers, pesticides, growth regulators, genetically modified organism and livestock food additives.

Services: Training on Protected Cultivation & Organic Farming related information only

Target population: All Farmers

CSC SPV since 2014 has its footprints in providing healthcare services primarily to rural regions.

Elements which are germane to healthcare service provided by CSC through VLE's.

| | |
|------|---|
| 10.1 | <u>Health & wellness medicines and OTC products</u> |
| 10.2 | <u>Medika Bazaar B2B Medical Equipment Sales</u> |
| 10.3 | <u>Sampoorna Swasth Suvidha (SSS) by Welcome Cure</u> |
| 10.4 | <u>Telemedicine</u> |
| 10.5 | <u>Diagnostic Services</u> |
| 10.6 | <u>Phlebotomy Training</u> |
| 10.7 | <u>CSC Wellness Centers</u> |
| 10.8 | <u>Credit Card Sales</u> |



10.1 Health & Wellness Medicines and OTC Products

Digital Seva portal has provided access to VLEs to buy for self consumption or to facilitate citizens to buy OTC products and prescription medicines.

- Medicines are available at discounted price.
- Doorstep delivery
- Availability of Allopathy, Homeopathy, Ayurveda & OTC products.
- Doctors team for help in prescription generation.
- Order is through Digital Seva Portal.

TATA 1Mg: Health services and OTC products can be availed

Pharma Easy: Medicines, pharmaceutical and self-testing diagnostic kits

Jiva Ayurveda: Jiva ayurvedic products can be purchase through CSC centres

Welcome Cure: Homeopathic medicines can be obtained

10.2 MediKaBazaar



- One Stop Solution for All Medical Supplies: Equipment/Consumables/ Disposables/MGPS/Furniture/Imaging etc.
- Significant Procurement Cost Savings: Minimum 5% to upto 30%
- VLE Commission :-2%-7%
- Order process is offline & through Digital Seva Portal.

Medika Bazaar
NOW **LIVE** ON DIGITAL SEVA PORTAL

B2B sales of Healthcare equipment & products through CSCs With Exciting Margins

Interested VLEs can fill the interest form
<https://forms.gle/UStfApJ2WicwNkPRT>

Method 1

Direct purchase of items online for certain common items .

Method 2

VLE can approach nearby hospital/doctor/chemist/animal clinic/factory wherever some medical items are needed and make a list of medical items the centre usually buys along with current price and bill proof.

Target Citizens :
Hospitals ,Nursing Homes ,Clinics, Pharmacies, Labs

2 Method of getting the CSC Services



Index

10.3 SAMPOORNA SWASTH SUVIDHA (SSS) BY WELCOME CURE



Teleconsultation:

Allopathy & Homeopathy
(1499 for 1 year, 999 for 6 months)

Medicine - Homeopathy

Insurance Cover

Services : Registration

10.4 TELE-MEDICINE

Medical consultation is provided through video conferencing under which patient is enrolled by VLEs and VLE can either book an appointment with the doctor or can do an instant call with the doctor in various speciality like Allopathy, Homeopathy, Ayurveda. Post consultation prescription is given to the patient.

Apollo Tele-Health Service

Mfine Tele-Medicine Consultation



CSC's own Tele-Medicine service



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10.5 Diagnostic Services

A diagnostic test is an examination to identify an individual's specific areas of weakness and strength in order determine a condition, disease or illness. CSC is currently providing 2 types of diagnostic services at selected CSCs.

Services:

Invasive diagnostic test

Non- invasive diagnostic tests

| | | | | |
|----------------|-------------|------------|----------------|------------------|
| Blood pressure | Blood sugar | Hemoglobin | Pulse Oximetry | Body temperature |
| Pregnancy | Malaria | Hepatitis | HIV | Syphilis |
| Typhoid | Dengue | Heart rate | Chikungunya | |

10.6 Phlebotomy Training

CSC SPV provides training of blood sample collection to VLEs. This is an **11 days** training in which 2 days is for theory and 9 days for practical training at their nearest PHC.

Phlebotomy is a process of making an incision in a vein with a needle. It is an act of drawing or removing blood from the circulatory system through a cut (incision) or puncture in order to obtain a sample for analysis and diagnosis.



Services: Registration

Target Population: VLE

10.7 CSC Wellness Centers

A wellness centre is a well organized set up for providing all the health services under one roof. CSC Wellness Centre endeavors to provide preventive and curative primary health care services like tele-medicine, diagnostic services and generic medicine services to the masses in rural and remote areas of the country under one roof, through the vast network of CSCs.

Services

Telemedicine

Diagnostic

Medicine & OTC ordering and distribution

10.8 Credit Card Sales



Providing the sales services of all banks credit cards.



11

LEGAL

11.1 TELE LAW

11.2 E-Court Services

11.3 Cultural Mapping





11.1 TELE LAW

The concept of Tele-Law is to facilitate delivery of pre-litigation advice through a Panel of advocates stationed at the State Legal Services Authorities (SALSA) and State CSC office. The project initiates to connect citizens with lawyers through video conferencing or phone call facilities initiated by the VLES and Para-Legal Volunteers (PLVs) at CSC.

Services: Free Pre-litigation advice

Target Population: All Citizens
Service delivered by VLE's & PLVs



11.1 TELE LAW

Service

Free Legal service - Pre litigation services -Accidental compensation Case

Child Labour/ Bonded Labour, Right to Education. Civil Suit

- **Consumer dispute & Corporate matter**
- **Criminal Matters- Arrest, F.I.R, Bail.**
- **Delay or rejection in providing basic services matters**
- **Dowry, Family dispute, Talak, Protection of Women Against Domestic Violence.**
- **Equal Pay for Equal Work, Minimum wages**
- **Family, matrimonial, succession matters**
- **Land Disputes, Tenancy and Lease, Property, and Inheritance rights**
- **Maternity Benefits, Medical termination of Pregnancy, Prevention of misuse of Pre- and Post-Natal**
- **Negligence matters**

- **Prevention of Atrocities against Scheduled Caste and Scheduled Tribes**
- **Prohibition of Child Marriage.**
- **Property dispute**
- **Protection of Children from Sexual Offences**
- **RTI and Service matter**
- **Sexual Harassment of Women at Workplace (Prevention & Prohibition)**
- **Tenancy and lease related matter**
- **Women, Children and Senior Citizens Maintenance**
- **Words, acts, gestures intended to insult the modesty of women, indecent representation of women.**
- ***Others(Scholarship, Aadhar card, bank loan, Incorrect Name, D-voters, Cheque Bounce, Electricity matter, PAN card, Labour matter)***

11.2 E-Court Services

Litigants can access easily, and readily case status information and download the Order/Judgement copy available on the e-Courts database. They can also avail the facility of use of computers, peripherals and internet services from any CSCs.

Service

- Case status and Orders/Judgments copy (District & High Court)
- Mobile Application (downloading service)
- Identification of court location
- Charges per five minutes of use of computers, peripherals and internet of CSC for availing e Court services not otherwise specified.
- Video conferencing
- Virtual Courts (for traffic challan)
- e-Filing and e-Payment
- e-Payment

eCourt Service for VLEs

VLEs can now deliver eCourt services through CSCs to the citizens. The service is live on Digital Seva Portal. Citizens can avail the service through CSCs by paying a nominal amount of Rs. 5/-.

WHAT IS e-COURT SERVICE?

eCourt Services will enable people, litigants and others to access information about court case anytime and anywhere. The citizens can know about status and details of their cases through the service.

HOW TO AVALI THE SERVICE?

ORN is a unique number given to cases in District Courts of India. You can get ORN number from any copy of the order or complaint of your case. Generally it is written over every order. You can go to the court room on the date of hearing and ask the concerned reader of judge to tell you the ORN number which is the file number. The court number is the case number assigned to specific civil or criminal case. It is used to identify the particular case in the MUD, the office in which it was filed, and the judicial officer to whom it is assigned. ORN Number is 10-Digit Alphanumeric (i.e. MH1401234567890001).

VLEs can charge Rs. 5/-
The service is live on Digital Seva Portal.
<https://services.cscindia.in/eCourt/Default.aspx>

 **CSC**
Your Trusted Neighbourhood Kiosk

Target Citizens All Citizens - Service delivered by VLE's

11.3 Cultural Mapping

The Ministry of Culture has initiated a survey titled ***Mera Gaon Meri Dharohar*** with the objective to create a template of Village Cultural Gazette. During the survey, Common citizens are invited and encouraged to share information on what makes their village or block or district unique.

Cultural domain on which survey is carried out are:

- Beliefs
- Traditional Foods
- Traditional dress and ornaments
- Heritage places
- Festivals and fairs
- Traditional arts and crafts
- Famous Personalities
- Prominent Artists

For more information: <https://www.culturemap.in/>

Target Population: All Citizens

Cultural Mapping of 6.5 Lakh villages along with their geographical, demographic profiles, and creative capitals has been envisaged under this project.

The nodal agency for implementation of the Survey is CSC e-Governance Services India Ltd., a Special Purpose Vehicle (SPV).

Village level Cultural asset mapping is undertaken through Field Surveys involving Respondents. CSC Village level Entrepreneurs present (VLE) at village level carry out the survey through mobile application developed for village survey.



Grameen e-Store

CSC **Grameen eStore** is a revolutionary e-commerce enterprise that reaches world-class products to rural areas of India. We currently cover more than 10,000 pin codes across India. With more than 5 lakh CSC Grameen eStores, we have disrupted the distribution of goods in India, serving markets that traditional networks have not been able to reach.

Services: Grameen eStore App - Registration & Selling the Products

Features:

Offline Store + Online Store

Target : All Farmers

URL: <https://cscestore.in/>



CSC Grameen
e-Store
Customer APP



CSC
Grameen e-
Store VLE
APP



CSC Grameen
e-Store
Distributor
APP



CSC Grameen
e-Store
Delivery APP

13 Tours & Travel

Explore the
Country with
CSC SAFAR



Through CSC SPV users can avail tour and travels services that includes booking of train tickets, bus tickets, air tickets and hotel bookings.



Services

: Registration | Booking | Cancellation | Refund

Target Citizen

: All Citizen

<https://cscsafar.in/>



Military Heritage Tourism

The military heritage sites provides an opportunity for tourists to explore the military history of the country, learn about important battles and wars, and witness architectural marvels of the past. Some of the popular military heritage sites in India includes:

- Imphal (Manipur)
- Kohima (Nagaland)
- Guwahati (Assam)
- Tawang (Arunachal Pradesh)
- Parts of Jammu Kashmir,
- Kargil (Ladakh)
- Pathankot and Ferozepur(Punjab)
- Longewala (Rajasthan)
- Delhi
- Mhow (Madhya Pradesh)



Why Indian Military Heritage Tour :

- Unique experience through our specially curated various cluster tours by historians/ war veterans/ and research.
- Understand the conduct of battles along with the challenges that the Armed Forces face on a day-to-day basis.
- Get a chance to interact with the armed forces, veterans and locals who may have experienced the era or have studied the same.
- Visit armed forces areas and get a chance to see arms/ armaments wherever possible.
- Participate in various activities to give a lifetime experience.

E-Mobility & Other Products

12.1

Rural e- Mobility

12.2

RENEWABLE ENERGY

12.3

Solar Microgrid – A
viable solution for
Rural Area

12.4

SMART PRODUCT

12.5

Rural Cinemas

14.1 E-Mobility

Rural e- Mobility Ecosystem



E Mobility Dealership

- CSC is creating its VLEs as Excl. Dealers and Sub-dealers of renowned OEMs like Hero, Okinawa, Mahindra, Savey & Atul auto.



Charge Point Operators(CPO)

- CSC ReM is setting up EV chargers with the support of ABB, TATA Power & CESL at its VLE centre's across nation.



Fleet Management

- CSC VLE provides the fleet operations w.t.h of VLE network in pan INDIA



Network Service Providers(NSP)

- CSC is providing the network of Charging station and the positioning of the EV with the help of Mobile Application



RETRO FITMENT

- E Mobility CSC has come up with Retro Fit kits for Cycles, Scooters and Bikes. Convert old petrol Bike or Scooter in to a Brand New Electric Vehicle at your Centre.

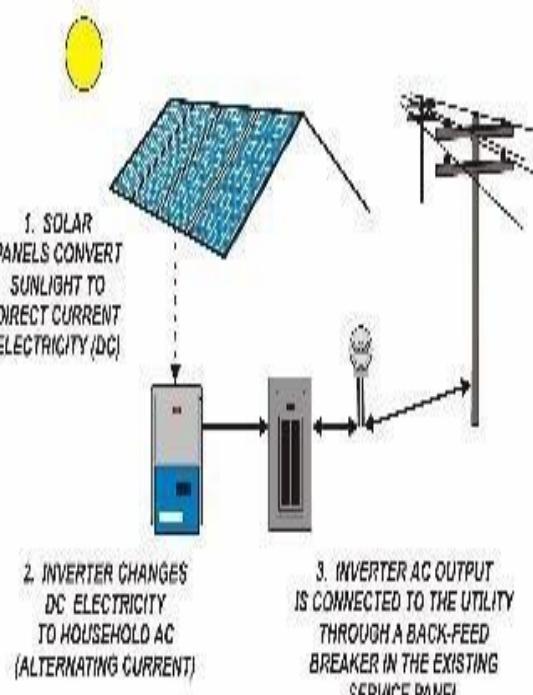
Services: Registration

Target Population: All Citizens

14.2 Renewable Energy

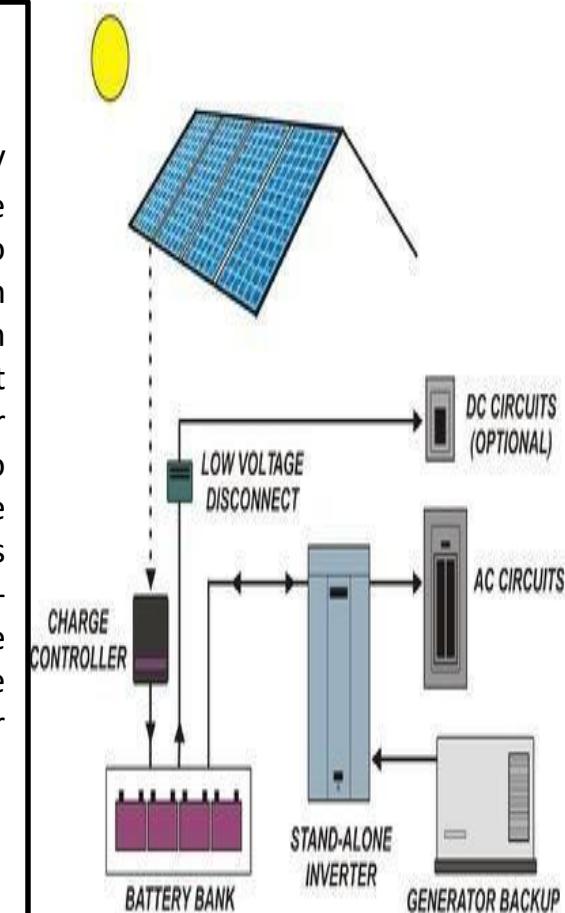
1. PV System: GRID-TIE (BATTERY FREE)

The simplest and most cost effective PV design for most sites is the "Grid-Tie" (sometimes referred to as inter tied or utility-interactive) system. This system does not provide backup power during a power outage (even if the sun is shining) but for sites with reliable grid power, this is usually the logical system choice.



3. PV System: STAND-ALONE

The Off-Grid or Stand-Alone PV System incorporates large amounts of battery storage to provide power for a certain number of days (and nights) in a row when sun is not available. The array of solar panels must be large enough to power all energy needs at the site and recharge the batteries at the same time. Most Off-Grid systems benefit from the installation of more than one renewable energy generator and may include Wind. A standby diesel generator is often employed for emergency backup power.



Services: Registration



Target Population: All Citizens

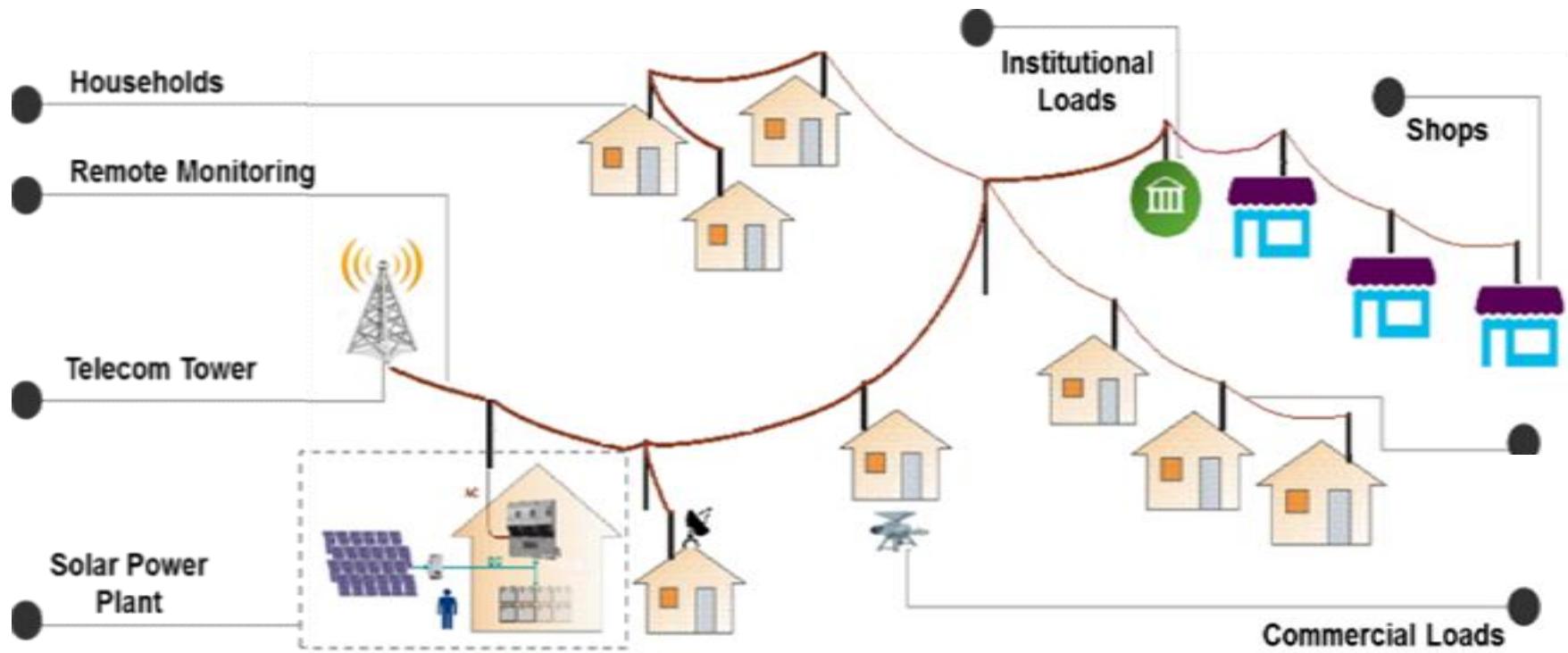
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14.3 Solar Products

Solar Microgrid – A viable solution for Rural Area

Microgrids are electricity distribution systems containing loads and distributed energy resources (such as distributed generators, storage devices or controlled loads) that can be operated in a controlled coordinated way either while connected to the main power network or while islanded.

Microgrid Layout & Customer Segments



Services: Registration

Target Population: All Citizens

14.4 Rural Cinema

OCTOBER CINEMA

Brings content producers
Programs Content, Owns & Maintains central server
Pays all content owners for the exhibition rights (Revenue Share of Sales)
Provides & Enables sales/mortgage/ of portable cinema hardware
Provides Secure Access/Key Delivery Message(KDMs) for every show broadcast
Syndicates on-demand content
Owned Cinema brand to give uniform and superior customer experience
Build and operate Cinemas – cost effective & with turn-key

COMMON SERVICE CENTRE (CSC)

Markets Portable Cinema ownership opportunity to VLEs
Enables advance payouts for every show/exhibition by the VLE to October Cinemas via their digital pre-paid wallet
Guarantees equipment safety and security via tri-party insurance

VILLAGE LEVEL ENTREPRENEUR

Identify 1000sq.ft+ location with 15ft. min height and geographically and financially viable location
Buys Cinema Hardware Infrastructure from CSC & October Cinemas
Obtain local permissions Pre-books every show/film screening and pays for it in advance to CSC
Operates & Maintains digital cinema
Sell tickets with own pricing model Promote upcoming movies in local area
Earn Ancillary Revenue of Food & Beverages and via other Community Events rental and

Services: Registration

Target Population: All Citizens



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14.5 SMART PRODUCT



Wi-fi Camera's (360 View)

- CCTV Camera's
- Security Camera's



DVR with Bullet and Dome Camera (Range 4-100)



NVR Setup with Bullet adn Dome (Range 4-100)

All Other Types of Latest Camera's and Thermal Sensors

Services: Registration

Target Population: All Citizens



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15 Skill Development

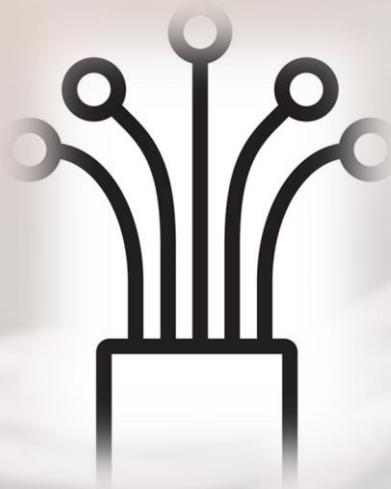
| | |
|---|---|
| 1 | Optical Fiber Splicer |
| 2 | DTH Set Top Box Installation and Service Technician |
| 3 | Nano-Entrepreneurship Program |
| 4 | Sewing and Tailoring Course |
| 5 | Digital Wellness |
| 6 | Soft Skills and Personality Development |

Optical Fiber Splicer

Service: Training, Assessment and Certification

OFS Training Program:

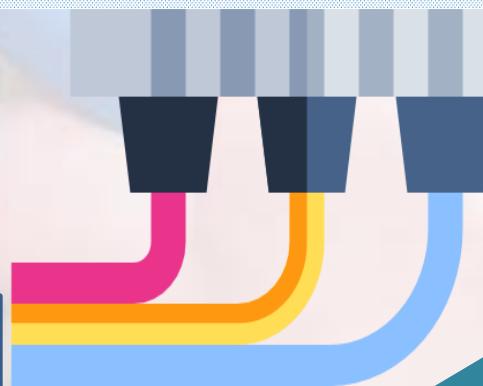
- Duration: 28 Hours
- Self Study through Digital content
- 2 Virtual Classroom sessions of 2 hours each
- Online assessment and certification by Sector Skill Council



CSC SPV with Electronics Sector Skill Council of India has come up with a program called Optical Fiber Splicer for those individuals who seek their career in Electronics Sector and are ready to work as OFS Technicians for Installation and maintenance of broad-band .



Target Population: Interested Youth
above 18+ years of age



DTH Set Top Box Installation & Service Technician

Service: Training, Assessment and Certification

This course is developed for those individuals who seek their career in Electronics Sector.



The individual at work will be responsible for installing the set-top box at customer's premises; addressing the field serviceable complaints and coordinating with the technical team for activation of new connections.

Target Population: Youth above (18+ age)



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Nano-Entrepreneurship Program



Eligibility: No bar

Course Duration: 40 hours

Services: Training, Assessment and Certification

Target Population: Interested Youth above 18+ years of age

CSC SPV in collaboration with PC Training Institute Limited has launched Nano-Entrepreneurship Program in live classes and self paced e-learning method.

Empowering Nano Entrepreneur to Become Self Sustainable and be an important cog in the India's Economic wheel. To create an enabling ecosystem for sustainable growth of the Nano Entrepreneurs.

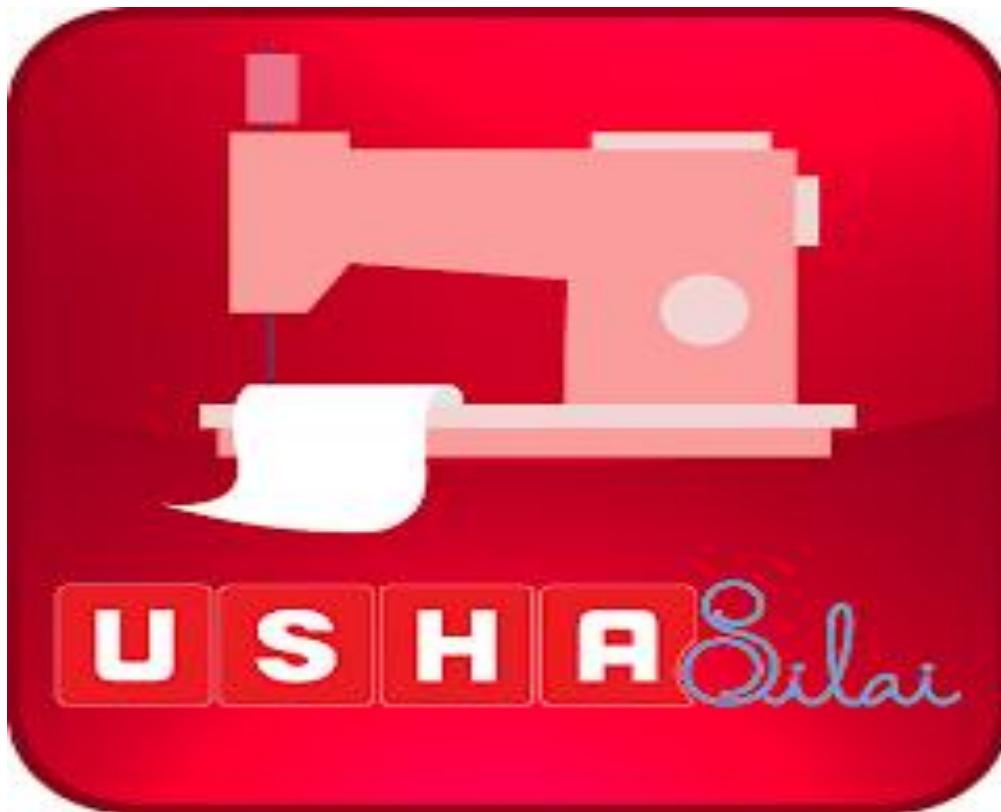


Sewing and Tailoring Course



- with USHA International Ltd.

Service: App based learning for Sewing and Tailoring



A new certification course named as Sewing and Tailoring Course through mobile application (USHA Silai App).

This course is available in 12 different languages including English, Hindi, Marathi, Gujarati, Bengali, Tamil, Malayalam, Telugu, Kannada, Odia, Urdu, and Assamese.

Target Population: All Citizens

Age: No bar (preferably 15+ years of age)

Education: No bar

Course Duration: 800 hours



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Digital Wellness



Service: Self Paced e-Learning

Target Population: All Citizens

As we become more cyber-smart every day, we also become more cyber-endangered. This Course is about what cyber wellness implies, why it is needed in today's world and the values that promote cyber wellness.

Key Features of Course

- Basic of cyber ethics and cyber security
- Basic terminologies and principles of Cyber Security
- Knowledge about online etiquettes and online behavior
- Principle and necessity of Online Security
- Role and importance of Security on Mobile and Tab devices
- Importance of Health and safety



Soft Skills and Personality Development



Service: Self Paced e-Learning

Target Population: All Citizens

This course improves self-perception and demystifying the modern workplace, changing lives for the betterment of an Individual/ student/ working professional.

The programme offers:

- I. Communication skills
- II. Interpersonal skills
- III. Team Management & Goal Setting
- IV. Basic language skills
- V. Personal health, hygiene and grooming
- VI. Resume writing
- VII. Interview skills
- VIII. Group discussion



EDUCATION

| | | | |
|----|---|----|--|
| | Competitive Exams: Sarkari Pariksha Adda 247 | | |
| 1 | Financial Accounting : GST Advance & GST Advance Kit | 19 | BCIT |
| 2 | | 20 | First in Math |
| 3 | Basic Computer Course (BCC) | 21 | English Bolo |
| 4 | PMGDISHA | 22 | CSC Olympiad |
| 5 | Infosys Springboard Program | 23 | CSC Bal Vidyalaya |
| 6 | NIELIT Courses – IT Certification Course & Facilitation Center | 24 | 21st Century employability skills- Building Entrepreneurship Mindset Effective Workplace Courses |
| 7 | Microsoft product and Services | 25 | Geneo Online |
| 8 | National Institute of Open School | 26 | Cyber Security |
| | Tally Education Training courses: Tally Kaushal Parman Patra (Tally KPP) | 27 | Yogyata Application |
| 9 | GST Using Tally ERP | | IDEED - Institute of Digital Education and Employment Development |
| 10 | Telecentre Entrepreneur Course | 28 | |
| 11 | Certification in Stock Market BSE Institute Limited | 29 | CSC Academy Learning Management Systems |
| 12 | Spoken Tutorial – IIT BomBay | 30 | Apprenticeship Embedded Degree Program |
| 13 | ISB_Start up Skill | | |
| 14 | Indian Institute of Banking Finance BC/BF | | |
| 15 | Boston Training Academy | | |
| 16 | Certificate Course in Entrepreneurship (CCE) - ISB | | |
| 17 | Utkarsh classes and edutech | | |
| 18 | TalentEdge University | | |



Services: Training or Registration

Target Population: All Citizens



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COMPETITIVE EXAM PREPARATION

Adda 247

CSC brings ADDA 247 competitive exam (Banking, Teaching, Defence , SSC and many more) at an affordable price. ADDA 247 provides comprehensive online learning.

Types of modules: Recorded lectures, Live classes, Mock tests, E-books and Books



SARKARI PARIKSHA

SarkariPariksha.com is an online service having Tutorials, Practice Questions and Mock Tests for more than 100 Central and State level Exams. These include exams of SSC, Banking, Railways, CCC, CTET and State Exams like Patwari, Tehsildar, Lekhpal and many more. Indian Air Force Group X and Y along with NDA and CDS.

Minimum Qualification: 12th Pass

Target Population : Students who are preparing for competitive exams



Basic Computer Course

CSC Academy has launched a programme

“Basic Computer Course (BCC)”. The programme offers basic computer training to equip a person to use computers in day-to-day life for professional and personal use. After completing the course, the person will be computer literate and will be able to achieve the basic knowledge.



Service:

- Registration
- Certification

Financial Accounting



GST Advance & GST Advance Kit Tally with GST

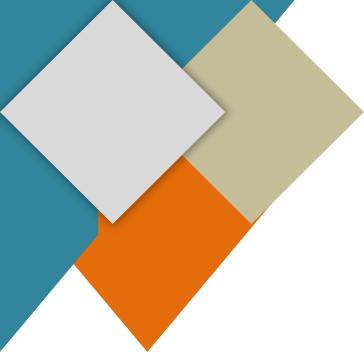
Since this is job oriented course hence it is suitable for those seeking immediate employment, learner is skilled with a Practical training program

The course consist of basic of accounting as well as basic of Tally default feature such as basic inventory, Advance Accounting , Advanced Inventory, Getting Started with GST Goods, TDS and Getting started with GST Services.

Service: Registration



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Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)



Objective: To provide digital literacy training to 6 Crore persons, one in every eligible household in rural India, which would enable use of IT and related applications especially Digital Payments to participate effectively in the democratic process and enhance livelihood.

Eligibility Criteria :

- Age Group :14-60 years,
- IT illiterate, one person per household (Beneficiary identification through Aadhaar/eKYC).
- Preference would be given to SC, ST, BPL, Minorities, women and differently-abled persons.

Duration of Training: 20 hours

Content available in 22 Scheduled Languages

For more information, kindly visit at <https://www.pmgdisha.in/>

Services:

Registration of eligible candidates
Training
Online remote proctored examination
Certification by a recognized certifying agency

Target Population: All Citizens

NIELIT Courses – IT Certification Course & Facilitation Center

*NIELIT IS NOW PROVIDING STUDY
CENTER FOR ACC, BCC, CCC, CCC+ AND
ECC COURSES*

National Institute of Electronics and Information Technology (NIELIT) is an autonomous scientific society that provides higher and professional education through non-formal sector. CSCs provide services to the students for several courses offered by NIELIT.

Service:

1. Online Registration/ Fee Collection of Students
2. Online Examination Form Submission
3. Printing of Exam Admit Card



Infosys Spring Board Program



The future of India will be shaped by today's younger generation who need quality education through digital literacy, making them productive and self-reliant citizens. 'Digital literacy' is the skills required to achieve digital competence and use of Information and Communication Technology (ICT) for work, leisure, learning and communication. It does not replace traditional forms of literacy, instead complements and amplifies the skills that form the foundation of traditional forms.

Infosys launches various new learning initiatives and new capabilities in the platform. Main objective of the platform is to enable learners (young students or adult learners) and associate communities from early education to employment by enabling them on digital skills and life skills (soft skills).



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National Institute of Open School

The National Institute of Open Schooling is an educational organization which imparts education through open and distance learning mode and also conducts examination for grant of certificates upto pre degree.

The National Institute of Open Schooling (NIOS) and CSC SPV joined hands to make CSCs as NIOS Facilitation Centers. Under this partnership, CSCs can promote the Open Schooling in rural India, register students, pay registration and examination fees , know the admission and results.

Services:

- Online Admission
- Exam Registration

**Target Population: All Citizen
(min Age 14 Yrs)**



Microsoft Products & Services

ESDS software solution provide Microsoft courses and genuine window licensing and also help in rural area with access to most common Microsoft online certification programme.



TALLY KAUSHAL PRAMAN PATRA TRAINING COURSE



Tally will give a much needed boost to your career by enhancing your knowledge in Accounting, Inventory Management, and Taxation. ... Tally is system with exemplary accounting features. Apart from this, it also has other business features that an organization requires.



Service: Registration

Target Population: All Citizen

<https://digitalseva.csc.gov.in/>

Course Content:

- Fundamentals of Accounts
- Maintaining Chart of Accounts
- Maintaining Stock Keeping Units(SKU)
- Performing the accounting entry/ Recording Day to day business transactions
- Accounts Receivable and Payable Management
- MIS Reports
- Recording Tax invoices for Trading Businesses(VAT)
- Recording Tax invoices for Service Industries(Service Tax)
- Recording vouchers with TDS



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GST USING TALLY ERP.9

GST Using Tally ERP.9 is an advanced level Certification Course for General Citizen, Students, Professionals, Housewives and anyone who want to venture in the world of Tally. Candidate who is interested in making GST Using Tally ERP.9 and wants to pursue it as career choice can opt for this course.

Service: Registration

For more Information:

<https://www.youtube.com/watch?v=4xBLdP7jAQI>

TALLY PRIME WITH GST BASIC

Since this is job oriented course hence it is suitable for those seeking immediate employment, learner is skilled with a Practical training program which helps student to gain an entry in SME (Small and Medium Enterprise), Corporate Business world through Computer Accounting Using Tally.



Telecentre Entrepreneur Course

Telecentre Entrepreneur Course (TEC) is a certification course designed by CSC Academy. This course is for all the Village Level Entrepreneurs (VLE) who intends to become a certified Entrepreneur. Main objective of the Telecentre Entrepreneur Course (TEC) is to aware the Village level Entrepreneur (VLE) about the various government services provided by Common Services Centre and to make them certified under Telecentre Entrepreneur Course (TEC).

Target Population: VLE and Citizens who intend to Become a certified VLE

Services: Certification



Certificate Course in Computer Application (IMS)

Certificate in Computer Applications (CCA) is a 3 month short term program that provides an in-depth understanding of computer applications, equips students with practical and technical skills, and imparts extensive knowledge on various computer tools and applications which are required for daily day-to-day life or for successful career.

The content is well structured in association with **IMS (Institute of Management Studies) Ghaziabad, UP.**

- Joint certification by CSC Academy and IMS Ghaziabad
- Job opportunities after completion of course

Services: Registration & Certification

Certification in Stock market BSE institute limited

The main objective of the Course is to provide knowledge regarding new and emerging aspects of financial markets.

Thereby helping aspirants/VLEs in rural and urban areas to understand and develop the required skills and equipping them for the job market challenges ahead.

Services: Certification

Duration of the course: 40 Hours



Indian Institute of Banking Finance (IIBF)

In order to ensure financial inclusion, several initiatives have been taken by the Government of India and Reserve Bank of India. Business Correspondents (BCs) play an important role in achieving financial inclusion. The BCs act as a bridge between Bank branches and the people in the area. A BC is the first point of contact and the front face of the bank branch to the people. In order to enable the BCs to be more effective, they need to be imparted the desired level of knowledge.

IIBF certification examination is **mandatory for all the Banking Correspondents (BC) and Banking Facilitators (BF) to deliver banking services.**



Spoken Tutorial IIT Bombay

The Spoken Tutorial project (at IIT Bombay) is an initiative funded by the National Mission on Education through Information and Communication Technology (ICT), launched by the Ministry of Human Resources and Development, Government of India.

The project focuses on delivering e-learning IT courses on various Free and Open Source Software (FOSS). The main objective of this project is to promote IT literacy for education and improve the employment potential of learners in India, using FOSS (Free and Open Source Software).



Service: Registration



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Start-Up Skill (ISB)



The Start-up Skills program by the Indian School of Business (ISB) is designed to train early stage entrepreneurs and enhance their strategic and leadership skills required to successfully scale their business plans.

**Course duration – 6 Month
Subscription, Certification Course**

Boston Certified Courses

With the growing demand of technology based roles and jobs, Courses like Python, SQL, Excel, and Deep Learning etc. have become need of the hour. Keeping the current need of professional world in mind, CSC Academy had signed a MoU with Boston Training Academy (BTA) for six courses.

- Python Programming for Data Science
- Data Analytics with SQL
- Data Science through Excel
- Fundamentals of Deep Learning
- Fundamentals of Natural Programming Language
- Fundamentals of Computer Vision

Duration of the course: 2 months

The courses available for students in two languages – English and Hindi.



Learning Duration: 60 Hours
Certification course

Services: Registration

Target Population: All Citizen

Certificate Course in Entrepreneurship (CCE) - ISB

Certificate Course in Entrepreneurship (CCE) is an Entrepreneurship course offered by CSC Academy & Indian School of Business (ISB), Hyderabad. This Course is for general Citizens, students, professionals and housewives and anyone who wants to venture into the world of Entrepreneurship.

Service: Registration & Certification

Target Population: All Citizen



Utkarsh Classes & Edutech



Utkarsh Classes are running e-learning courses for CBSE, State boards. They provide live online classes, testing and assessment and study material in pdf format.

They are also providing live online classes and e-learning material of all state level & national level competition examination i.e SSC, Railways, Bank PO etc. They cover courses for Hindi and English medium students.

TalentEdge University



TalentEdge is India's leading Ed-tech company, which is changing the way India learns. TalentEdge offers courses jointly with top class universities. With the upgrade and talentEdge merger, It is India's largest Ed-tech company in the higher education space.

Services: Registration

BASIC COURSE IN INFORMATION TECHNOLOGY (BCIT)



7 Modules; It includes fundamentals of IT, digital services, understanding internet, digital banking, social, mobile & digital media, e-commerce and platform models, introduction to productivity programs and digital marketing & analysis.

Learning Duration: 1 year, Certification Course. Above 15 Years of age



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English Bolo



English Bolo course is a joint initiative of IL&FS Education and Technology Services Ltd. And English Helper Education Technologies private limited.

At the end of the course, the learner will be able to construct sentences and speak basic English. After its successful completion, a 'digital' Certificate will be awarded to the learner.

Services: Registration

First In MATH

First In Math (FIM) is an online math program created by a US investor to master math skills from basic addition and subtraction to advanced algebra. Students from classes 1 to 8 aspiring to become successful 21st century professionals can subscribe to this program to learn superior math and thinking skills. Students will join the league of 20 million plus students worldwide in friendly math competition and lose their fear of math in a sports-style contest.

There are several career prospects through FIM, some of them are:
 Physicist, Mathematician, Aerospace Engineer, Economist, Actuary, Statistician, Cryptographer, Financial Analyst, Neuropsychologist, Astronomer, etc.



Services: Registration

Merchant: First In Math India Pvt.ltd.

CSC Olympiad



Services: Registration

Target Population: Students who are preparing for competitive exams

Courses Offered:

- **Hindi Olympiad**
- **Mathematics Olympiad**
- **English Olympiad**
- **Science Olympiad**
- **Physics Olympiad**
- **Chemistry Olympiad**
- **Biology Olympiad**

CSC Academy Olympiad's do not lead directly to any career benefits; rather, they provide a stimulus to begin a career and to undertake a lifelong journey into the realms of exciting intellectual challenges. The CSC Academy Olympiad is just not a competition but it shall be the meeting places of the brightest young minds of the world. Much like the Olympics in sports, the CSC Academy Olympiad shall be a celebration of the very best in school level subjects.

CSC Academy designed & conceptualized the CSC Olympiad during lockdown period.



CSC Bal - Vidyalaya



CSC Bal Vidyalaya is a flagship initiative of CSC Academy. It is the fastest growing network of technology-enabled preschools in India, especially in rural India. It focuses on joyful learning for the children in the age group of 3 to 6 years. These preschools function primarily at Nursery, LKG and UKG.



Technology enabled playful learning

Services:

Registration for opening the Pre School
Curriculum & Training Support

Target Population: Children 3 to 6 yrs Old

For More Information:
<https://www.cscbalvidyalaya.com/>



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21st Century Employability Skills

21st-Century Employability Skills are a set of skills, knowledge, and attributes that increase an individual's chances of getting a job. These skills are important because companies look for individuals who have good communication skills, basic knowledge of computers, and a positive mindset towards work. This course empowers the candidate with these 21st Century Skills and helps to succeed in the career. Course duration- 30 hours.

Building Entrepreneurship Mindset
Effective Workplace Courses



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GENEO Online



Geneo Online is the flexible new age learning system for easy and smart learning. It offers learning of Maths, Science and Coding.

- Students from class 5th to class 10th can learn the fundamentals of Maths and Science.
- No tuition is required. Study at their own pace.
- It is very much affordable
- Geneo follows 100% NCERT pattern. videos and practical for science and different practice exercise for Maths

Target Population: Students from 5th to 10th Class

Services: Registration

Cyber Security

Cyber Security- It is an online skill course to identify cyber threats and complete information on cyber ethics



Certification: After completion of the online course, Sorbon Institute & CSC Academy certificate will be awarded to participants followed by an online assessment.

Cyber Security course aims to equip students with the knowledge and skills required to defend the computer operating systems, networks and data from cyber-attacks. It will further help in understanding of cybercrime and cyber threats.

Key Features of Course

- Essentials of Cyber Security;
- Security Concept
- Functioning of Internet and Network Layers
- Basic Threats and Vulnerabilities
- Additional Threats and Vulnerabilities
- Exploitation: Threats and Vulnerabilities
- New Trends in Cyber Threats and Attacks

Services: Registration

Target Population: All Citizens

Yogyata Application

Courses Available on APP:

CAD & 3D Printing
 Tally
 Digital Marketing
 Entrepreneurship Development Program
 Desktop Publishing Design
 Website Design
 MS Word
 MS Excel
 MS Power Point
 MS Outlook
 MS Notepad
 E-Filing of ITR
 Goods & Service Tax



Yogyata Application- It is a mobile phone application to provide vocational education and skill enhancement opportunities to increase employability.

Service: App Subscription

Target Population: All Citizens



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Institute of Digital Education and Employment Development

IDEED, Tonk is a prominent Central Autonomous institute in the state of Rajasthan. Established on April 7, 2017 under RSA Act 1958 vide Registration Number 06/2017. Apart from being an affiliating organization, the organization was supposed to support teaching and research in its affiliated institution.

Courses Available:

- Advance Diploma In Computer Application
- Advance Diploma In Hardware & Networking
- Certificate Course In IT&BPO
- Certificate in Artificial Intelligence, Data Analytics and Machine Learning
- Certificate in Computer Typing (Language Wise)
- Certificate in Data Entry Operator



<https://sdmis.dsrvsindia.ac.in/>

Service: Registration

Target Population: All Citizen



About CSC TALENT ACADEMY

Courses offered

1. IELTS
2. PTE
3. SPOKEN ENGLISH
4. Personality Development

We are a group of highly motivated, self-driven professionals who are steadfastly committed to and single-minded in their pursuit of giving our pupils the English communication skills they need to succeed.

Our trainers have in-depth knowledge of the IELTS exam as a result of their vast experience, strong language abilities, and dedication to ongoing skill development.

We are the go-to resource for all students and professionals looking to further their education and advance their careers overseas because we are a leading study abroad consultancy. With our help, our clients and students are sure to succeed their desired goals and reaching new heights.

Customer service is a passion and a crucial component of CSC Talent Academy. We are always thinking of new ways to improve the overall student experience. We view our pupils' aims and goals as our own. We firmly think that the success of our students determines our own.



Multirotor Drone Course

Course Offerings:

- Remote Pilot Certification Course
- Basic Remote Pilot Training
- Advanced Remote Pilot Training
- Regulatory Compliance and Drone Operations Management

Stakeholders

- Drone Federation of India (DFI)
- Electronics Sector Skills Council of India (ESSCI)

Services:

Certification of “*DGCA Certified Remote Pilot Certification (RPC)*”

The **CSC Academy** has launched a project- “**CSC UDAAN ACADEMY**”, an initiative to provide drone training to rural youth, as per the guidelines of Drone Rules 2021 released by Govt. of India. The CSC, under the Ministry of Electronics and Information Technology, aims to empower rural communities with digital skills and technologies, and the inclusion of drone training aligns with this objective.

The goal for establishing the CSC Academies is to provide education and skill-based training to the masses in rural and semi-urban India so that VLEs can:

- Increase income via skill and educational courses
- Show the way for expanding the business to new products and services
- Increase markets and reach new customers
- Improve existing business from a small enterprise to make them a big employer, creating new jobs

CSC UDAAN ACADEMY – Remote Pilot Certification Course – Small Category

1. Course Duration – 5 Days
2. Theory (Offline / Online) – 2 Days
3. Practical – 3 Days
4. Certification Exam at RPTO
5. Practical Exam
6. Pass Certificate
7. RPC Generation on Digitalsky Portal of DGCA

CSC UDAAN ACADEMY – Remote Pilot Certification Course – Small Category with Agri Drone

1. Course Duration – 7 Days
2. Theory (Offline / Online) – 2 Days
3. Practical – 5 Days (Training + Agriculture Drone)
4. Certification Exam at RPTO
5. Practical Exam
6. Pass Certificate
7. RPC Generation on Digitalsky Portal of DGCA





19 Other Services

| S. N. | Services |
|-------|---|
| 19.1 | Stree Swabhiman Initiative |
| 19.2 | SPARSH Defence Pension Services Portal |
| 19.3 | Dak Mitra |
| 19.4 | E-Sign |
| 19.5 | Online Recruitment Management System (ORMS) |
| 19.6 | Gramin Naukri Portal |
| 19.7 | National Career Services |
| 19.8 | LPG Refill Booking & Distribution |

19.1 Stree Swabhiman Initiative

CSC has more than 35000 women entrepreneurs providing various G2C and B2C services to citizens specially in rural India. These CSCs provide digital inclusiveness and support in implementation of various government initiatives as digital literacy, financial inclusion , skill development etc. CSCs has proven self sustainably rural enterprise providing employment to local populace CSCs now venture into a new social initiative "Stree Swabhimaan" where Sanitary Napkin Manufacturing Units are being setup to promote women health and hygiene.

Services : Install and test the machines and train their Village Level Entrepreneurs and his/her team members.

Target Population : Women Entrepreneurs



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19.2 SPARSH

(SPARSH Defence Pension Services Portal)

System for Pension Administration (RAKSHA) (SPARSH) is being implemented by Ministry of Defence for meeting the pension sanction and disbursement requirements for Armed Forces viz. Army, Navy, Air Force and Defence Civilians.

Centralized sanction, claim and disbursement of pension.

Services: Login and Work process

Tutorial:

<https://www.youtube.com/watch?v=4hw6RhbnKQ>



19.3 DAK Mitra

CSC Dak Mitra Portal has been started by CSC. All CSC VLEs are being given a new job through this portal. Through this CSC VLE can do many different types of work like Parcel Booking, Parcel Tracking, reports etc.

Services:

- Parcel Booking
- Parcel Tracking
- Reports



Target Population : All Citizens

Tutorial:

<https://www.youtube.com/watch?v=nIMiV5N2Ddg>

19.4 E-SIGN


Services: Registration

CSC eSign service allows to replace manual paper based signatures by integrating APIs which will allow an Aadhaar holder to electronically sign a form/document anytime, anywhere legally in India.

eSign service facilitates significant reduction in paper handling cost, improves efficiency, and offer convenience to the customers.



19.5 Online Recruitment Management System (ORMS)

CSC SPV propose for design and development of end-to-end Online Recruitment Management System (ORMS) without any direct cost to department (but a nominal processing charges may be charged from candidates similarly done in BSF, CRPF and other departments).

Services:

Development of ORMS
(Web & Mobile)

One time Profile Creation/ Online Scrutiny / Approval

Cloud Hosting

Email, SMS and Payment Gateways

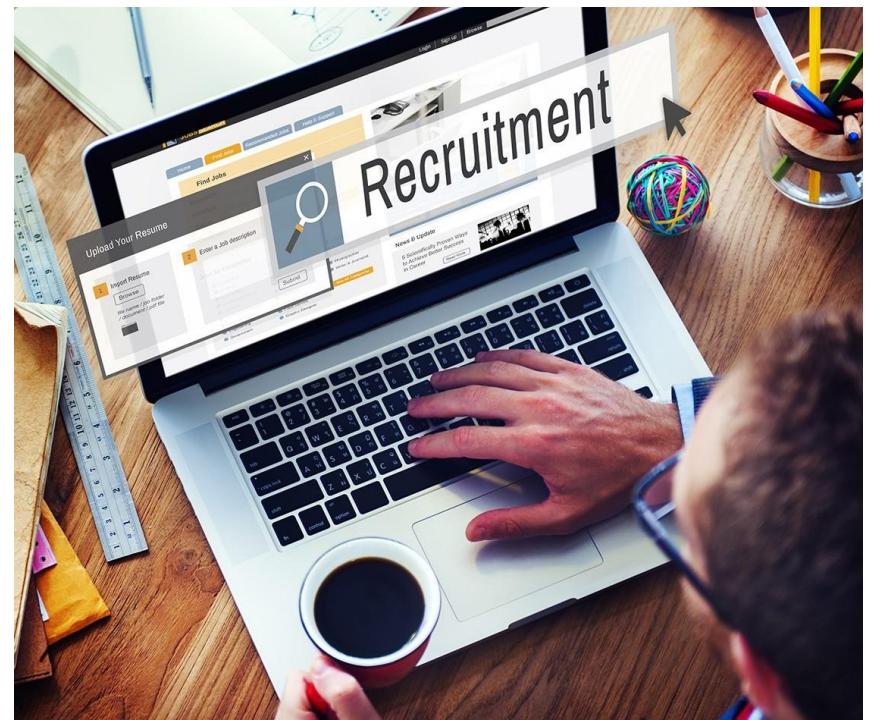
Security audit of application

Reconciliation and Refunds

1 dedicated resource for support

Digi Locker integration

MIS/Dashboard



Target Population: All Citizens



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19.6 Gramin Naukri Portal

CSC Gramin Naukri is a platform to bridge the gap between job seekers and Job Providers with a vision to transform the employment process for the youth in Gramin Bharat.



Key Features:

- Free Registration for
 - Job Seekers and
 - Job Providers
- Resume Writing
- Online and offline Interview at CSCs.

Services : Registration



19.7 National Career Service (NCS)

This portal facilitates registration of Job Seekers, Employers, Skill Providers, Career Counselors, Local Service Providers (LSP's), Career Centers, Placement Organizations & Households (for availing the services of the LSP's).

The NCS project reaches out to the people of the country through its three essential pillars i.e.

- A well designed ICT based portal which is NCS portal,
- Country wide set up of Model Career Centers and
- Inter linkage with all the states through employment exchanges

Services:

- Managing NCS Portal
- Managing Call Center
- Registration of Job Seekers through CSCs





19.8 LPG New Connection, Refill Booking & Distribution

CSC e Governance Services India Limited (CSC SPV) and Oil Marketing Companies (OMCs) agrees to facilitate their distributors to avail the following services through Common Services Centres;

- HPCL New connection registration through CSCs
- Booking of LPG refills (14.2 Kg cylinders)
- Supply & distribution of LPG cylinders (storage up to 100 Kgs,) through CSCs.

Common Services Centre's are helping beneficiaries to provide the above OMCs service near to their home accessing through Digital Seva Portal.

VLEs can book cylinder(HPCL, BPCL & IOCL) from digital sewa portal by selecting gas connection option.

Each VLE can book up to 20 cylinders through LPG refill booking.

Service: Distribution, Refill booking and HPCL New registration

<https://services.csccloud.in/mop/>

How to raise ticket to Customer Care ?

It is advisable to VLE's for any queries, they should raise the tickets from Digital Seva Portal.

Steps for raising the ticket:

1. Login to Digital Seva Portal - <https://digalseva.csc.gov.in>
2. Put the CSC ID and password
3. Click on support and Choose Ticket option
4. Select CREATE TICKET (To Generate New Ticket)
5. Choose one option
6. Fill the Details - Type Subject -> Choose Ticket Categories -> Type Message
7. Submit
8. After submit, now check the Ticket No. with Date in Open Ticket Tab option



Customer Care

14599 (CSC Toll Free)

helpdesk@csc.gov.in

CSC in Social Media

CSC is available in various social media platforms

Official social media links of CSC are:

-  : @cscscheme (URL: <https://www.facebook.com/cscscheme>)
-  : @CSCegov_ (URL: https://twitter.com/CSCegov_)
-  : @CSCSCHEME (URL: <https://www.youtube.com/user/CSCSCHEME>)
-  : @ commonservicescenters (URL: <https://www.instagram.com/commonservicescenters/>)
-  : common-services-centers-official (URL: <https://www.linkedin.com/company/common-services-centers-official/>)
-  : CSC SPV (URL: <https://www.whatsapp.com/channel/0029Va5pY1EJpe8avzCDsy2f>)





Your Trusted Neighbourhood Kiosk

For More Information, Please visit at below URL

<https://jaankari.csccloud.in/>



Thank you

Adapt it with your needs and it will

Send your feedback at csccapacitybuilding@cscacademy.org

238, 3rd Floor, Okhla Industrial Area, Phase-III, New Delhi-110020.