

User Acceptance Testing (UAT) Template

Date	27 June 2025
Team ID	LTVIP2025TMID54330
Project Name	Resolvenow: Your Platform For Online Complaints
Maximum Marks	5 Marks

Project Overview:ResolveNow is an intuitive, end-to-end digital platform .

Project Name: Resolvenow: Your Platform For Online Complaints

ProjectDescription:"Transforming every grievance into a solution, swiftly and transparently."

ProjectVersion:v1.0.0, v1.2.3

TestingPeriod: 22 June to 28 June

Testing Scope:Clear Boundaries & Focus
Clearly outlining

Testing Environment:robust, secure, and performant

URL/Location: [Web URL]

Credentials(ifrequired): anchayasaswini753@gmail.com (QMAckh3X)

Test Cases:

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
TC-001	Verify login with valid credentials	Open app 2. Enter valid username/password 3. Click Login	User is redirected to dashboard	User is redirected to dashboard	Pass
TC-001	Verify login with invalid password	Open app 2. Enter valid username, invalid password 3. Click Login	Invalid credentials displayed	Error " Invalid credentials displayed	Pass

Bug Tracking:

Bug ID	Bug Description	Steps to reproduce	Severity	Status	Additional feedback
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BG-001	Feedback: needs client- side format check.	Navigate to Profile → Settings 2. Change email to invalid format 3. Click "Save"	Critical (blocks flow)	Open / Assigned	No validation error; backend accepts malformed email.

Sign-off:

TesterName: Ancha Yasaswini

Date:28/6/2025

Signature: Ancha Yasaswini

Notes:

- Ensure that all test cases cover both positive and negative scenarios.
- Encourage testers to provide detailed feedback, including any suggestions for improvement.
- Bug tracking should include details such as severity, status, and steps to reproduce.
- Obtain sign-off from both the project manager and product owner before proceeding with deployment.