

# Anas Shahid

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## EXPERIENCE

### Lusail Optics | Technical Support Specialist

Doha, Qatar | Mar 2023 – Present

- Provided comprehensive technical support to 6–7 staff members, including in-person assistance and remote troubleshooting.
- Increased brand awareness on social media through targeted content and community engagement. Leading to a 20% growth in revenue.
- Systematically managed administrative tasks, such as records management and data entry, contributing to streamlined operations.
- Demonstrated exceptional problem-solving skills and technical expertise, resolving complex issues.
- Ensured the optimal performance of computer systems and software, enhancing operational efficiency.
- Fostered a positive and collaborative work environment through effective communication and teamwork.

### Eastern Union Trading and Contracting Co. | Technical Support and Data Analyst

Doha, Qatar | Oct 2021 – Mar 2023

- Provided technical support to a team of 5 individuals, optimizing operations and reducing system downtime by 20%.
- Conducted monthly evaluations of revenue, loss, and profit, providing detailed reports to senior management for improved financial decision-making.
- Implemented and established a systematic data entry system using online tools, which increased loss tracking and resolution by 30%.
- Analyzed and reported key performance indicators (KPIs) for senior management, aiding in strategic decision-making processes.

## EDUCATION

### BSc Computer Science (Hons) | Swansea University

Swansea, UK | Sep 2023 – Present

- Completed Stage 1 with 70% grades and Stage 2 is 90% + on track.
- Active Member of Swansea University Computer Society (SUCS) and Aerospace Engineering society.

### 11<sup>th</sup> & 12<sup>th</sup> Standard | DPS – Modern Indian School

Doha, Qatar | Feb 2021 – Mar 2023

- First Division grades in subjects – English & Computer Science.
- Collaborated with the Computer Science Club to promote computer science knowledge and skills among peers.

## PROFESSIONAL DEVELOPMENT

### Certified Cybersecurity Technician (EC-Council) | Aptech Computer Education

Doha, Qatar | Jul 2024

- Threats, Vulnerabilities, and Attacks:** Comprehensive understanding of information security threats and the methodologies to identify and mitigate vulnerabilities.
- Network Security and Access Control:** Strong foundation in network security fundamentals, including access management and implementation of secure identification, authentication, and authorization practices.
- Application, Mobile, and IoT Security:** Skills in securing applications, mobile devices, and IoT systems to prevent breaches and protect critical infrastructure.
- Incident Response, Forensics, and Disaster Recovery:** Proficiency in responding to security incidents, conducting forensic investigations, and implementing business continuity and disaster recovery planning.
- Cryptography, Data Protection, and Risk Management:** Knowledge in encryption, data security techniques, and risk management practices to ensure data integrity and regulatory compliance.

### Java Programming | Aptech Computer Education

Doha, Qatar | Apr 2024

- Built web applications with Java Server Pages (JSP) for interactive user experiences.
- Implemented JDBC to connect applications with databases, enabling efficient data management.
- Applied object-oriented programming principles to enhance code structure and maintainability.

- Developed and tested robust Java applications, gaining hands-on experience with front-end and back-end integration.
- Designed and implemented OOP-based solutions, utilizing encapsulation, inheritance, and polymorphism to create scalable and reusable code.

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## PROJECTS

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### Boulder Dash Game (Recreation):

- Collaborated with an Agile team of 8 students to recreate the 1984 classic Boulder Dash with enhanced features and an outer-space theme, contributing to a visually engaging and modern gameplay experience.
- Acted as Project Coordinator and Testing Manager, overseeing task delegation, sprint planning, QA processes, and ensuring milestone delivery 2 weeks ahead of schedule.
- Played a key role in implementing the game design, translating conceptual elements into technical features including map logic, interactive objects, and collision handling.
- Wrote substantial portions of the codebase using object-oriented design principles and led bug tracking and testing efforts to ensure robust performance and gameplay consistency.
- Promoted a professional team environment through clear communication, adaptability, and constructive problem-solving, which boosted collaboration and development efficiency.

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## VOLUNTARY EXPERIENCE

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**Qatar Football Association | Supervisor, Fan Zone Operations**

Doha, Qatar | Dec 2019

- Managed a team of 10-15 staff members, ensuring efficient operations and coordination of tasks.
- Prioritized safety and security, overseeing crowd control measures, preventing incidents of violence, and enforcing adherence to COVID-19 protocols.
- Maintained a clean and organized environment, fostering a comfortable and welcoming atmosphere for attendees.
- Facilitated elderly and vulnerable individuals, meeting needs through support services.
- Assigned roles and delegated tasks to maximize team efficiency and productivity.

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## SKILLS

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- **Programming Languages:** Java, Python, C++, C, C#, PHP, Haskell, Prolog, JavaScript/TypeScript, HTML & CSS, JavaFX, JSP, Servlet, JDBC, REST, MySQL, Oracle, Go Lang, Rust.
- **Other Skills:** Network Security, Incident Response, Digital Forensics, Data Science (Data Analysis, Python, Pandas, NumPy, Data Visualization), DBMS, JDBC, Servlet Project management, MS Office, Version control, Web administration.

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## INTERESTS

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- Enthusiastic about cars, specializing in custom modifications and thrilling activities like dune bashing.
- Fascinated by the latest advancements in technology, always seeking to understand the mechanics behind new innovations.
- A football fan, both as a player and spectator, with a deep appreciation for the strategy and teamwork involved in the game.