

# BrightBite Café – Business Knowledge Base

This document contains structured dummy business data for testing AI chatbots and RAG systems.

## 1. Business Overview

BrightBite Café is a modern casual café offering breakfast, lunch, specialty coffee, and desserts. The café focuses on fresh ingredients, quick service, and a relaxed work-friendly environment.

## 2. Contact & Location Details

- 1 Business Name: BrightBite Café
- 2 Address: 214 Sunrise Avenue, Indiranagar, Bengaluru, India
- 3 Phone: +91 98765 43210
- 4 Email: support@brightbitecafe.com
- 5 Website: www.brightbitecafe.com
- 6 Business Hours: Monday–Sunday, 8:00 AM – 10:00 PM

## 3. Menu

### Breakfast

- 1 Classic Veg Sandwich – ₹120
- 2 Cheese Omelette – ₹150
- 3 Avocado Toast – ₹180

### Main Course

- 1 Grilled Chicken Panini – ₹260
- 2 Pasta Alfredo (Veg) – ₹220
- 3 Pasta Alfredo (Chicken) – ₹280

### Beverages

- 1 Espresso – ₹90
- 2 Cappuccino – ₹120
- 3 Cold Brew Coffee – ₹150
- 4 Fresh Lime Soda – ₹80

## 4. Frequently Asked Questions (FAQ)

- 1 **Q:** Do you offer free Wi-Fi?  
**A:** Yes, complimentary high-speed Wi-Fi is available for all customers.
- 2 **Q:** Do you accept online orders?  
**A:** Yes, orders can be placed via Zomato and Swiggy.
- 3 **Q:** Is there parking available?  
**A:** Limited street parking is available near the café.
- 4 **Q:** Do you have vegan options?  
**A:** Yes, several vegan and dairy-free items are available.

## 5. Policies

### **Refund Policy**

Refunds are only applicable for incorrect or damaged orders reported within 30 minutes of delivery.

### **Cancellation Policy**

Orders once confirmed cannot be cancelled after preparation has started.

### **Privacy Policy**

Customer data is used only for order processing and communication purposes and is not shared with third parties.

## 6. Customer Support

For any issues, feedback, or business inquiries, customers can contact [support@brightbitecafe.com](mailto:support@brightbitecafe.com) or call +91 98765 43210 between 9:00 AM and 8:00 PM.