

## Membership/Billing

### ***How do I get Pro Membership?***

1. If you belong to SAG-AFTRA, WGA, DGA, PGA, IATSE, ADG, MPEG you can get a Pro Membership right away by choosing the Pro account when you apply for your FilmHobo Membership.
2. If you are not a member of any of the above Guilds you can advance from an Indie membership to Pro by building up your rating. You will need five (5) projects or roles you participated in and collect at least a 4-star rating for each role. Also, each project or role needs to have at least ten (10) members who would rate your work. After you achieve that your Indie membership will change to Pro automatically.

### ***Can I have both, Individual and Company membership?***

Yes, you can have an individual account such as Indie or Pro and a Company account. You will need two different email addresses, one for individual and one for the company account.

### ***I have an Indie membership; how do I create a Pilot or a Feature Project?***

You as an Indie have two options:

1. Become a Pro member.
2. You can get a Production Company membership as an addition to your Indie account, and then you can create a Pilot or a Feature project as a Company.

### ***I have a Hobo membership; how do I upgrade to the Premium membership?***

Click "Upgrade". Since we have your email address in the system you as a Hobo member cannot just go to the membership page and create a premium account with the same credentials. You will need to either use a different email address or to click "Upgrade" to use the same email address we have on file.

### ***How do I cancel my membership?***

You need to go to settings and choose "cancel membership".

### ***Will I get a refund after canceling my membership?***

No. We give all members 30 days no commitment trial of the FilmHobo platform. During that trial period you can cancel your membership anytime without any financial obligations. After that, your trial period expires, your credit card will be charged, and no refund will be offered.

### ***Can I change my monthly charge to annual?***

Yes. Go to the settings and change your billing from monthly to annual. Your credit card will be charged for an annual membership on the day of your next regular monthly payment and then on the same date a year after.

***What payment processing platform does FilmHobo use?***

We use PayPal and Braintree (PayPal's subsidiary) for our billing needs.