

Community Complaint Management System

Title:

Community Complaint Management System

Summary:

The Community Complaint Management System aims to automate the process of handling community issues such as garbage collection, road repairs, etc. The system allows users to register complaints, assign them to appropriate departments, track the progress, and provide feedback once resolved. The system is organized using object-oriented programming principles to ensure scalability, maintainability, and efficient data management.

Modules Used:

Module 1: Complaint Registration Module

- Enables users to submit complaints for community issues such as garbage, road repair, etc.

Module 2: Complaint Assignment Module

- Assigns complaints to relevant departments

Module 3: Complaint Tracking Module

- Displays the status of each complaint (e.g., pending, in progress, resolved)

Module 4: Feedback Module

- Allows users to provide feedback on resolved complaints

Module 5: File Management Module

- Saves all complaints in a file.