Rohan Raj

rohan.raj0305@gmail.com

7673990356

Hyderabad

A rigorous, task-driven professional with substantial experience in customer service, front-end development. Adept at leveraging superior communicative and interpersonal skills to interact with diverse individuals and groups at all organization levels.

WORK EXPERIENCE

Customer Service Associate
Amazon
07/2018 - 12/2019

Tasks
- I joined as a Customer Service Associate for Email support and was later moved to NA Specialty role where we handle issues related to Gift Cards, Marketing and Promotions, Amazon Pay, Account related issues and various other skills for Amazon.com and Amazon.ca.

EDUCATION

Bachelor of Computer Applications
Amity University Online
2022 - Present

Intermediate (Bi.P.C)
St. John's Church Junior College
2013 - 2015

Senior Secondary
Army Public School
2010 - 2011

GENERAL SKILLS

Problem-solving   Coding

Computer and technology knowledge

Adobe Photoshop   HTML & CSS

SOFT SKILLS

Customer Service

Verbal & Written Communication

Efficiency

Professionalism

Teamwork & cooperation

COURSES

Web Development
From Coursera

Blockchain Development using Solidity
From Udemy

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

INTERESTS

Video Games   Football   Design