Sheeba Majhar M.

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Career Objective

Looking forward to work in the progressive organization, which helps to improve my skills in the best possible way for achieving the organization goals.

Professional Summary

- Having **7+ Years** of industry experience in the area of Software Testing with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
- Proficient in devising all the artifacts of testing such as Test Scenarios, Test Cases, Defect Reports and Test Summary Report.
- Expertise in Understanding and Analysing Test Requirements, Tracking changes and maintenance of Test Requirements.
- Hands on experience on **AGILE** Methodology.
- Certified Scaled Agile Framework 5 practitioner in Scaled Agile.
- Having hands on experience in handling Functional Specification, Knowledge Transfers and Business Analysis.
- Good team member, positive attitude and result oriented Self-motivated, quick learner, willing to adapt to new challenges & new technologies.

Professional Profile

• Currently working as **Associate** in **Cognizant** in Coimbatore.

Academic Profile

• B.Sc (CT), KG college of Arts and Science, Coimbatore, secured 76%, from 2010 to 2013.

Professional Experience

Project: Anthem Rating Quoting (RARE, ABACUS and FIRST).

• Client : Anthem Insurance Company.

• Role : Tester.

• **Duration** : May'17 to Till Date.

• **Team Size** : 10.

Project Description:

RARE is the Rating system and it is developed for Anthem insurance company to perform rating for the large group people. It has three sections like Medical, Vision and Dental.

RARE Tool is developed to get the Insurance reports for the requested user details, this will help compliance team to complete their work without manual intervention. This will mainly perform data retrieval for the request which is created with user information.

Roles & Responsibilities:

- Tested the applications adhering to the Quality Standards.
- Involved in discussions to understand the process and to get the functional requirements.
- Attended Daily/weekly status meetings with onsite team.
- Responsible of preparing the Requirement Clarification Tracker.
- Experienced in Bug/defect identification as part of Application testing.
- Understanding and analysing the issues specified in the Application reports.
- Responsible for System Integration testing.
- Reported to Team lead on daily and weekly work status.

Project: Broker Commission (ISGB and WGS).

• Client : Anthem Insurance Company.

• Role : Tester.

• **Duration** : Apr '14 to Apr'17.

• **Team Size** : 25.

Project Description:

Financial Operations in Anthem Inc deals with the Agent Licensing & Credentialing and Commission Processing for both Internal & External agents across Market Segments, states and LOB. Project deals with the application rationalization based on Agent Type/LOB/State.

In addition to that Agent Maintenance and Compensation calculation based on the below Calculation methodology for the Internal and External Agents affiliated to Anthem. E2E validation cover Business Process impacts Health Insurance Agents.

Roles & Responsibilities:

- Understanding the complex requirements mentioned in the RTC Portal.
- Explaining the Defects/Bugs to the appropriate team and get the defect fixed on priority.
- Understanding the Business Requirement and Application process.
- Reporting to Team lead on daily and weekly work status.
- Responsible for User Acceptance testing.

Personal Profile

Name : Sheeba Majhar M.
Date of Birth : 25th July 1993.