**Defect1**

* Summary (title)

Captcha code for forgot password/ username is not displayed correctly

* Severity

Critical

* Description

When trying to retrieve a forgotten password/username captcha code is not displayed at all or a part of it it’s outside the borders and can only be seen partially -> bug sometimes reproducible

* Build/platform
* Windows 10 Home – Google Chrome Version 96.0.4664.45
* Windows 10 Home – Opera Version:81.0.4196.60
* Android 10 – Google Chrome Version 96.0.4664.45
* Steps to reproduce
  1. Go to <https://www.videoslots.com/>
  2. Click on Forgot password
  3. Page <https://www.videoslots.com/sv/forgot-password/> should be displayed
  4. Check captcha code

**! Note:** the defect is not always reproductible, so if captcha code looks fine for both username and password, please refresh page / click again on forgot password

* Expected results

Captcha code should be displayed and it should be entirely visible

* Actual results

Captcha code is missing or is partially visible so it cannot be used to retrieve username and/or password

* Support documentation

