

**Introduction to Information Technology**  
**Revision (1)**  
**Modules 3,5,6**  
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**MCQ**

1. The evolution of computer to the current state is defined in terms of the
  - a. Development of computer
  - b. **Generations of computer**
  - c. Advantages of computer
  - d. Resources of computer
2. Advantages of businesses using multimedia
  - a. Enhance communication.
  - b. Add positive visual appeal to presentations.
  - c. Provides entertainment.
  - d. **All previous**
3. \_\_\_\_\_ is a discipline concerned with the design, evaluation and implementation of interactive computing systems for human use and with the study of major phenomena surrounding them.
  - a. CHI
  - b. ICH
  - c. **HCI**
  - d. HIC
4. Fifth Generation Computing Devices, based on .....
  - a. **Artificial Intelligence**
  - b. Transistor
  - c. IC
  - d. Vacuum tubes
5. \_\_\_\_\_ is a point where the human can tell the computer what to do
  - a. Protocol
  - b. Software
  - c. **Interface**
  - d. Procedure

6. \_\_\_\_\_ is invisible to the external customer but essential to the effective management of the business.

- a. Customer Facing Process
- b. Trade Facing Process
- c. Producer Facing Process
- d. **Business Facing Process**

7. \_\_\_\_\_ is a standardized set of activities that accomplish a specific task, such as processing a customer's order.

- a. Business Return
- b. Business Model
- c. **Business Process**
- d. Business Integration

8. \_\_\_\_\_ allows them to provide vital inputs, which lowers costs

- a. **Intimacy with suppliers**
- b. Intimacy with customers
- c. Operational excellence
- d. Decision Making

9. \_\_\_\_\_ is focused entirely on efficiently programming computers using mathematical algorithms.

- a. **Computer Science**
- b. Computer engineering
- c. Software engineering
- d. Information technology

10. \_\_\_\_\_ emerged from Computer Science to design and create comprehensive applications software, combining Computer Science principles and techniques with engineering practices

- a. Computer Engineering (CE)
- b. Information technology (IT)
- c. **Software Engineering (SE)**
- d. Information Systems (IS)

## True/False

		T or F
1	One of the disadvantages of <del>First</del> Generation Computers is that (ICs are sophisticated) <b>(Third)</b>	F
2	The use of Serial Processing and superconductors is helping to make artificial intelligence a reality	F
3	There are five generations of computer.	T
4	Computers are better than human in counting and measuring, data processing and repetitive actions	T
5	One of the <u>disadvantages</u> of multimedia in businesses is that it provides entertainment <b>(advantages)</b>	F
6	Streamlining improves business process efficiencies by duplicating necessary steps	F
7	Process Integration might be regarded as a set of early stage process techniques for both new and retrofit design	T
8	Automation includes the tasks, activities, and responsibilities required to execute each step in a business process	F
9	<u>Bottleneck</u> occurs when a task or activity is unnecessarily repeated <b>(Redundancy)</b>	F
10	Inaccurate information results in poor outcomes, raised costs, or lose of customers	T
11	<del>Business process management (BPM)</del> is the analysis and redesign of workflow within and between enterprises <b>(Business process reengineering) (BPR)</b>	F
12	Information Technology emerged to take care of the computing infrastructure in organizations, a gap not being addressed by CE, CS, SE, and IS	T
13	<del>Computer Engineering (CE)</del> for those interested in using hardware and software to solve business problems. <b>(Information System) (IS)</b>	F
14	<u>Computer</u> engineering focuses on the development of new knowledge and techniques to enhance and make more efficient the computing discipline. <b>(Software)</b>	F
15	Jobs in computer science often require independent work.	F
16	Computer Science is the creation of software and hardware by using different programming skills. While, IT is just the selection of the proper software or hardware for the task.	T

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