

Tanisha Ghosh

Social Worker | Livelihood | Community Development

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Objective

- Empathetic, efficient and passionate Social Worker; striving towards providing valuable service to an organization emphasizing on the betterment of the society.
- Focused on achieving mutually coherent goals for the organization with an in-depth understanding of the functionality by means of mutually collaborative effort for contributing to business success and values.
- Avid learner, self-directed and hard-working individual having a warm positive attitude towards solving social challenges. Meticulous in understanding societal challenges and driving the same towards fruitful resolutions.
- Possess excellent communication and interpersonal skills over verbal/non-verbal mediums backed up with proven digital/non-digital presentation capabilities.

Skills and Proficiencies

Social Skills:

- Counseling Psychology
- Active Listening and Communication
- Empathy and Adaptability
- Cultural Competence

Technical Skills:

- Microsoft Office – MS Word, MS Excel and PowerPoint
- Google Drive – Google Docs, Google Sheets and Google Forms
- Basic Design skills on CANVA

Employability Skills:

- Leadership and Teamwork
- Advocacy and Coaching
- Problem Solving and Resilience

Linguistic Skills:

- English, Bengali and Hindi

Professional Experience

Trainer/Counselor at Magic Bus India Foundation for the Project titled “Livelihood”

06-04-2023 - Present Date

Roles and Responsibilities:

- Devise and deliver a well-structured induction programme to each group of beneficiaries getting on boarded as a part of the Magic Bus Livelihood programme.
- Active responsibility for all training conducted in the Livelihood Centers as a part of the programme, which delivers skill development to the beneficiaries and supports them henceforth into securing jobs and further educational placements.
- Develop activities according to the Magic Bus curriculum and utilizing in-house resources to engage the beneficiaries actively and enhance their learning process.
- Deliver training content developed by Magic Bus National Programme Development Team and tailor this as deemed necessary with respect to the local context whilst ensuring session objectives are achieved.
- Identify the strengths and limitations of the beneficiaries by undertaking Comprehensive Need Assessments (CNAs) to ascertain the training and life skill needs along with comprehensive goals for the programme supported by a Personal Development Plan (by means of SWOT analysis) for each individual.
- Ensure training goals are achieved in each session along with providing consistent feedback to the beneficiaries by means of active intervention as and when needed throughout the entire training process.

- Enable active support, mentoring and provide counseling for the beneficiaries to acquire the employability skills as outlined in their individual Personal Development Plan in coordination with the Placement Officials and impart job sustainability guidance (minimum of 6 months continuation with the employer) to the beneficiaries.
- Leading and working in collaboration with team members to ensure the beneficiaries are provided with continuous impartial information, advice and guidance that empowers them to make positive choices in future for potential career growth and development.
- Design an effective center training timetable in coordination with the District Livelihood Manager and ensure the same is constantly monitored and updated to enable the beneficiaries to access the training modules they require.
- Integration and collaboration with colleagues at district and regional levels to enrich effectiveness of the Magic Bus Livelihood programme, through pro-active application and development of innovative training techniques which ensures safe, interactive, approachable and engaging environment for the beneficiaries.
- Active contribution towards mobilization goals of the organization by driving effective youth mobilization from potential communities and mapping institutions which includes Government, NGOs and other private and corporate foundations whilst ensuring selection metrics and criterion are properly implemented.
- Undertake constant monitoring of beneficiaries' attendance and mid-way performance reviews to assess their progress against assigned goals and desired aspirations. Identify and respond to potential risks that could lead to beneficiaries' drop out from the programme.

COACH (Skill Development Trainer) at LP4Y- Life Project for Youth (a wing of Tomorrow's Foundation), for the Project titled "Green Village West Bengal- 3 months Professional Entrepreneurship Training Programme" **01-12-2021 - 28-02-2023**

Roles and Responsibilities:

- Implementation of Pedagogical Approach principles and active gathering of insights from the Young Adults to boost their confidence thereby assisting them in their capacity to search, act and perform in a decent job profile.
- Development of a Micro-Economic Initiative (MEI)/Social Entrepreneurship with an objective to assist them in developing Hard and Soft skills.
- Partnership development to construct the MEI and implement an integration ecosystem for the intended Youth.
- Assisting the Youths to be able to perform constructively in project modes and guiding them with fundamental knowledge about Business Organization and Skills.
- End-to-end organization, management and framed reporting of the Programme activities.

Project Counselor for the Project titled "SAMBANDH - Psycho-Social Behavioral Changes and Best Practices Project for Truck Drivers" at "Seva Kendra Calcutta" **08-03-2021 - 31-08-2021**

Roles and Responsibilities:

- Organizing online and offline workshops for the truck drivers and their families with a focus on multiple social issues and touchpoints.
- Providing telephonic individual counseling to the truck drivers regarding their "Physical and Mental Health".
- Sensitizing and empowering the local people and the community on several social causes primarily including Child Marriage, Child Labor, Health and Education.
- Creating survey and analytical tools to put down counseling points and get supporting metrics.
- Leading participating member for the special project named "Waste management" with the families of the truck drivers.
- Working in collaboration with the Government officials regarding the needs of the community.

Achievements

- Received **Star Award** as the **Best Trainer** in the **East Region** after completing six months of working period at **Magic Bus India Foundation**.

Educational Qualification

- Pursuing **Masters in Social Work** from **IGNOU** (November 2021 – Present Date)
- Pursued **Bachelors in Vocational in Child Protection** from **Tata Institute of Social Sciences- School of Vocational Education (TISS-SVE)** (2017 – 2020)
- Pursued **Higher Secondary Education (STD-10+2)** from **W.B.C.H.S.E Board** (2010 - 2012)
- Pursued **Secondary Education (STD-10)** from **W.B.B.S.E Board** (2009 - 2010)

Internship Experience

- Concurrent field work experience at **Justice and Care (Project of Waste Management Society)** – 3 Months.
- Concurrent field work experience at **Sanlaap** an unit of **Anti Human Trafficking** – 2 Months.
- Concurrent field work experience at **Hooghly CHILDLINE - Imbaunder Satya Bharati** – 3 Months.

Trainings and Workshops

- Attended “**Three Day Training on Specialized Care for Children Affected by Drug Abuse**” organized by **National Institute of Social Defense, New Delhi** on January 10-12, 2018.
- Attended “**Workshop on Stress Management**” organized by **Jayaprakash Institute of Social Change, Kolkata** on September 7, 2019.
- Attended an Online seminar on “**Cancer Awareness and Healthy Lifestyle**” on August 3, 2020.

References

- **Soumita Mondal**

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- **Simran Das**

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