**Anas Alhariri**

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OBJECTIVE

To secure a position as a Web and Mobile application developer in your organization as Contractor, Part-Timer or Full-Timer.

SKILLS & HIGHLIGHTS

* Communication
* Determination
* Creativity
* Flexibility
* Team Player
* Problem Solving
* Adaptability
* Listening & Languages
* Quick to Learn
* Leadership Skills
* Good at Analyzing and Teaching

TECHNICAL SKILLS & HIGHLIGHTS

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| --- | --- |
| **MS Office:** | Excel, PowerPoint, Word, Outlook, Access |
| **Coding:** | Full-Stack Web development and Web Design (CSS3, HTML5, Vanilla JavaScript, and jQuery), C#.net, Java, Python. |

PERSONAL SKILLS

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| --- | --- |
| **LANGUAGES:** | English, Arabic |

EDUCATION

* **Enterprise Web and Mobile Developer Diploma 2020 – 2023**

Eastern College TriOS College (Mississauga’s Campus)

**Graphic & Logos Design:**

1. Adobe Photoshop
2. Adobe Illustrator

**Front-End Web Design:**

1. Web Fundamentals
2. JavaScript
3. jQuery and CMS Development

**Front-End and Back-End Web Development:**

1. Programming Logic and Design
2. Advanced Web Technologies
3. Advanced JavaScript (Plus, additional Platforms and Frameworks)
4. Java Programming
5. Introduction to C# and ASP.NET Programming
6. Advanced ASP.NET
7. Python Development
8. SQL Programming
9. WordPress

**Mobile Application Development:**

1. Mobile Web Development
2. Android Development
3. Android Tablet Development
4. Developing C# Mobile Apps Using Windows 10
5. Advanced C# Development
6. Advanced Java

* **IT Pro Diploma 2018 – 2020**

Eastern College TriOS College (Brampton’s Campus)

1. Project Management
2. Server Administration (Installing & Configuring Windows Server)
3. Configuring Advanced Windows Server Services
4. Microsoft Exchange Server Design and Administration
5. Linux Administration
6. MCSA Windows 10
7. CCNA
8. Cisco Technologies (Routing and Switching)
9. Network+
10. Security+ (Security and Ethical Hacking)
11. Enterprise Smartphone Administration
12. Active Directory Management
13. PowerShell Scripting
14. Database & SQL Fundamentals
15. Microsoft SQL Server 2012 System Administration
16. SQL Server Design
17. A+

* **Queen Noor Civil Aviation (Technical College) 2010 - 2013**

Diploma in Computer and Communication Engineering

PROFESSIONAL EXPERIENCE

* **IT Professional/Professional Technician 2019 – 2020**

Zarr Tech Inc. (Oakville, On, Canada)

* Customer Services Support (Remotely and on location)
* Worked on organizations Office 365 online and Exchange 2016 on premises.
* Became familiar with Azure main Services.
* Worked with “**ConnectWise**” ticketing system to communicate with customers and update their profiles.
* Debugged and fixed issues with Systems and network components (Cisco Switches, TP-Link, access points, and more).
* Created PowerShell Scripts (Console App) to speed up our work with customers using automation to be done remotely or at the customers’ locations (Installing software, Changing IP settings, adding local administrator account, Joining the domain, installing printers, system integrity check, fixing missing system files and fixing filesystem’s errors and more)
* Communicated with customers through emails, tickets, phone calls and in person. And build great relationships and trust with our customers.
* Implemented Hardware and Software evaluation, maintenance, installation, dock stations, multiple monitors installation
* printers’ installation, configurations, troubleshooting and testing.
* Set up scanners to scan to NAS, shared folders or cloud.
* Implemented Shared Cloud Technologies to share and backup users’ files and scans using Technologies like (Google FileStream Drive, OneDrive, Dropbox, and other).
* Evaluated the customers’ systems and the configurations needed for their work and prepared offers and sold them Laptops, Workstations, Mini PCs, Monitors … etc. from different brands.
* Implemented special tweaks and techniques to improve systems overall performance though long-term personal experience.
* Improved overall clients experience and network and internet performance.
* Worked with Firewalls and VPNs (Sophos Firewall).
* Worked with “Cloud Data Shadowing” backup and recovery for customers with individual files missed or mistakenly deleted.
* Managed users’ accounts for organizations on active directory.
* Held the responsibility as a Team Lead to manage projects and train technicians for our projects and get them done always before the deadline with maximum customer satisfaction.
* Applied whole organizational migration from old computers, printers, systems, SANs, Phone Systems to Brand New Systems and Technologies.
* Educated customers and their employees about security measures and techniques to keep them safe from data theft. Demonstrated for them the process of stealing someone’s passwords and usernames and how it can be protected. Implemented Password protection methods and encryption for them to keep them safe and ease their daily work.
* Installed and Implemented a tool that superior to Microsoft’s Windows Search Service, which immediately finds files while typing their names in a blink of an eye which speeded up the overall work experience and reduced the customers waiting time and allowed the company to achieve higher revenue.
* **Junior Front-End Web Developer 2016 – 2017**

Caffieine.co.il Company (Portugal)

* Was a member of a large team of creating companies’ Front-End Web design using (HTML 5 and CSS3).
* Implemented (vanilla JavaScript) + jQuery in my projects to manipulate the DOM and create Interactivity with the users and update the page content using Posts, and Gets from the server.
* Used additional Plug-ins to insert (Maps, Interactive Photo Galleries, etc.)
* Coding Front-End user applications such as more complex web pages that were used for tests and exams.
* Created websites for individuals, small to medium organizations and businesses and Charities.
* Hosted, maintained, and updated their websites as needed during the contract period.
* **Freelancer Technician 2010 - 2015**

(ShowTime Internet Café, Guitar Internet Café), Alrisala school (Jordan)

* Planned and Built Networks from scratch for my customers (Switches, Routers, Cables and more).
* Implemented very fast solutions to implement centralized Microsoft OS custom image-based installation using WDS and Maintained the computer health using antiviruses and Deep Freeze tool to reduce the need for individually maintain each system.
* Planned, configured, implemented assembled, prepared and purchased Computers’ Hardware that meet the needs of the organizations (As a professional custom builds).
* Maintained the hardware and softwares of the whole organization. (Cables, Network components, Systems, Printers, Interactive Educational Boards, Internet and Network Protection, User accounts management, Data Show devices and much more).
* Upgraded Labs (Laptops and PCs’ hardware and software)
* Installed and maintained special softwares specific for Interactive Educational Purposes with an active smart board in classrooms.
* Installed, fixed, customized, troubleshooted, and maintained shops receipts printers
* **IT Administrator/Manager 2009 - 2010**

WhiteRose Hotel (Syria)

* Planned and Managed all the projects related to Technology including:
  + Planned and implemented Wireless Devices Distribution, Layers to isolate each floor, Protection, and the Physical and Technical Limitations for more secure network and to protect the company’s customers from external attackers.
  + Planned and applied project for wired network distribution for locations related to the Hotel but located outer area of the Hotel, Such as (restaurants, cafes … etc.)
  + Managed user accounts in the company and related permissions and customized and enforced group policies that were dictated by the company’s policies related to users and employees.
  + Managed and maintained the customers’ call center to keep track of their calls records that will be shipped to another software to calculate the costs then add them to their bills.
  + Installed, fixed, customized, troubleshooted, and maintained shops receipts printers
  + Managed and maintained the company’s Server (Windows Server 2000) with all the relevant services to the company’s needs.
  + Managed, implemented and maintained the POS systems with cooperation between me and the POS company.
  + Applied Security Assessments, and implemented Security Measures for the Systems and the company’s private network for data exchange.
  + Leaded and trained employees, IT members on our systems.
  + Created great documentations for each system implementation.

REFERENCES AVAILABLE UPON REQUEST