

FAQs

1. Does TourNTrip have family trips?

TourNTrip offers a wide range of Family Adventures around the globe. The minimum age (for Family trips) varies depending on destination, and TourNTrip has set minimum ages to ensure that the included activities suit each age range. Additionally, you'll notice that some of the more adventurous destinations have a higher minimum age.

2. How many people will be on my trip?

Good things come in small packages, which is why we keep our group sizes down. This means we're small enough to remain flexible as we thread our way through communities without intimidating the locals. On most of our trips you'll be part of an intimate group of 12-16 people, though our group sizes are on average 10 people. Our Overland trips are in purpose-built vehicles that can carry up to 24 travellers. Group sizes are displayed on each trip's overview page on our website.

3. Can I just do part of the trip?

Although you won't be reimbursed for any portion of the trip unused, you can opt to sign off the trip if you need to leave a day or so earlier. If you let us know before travel that you'll be arriving late or need to leave before the trip ends, we will notify our team on the ground to best accommodate your requirements.

4. CAN I OPT OUT OF CERTAIN ACTIVITIES IF I WANT TO?

Absolutely. If there are included or optional activities that you don't wish to participate in, you can do your own thing instead. The exception to this is when we are trekking or travelling from one destination to the next. Please note that if you choose to opt out of an included activity, no reimbursement can be made by TourNTrip.

5. HOW DO I CANCEL A TRIP?

Call us right away. If it's after normal business hours, please contact the next involved travel supplier (airline, hotel, tour operator, cruise line) to cancel any reservations you will not be able to use. If you purchased travel insurance, please contact the insurance company's 24-hour line to start the cancellation process and ensure your maximum refund.