# **RESUME**



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## **Contact Address:**

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Master of Engineering in Metallurgy from Indian Institute of Science, Bangalore.

## **Professional Summary**

- 19 Years of experience in Fixed Income Security Processing & Banking Domain (BFS Segment) Where 10+ Years of Experience in Product Specialization and Quality Assurance.
- Have 10 Years of Experience as Product Manager. Have 5 Years of Experience as Scrum Master (CSM) and Agile Coach.
- Took Professional Break due to Parents severe health issues from the Past 3.9 years and available to join immediately

#### Roles played as Scrum Master:

- Guiding and Mentoring Team
- Focusing on Business Value Delivery
- Positive Conflict resolutions
- Provided Support to Product Owner and Development Team
- Open to New Ideas with Positive Mindset.
- Being a Servant Leader
- Facilitated Scrum Ceremonies Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective and Product Backlog Refinement Activities.
- Ensured that Team follows Agile Values & Scrum Values Perfectly.
- Used to calculate Velocity of the Team.
- Used to draw Burn-Down Charts as Part of Metrics so as to find remaining effort against time.
- Co-ordinate with Cross Functional Teams.

## **Professional Experience:**

Organization	Designation	Duration	# of Years of Service
Broadridge Financial Solutions India Private Limited, Hi-Tec City, Cyber Towers, Madhapur, Hyderabad.	Product Lead with Role of Subject Matter Expert (SME) in Clearance& Settlement of US Fixed Income Security Processing Flagship Product Impact in SPS US FI QA Centre of Excellence Roles Played IT Project Manager, Scrum Master, Product Owner and Test	14 <sup>th</sup> March 2007 To 26th August 2020	13.5 Years

PSI Data Systems Limited, Bangalore (Aditya Birla Group) Old Airport Road, Bengaluru, Worked as Contract Consultant at Scope India International Private Limited, Proprietary Subsidiary of Standard CharteredBank, Haddow's Road, Nungambakkam, Chennai.	Senior Test Engineer (Handled eBBS-eBranch Nigeria Conversion for Standard Chartered Bank @ Scope India International Private Limited)	19th June 2006 - 1st March 2007	9 Months
i-flex Solutions Limited, Bangalore, Currently Known as ORACLE Financial Service India Private Limited, C.V Raman Nagar, Bengaluru.	Associate Consultant	3rd June 2002 - 18th May 2006	4 Years and 11 Months

- Worked on Broadridge Flagship Fixed Income Security Processing Product Impact and Oracle Financial Services India Private Limited's (Previously known as i-flex solutions limited) Flagship Product Flexcube (Fusion).
- I have in-depth U.S Fixed Income Security Processing Domain Knowledge & Corporate & Retail Banking Domain Knowledge (BFS Segment) coupled with High Quality Functional Agile Capabilities.
- Worked on various banking applications developed for Corporate Banking, Capital Banking, Investment Banking (Hedge Funds and Prime Broker Processing) and Worked on Web Branch (Flexcube Corporate [Host] – Web Branch Interface Product of i-flex solutions ltd.,), Retail (Branch) Banking (Banking Product ebbs – eBranch Interface of Standard Chartered Bank, Scope India International Private Limited).

## Responsibilities as Product Specialist and Quality Assurance Manager:

- Acquired Strong Domain/Product Knowledge, Established a vision, Laid out the Product Road Map and provided strategy in line with organizational goals and objectives.
- Developed metrics and KPIs to drive feature prioritization, measured and benchmarked product success criteria and presented to business stakeholders the success stories.
- Mentored Product Management team in industry Best Practices such as customer research, requirements gathering, story writing, acceptance criteria, customer demo, Assisted team to design, document and maintain system processes.
- Ensured decisions are made based on stakeholders' inputs and factual evid ence including customers, competitors, and industry trends
- Created a transparent and collaborative environment that helped deliver business value relatively faster.
- Collectively ensured product quality in every release with QA team, UAT Team in acceptance testing and in coordination with other Cross Functional Teams.

## **Achievements:**

- Secured All India 12th rank in National Wide Graduate Aptitude Test in Engineering (GATE 2000)
- Research results of Master of Engineering Project on Ultra-Light Weight Material Aluminium Foam have been published in 2 Top Notched International Journals of Materials Science and Engineering Viz., Materials Science & Engineering 'A' & Scripta Materialia

#### Professional Articles / Rewards & Recognition:

- BR Loupe Article on CDCC (Impact CDS CDCC) for Bank of Montreal Canada Conversion Project
- BR Loupe Article on "Evolution of Test Automation Framework in Broadridge which is a Pioneer for Achieving 99 % ISR (Install Success Rate)
- Received Accolades from VP Product Development, Broadridge Inc., for JP Morgan Chase Clearance Pro - Impact Project
- QA Hackathon Event 2020 2nd Prize Winner and Runner up for the First Prize.
- VAIOs: Value Addition Information Office
- Query Tracker wherein, MS Excel sheet is Placed in Centralized Location and Cross Functional Team (As Per Agile Testing Model Application Planning, Development & Quality Assurance Team Will Log Queries till Final Closure)
- MSRB CP Project from Vice President Product Development Head US Fixed Income Security Processing
- MS Excel Utility to Generate SWIFT MT 9XXWire Transfer Messages
- MS Excel Utility to Generate GSCC & NSCC MT5XX by reading Outgoing MT515 Message from Impact Database and Prepare Comparison Advisories, Acknowledgement/Reject Messages.

## **Professional Certifications:**

- ISTQB Certified Professional in 2013.
- DTCC Certification on "Introduction to Clearance and Settlement DTC RAD Concepts.
- "Certified Scrum Master" CSM (Scrum Alliance of United Stated of America).



# SUDHEER KUMAR PUVVULA

is awarded the designation Certified ScrumMaster® on this day, January 17, 2021, for completing the prescribed requirements for this certification and is hereby entitled to all privileges and benefits offered by SCRUM ALLIANCE®.



Certificant ID: 001154144 Certification Active through: 17 January 2023

Certified Scrum Trainer®

Chairman of the Board

# **Educational Background**

Degree	University / Board	Percentage/ CGPA	Year of Passing
Master of Engineering (Metallurgy)	Indian Institute of Science, Bangalore	First Class (CGPA 6.4/8)	2002
Bachelor of Technology (Metallurgy)	Jawaharlal Nehru Technological University College of Engineering, Hyderabad (JNTUCE Kukatpally Campus), Telangana	(75.08 %)	1999
10+2 Mathematics, Physics, Chemistry	Board of Intermediate Education (Vidwan Junior College, Brindawan Gardens, Guntur)	(88.5 %)	1994
Matriculation	Board of Secondary Education (Sri Bhagavan Sri Satya Sai Baba High School)	(79.67 %)	1992

## **US Travel (Secondment) Experience:**

- Short Term Rotation: Visited New York/New Jersey 1 Park Avenue Broadridge Inc Office from 29<sup>th</sup>November 2008 to 28<sup>th</sup> February 2009.
- Long Term Rotation: Visited New Jersey Journal Square Broadridge Inc Office from 1st July 2012 to 23rdMarch 2013.

#### **US Fixed Income Security Processing Expertise**

(@ Broadridge)/Professional Summary: From the Past 13.5 Years, I have been working in the SPS QA COE US Fixed Income Security Processing Flagship Product Impact in ICI -Impact QA Team in Clearance & Settlement QA Role as Individual Contributor with Major Role as Subject Matter Expert managing the Functional Resources (Test Management).

- Hedge Fund Processing/Prime Broker Processing Project as part of JP Morgan Chase Bear sterns Conversion in 2010. I have handled various Clearance & Settlement Enhancements as Part of that Project.
- Worked on Different Types of Exchange Rate
  - 1) Fixed Rate
  - 2) Floating Rate
    - Worked on 5 Types of Foreign Exchange Markets
      - Spot Markets
      - 2) Forward Markets
      - 3) Future Markets
      - 4) Option Markets
      - 5) Swaps Markets
- Worked on Various Flip Trade Processing Enhancements as Part of JP-Bear Stearns Conversions Project in 2010 & United States OFAC Regulatory Requirements Enhancements for JP Morgan Chase.
- Acquainted good business knowledge on Wire Transfer Module and I am Familiar with Various Wire Funds Transfer
- SWIFT Payment Gateway Messages Viz., MT103, MT202, MT202 Cover Messages & MT940, T950 (Detailed and Summary of Customer Statements) & MT900, MT910 (Incoming SWIFT Settlement Messages)),
- Straight Through Processing of Incoming SWIFT Messages, Generation of Outgoing SWIFT Messages for Pierpont.
- Worked on Wells Brexit (Phase 1 and Phase 2) & MT535 (Statement of Holding) for Wells Fargo and JP Morgan Chase with Subtle Requirement Modifications with other BR Suite of Interfacing Products Viz., BPS, Clearance Pro, Investor Communications.
- Root Cause Analysis Document Preparation, Review and Approval of Business Requirements and Functional Requirement Documents including Verification and Validation of Critical Remedies when Major Tier 1 Clients Goes Give on Day 1 till Final Closure of Remedies in BMC Remedy Portal.
- Through Monitoring of Productivity Metrics by Excel Utility which takes Data from ESM (Enhancement Portal), Quality Centre (# of Test Agile/Scrum Functional Requirements and Test Cases Written by Functional Resources and # Test Cases Passed and Failed including FTR (First Time Right) from Quality Assurance Perspective, i have Received Many Accolades from Senior Management for Reporting Maximum # of Remedies/Defects and thus Achieving Maximum Install Success Rate Fulfilling Zero Defect Policy of the Best Practices i have learnt in my Previous Organizations.

Banking Domain Modules of Expertise (i-flex Solutions Ltd.,): Capital Banking, Investment Banking (Hedge Funds and Prime Broker Processing), Core Banking, Funds Transfer, SWIFT Messaging (MT103, MT202, MT203, MT110, MT940, MT942, MT950, MT900, MT910), Straight Through Processing of Incoming SWIFT Messages, Generationof Outgoing SWIFT Messages, Payments and Collections, PC (Payments & Collections) – Cheque Clearing, Payment Slip (Giro mat Scanner) and Flex cube Corporate's PC Module Interface Functionality for Caixa – GaliciaBank, Spain, Positive Pay (Cheque Fraudulence Concept of USA & Canada), Stop Pay, Inward Cheque Clearing, Outward Cheque Clearing, Branch Banking, Loans and Deposits, Money Market, Consumer Lending, Security Maintenance System (SMS), Interest – Charge – Commission and Fees (ICCF), Referral, Nostro Reconciliation, Foreign Exchange, Uncollected Funds, Withdrawable Uncollected Funds, Branch Banking Functionality, Processing of Instruments Viz., Demand Drafts, Cheques, Cashier Drafts, Telegraphic Transfers, Travelers Cheques, Life Cycle Process of Various Instruments Viz., Cheque Clearing, Reversal of Cheque Clearing, Stop Pay, Cancellation of Stop Pay, Re-presentation of Cheques etc.,, Execution of Sweeps Functionality.