# Anass Benharbit

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## EDUCATION

**Honours BSc Computer Science, Management and Entrepreneurship Option**          *September 2022 - expected April 2026*
*University of Ottawa (Ottawa, Ontario)*

**French General Baccalaureate Mathematics, engineering science, physics-chemistry, expert mathematics option**
*(Obtained with honours)*          *September 2017 - June 2022*

*Louis Massignon International French High School (Casablanca, Morocco)*

## PROFESSIONAL EXPERIENCE

**Software Engineer Intern**          *May 2025 – Jul. 2025*
*HPS (Casablanca, Morocco)*          Payment Systems – Data Analysis – SQL Optimization – Machine Learning – Problem Solving
- Built a fraud detection prototype with Python (Isolation Forest) and enabling detection of recurrent transaction patterns.
- Gained exposure to HPS's PowerCARD platform, supporting payment processing, card management, mobile payments, and analytics across 500+ institutions worldwide.

**Retail Sales Representative**          *Oct. 2024 – Mar. 2025*
*Hudson's Bay (Ottawa, Ontario)*          Customer Service - Sales Optimization - Product Knowledge - Team Collaboration
- Assisted 40+ customers daily with tailored product recommendations, achieving consistent customer satisfaction .
- Fostered a positive store atmosphere by training new team members to improve customer engagement and teamwork.

**Door to Door Sales Representative**          *Apr. 2024 – Jun. 202*
*Cydcor (TSMCorp.), representing Rogers Telecommunications (Ottawa, Ontario)*          Sales - Client Engagement - Negotiation - Leadership
- Reached out to 20+ clients daily, closing 4-5 deals per day on average.
- Improved customer acquisition rates by effectively communicating the benefits of Rogers' services.

**Internship Trainee**          *Jun. 2023 – Sep. 2023*
*AR.IT (Casablanca, Morocco)*          Customer Service - Problem Solving - Multi-tasking - Communication
- Handled 50+ customer inquiries daily, resolving 95% of issues on the first interaction and maintaining high satisfaction levels.
- Implemented a task prioritization system, improving response times a high-pressure, fast-paced environment.

**Internship Trainee**          *Dec. 2021 – Dec. 2021*
*Primarios (Casablanca, Morocco)*          Architectural Design - Team Collaboration - Execution
- Contributed to the development of 3 architectural projects by assisting in design and execution, leading to timely project completion.
- Collaborated with a team of 5 to deliver design solutions that met client specifications and deadlines.

**Internship Trainee**          *Dec. 2018 – Dec. 2018*
*Dell (Casablanca, Morocco)*          Sales - Customer Service - Marketing Strategy - Product Launch
- Observed and learned from 10+ customer service and sales operations, enhancing understanding of client relationship management.
- Attended presentations on new product launches and marketing strategies, gaining valuable insights into Dell's market positioning.

## VOLUNTEERING & EXTRACURRICULAR ACTIVITIES

**Founder & Team Leader**          *Sept.2017 – Jun. 2022*
*Matrix Robotics Team (Casablanca, Morocco)*          Leadership - Team Building - Robotics - International Representation
- Founded and led Morocco's most decorated FLL/WRO robotics team, winning the national championship.
- Represented Morocco in multiple international robotics competitions across 6 countries.
- Coordinated a team of 10 members, driving innovation and problem-solving.

**Volunteer**          *Sept.2021– Aug. 2022*
*Nord-Sud Action (Casablanca, Morocco)*          Community Service - Team Collaboration - Social Responsibility
- Prepared and distributed 200+ meals to support homeless individuals in the community.
- Organized visits to orphanages, providing meals, supplies, and emotional support to 50+ children per visit.
- Led a team of 20+ volunteers in beach clean-up initiatives, collecting over 100 kg of waste to promote environmental sustainability.

## SKILLS

**Technical Skills**
- **Programming Languages:** Python, Java, Go, Prolog, Scheme, C
- **Databases Management:** SQL
- **Software & Tools:** Microsoft Office Suite, version Control: Git, GitHub, GitLab

**Soft Skills**
- **Team Leadership:** Led teams to successfully deliver projects on time, fostering a collaborative and innovative environment.
- **Problem Solving:** Analytical thinker, able to break down complex technical problems and find efficient solutions.
- **Communication:** Strong technical and non-technical communication skills, including writing clear documentation and presenting complex ideas.
- **Adaptability:** Able to quickly master new tools, languages, and frameworks to meet evolving project requirements.
- **Time Management:** Strong prioritization skills, consistently meeting deadlines while maintaining high-quality work.

**Languages: French:** Native | **English:** Fluent | **Arabic:** Fluent | **Spanish:** Intermediate