# **Anaswara Raghuthaman**

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#### **EDUCATION**

# The George Washington University, School of Engineering & Applied Science Master of Science in Computer Science

Washington, DC

Aug 2024- May 2026

Coursework: Design and Analysis of Algorithms, Computer System Architecture, Advanced Software Paradigms

# Christ University, Faculty of Engineering

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# **Bachelor of Technology in Information Technology**

Bangalore, India Jun 2019- May 2023

GPA: 3.82/4.0 | Coursework: Data Structures and Algorithms, Operating Systems, Software Engineering, Database Management Systems, Computer Networks, Web Development, Artificial Intelligence

## **TECHNICAL SKILLS**

- Programming Languages & Databases: C, C++, Java, Python, Swift, HTML, CSS, JavaScript, SQL, MySQL, MongoDB
- Frameworks & Technologies: Pandas, NumPy, Hadoop, Django, Node.js, React.js, AWS, Supabase, PHP, JSON, RESTful APIs
- Project Management & Version Control: Agile, SDLC, Microsoft 365, JIRA, MIRO, Azure DevOps, GitHub, Git, Scrum, Trello

## **WORK EXPERIENCE**

#### Technical Assistant- II, The George Washington University - IT Dept.

Nov 2024 - Present

- Deliver technical support to over 25,000 students and faculty. Resolve network, hardware, and software issues while managing assets, user accounts, OS imaging, and installations.
- Monitor IT support tickets using real-time dashboards, analyzing trends to enhance response times and improve service delivery.

# **Configuration Analyst, Oracle**

Jul 2023 - Jul 2024

- Configured and deployed Cerner Millennium Tools for Enterprise Scheduling Management (ESM) solutions, supporting successful go-lives for clients across the UK, Australia, and the Middle East.
- Performed data preparation, analysis, and system configuration, identifying and resolving software bugs to reduce post-go-live issues by 20%.
- Executed build audit testing and utilized tools such as MS Excel, Bedrock, SchTools, DiscernVisualDeveloper, CoreCodeBuilder, and PuTTY to streamline workflows, improving task efficiency by 15%.
- Recognized with the 'Seamless Execution Award' during Customer Service Week 2023 for delivering exceptional
  performance in high-pressure scenarios.

#### System Intern, Oracle

Jan 2023 - Jul 2023

- Assisted with troubleshooting, configuring systems, and providing technical support for software integrations and UK projects. Collaborated with cross-functional teams ensuring optimized workflows and improved service.
- Tools: MS Excel, SchTools, DiscernVisualDeveloper, SchapptBook, Putty, TechPortal, TCompare, Jira, securelink.

## Software Engineer Intern, Betsol

Jun 2022 – Jul 2022

- Built real-time proctoring capabilities for online tests using AWS S3 in the Swiftcode app, ensuring better exam monitoring.
- Devised browser compatibility features using Java in Play framework to enhance user experience across platforms.

# **TECHNICAL PROJECTS**

# Pet Social & Care App ( Pawfect )

• Developed an iOS application using MVC architecture, enabling pet owners to connect their pets for socialization. Integrated features for personalized care, e-commerce, and location-based matchmaking, delivering a seamless user experience with Swift and Xcode.

## Social Networking Platform for Private Organizations ( AdoStrings )

Aug 2022 - Nov 2022

 Developed a community-based networking platform catering to shared interests of students and faculties, deployed at Christ University, garnering over 1000 users within 3 months. [Python, HTML, CSS, JS, Django, React.js, PostgreSQL, AWS]

# Tomato Plant Disease Detection App (CropDoc)

May 2022 - Jul 2022

• Created an IOT and Machine Learning mobile application in the native language (Kannada) of farmers growing tomatoes in Kolar and Hoskote villages of Karnataka, to help with plant disease identification.

#### **International Conference Website**

Dec 2021 - Dec 2021

• Developed a responsive and user-friendly website for an <a href="International Conference">International Conference</a> conducted by the Civil Department of Christ University using HTML, CSS, and Bootstrap and made regular updates as per requirements.

#### LEADERSHIP & VOLUNTEERING EXPERIENCE

## At-Large Graduate Senator, Student Government Association (SGA), GWU

Oct 2024 - Present

• Represent interests of 14,100+ graduate students across departments and advocate for policies that support them.

# Student Volunteer, Centre for Social Actions (CSA)

Jul 2019 - Jul 2023

- Volunteered to organize numerous events, activities, and initiatives for underprivileged children in Karnataka.
- **Overall Head**, BACHPAN event- Collaborated with 3 NGOs to execute large-scale event for 300+ kids from 6 project areas.
- Awarded 'Best Student Volunteer' from the Activity Center Wing of Centre for Social Actions (CSA).