

WHO ARE WE

Culture consulting from Tony Hsieh

Delivering Happiness at Work is the new culture consultancy from Delivering Happiness and Tony Hsieh, CEO of Zappos.com and author of the bestselling *Delivering Happiness: A Path to Profits, Passion and Purpose*.

WHAT WE DO

We Make Happy Work[™]

We help organizations create their own unique and sustainable work cultures to unleash happiness, human potential and business success.

HOW WE DO IT

Experience and Science

At our core are the same principles of happiness, purpose and a values-based culture that took Zappos to a \$2 billion* company. We combine that experience with the world's leading science on happiness and learnings from the world's most successful work cultures.

WHY WE DO IT

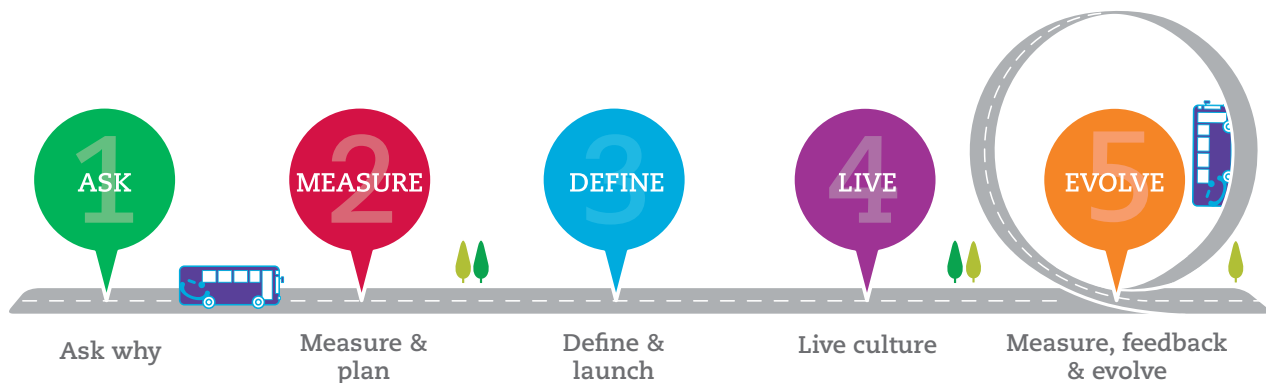
Happiness works

A decade of research shows happiness is seriously good for business. A happy workplace increases nearly every business outcome from employee health, to customer service, productivity and profitability.

WHAT NEXT?

Your Roadmap

We believe happiness at work is a journey, and we've got your Roadmap. We invite you to come by and see! Visit our website or drop us an email for a free 30 min coaching call. Together, let's *make happy work[™]*.



Your Roadmap



Let's first ask, why make happy work?

Free Tools

Start the conversation. Find inspiration for free.

- 30 min culture call (email us :))
- Happiness at Work ROI calculator
- Happiness at Work Survey

Keynote

Educate and Inspire.

The unlikely story of Zappos' \$2B success, why values, the role of passion and purpose, the case for happiness as a business model, and what the science tells us.

Mini Workshop OR Breakout

Inspire, find tools and get employees on board.

Half-day workshops and 1hr. breakout sessions build on the key concepts of happiness as a business model with an emphasis on experiential learning and tangible takeaways.

- Bringing Values to Life
- WoW Customer Service
- Culture is an Animal



Measure and plan your journey.

Happiness at Work Survey

Measure your state of happiness.

Brilliantly simple, colorful, 40 question survey measures your individual and organizational state of happiness with immediate interactive results and a visual happiness landscape.

Culture GPS

Reveal and Explore your happiness landscape.

Dive into your team's happiness landscape in a fun, interactive workshop using props and quirky activities to guide discovery, challenge existing dynamics and create a Culture Action Plan.

MAP Workshop

Measure, Analyze and Plan.

The Happiness at Work Survey coupled with Culture Interviews create a detailed happiness landscape we'll use to analyze strengths, gaps and goals, then map out a Culture Action Plan.



Align, define and launch.

Executive Workshop

Align, (re)define, and launch.

Senior leaders come together to build the foundation of your culture: (re)define vision, values, higher purpose and launch the Culture Team.

Executive and Team Coaching

Custom culture building.

1:1 or group coaching for any stage of your journey from values discovery to culture evolution with an emphasis on empowerment, sustainability, transparency, and a human approach.



Live your culture.

Coach-Your-Coach

Growth, empowerment and scalability.

The full transfer of knowledge to your internal Culture Team along with strategy to scale and sustain happiness at work.

- Happy Me
- Happy We
- Happy Communication
- Happy Community
- Happy Innovation
- Happy Leaders
- Happy Science
- Happy Stories



**Celebrate!
Look, listen, and evolve.**

Re-MAP Workshop

Measure, Analyze and Progress.

Retake the Happiness at Work Survey to capture the progress of your happiness landscape. We'll work with you to re-map your Culture Action Plan to evolve and empower sustainable growth.

Culture Book

Capture, celebrate and brand your culture.

Capture your culture, celebrate your people and strengthen your brand the Zappos way.

Join the Movement :)

Happier people, communities and companies.

Join us! Stories, culture and connection across 110 countries. Together, let's *make happy work*™.

deliveringhappiness.com
work@deliveringhappiness.com
415.895.0006

