



11/8/2020

:: The Travel Itinerary

Date	Passenger Name(s)	Type	Auth Id	Amount (Paid Currency)
Mon, 12 Oct 2020	MR ALHUSSEINI ELGARHI	CARD PAYMENT - VISA 0010	434576	1041.73 SAR
			<b>TOTAL</b>	4409.64 EGP

\* All times in local

Check In

Check-in counters open three hours prior to scheduled departure time of the flight and close 1 hour prior to scheduled departure time.

It is the passenger's responsibility to ensure that they have the necessary valid documents, including visas, to meet the immigration requirements of their destination, including transit countries.

Check-in Baggage:

Maximum weight permitted per individual piece of check-in baggage is 32 kgs with total dimensions of 160 cms (W+D+L)

For Passengers Travelling to/from Cairo:

Economy class – Free baggage allowance of 20/30 Kgs  
Business class – Free baggage allowance of 40 Kgs

For passengers travelling to/from all other Airports:

Passengers can pre-book their desired baggage allowance (20/30/40Kgs) during the booking process at nominal rates. If a passenger does not pre-book baggage, at the airport (excluding Bergamo) the first 20 Kg will be charged at EGP 100, at Bergamo airport the first 20 Kg will be charge at EGP 400, plus handling fee. Any additional weight above 20 Kgs will be considered as excess baggage.

Free baggage allowance is not applicable for infants.

Air Arabia liability for lost or damaged baggage is limited to USD 20 per kg up to a maximum of 20 KG.

Self-balancing electric scooter or personal motorized vehicles, powered by lithium batteries will not be accepted on-board Air Arabia flights. Please refer to [www.airarabia.com](http://www.airarabia.com) to check list of prohibited items

Hand Baggage

Maximum hand baggage permitted per passenger, is 10 kgs with dimensions within 55 x 40 x 20 cms.

Flight changes, cancellations and credit

Reservations can be modified/cancelled up to 24 hours before local scheduled flight departure time through our contact center/sales centers or appointed travel agents.

Change Duration	Modification	Cancellation
24 Hours before departure	EGP 450 per pax each way (Fare difference applies for modification)	EGP 700-900 per pax each way , depending on the fare rule

Within 24 hours before departure – No changes permitted.

For group bookings, modification and cancellation charges may vary . Please contact your issuing agency .

Air Arabia does not have a refund policy once the booking is paid for (except flights to/from Cairo). On cancellation, Air Arabia will retain the remaining amount as a credit towards a future flight which can be used for travel within one year from the date of payment by the same passenger only .

\*Fees and charges are subject to change.

Unaccompanied Minors & Infants

We do not accept children traveling unaccompanied under their 12th birthday . Passengers accompanying children should be above 16 years old.

Air Arabia does not accept infants for travel within 2 days of birth. Infants between 3-6 days old will require a fit to fly certificate or indemnity form signed by the parents. Infants over 7 days old will be accepted without any restrictions.

Credit card payment

Passengers must carry the original credit card or copy of front of the card using which the payment has been made. Airport staff may ask for it as a proof of payment. Failing to provide the card or copy, passenger may not be accepted on the flight.

Handling Fee

Appointed sales agents of Air Arabia are authorized to collect a handling fee over and above the total fare reflecting on your itinerary . These charges are regulated and the updated handling fees by country are available for your reference on [www.airarabia.com](http://www.airarabia.com). The appointed agents are obliged to produce the same information on demand to verify the charges.

Bus Service

This service is provided by a third party and Air Arabia accepts no responsibility and shall not be liable for any direct, consequential or incidental damage or any kind occasioned by reason of any act or omission beyond it's control including without limitation, any act of negligence, mishap or breach of contract of any third party who is to or does supply any goods or services for the tour to journey .

TuneProtect Travel Insurance By Air Arabia

For any claims please visit [www.tune2protect.com/airarabia](http://www.tune2protect.com/airarabia). For all emergency assistance please call UAE: +97143619210 | GCC/Sub Indian Continent: +911244688488 | Europe/North Africa: +441786310605

Additional Information

By buying this ticket, the passenger confirms herewith that he/she has agreed on all terms and conditions as issued and amended by the Carrier from time to time on its website. In case of any dispute related to any/all of the services as provided by the Carrier and/or any of its authorized representatives before, during and/or after the provision of the service, such dispute shall be exclusively and solely raised, filed, submitted, registered and/or presented in front of any of the legal courts operating in Cairo, Egypt.