Adaptive

- 1. It has been discussed to add Google Pay as a new method for payment.
- 2. Adding Google Pay as an external actor interacting with the system.
- 3. Payment declined because of "suspicious movements with your card" if users are not logged with a google account but still pay with this method.
- 4. Cannot test every login-payment method combination.
- 5. Obviously can't control an external actor.

Corrective

- 1. Some clients presented complaints about being hacked.
- 2. Asking for longer passwords when signing up and sending emails to notificate the need to change the actual password.
- 3. The DB may be overloaded or have a not sufficient number of chars for the passwords.
- 4. Every 'older' user may have to update the old credentials.
- 5. Reasonably I need more characters to have more complex passwords.

Perfective

- 1. The colour of the text on the buttons on the lateral panels is not distinguishable from the background.
- 2. Change the text colour from yellow to black, on a grey background.
- 3. When clicked the colour of the buttons turn dark grey, causing again the problem of not being able to read the text on the button.
- 4. Reasonably I'll test by looking at the new interface, not by clicking and testing the actual behaviour of the button.
- 5. Obviously, changing colours may cause other things to be unreadable.

Preventive

- 1. Receipts may be lost or found in spam.
- 2. Asking to add a verified e-mail address or a backup one.
- 3. Sending the double the amount of e-mail may cause the system to be slower.
- 4. Cannot test with a big number of requests at the same time.
- 5. Reasonably it will take more time to elaborate more e-mails.