ANBUKKARASU M

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SUMMARY

Product Associate with 2 years of experience in the tech industry. Demonstrated aptitude for creating and carrying out a product strategy that helped the product succeed in the market. proficiency in managing several clients at once who use a variety of products. I'm a guy who has a strong desire to accomplish things creatively and who always seeks out new information. I also have a mature and responsible attitude toward all of the tasks I take on.

WORK EXPERIENCE

THIRAN TECHNOLOGY, Product Associate   Jul'22 - Current

- I worked with three major clients on the support, development, and implementation of mobile products.
- Led the improvement of the mobile product based on client requirements.
- Delivered **100+ features, fixed 300+ bugs,** and minimized customer escalations by 30%
- Good experience of documenting **RCA, Test cases, User stories** and minutes of meetings
- **Performed demo** for six clients and **onboarded a client** successfully by implementing our mobile product
- Developed and executed a **product roadmap** for a new version of the existing mobile app and added 40+ improvements to make the product better to use and make it easy to develop further
- Worked across **five products** of the company
- Conducted discussions with users to gather feedback and insights, which directly influenced product design decisions
- Collaborated with cross-functional teams to launch the app on time.
- Proficient in project management tools like **JIRA and Freshdesk**, utilizing them to track project tasks, allocate resources, and ensure timely delivery
- I learned and worked in **Figma** to prepare a **wireframe** model of a web application to submit before the deadline.
- Handled multiple clients at the same time who use different products developed by the company
- Monitored product performance in app store, play store and Firebase.
- Having experience of C**reating REST APIs** using the automation script and object structures of Maximo
- I worked at Maximo and developed knowledge of integration, automation scripts, and DB configuration.
- I wrote automation scripts in various languages, which include **JavaScript, Python, and Java.**
- Hands-on experience with **SQL**, Java, Python, Java script and API testing using **postman**.
- Familiar with Maximo Workorder, PM, Escalation, Cron task, Asset and location applications.

TECHNICAL SKILLS AND BUSINESS TOOLS

- Flutter
- Java Script
- Java
- Python
- JIRA
- Freshdesk
- Figma
- SQL
- Maximo
- Postman
- Agile Methodology
- Scrum

CERTIFICATION

- Java Script
- Maximo Application Suite
- Java
- HTML & CSS

EDUCATION

2022	Bachelor of Engineering	Civil Engineering	82%
2018	Higher Secondary Education	Computer science and Mathematics	67%